

# C@ledonian



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**School Catalog for the period August 1st, 2020 to July 31st, 2021**

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## School Governing Body, Administrators, and Faculty

### Ownership of the Institution

Guillermo Frias is the sole owner of the corporation

Bulletin effective August 1, 2020 to July 31, 2021

### Administrative Officials

Mr. Guillermo Frias— President and CEO of Caledonian, Inc.

### Office Hours

8:30 a.m. – 4:30 p.m. Monday through Thursday

8:30 a.m. – 3:30 p.m. Friday

Closed Saturday & Sunday

### Academic Calendar

Please refer to the catalog insert for class start and end dates. The weekly schedule of classes for each program is listed along with information for each program.

The school closes on the following legal holidays:

New Year's Day	Labor Day
Martin L. King Day	Thanksgiving Day
Presidents' Day	Day after Thanksgiving
Good Friday	Christmas Break (From the 21 <sup>st</sup> of Dec. to the 2 <sup>nd</sup> of Jan.)
Memorial Day	
Independence Day	New Year's Eve

All information in this catalog is current and correct as certified by,

Guillermo Frias  
Director



**Mission and Purpose—Philosophy**

*“The mission of Caledonian is to develop and deliver the type of high-quality vocational training demanded by today’s office worker and computer industry that leads to high achievements, thereby helping students to reach their educational and career goals.”*

This mission statement will help our organization focus directly on the new position vocational education must embrace. As the marketplace becomes increasingly competitive, a company's ability to succeed will depend upon its workers' skills, and their adaptability to rapid technological advances and changing business practices. This flexibility will be crucial to one's survival in the job market. It is our mission to provide our students with these tools by constantly revising and updating each educational program to reflect new industry developments and endless software updates.

**State and Federal Approval**

Caledonian is a private institution granted institutional approval from the Bureau for Private Postsecondary and Education. The Bureau’s approval means compliance with state standards as set forth in the California Private Postsecondary act of 2009 and Division 7.5 of Title 5 of the California Code of Regulations.

Caledonian is not accredited by an accrediting agency recognized by the United States Department of Education.

**Approved for the training of veterans and eligible persons under the provisions of Title 38, United States Code. VA Facility Code: 25164805**

**Approved for the training of eligible Federal Employees under federal workers comp programs. DOL Provider: 613519200**

**Approved Programs and Courses**

<b>050 Computer Applications One-on-One</b>	<b>ONET 43-9061.00</b>
<b>051 Computer Software Applications</b>	<b>ONET 43-9061.00</b>
<b>052 Computerized Bookkeeping</b>	<b>ONET 43-3031.00</b>
<b>053 Computer Repairs</b>	<b>ONET 49-2011.00</b>
<b>054 Computer System Technician</b>	<b>ONET 15-1151.00</b>
<b>055 Networking</b>	<b>ONET 15-1152.00</b>
<b>056 Microcomputers Engineering</b>	<b>ONET 17-2061.00</b>
<b>057 Child Care Provider</b>	<b>ONET 39-9011.00</b>
<b>060 Computer Business Administration and Technology Online</b>	<b>ONET 43-9061.00</b>



### School Facilities and Equipment

Caledonian is located at 6055 E. Washington Blvd., Suite 455, Suite 320 and Suite 300 in the City of Commerce. The facility is easily accessible from the Washington Blvd. exit on Washington Blvd off the 5 Fwy. The total square footage of the facility is approximately 2000-3100 sq. ft., and all administrative offices, classrooms and restrooms are well lighted, air conditioned and accessible to the handicapped.

The classroom and laboratory areas are continuously upgraded with state-of-the-art equipment that prepares students for employment related to their training and supports the achievement of the educational objectives of all of the educational programs and courses. Our classroom is equipped to represent industry demands and provide students with a learning experience that simulates the typical modern work environment. More specifically, our necessary technological equipment is updated every two years, or as often as necessary, and is maintained by our internal Information Technology (I.T.) Department. This equipment includes six (6) ready-to use Lenovo Idea Pads, with the following specifications: Processor 10th Generation Intel® Core™ i5-1035G1 Processor (1.0 GHz, up to 3.60 GHz with Turbo Boost, 4 Cores, 8 Threads, 6 MB Cache); Operating System Windows 10 Home 64; Display Type 15.6" FHD (1920 x 1080) IPS, anti-glare, touchscreen, 250 nits; Memory 8 GB DDR4 2666MHz (4 GB Soldered + 4 GB DIMM); Hard Drive 256 GB PCIe SSD. It also includes, one (1) desktop computer, HP Pavilion 24 All in One PC with the following specifications: Windows 10 Home 64; AMD Ryzen™ 5 processor; AMD Radeon™ Vega 8 Graphics; 16 GB memory; 1 TB HDD storage; 256 GB SSD storage; 23.8" diagonal Full HD touch display. The classroom is also equipped with one (1) projector with the following specifications: Epson EX3260 SVGA 3LCD Projector; Model Type V11H842020. Additionally, all Computer Repairs students are provided with a custom-built PC build and kit that comes equipped with the following items: Intel Core i7 CPU processor, an ASUS Prime Motherboard, Desktop Memory Board, Sapphire Pulse Video Card, Fractal Design Tower Computer Case, Rosewill Power Supply, Intel SSD Storage, CPU Cooler, and Windows 10 Home- 64-bit Operating System (Equipment is subject to updates and changes).

The institution maintains and visibly displays all permits related to health, safety, and approval to operate. The facilities and the equipment that this institution utilizes fully comply with, any and all federal, state and local ordinances and regulations, including those requirements as to fire, building, and health safety. Instruction is offered to students "in-residence" and by instructors externally. Our "in-residence" classroom can accommodate as many as 6 students. Class size is designed to give students constant access to the instructor. The enrollment minimum for each course is 1 student. The table below indicates the maximum number of enrollees that can be allocated under the tutelage of one Instructor at a time.

