



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806
Office Phone: 510-275-9510
Email Address: softtechedu@comcast.net

COMPUTERIZED ACCOUNTING (12 months)

On-Time Completion Rates (Graduation Rates)

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On- Time Graduates	On-Time Completion Rate
2017	4	4	2	50%
2016	1	0	0	0%

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

"Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its **2016** and prior graduates."

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2017	4	2	2	N/A	N/A
2016	N/A	N/A	N/A	N/A	N/A

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. See Att. Wage Sheet

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar	Graduate Employed	Graduates Employed	Total Graduates
----------	-------------------	--------------------	-----------------



**SOFTTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Year	in the Field 20-29 Hours Per Week	in the Field at Least 30 Hours Per Week	Employed in the Field
2017	N/A	N/A	N/A
2016	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	N/A	N/A	N/A
2016	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	1	N/A
2016	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2017	N/A	N/A
2016	N/A	N/A



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not lead to passage of a state required exam.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	N/A	N/A	N/A	N/A	N/A
2016	N/A	N/A	N/A	N/A	N/A

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

"Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its **2016** and prior graduates."

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$20,001	\$35,001	\$40,001	\$45,001	No Salary Information Reported
			-	-	-	-	
			\$25,000	\$40,000	\$45,000	\$50,000	
2017	2	N/A	N/A	N/A	N/A	N/A	2
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

A list of sources used to substantiate salary disclosures is available from the school. www.onetonline.org

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: **\$10,000**. Additional charges may be incurred if the program is not completed on time.

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

FEDERAL STUDENT LOAN DEBT

Students at **SOFTECH** are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

Student Name - Print

Student Signature

Date

School Official

Date



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



**SOFTTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

STUDENT'S RIGHT TO CANCEL

A student has the right to cancel his or her agreement for a course of instruction, without any penalty or obligations, through attendance at the first class session, or the seventh day after enrollment, whichever is later. After the end of the cancellation period, you also have the right to stop school at any time; and you have the right to receive a pro rata refund if you have completed sixty (60) percent or less of the course.

Cancellation shall occur when you give written notice of cancellation at the address of the school shown on the top of the front page of this agreement. You can do this by mail, hand delivery, or telegram. The written Notice of Cancellation, if sent by mail, is effective when deposited in the mail properly addressed with postage prepaid.

The written notice of cancellation need not take any particular form and, however expressed, it is effective if it shows that you no longer wish to be bound by this agreement. You can also obtain a Notice of Cancellation Form to use at the first day of class, but you can use any written notice that you wish. SEND TO: SoftTech, Attention Director, 3150 Hilltop Mall Road, Suite 27, Richmond CA 94806 Office Phone Number: 510-275-9510.

If the Enrollment Agreement is cancelled the school will refund the student any money he/she paid, less a registration or administration fee not to exceed \$100.00, and less any deduction for equipment not returned in good condition, within 45 days after the notice of cancellation is received.

The school will also refund money collected for sending to a third party on the student's behalf. The student would receive a refund if he/she paid for all are a part of the tuition. The third party payer would receive a refund on the basis of what they paid under the same conditions.



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET**

CALENDAR YEARS 2015 & 2016

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtedu@comcast.net

COMPUTER GRAPHICS & DESIGN – (15 MONTHS)

On-Time Completion Rates (Graduation Rates)

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On- Time Graduates	On-Time Completion Rate
2017	0	0	0	0
2016	0	0	0	0

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

"Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its **2016** and prior graduates."

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2017	N/A	N/A	N/A	N/A	N/A
2016	N/A	N/A	N/A	N/A	N/A

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. See Att. Wage Sheet

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar	Graduate Employed	Graduates Employed	Total Graduates
----------	-------------------	--------------------	-----------------



**SOFTTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Year	in the Field 20-29 Hours Per Week	in the Field at Least 30 Hours Per Week	Employed in the Field
2017	N/A	N/A	N/A
2016	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	N/A	N/A	N/A
2016	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	N/A	N/A
2016	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2017	N/A	N/A
2016	N/A	N/A



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET**

CALENDAR YEARS 2015 & 2016

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	N/A	N/A	N/A	N/A	N/A
2016	N/A	N/A	N/A	N/A	N/A

This program does not lead to passage of a state required exam.

