

**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

**Program Name: ENGLISH FOCUS**

**Program Length: Full course 80 weeks [10 levels, 960 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	15	0	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

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**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$6,980. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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## Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

**Program Name: ENGLISH MAX**

**Program Length: Full course 80 weeks [10 levels, 1440 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	258	0	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

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#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.



**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$7,980. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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## Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

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- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
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## STUDENT'S RIGHT TO CANCEL

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- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2017

### CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

**Program Name: IELTS MAX**

**Program Length: Full course 8 weeks [144 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$798. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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## **Federal Student Loan Debt**

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
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### II. Cancellation Period

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**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

**Program Name: PRIVATE CLASS/TUTORING**

**Program Length: Total clock hours vary**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	19	19	19	100.00%

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$45 per hour. Clock hours vary. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.



## **Federal Student Loan Debt**

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

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Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.

- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

**Program Name: TOEFL FOCUS**

**Program Length: Full course 24 weeks [288 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	6	0	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$2,724. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

## **Federal Student Loan Debt**

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).



- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

**Program Name: TOEFL MAX**

**Program Length: Full course 24 weeks [432 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	74`	47	47	64.00%

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$2,994. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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## Federal Student Loan Debt

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Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## Definitions

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- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

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## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

**Program Name: ENGLISH FOCUS**

**Program Length: Full course 80 weeks [10 levels, 960 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

### On-Time Completion Rates (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	4	0	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	4	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$6,980. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

## **Federal Student Loan Debt**

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

**Initials:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

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Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.

- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.





**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

**Program Name: ENGLISH MAX**

**Program Length: Full course 80 weeks [10 levels, 1440 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	111	0	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	111	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$7,980. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

## **Federal Student Loan Debt**

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

**Initials:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.

- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.





**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

**Program Name: IELTS MAX**

**Program Length: Full course 8 weeks [144 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	0	0	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$798. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

## **Federal Student Loan Debt**

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

**Initials:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

**Program Name: PRIVATE CLASS/TUTORING**

**Program Length: Total clock hours vary**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	9	9	9	100%

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	9	9	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.



**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$45 per hour. Clock hours vary.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

## Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

**Program Name: TOEFL FOCUS**

**Program Length: Full course 24 weeks [288 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	12	0	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	12	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.



**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$2,724. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

## **Federal Student Loan Debt**

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.

- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

**Program Name: TOEFL MAX**

**Program Length: Full course 24 weeks [432 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	44	24	24	55%

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$2,994. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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## **Federal Student Loan Debt**

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**Initials:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## **Definitions**

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## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

**Program Name: ENGLISH FOCUS**

**Program Length: Full course 80 weeks [10 levels, 960 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	7	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$6,980. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

## **Federal Student Loan Debt**

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

**Initials:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

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Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).



- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

**Program Name: ENGLISH MAX**

**Program Length: Full course 80 weeks [10 levels, 1440 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	133	0	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$7,980. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

## **Federal Student Loan Debt**

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

**Initials:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

**Program Name: IELTS MAX**

**Program Length: Full course 8 weeks [144 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$798. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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## **Federal Student Loan Debt**

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

**Initials:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
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- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
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- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.





**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

**Program Name: PRIVATE CLASS/TUTORING**

**Program Length: Total clock hours vary**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	7	7	7	100%

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$45 per hour. Clock hours vary. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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## **Federal Student Loan Debt**

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

**Initials:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.





**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

**Program Name: TOEFL FOCUS**

**Program Length: Full course 24 weeks [288 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	5	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$2,724. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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## **Federal Student Loan Debt**

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

**Initials:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**School Official**

\_\_\_\_\_  
**Date**

## **Definitions**

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- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
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- “First Available Exam Date” is the date for the first available exam after a student completed a program.
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- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
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## STUDENT'S RIGHT TO CANCEL

### I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

### II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

### III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

### IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.



**School Code: 98946272**

## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

### CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

**Program Name: TOEFL MAX**

**Program Length: Full course 24 weeks [432 clock hours]**

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

#### On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Graduates	Completion Rate
2017	0	0	0	0
2018	39	28	28	71%

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

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#### Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2017	0	0	0	0	0
2018	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.



**Gainfully Employed Categories (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	0	0	0
2018	0	0	0

**Self-Employed / Freelance Positions**

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Institutional Employment**

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	0
2018	0	0

**Initials: \_\_\_\_\_ Date: \_\_\_\_\_**

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**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2017	0	0	0	0	0
2018	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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**Salary and Wage Information (includes data for the two calendar years prior to reporting)**

This program does not lead to employment.

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2017	0	0	0	0	0	0	0
2018	0	0	0	0	0	0	0

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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**Cost of Educational Program**

Total charges for the program for students completing on-time in 2017 and 2018: \$2,994. Additional charges may be incurred if the program is not completed on-time.

Initials: \_\_\_\_\_ Date: \_\_\_\_\_

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\_\_\_\_\_  
**Student Name (printed)**

\_\_\_\_\_  
**Student Signature**

\_\_\_\_\_  
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\_\_\_\_\_  
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\_\_\_\_\_  
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