Maximum Number of Students Per Course	
050 Computer Applications One-on-One	1
051 Computer Software Applications	6
052 Computerized Bookkeeping	6
053 Computer Repairs	6
054 Computer System Technician	6
055 Networking	6
056 Microcomputers Engineering	6
057 Child Care Provider	6
060 Computer Business Administration and Technology Online	3



## **Admissions Policy and Procedures**

Students may enroll on any day school is in session. This school provides equal opportunity to all prospective enrollees without regard to race, sex, age, ethnic origin, religion or disability.

Applicants receive a complete tour of the facilities including: courses available, schedules, tuition fees, equipment and materials fees. As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement.

The admissions procedure for disabled individuals follows the above guidelines with a recommendation for alternative tools or techniques where appropriate. Each disabled applicant will be individually evaluated to determine how the school may serve him or her appropriately.

## **Admission Requirements**

Enrollees shall be eighteen years of age or older. Applicants must prove he/she is a high school graduate or possess a GED or equivalency. Applicants who do not have proof of high school completion or equivalency must take and pass an approved Ability to Benefit Test. Approved Ability to Benefit Tests may be found on the following list: <http://www.bppe.ca.gov/schools/usdetests.pdf>. Applicants must present documentation that they have taken and passed an approved Ability to Benefit Test with a score that clearly demonstrates they have the ability to benefit from instruction at Caledonian. The following minimum scores will be required for admission of an Ability to Benefit student: CELSA: A minimum scaled score of 97 is required for passing. LPAT: A minimum score of 17 is required on the Reading test. A minimum score of 14 is required on the Math test.

USDOL Ability to benefit is determined by evaluations administered by a DOL vocational counselor that authorizes each individual injured worker's training program. As well, a vocational counselor or psychology professional determines ability to benefit from training for Chapter 31 VA Students.

## **ESL**

Instruction at Caledonian is delivered in English. Students must be able to read, write, speak, understand, and communicate in English at a 6<sup>th</sup> grade proficiency level. This requirement could be demonstrated by having proof of a GED, High school diploma or by passing the CELSA exam for English Language Learners.

CELSA: The Combined English Language Skills Assessment places students into beginning to advanced ESL classes. It contains 75 items in a 4-choice multiple choice format. The forms are designed to measure understanding of meaning in context, as well as grammatical ability. The CELSA has been extensively researched for validity, reliability, and freedom from bias. Used in hundreds of schools nationwide, it has received Full Approval status by the California Community Colleges Chancellor's Office, the New York Board of Education and the California Bureau of Private Postsecondary Education. The CELSA is also approved by the U.S. Dept. of Education for "ability to benefit."

CELSA will place students into seven levels of proficiency from low beginning to advanced plus. Cronbach Coefficient Alpha reliabilities for CELSA 1 and CELSA 2 are high: .95,.95 and the forms correlate .90.

Federal guidelines require that a "passing" ability to benefit score be the mean. The mean is a 97 scaled score on either form 1 or 2 of the CELSA test. The raw score of 37 on form 1 and a raw score of 34 on form 2 equate to a scaled or "passing" score of 97. Potential students must have a minimum score of 34 to be enrolled into our program.

English language services are provided to all ESL students at no cost. Caledonian's goal is to educate marginalized student populations. English language learners have lower rates of continuing education. Language barriers are a megalithic detriment to Adult language learners. To combat these disadvantages, Caledonian's ESL students are provided independent study materials based on their level of language



proficiency. ESL textbooks and ESL software materials are given to all ESL students, free of charge. The students use the materials independently as they complete their computer software applications course.

### **Granting of Academic Credit**

The transferability of credits you earn at Caledonian, Inc. is at the complete discretion of the institution to which you may seek to transfer. Acceptance of the certificates you earn from Caledonian, Inc.'s certificate programs is also at the complete discretion of the institution to which you may seek to transfer. If the certificates that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason, you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Caledonian, Inc. to determine if your certificate will transfer. Caledonian, Inc. currently does not have any transfer or articulation agreements with any other college or university. **There are no fees associated with either the assessment or transfer of credits.**

Before enrollment, the student will be asked to list any previous education, training, or experience in the exact area of training for which enrolled and will need to request transcripts from all prior institutions, including military training, traditional college coursework and vocational training. Previous transcripts will be evaluated by the Academic Director and credit will be granted, as appropriate. The maximum credit transferable will be equal to 90 clock hours. An appeal process is in place requiring the prospective student to present in writing to the Academic Director the reasons for the appeal. After reviewing the written appeal, the Academic Director will make a final determination. Chapter 31 only: The veteran or eligible person and Department of Veterans Affairs (D.V.A.) will be notified of the evaluation result. Caledonian, Inc. does not charge for any procedures involving the granting of credit by the Academic Director. **There are no fees associated with either the assessment or transfer of credits.**

### **Attendance Requirements**

Caledonian, Inc. expects students to attend all classes on a regular basis. Students should arrive for class on time and should not be absent for any session of instruction. If a student expects to be absent or late, he or she must notify the school by calling the receptionist or the instructor in advance. However, this notification does not excuse the absence. Cutting of classes will be considered as unexcused absences. All absences will be recorded. DOL, VA and **Vocational Rehabilitation Students**: All absences will be recorded and reported to respective counselors. An administration staff member will counsel students with attendance problems. Students must maintain a minimum attendance record of 80% each month. If a student drops below 80% attendance, they will be placed on attendance probation for a month. The probation can be cleared during the following month by improving the attendance record for that month to 80% or above. If the probation was not cleared the student will be dropped from enrollment. Students who have missed one week of consecutive class meetings and who have not contacted the school will receive a mailed warning notification. If they still fail to contact the school before the stated deadline, their program of studies will be terminated.