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

"Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its **2016** and prior graduates.



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET**

CALENDAR YEARS 2015 & 2016

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$20,001	\$35,001	\$40,001	\$45,001	No Salary Information Reported
			-	-	-	-	
			\$25,000	\$40,000	\$45,000	\$50,000	
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A

A list of sources used to substantiate salary disclosures is available at www.onetonline.org

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: **\$13,000**. Additional charges may be incurred if the program is not completed on time.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

FEDERAL STUDENT LOAN DEBT

Students at **SOFTECH** are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

Student Name - Print

Student Signature

Date

School Official

Date

This program was approved by the Bureau 6/20/14. As of 6/20/2016, two full years of data for this program will be available.



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.



**SOFTTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

STUDENT'S RIGHT TO CANCEL

A student has the right to cancel his or her agreement for a course of instruction, without any penalty or obligations, through attendance at the first class session, or the seventh day after enrollment, whichever is later. After the end of the cancellation period, you also have the right to stop school at any time; and you have the right to receive a pro rata refund if you have completed sixty (60) percent or less of the course.

Cancellation shall occur when you give written notice of cancellation at the address of the school shown on the top of the front page of this agreement. You can do this by mail, hand delivery, or telegram. The written Notice of Cancellation, if sent by mail, is effective when deposited in the mail properly addressed with postage prepaid.

The written notice of cancellation need not take any particular form and, however expressed, it is effective if it shows that you no longer wish to be bound by this agreement. You can also obtain a Notice of Cancellation Form to use at the first day of class, but you can use any written notice that you wish. SEND TO: SoftTech, Attention Director, 3150 Hilltop Mall Road, Suite 27, Richmond CA 94806 Office Phone Number: 510-275-9510.

If the Enrollment Agreement is cancelled the school will refund the student any money he/she paid, less a registration or administration fee not to exceed \$100.00, and less any deduction for equipment not returned in good condition, within 45 days after the notice of cancellation is received.

The school will also refund money collected for sending to a third party on the student's behalf. The student would receive a refund if he/she paid for all are a part of the tuition. The third party payer would receive a refund on the basis of what they paid under the same conditions.



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

WORD PROCESSING SPECIALIST – 6 Months

On-Time Completion Rates (Graduation Rates)

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On- Time Graduates	On-Time Completion Rate
2017	2	1	1	50%
2016	1	1	1	100%

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

(Job Placement Rates (includes data for the two calendar years prior to reporting))

“Because of the change in the Bureau’s reporting regulations, which became effective July 14, 2016, this institution was not required to collect the data for its **2016** and prior graduates.”

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2017	2	1	1	1	50%
2016	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. See [Attachment Wage Sheet](#).

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar	Graduate Employed	Graduates Employed	Total Graduates
----------	-------------------	--------------------	-----------------



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET**

CALENDAR YEARS 2015 & 2016

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Year	in the Field 20-29 Hours Per Week	in the Field at Least 30 Hours Per Week	Employed in the Field
2017	N/A	1	1
2016	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	1	N/A	N/A
2016	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	1	N/A
2016	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2017	N/A	N/A
2016	N/A	N/A



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806
Office Phone: 510-275-9510
Email Address: softtechedu@comcast.net

Student's Initials: _____ Date: _____
Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting).

This program does not lead to passage of a state required exam.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	1	N/A	N/A	N/A	N/A
2016	N/A	N/A	N/A	N/A	N/A

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # 1 graduates.

Student's Initials: _____ Date: _____
Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

"Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its **2016** and prior graduates."



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtedu@comcast.net

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$20,001	\$35,001	\$40,001	\$45,001	No Salary Information Reported
			- \$25,000	- \$40,000	- \$45,000	- \$50,000	
2017	I	N/A	N/A	N/A	N/A	N/A	I
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A

A list of sources used to substantiate salary disclosures is available from the school.

www.onetonline.org.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: **\$6,800.00**. Additional charges may be incurred if the program is not completed on-time.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

FEDERAL STUDENT LOAN DEBT

Students at **SOFTECH** are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

Student Name - Print

Student Signature

Date

School Official

Date



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtedu@comcast.net

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



**SOFTTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

STUDENT'S RIGHT TO CANCEL

A student has the right to cancel his or her agreement for a course of instruction, without any penalty or obligations, through attendance at the first class session, or the seventh day after enrollment, whichever is later. After the end of the cancellation period, you also have the right to stop school at any time; and you have the right to receive a pro rata refund if you have completed sixty (60) percent or less of the course.