### **Make Up Work**

Make up work may be available at the discretion of the instructor.

### **Leave of Absence**

This institution may grant no more than a single leave of absence to a student in any twelve-month period. A student requesting a leave of absence must do so in writing. A leave of absence will be granted when the student has filed an approved petition with the Academic Office. The leave of absence petition form, which must be approved by the Academic Director, shall specify the reasons for the leave and the duration of the leave. A student granted a leave of absence has a commitment from Caledonian



to be reinstated in good standing. The Leave of Absence Form can be obtained from the student's Academic Coordinator.

The reason for requesting a leave must be stated completely and clearly. Students may petition for a leave of absence for such reasons as: professional or academic opportunities, like travel or moving to other states, medical reason, including pregnancy, major surgery, or other health-related circumstances; and financial reasons, such as the need to work for a specified period in order to resume study with adequate resources. Leaves may be granted for a maximum of two years. A request for leave of absence must be filed prior to the period of absence. Retroactive leave requests will not be approved. For DOL Students LOA only available if approved by OWCP. For vocational rehab and workers comp students LOA could also be requested via your attorney's office or Qualified Vocational Counselor.

### **Student Conduct Policy**

A student may be dismissed from school for being in an intoxicated state; possession of drugs or alcohol on school premises; possession of weapons on school premises; behavior creating a safety hazard to anyone at the school; disobedient or disrespectful behavior to another student, administrator, or faculty member(s).

### **Student Records Policy**

The school maintains students' records for a period prescribed by law at its principal place of business. The Federal Right of Privacy Act of 1974 enables all students to review their academic records, including grades, attendance, and counseling. Student records are confidential and only such agencies or individuals authorized by law are allowed access without the written permission of the student. The school will maintain these records for five-years, and transcripts will be kept permanently. Students may request a review of their records by writing to the director of the school. All such reviews will be scheduled during regular school hours under appropriate supervision.

Caledonian, Inc. does and will maintain records of the name, address, e-mail address, and telephone number of each student who is enrolled in any educational program that Caledonian, Inc. grants: Computer Software Applications 051; Computer Applications One-on-One, Computerized Bookkeeping 052; Computer Repairs 053; Computer System Technician 054; Networking 055, Microcomputers Engineering; Child Care Provider 057.

It will maintain, for each student granted a degree, permanent records of all of the following:

1. The degree granted and the date on which that degree was granted
2. The courses on which the degree was based
3. The grades earned by the student in each of those courses Caledonian, Inc. will maintain, for a period of not less than five years, at its principal place of business in this state, complete and accurate records of all of the following information:
  - A). The educational programs offered by the institution and the curriculum for each.
  - B). The names and addresses of the members of the institution's faculty and records of the educational qualifications of each member of the faculty.
  - C). Any other records required to be maintained including records relating to determinations of completion, placement, licensure, and salary disclosure requirements.

Caledonian, Inc. will maintain a file for each student who enrolls in the institution whether or not the student completes the educational service. The student file will contain all of the following pertinent student records:





1. Written records and transcripts of any formal education or training, testing, or experience that are relevant to the student's qualifications for admission to the institution or the institution's award of credit or acceptance of transfer credits including the following:
  - A). Verification of high school completion or equivalency or other documentation establishing the student's ability to do college level work, such as successful completion of an ability-to-benefit test;
  - B). Records documenting units of credit earned at other institutions that have been accepted and applied by the institution as transfer credits toward the student's completion of an educational program;
  - C). Grades or findings from any examination of academic ability or educational achievement used for admission or college placement purposes;
  - D). All of the documents evidencing a student's prior experiential learning upon which the institution and the faculty base the award of any credit;
2. Personal information regarding a student's age, gender, and ethnicity if that information has been voluntarily supplied by the student;
3. Copies of all documents signed by the student, including contracts, instruments of indebtedness, and documents relating to financial aid;
4. Records of the dates of enrollment and, if applicable, withdrawal from the institution, leaves of absence, and graduation; and
5. A transcript showing all of the following:
  - A). The courses or other educational programs that were completed, or were attempted but not completed, and the dates of completion or withdrawal;
  - B). Credit awarded for prior experiential learning, including the course title for which credit was awarded and the amount of credit, should Caledonian, Inc. change its policy in the future regarding accepting experiential credit;
  - C). Credit for courses earned at other institutions;
  - D). Credit based on any examination of academic ability or educational achievement used for admission or college placement purposes;
  - E). The name, address, website address, and telephone number of the institution.
6. For independent study courses, course outlines or learning contracts signed by the faculty and administrators who approved the course;
7. A copy of documents relating to student financial aid that are required to be maintained by law or by a loan guarantee agency (should Caledonian, Inc. become nationally accredited);
8. A document showing the total amount of money received from or on behalf of the student and the date or dates on which the money was received;
9. A document specifying the amount of a refund, including the amount refunded for tuition and the amount for other itemized charges, the method of calculating the refund, the date the refund was made, and the name and address of the person or entity to which the refund was sent;



10. Copies of any official advisory notices or warnings regarding the student's progress; and
11. Complaints received from the student.

Caledonian, Inc. will maintain all records required by the California Private Postsecondary Education Act of 2009. The records will be maintained in this state.

In addition to permanently retaining a transcript, the school will maintain for a minimum period of 5 years the pertinent student records described in the California Code of Regulations Section 71920 from the student's date of completion or withdrawal.

Caledonian, Inc. will collect and maintain records of student information to substantiate the data reported on the STRF (Student Tuition Recovery Fund) Assessment Reporting Form and records of the students' eligibility under the Fund. Such records shall include the following for each student:

1. Student identification number,
2. First and last names,
3. Email address,
4. Local or mailing address,
5. Address at the time of enrollment,
6. Home address,
7. Date enrollment agreement signed,
8. Courses and course costs,
9. Amount of STRF assessment collected,
10. Quarter in which the STRF assessment was remitted to the Bureau,
11. Third-party payer identifying information,
12. Total institutional charges charged, and
13. Total institutional charges paid.

Caledonian, Inc. will maintain the data required under this section in an electronic format that is readily available and open to inspection by the Bureau upon request. Caledonian, Inc. will make the records immediately available to a Bureau representative conducting a site inspection or, upon written request, shall provide a copy within 14 calendar days of the request. All records will be provided to the Bureau in an intelligible and orderly manner and in an electronic format.

Caledonian, Inc. will maintain a second set of all academic and financial records required by the Act at a different location, or safely backed up, unless the original records are maintained in a manner secure from damage or loss. An acceptable manner of storage would include fire resistant cabinets.

All records that Caledonian, Inc. is required to maintain by the Act will be made immediately available for inspection and copying during normal business hours by the Bureau and any entity authorized to conduct investigations.

In the event of a closure of Caledonian, Inc., the institution and its owners will be jointly and severally responsible to arrange at their expense for the storage and safe-keeping in California of all records required to be maintained for as long as those records must be maintained.

Student records will be stored at the main location for Caledonian, Inc. student records will be backed up and a duplicate record will be stored in the server,



The main physical address and phone number of the location where records are and will be stored is: 6055 East Washington Blvd., Suite 300, Commerce, CA 90255.

**Drug and Alcohol Abuse Prevention/Awareness Policy**

Caledonian established a Drug and Alcohol Abuse Awareness and Prevention Policy. Informational literature is distributed to each enrolling student in order to promote awareness of the significant health risks and dangers of substance abuse. Students will be informed of the legal sanctions for the possession or distribution of illicit drugs and the health hazard of alcohol abuse. Students will also receive a description of counseling, treatment, and rehabilitation programs that are available.

**Satisfactory Academic Progress**

The Higher Education Act mandates that institutions of higher education establish minimum standards for "Satisfactory Academic Progress". In order to be considered as making satisfactory academic progress toward a certificate, a student must maintain a specified grade point averages as well as proceed through the course at a pace leading to completion in a specified time frame.

In order to be considered to be making SAP as established by this school, a student must:

1. Maintain a minimum cumulative grade average of C (70%).
2. For purposes of determining satisfactory academic progress, each course is divided into grading periods. Students receive a letter grade based on a numeric grading system in both their theory and practical work. A minimum cumulative grade average of C (70%) is required for graduation. The following chart represents the equivalents of the grades assigned:

90% - 100%	A	4.0	Excellent
80% - 89%	B	3.0	Good
70% - 79%	C	2.0	Satisfactory
60% - 69%	D	1.0	Unsatisfactory
0% - 59%	F	0.0	Failing
	W		Withdraw

3. Students who do not achieve a C (70%) cumulative grade average at the end of each grading period will be placed on academic probation for the next grading period. If the student's cumulative grade average at the end of the probationary period is less than 70%, the student will be determined to be making unsatisfactory academic progress.
4. A student receiving a grade D (60%-69%) for any grading period may be required to retake that module based on the recommendation of the instructor. A student receiving a grade F (0%-59) must retake that module. When students are permitted to re-take any course or portion of a course, the second grade substitutes for the first, even if it is lower.
5. The maximum time frame for completion will be no longer than 150 percent of the published length of the program of study. Periods during which the student has formally requested and received a leave of absence or has officially withdrawn from this institution will not be considered in calculating the attendance rate or maximum time frame. Maximum time frame and projected completion dates are calculated at the midpoint and at other periodic intervals of each program.
6. The Institution does not assign grades of incomplete. A student who does not complete a module will receive a grade of "F" for that module. The school does not offer non-credit remedial coursework.
7. Satisfactory academic progress standards are consistently applied to all students.



8. Attendance Probation: If a student drops below 80% attendance for any month, they will be placed on attendance probation. Failure to meet these requirements can result in termination from the program of study.
9. Students who appeal a negative determination regarding satisfactory academic progress must submit a written appeal to the Academic Review Committee. The Committee consists of the school's director and the instructor. The letter should describe any circumstances that the student believes deserve special consideration. The Committee will evaluate the appeal and inform the student of their decision in writing.

### **Suspension and Termination**

Caledonian reserves the right to suspend or terminate any student whose attendance, academic progress or personal behavior does not comply with the standards and rules of the school. Reinstatement is only possible upon approval by the school administration.

### **Conditions for Re-Enrollment Policy**

Re-enrollment or re-entrance will be approved only after evidence is shown to the director's satisfaction that conditions that caused the interruption for unsatisfactory progress have been rectified. Re-entering students will be charged at the current tuition rates for newly entering students. Amounts paid during their first period of enrollment will be credited to their account. If the student re-enters within twelve months of the withdrawal, the registration fee will be waived.

### **Graduation Requirements**

In order to graduate from any course offered at Caledonian a student must achieve a cumulative grade average of C (70%) or better. The student must also pass a final exam with a minimum grade of C (70%). A Certificate of Completion is awarded for successful completion of the program for which you enrolled. The Certificate of Completion will be issued after all financial and educational obligations to the school have been satisfied.

### **Job Placement Assistance**

Job placement assistance is not provided to students who enroll in single modules or sections of any program. Prior to graduation students will meet with placement department for assistance with the following:

- Resume Preparation
- Portfolio Review and Preparation
- Job Seeking Skills Counseling
- Job Leads
- Job Interviews

Note: Schools are not permitted by law to make a guarantee of placement. However, Caledonian emphasizes placement efforts for each qualified graduate.