Cancellation shall occur when you give written notice of cancellation at the address of the school shown on the top of the front page of this agreement. You can do this by mail, hand delivery, or telegram. The written Notice of Cancellation, if sent by mail, is effective when deposited in the mail properly addressed with postage prepaid.

The written notice of cancellation need not take any particular form and, however expressed, it is effective if it shows that you no longer wish to be bound by this agreement. You can also obtain a Notice of Cancellation Form to use at the first day of class, but you can use any written notice that you wish. ***SEND TO: SoftTech, Attention Director, 3150 Hilltop Mall Road, Suite 27, Richmond CA 94806 Office Phone Number: 510-275-9510.***

If the Enrollment Agreement is cancelled the school will refund the student any money he/she paid, less a registration or administration fee not to exceed \$100.00, and less any deduction for equipment not returned in good condition, within 45 days after the notice of cancellation is received.

The school will also refund money collected for sending to a third party on the student's behalf. The student would receive a refund if he/she paid for all or a part of the tuition. The third party payer would receive a refund on the basis of what they paid under the same conditions.



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

COMPUTER APPLICATIONS – (33.25 wks)

On-Time Completion Rates (Graduation Rates)

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On- Time Graduates	On-Time Completion Rate
2017	5	1	1	25%
2016	6	3	3	50%

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

(Job Placement Rates (includes data for the two calendar years prior to reporting)

“Because of the change in the Bureau’s reporting regulations, which became effective July 14, 2016, this institution was not required to collect the data for its **2016** and prior graduates.”

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2017	5	1	1	N/A	N/A
2016	N/A	N/A	N/A	N/A	N/A

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. See [Attachment Wage Sheet](#).

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar	Graduate Employed	Graduates Employed	Total Graduates
----------	-------------------	--------------------	-----------------



**SOFTTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Year	in the Field 20-29 Hours Per Week	in the Field at Least 30 Hours Per Week	Employed in the Field
2017	N/A	N/A	N/A
2016	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	N/A	N/A	N/A
2016	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	N/A	N/A
2016	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2017	N/A	N/A
2016	N/A	N/A



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting).

This program does not lead to passage of a state required exam.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	1	N/A	N/A	N/A	N/A
2016	N/A	N/A	N/A	N/A	N/A

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # 1 graduates.

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the.

Information

Salary and Wage Information (includes data for the two calendar years prior to reporting)

"Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its **2016** and prior graduates."

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$20,001	\$35,001	\$40,001	\$45,001	No Salary Information Reported
			-	-	-	-	
			\$25,000	\$40,000	\$45,000	\$50,000	
2017	1	N/A	N/A	N/A	N/A	N/A	1
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A



**SOFTTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

A list of sources used to substantiate salary disclosures is available from the school.

www.onetonline.org.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: **\$9,000.00**. Additional charges may be incurred if the program is not completed on-time.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

FEDERAL STUDENT LOAN DEBT

Students at **SOFTTECH** are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

Student Name - Print

Student Signature

Date



**SOFTTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

School Official

Date

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.



**SOFTTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

A student has the right to cancel his or her agreement for a course of instruction, without any penalty or obligations, through attendance at the first class session, or the seventh day after enrollment, whichever is later. After the end of the cancellation period, you also have the right to stop school at any time; and you have the right to receive a pro rata refund if you have completed sixty (60) percent or less of the course.

Cancellation shall occur when you give written notice of cancellation at the address of the school shown on the top of the front page of this agreement. You can do this by mail, hand delivery, or telegram. The written Notice of Cancellation, if sent by mail, is effective when deposited in the mail properly addressed with postage prepaid.

The written notice of cancellation need not take any particular form and, however expressed, it is effective if it shows that you no longer wish to be bound by this agreement. You can also obtain a Notice of Cancellation Form to use at the first day of class, but you can use any written notice that you wish. **SEND TO: SoftTech, Attention Director, 3150 Hilltop Mall Road, Suite 27, Richmond CA 94806 Office Phone Number: 510-275-9510.**

If the Enrollment Agreement is cancelled the school will refund the student any money he/she paid, less a registration or administration fee not to exceed \$100.00, and less any deduction



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

for equipment not returned in good condition, within 45 days after the notice of cancellation is received.