### **Student Services**

#### ***Housing***

A list of information on nearby housing is available upon student request. Caledonian does not have dormitory facilities under its control. Current off campus housing costs range from \$8250 and \$10200 per student. Caledonian bears no responsibility finding or assisting a student with securing housing.

#### ***Transportation***

Regular bus service offering multiple connections is available within walking distance of the school. Carpool rides may also be arranged when possible.



### **Counseling**

All students will be issued periodic performance and progress reports. Counseling sessions are available through the instructors and the administrative staff. Student transcripts are available upon request.

### **Reference Literature/ Library Resources**

The main source for academic material available for the student is through the internet access provided. Internet access is available for all students during the school's operating hours. Trade publications and reference texts are available to the students for use on the school premises. Checking texts out may also be arranged, the student may do so by speaking to the school's receptionist and leaving their current contact information and one reference as well as a list of the titles they would like to check out.

### **Refresher Courses**

Graduates of all programs are welcome to return to the school for "brush up" of any material previously studied. This service is provided on a space available basis and there is no tuition charge. The duration of this privilege may not exceed two (2) weeks. However, graduates are always welcome to contact the school with technical questions. All refresher work must be scheduled through the instructor, and no outside projects for profits will be permitted.

### **Tuition Policy**

All tuition and fees are due and payable by the first day of each term unless other arrangements are made with the school. The Certificate of Completion is issued when the student is free of indebtedness to the school. Any uncollected balance subsequent to a student's separation from the institution may be referred for collection and/or reported to a commercial credit-reporting agency.

The school does not provide federal financial aid or State sponsored students loans.

### **Student Loan Policies**

If the student has received federal student financial aid funds, the student is entitled to a refund of the monies not paid from federal student financial aid program funds.

If a student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund. If the student receives federal student financial aid funds, the student is entitled to a refund of the money not paid from federal financial aid funds.

If the student defaults on a federal or student loan, both the following may occur:

1. The federal or state government or a loan guarantee agency may take action against the student, including garnishing an income tax refund and;
2. The student may not be eligible for any other government financial assistance at another institution until the loan is repaid.



## **Refund and Cancellation Policy**

A student has the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session. A Student who cancels this agreement in writing at any time until midnight of the date that is the seventh (7<sup>th</sup>) consecutive days, following the start of class, shall be refunded all monies paid within 30 days after receipt of the notice of cancellation. Chapter 31 Only: The amount charged to the veteran or eligible person for tuition, fees, and other charges does not exceed the approximate pro rata portion of the total charges for tuition, fees and other charges and that the length of the completed portion of the course should bear to its total length. Note: The maximum nonrefundable registration fee allowed by VA is \$10.00 for non-accredited schools.

To cancel the enrollment contract, email, mail or deliver a signed and dated copy of the cancellation notice, or any other written notice, or send a telegram to: Attention Mr. Guillermo Frias, 6055 E. Washington Blvd. Suite 455, Commerce, CA 90040.

## **Equipment for US DOL Vocational Rehabilitation Students and California Workers Comp.**

Computer equipment provided to rehabilitation students are the property of the payer until the student successfully completes training, except for all injuries occurred on or after January 1<sup>st</sup>, 2013. All computer equipment provided and other computer peripherals are covered by a one (1) year manufactory warranty. The school will install the equipment at the designated location. The school will provide technical support to active students. The school considers an active student all those who are in the process of training or participating in job placement services. All malfunctioning equipment shall be returned to Caledonian's laboratories for repairs, the school does not repair equipment at the student's home. In out-of-state cases Caledonian will provide a local service for maintenance and repairs.

## **Return of Equipment**

Students withdrawing from classes must return the same within thirty (30) days following the date of the student's withdrawal. If not returned within this 30-day period, the school may deduct the value of the equipment and/or materials specified in the contract from the refund amount due. In addition, any percentage of materials, which has been used up by the student, is considered to be non-returnable. Therefore, the value of these materials will be deducted from any refund.

Used, out of the box equipment is not returnable.

## **Refund Calculation Formula**

A student may withdraw from the school at any time A student has the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session. A Student who cancels this agreement in writing at any time until midnight of the date that is the seventh (7<sup>th</sup>) consecutive days, following the start of class, shall be refunded all monies paid within thirty (30) days after receipt of the notice of cancellation. The notice may be emailed, mailed, faxed, or delivered in person. If a student is rejected for training or if a course is canceled, the student will receive a refund of all monies paid within thirty (30) days. If a student withdraws, or is suspended, or expelled after the aforementioned 7-day period for cancellation, all tuition and fees (i.e., educational costs), less a registration fee not to exceed the lesser amount of 5% of the total changes or \$150, shall be refunded on a pro-rata basis. Once purchased, equipment becomes the property of the student, unless they are returned in good condition allowing for reasonable wear and tear, (some equipment may not be returnable due to health or safety reasons) within ten (10) days following the date of student's withdrawal. If returnable as above, the school will refund the total amount collected for the listed equipment.

In calculating any tuition refund due the period of enrollment is from first class session, or the seventh (7<sup>th</sup>) day after enrollment, whichever is later, the time and percentage or fraction of attendance will be determined by the time of attendance divided by the total hours in the program. In all cases of students who withdraw, or who



are suspended or expelled, or fails to attend classes for three (3) weeks prior to successful completion, or if the school closes prior to completing a course, the following minimum refund policy shall apply: The refund of tuition and other fees (excluding equipment fees shall be equal to the total amount of tuition multiplied by the fraction or percentage of time remaining. **Hypothetical Example:** A student who completes 20% (or 1/5<sup>th</sup>) of a course with educational costs of \$ 1,150 will receive a prorated refund of educational costs, less registration fee described in paragraph 1, as follows ( $\$1,150 : \$150 = \$1,000 \times .80$  (or  $4/5$ ) = \$800). Any refund of equipment fees will be made as described in paragraph 2. All refunds will be made within thirty (30) days from the date of cancellation or withdrawal (as described in par 1 and 3 above). If the Student does not return from an approved Leave of Absences period as stated in school's Catalog, refunds would be made within thirty (30) days from the end of the Leave of Absence period. Within ten (10) days of any refund, the student will be notified of the amount of the refund and to whom the refund was made. For students receiving tuition assistance, a tuition refund will be made first to any lender up to the amount of such disbursement; any additional refunds will next be made to other sponsoring source up to the amount of such disbursement; any additional refunds due will be made to the student or sponsor.

### **Student Tuition Recovery Fund**

**The State of California established the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic loss suffered by a student in an educational program at a qualifying institution, who is or was a California resident while enrolled, or was enrolled in a residency program, if the student enrolled in the institution, prepaid tuition, and suffered an economic loss. Unless relieved of the obligation to do so, you must pay the state-imposed assessment for the STRF, or it must be paid on your behalf, if you are a student in an educational program, who is a California resident, or are enrolled in a residency program, and prepay all your tuition. You are not eligible for protection from the STRF and you are not required to pay the STRF assessment, if you are not a California resident, or are not enrolled in a residency program.**

"It is important that you keep copies of your enrollment agreement, financial aid documents, receipts, or any other information that documents the amount paid to the school. Questions regarding the STRF may be directed to: The Bureau for Private Postsecondary and Education, 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 ♦ Phone: (916) 431-6959 or (888) 370-7589.

To be eligible for STRF, you must be a California resident or are enrolled in a residency program, prepaid tuition, paid or deemed to have paid the STRF assessment, and suffered an economic loss as a result of any of the following:

1. The institution, a location of the institution, or an educational program offered by the institution was closed or discontinued, and you did not choose to participate in a teach-out plan approved by the Bureau or did not complete a chosen teach-out plan approved by the Bureau.
2. You were enrolled at an institution or a location of the institution within the one hundred and twenty (120) day period before the closure of the institution or location of the institution, or were enrolled in an educational program within the one hundred and twenty (120) day period before the program was discontinued.
3. You were enrolled at an institution or a location of the institution more than one hundred and twenty (120) days before the closure of the institution or location of the institution, in an educational program offered by the institution as to which the Bureau determined there was a significant decline in the quality or value of the program more than one hundred and twenty (120) days before closure.
4. The institution has been ordered to pay a refund by the Bureau but has failed to do so.
5. The institution has failed to pay or reimburse loan proceeds under a federal student loan program as required by law, or has failed to pay or reimburse proceeds received by the institution in excess of tuition and other costs.



6. You have been awarded restitution, a refund, or other monetary award by an arbitrator or court, based on a violation of this chapter by an institution or representative of an institution, but have been unable to collect the award from the institution.
7. You sought legal counsel that resulted in the cancellation of one or more of your student loans and have an invoice for services rendered and evidence of the cancellation of the student loan or loans.

To qualify for STRF reimbursement, the application must be received within four (4) years from the date of the action or event that made the student eligible for recovery from STRF.

A student whose loan is revived by a loan holder or debt collector after a period of non-collection may, at any time, file a written application for recovery from STRF for the debt that would have otherwise been eligible for recovery. If it has been more than four (4) years since the action or event that made the student eligible, the student must have filed a written application for recovery within the original four (4) year period, unless the period has been extended by another act of law.

However, no claim can be paid to any student without a social security number or a taxpayer identification number."

### **Student's Rights/Student Grievance Policy and Procedure**

Persons seeking to resolve problems or complaints should first contact the instructor in charge. Requests for further action may be made to the Director, Guillermo Frias. **A student or any member of the public has the right to file a complaint about this institution with the Bureau for Private Postsecondary Education, by calling (888) 370-7589 toll free or by completing a complaint form, which can be obtained on the bureau's internet web site [www.bppe.ca.gov](http://www.bppe.ca.gov).** Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll free telephone number (888) 370-7589 or by fax: (916) 263-1897.

### **Discrimination Policy**

Caledonian does not discriminate on the basis of race, color, national origin, sex, religion, age, or disability in employment or the provision of services.

Persons seeking to resolve problems or complaints should first contact the instructor in charge. Requests for further action may be made to the Director, Guillermo Frias. A complaint can also be filed with the Federal Government's Civil Rights Center. Phone number (202) 693-6500, email address: [civilrightscenter@dol.gov](mailto:civilrightscenter@dol.gov)

### **Workers Compensation, VA, DOL**

Even though the school is approved to work with the general public, all of its students belong to the California Worker's Compensation system, DOL workers comp, or the Veteran Administration. The school will provide tuition relief on a case by case consideration for those students with funding problems.

### **Program Description, Tuition and Fee Schedules**

Course #051 Computer Software Applications (270 Hours): This course draws from the basic computer practices and procedures commonly used in modern offices. The student will become proficient in the following core sections of office computerization: Business Communications, which instructs the student how to prepare letters, memorandums, reports and proposals; Introduction to Computers exposes the student to an overview of software applications widely used in Microsoft Windows; Keyboarding Applications employs the application of keyboarding techniques in formatting documents with speed and accuracy; Google Docs applies techniques such as creating, modifying, and saving documents; Google Sheets introduces the basic functions of a spreadsheet and prepares student for data entry, data collection and reports, and financial statements; Google





Slides familiarizes the student with the basic presentation display, creating appealing presentations, providing them with tools to facilitate communication done through visuals. Career Development Services teaches the student successful development techniques beneficial to building and maintaining professional growth. Photoshop Elements teaches the student how to enhance/edit photos, create basic albums and catalogs, and demonstrate the ability to use different editing modes and painting tools. The student will learn PDF basics by learning how to recognize, view, create, and edit PDF Documents using Adobe Acrobat. The class is participatory and involves discussions, readings, videos to watch with practice exercises, slide presentations to study, section quizzes, and assessments.