The school will also refund money collected for sending to a third party on the student's behalf. The student would receive a refund if he/she paid for all or a part of the tuition. The third party payer would receive a refund on the basis of what they paid under the same conditions.



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

COMPUTER APPLICATIONS I – (3 Months)

On-Time Completion Rates (Graduation Rates)

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On- Time Graduates	On-Time Completion Rate
2017	1	1	1	100%
2016	4	1	1	25%

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

(Job Placement Rates (includes data for the two calendar years prior to reporting))

"Because of the change in the Bureau's reporting regulations, which became effective July 14, 2016, this institution was not required to collect the data for its **2016** and prior graduates."

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2017	1	1	1	1	100%
2016	4	1	1	1	25%

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. See [Attachment Wage Sheet](#).

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar	Graduate Employed	Graduates Employed	Total Graduates
----------	-------------------	--------------------	-----------------



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Year	in the Field 20-29 Hours Per Week	in the Field at Least 30 Hours Per Week	Employed in the Field
2017	1	N/A	1
2016	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	N/A	N/A	N/A
2016	N/A	N/A	N/A

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	N/A	N/A
2016	N/A	N/A

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2017	N/A	N/A
2016	N/A	N/A



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806
Office Phone: 510-275-9510
Email Address: softtechedu@comcast.net

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting).

This program does not lead to passage of a state required exam.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	N/A	N/A	N/A	N/A	N/A
2016	N/A	N/A	N/A	N/A	N/A

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # 1 graduates.

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

"Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016, this institution was not required to collect the data for its **2016** and prior graduates."



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$20,001	\$35,001	\$40,001	\$45,001	No Salary Information Reported
			-	-	-	-	
			\$25,000	\$40,000	\$45,000	\$50,000	
2017	1	1	N/A	N/A	N/A	N/A	1
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A

A list of sources used to substantiate salary disclosures is available from the school.

www.onetonline.org.

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2017: **\$3,000.00**. Additional charges may be incurred if the program is not completed on-time.

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

FEDERAL STUDENT LOAN DEBT

Students at **SOFTECH** are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.



**SOFTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

Student Name - Print

Student Signature

School Official

Date

Date



**SOFTTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2015 & 2016**

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



**SOFTTECH | Richmond Main Campus
SCHOOL PERFORMANCE FACT SHEET**

CALENDAR YEARS 2015 & 2016

3150 Hilltop Mall Road, Suite 27, Richmond, CA 94806

Office Phone: 510-275-9510

Email Address: softtechedu@comcast.net

STUDENT'S RIGHT TO CANCEL

A student has the right to cancel his or her agreement for a course of instruction, without any penalty or obligations, through attendance at the first class session, or the seventh day after enrollment, whichever is later. After the end of the cancellation period, you also have the right to stop school at any time; and you have the right to receive a pro rata refund if you have completed sixty (60) percent or less of the course.

Cancellation shall occur when you give written notice of cancellation at the address of the school shown on the top of the front page of this agreement. You can do this by mail, hand delivery, or telegram. The written Notice of Cancellation, if sent by mail, is effective when deposited in the mail properly addressed with postage prepaid.

The written notice of cancellation need not take any particular form and, however expressed, it is effective if it shows that you no longer wish to be bound by this agreement. You can also obtain a Notice of Cancellation Form to use at the first day of class, but you can use any written notice that you wish. **SEND TO: SoftTech, Attention Director, 3150 Hilltop Mall Road, Suite 27, Richmond CA 94806 Office Phone Number: 510-275-9510.**

If the Enrollment Agreement is cancelled the school will refund the student any money he/she paid, less a registration or administration fee not to exceed \$100.00, and less any deduction for equipment not returned in good condition, within 45 days after the notice of cancellation is received.

The school will also refund money collected for sending to a third party on the student's behalf. The student would receive a refund if he/she paid for all are a part of the tuition. The third party payer would receive a refund on the basis of what they paid under the same conditions.