Sections	Description	Hours
Section I	Introduction to Computers and Basic Troubleshooting	20
Section II	Operating System	20
Section III	Keyboarding	30
Section IV	Google Docs	40
Section V	Google Sheets	40
Section VI	Google Slides	40
Section VII	Photoshop Elements	40
Section VIII	Adobe Acrobat	20
Section IX	Writing for the Business Professional	20
	<b>Total Instructional Hours</b>	<b>270</b>

Course #050 Computer Applications One-on-One (54 Hours): This course provides private students with the most common office software skills demanded and used in the market today. The course will deliver detailed instruction to students in Microsoft Office applications: Word, Excel, and PowerPoint. Students will also learn how to integrate Word, Excel, and PowerPoint. The class is participatory and involves discussions, readings, videos to watch with practice exercises, slide presentations to study, section quizzes, and assessments.

Sections	Description	Hours
Section I	Windows 10	6
Section II	Internet and Web Browsing	6
Section III	MS Office Basics	6
Section IV	MS Word	12
Section V	MS Excel	15
Section VI	MS PowerPoint	9
	<b>Total Instructional Hours</b>	<b>54</b>

Course #052 Computerized Bookkeeping (240 Hours): This program is designed to provide different levels of expertise in clerical positions. Students will be able to get an overview of office procedures, as well as specialize in a particular area of the record keeping process. The training in this program is diverse. It offers the opportunity to be employed in any accounting support occupation. Students will learn from a basic course of study to specialized areas. With the specialized training provided in this program, the student will have the ability to apply for a specific job position, for example; Accounts Payable Clerk, Accounts Receivable Clerk, Payroll Clerk, Billing Clerk, Data Entry Clerk - to name a few. The class is participatory and involves discussions, readings, videos to watch with practice exercises, slide presentations to study, section quizzes, and assessments.

Sections	Description	Hours	SCU
Section I	Intro to Computers	30	1.0
Section II	General Office	30	1.0



Section III	Bookkeeping	90	3.0
Section IV	Tax Preparation	45	1.5
Section V	Auditing	45	1.5
	<b>Total Instructional Hours</b>	<b>240</b>	<b>8.0</b>

Course #053 Computer Repairs (330 Hours): This course covers the principal types of basic methods used in the construction of PC's. Personal Computers' components and their function are discussed. Conveys supporting knowledge and skills for beginning students. A combination of Lab and lecture exercises will provide fundamentals, essentials for a career in computer equipment repairs. The concepts presented in this lecture /lab course are those most important in the repair of computer equipment. The class is participatory and involves discussions, readings, videos to watch with practice exercises, slide presentations to study, section quizzes, and assessments.

Sections	Description	Hours	SCU
Section I	PC Components and Peripheral Equipment	45	1.5
Section II	Operating System	45	1.5
Section III	System Configuration	45	2.0
Section IV	Assembling a PC	45	2.0
Section V	Software Optimization	45	1.5
Section VI	Communication Features and Internet	45	1.5
Section VII	Data Back-up and Resorting Procedures	60	2.0
	<b>Total Instructional Hours</b>	<b>330</b>	<b>12.0</b>

Course #054 Computer Systems Technician (330 Hours): This course will provide the student with the knowledge to deal with a large percentage of the problems likely to be encounter with a computer. It will enable the student to diagnose problems and correct them as well. It prepares the student for A+ Certification. Includes installation, configuration and upgrading, diagnosing and troubleshooting, printers, portables, Dos/Windows and Networks. The class is participatory and involves discussions, readings, videos to watch with practice exercises, slide presentations to study, section quizzes, and assessments.

Sections	Description	Hours	SCU
Section I	Installation, Configuration and	30	1.0
Section II	Diagnosing and troubleshooting	45	2.0
Section III	Safety and Preventive Maintenance	30	1.0
Section IV	Motherboard/ Processors and RAM	30	1.0
Section V	Printers	30	1.0
Section VI	Video Display Adapters and the	15	0.5
Section VII	Portable systems	15	0.5
Section VIII	Basic Networking	30	1.0
Section IX	Customer Satisfaction	15	0.5



Section X	Operating Systems: Dos/Windows	45	2.0
Section XI	Memory Management	15	0.5
Section XII	Networks	30	1.0
	<b>Total Instructional Hours</b>	<b>330</b>	<b>12.0</b>

Course #055 Networking Technician (315 Hours): The student will be trained to configure and install network systems (TCP/IP). This course covers a wide range of vendor and product neutral networking technologies. Networking basis, protocol, operating systems, applications, multi-vendor environments, transmission media, WANs, Network management and troubleshooting, etc. The class is participatory and involves discussions, readings, videos to watch with practice exercises, slide presentations to study, section quizzes, and assessments.

Sections	Description	Hours	SCU
Section I	Networking Bases	15	0.5
Section II	Network Models	15	0.5
Section III	Protocols and Packets	30	1.0
Section IV	Data Link Protocols	15	0.5
Section V	Network Operating	30	1.0
Section VI	Network Applications	30	1.0
Section VII	Multi-vendor	30	1.0
Section VIII	Transmission Media	15	0.5
Section IX	Network Interface Cards	15	0.5
Section X	Network Connectivity Devices	15	0.5
Section XI	Wide Area Networks	30	1.0
Section XII	Network Security and Management	15	0.5
Section XIII	Network Monitoring and Management	15	0.5
Section XIV	Network Troubleshooting	30	1.0
Section XV	Internet Technology	15	0.5
	<b>Total Instructional Hours</b>	<b>315</b>	<b>10.5</b>

Course #056 Microcomputers Engineering (720 Hours): In this course, the student will learn the principles of computer software, computer architecture, networks and telecommunications. This course provides a thorough overview of all aspects of computers in a layer-by-layer approach, from physical transmission characteristics through end-user applications. The course ends with a discussion of integrated services such as voice and video. The class is participatory and involves discussions, readings, videos to watch with practice exercises, slide presentations to study, section quizzes, and assessments.

Sections	Description	Hours	SCU
Section I	Windows Operating	30	1.0
Section II	Software Applications	60	2.0
Section III	Installation, Configuration and upgrading	30	1.0
Section IV	Diagnosing and Troubleshooting	60	2.0



Section V	Safety and Preventive Maintenance	15	0.5
Section VI	Motherboard/Processors/RAM	30	1.0
Section VII	Printers	15	0.5
Section VIII	Function, Structure, Operation and File Management	30	1.0
Section IX	Memory Management	15	0.5
Section X	Portable Systems	15	0.5
Section XI	Customer Satisfaction	15	0.5
Section XII	Networking Basics	15	0.5
Section XIII	Networking Models	15	0.5
Section XIV	Protocols and Packets	30	1.0
Section XV	Data Links Protocols	15	0.5
Section XVI	Network Operative Systems	60	2.0
Section XVII	Network Applications	30	1.0
Section XVIII	Multi-Vendors Environments	30	1.0
Section XIX	Transmission Media	15	0.5
Section XX	Network Interface Cards	15	0.5
Section XXI	Network Connectivity Devices	15	0.5
Section XXII	Wide Areas Networks	30	1.0
Section XXIII	Network Security and Management	30	1.0
Section XXIV	Network Monitoring and Management	30	1.0
Section XXV	Network Troubleshooting	30	1.0
Section XXVI	Internet Technology	30	1.0
Section XXVII	Video Display Adapters and the Monitor	15	0.5
	<b>Total Instructional Hours</b>	<b>720</b>	<b>24</b>

Course #057 Child Care Provider (195 Hours): This course is derived from the basic practices and procedures commonly used in child care and school base settings. It provides the students with the basic fundamental concepts of child development and child care practices. It addresses the knowledge, skills, attitudes, and behaviors associated with supporting and promoting optimal growth and development of infants and children. The course prepares the student for a vocational objective, enhancing additionally their development as family and community members, as well as, professionals, citizens, parents, and caregivers. Students gain awareness of the many types of careers opportunities that are available in human services, and education-related fields. Students who have this preparation will know how to foster a prenatal and early childhood development; how to establish a safe and healthy climate in a day care center, individual, or school type setting. Students will acquire a higher order of thinking, communication, leadership, and management processes as they grow and develop into knowledgeable professionals. The class is participatory and involves discussions, readings, videos to watch with practice exercises, slide presentations to study, section quizzes, and assessments.

Sections	Description	Hours	SCU
Section I	Introduction to Childhood Education: Child Development	60	2.0
Section II	Implementing Early Childhood Practices	45	1.5



Section III	Management and Social Issues	45	1.5
Section IV	Training Preparation and Child Care Career Options	45	1.5
	<b>Total Instructional Hours</b>	<b>195</b>	<b>6.5</b>

Course #060 Computer Business Administration and Technology--Online (138 Hours): The Computer Business Administration and Technology Online course is designed to provide students with new skills that are easily transferable to both the physical and virtual workplace. The course seeks to deliver detailed instruction on the following subjects: Google Suite, Photoshop, and Writing for the Business Professional. This course is aimed to benefit students that require online learning from the comfort of their home, local library, or any location with reliable internet connection. Classes are divided into modules of learning in which a qualified Instructor communicates to students via video feed, presentations, and online discussions. This course will be taught synchronous and asynchronous instruction. The students will have to access the Zoom video chat platform to attend live class sessions, access Google Classroom, view training videos, use step by step pdf guides, as well as follow a schedule in order to stay on task. Students will be provided with graded assignments along with feedback within a week of assignment due date. Weekly assignments will be due every Sunday night, by 11:59 PM, unless otherwise stated. Students will have access to view the time of submission for assignments and the corresponding grade results via Google Classroom. Overall, this class is a 14-week online course that requires the student to log in to the Google Classroom platform approximately four (4) days a week. The class is participatory and involves online discussions, readings, videos to watch with practice exercises, slide presentations to study, section quizzes, and assessments.

Sections	Description	Hours
Section I	Introduction to Computers/Operating System and Basic Troubleshooting	18
Section II	Google Docs with Typing	32
Section III	Google Sheets with Typing	32
Section IV	Google Slides with Typing	24
Section V	Photoshop Elements	16
Section VI	Adobe Acrobat	8
Section VII	Writing for the Business Professional	8
	<b>Total Instructional Hours</b>	<b>138</b>



**Class Schedule:** All Courses are offered Mornings and Afternoons. 051 Computer Software Applications is also available in “one-on-one” instructional format.

	<b>Mornings Monday – Friday</b>
<b>Class</b>	9:00 A.M. - 9:50 A.M.
<b>Break</b>	9:50 A.M. - 10:00 A.M.
<b>Class</b>	10:00 A.M. - 10:50 A.M.
<b>Break</b>	10:50 A.M. - 11:00 Am.
<b>Class</b>	11:00 A.M. - 12:00 P.M.

	<b>Afternoons Monday – Friday</b>
<b>Class</b>	1:00 P.M. – 1:50 P.M.
<b>Break</b>	1:50 P.M. – 2:00 P.M.
<b>Class</b>	2:00 P.M. – 2:50 P.M.
<b>Break</b>	2:50 P.M. - 3:00 P.M.
<b>Class</b>	3:00 P.M. - 4:00 P.M.

**Course Fees:**

<b>Course #051 Computer Software Applications</b>	<b>Tuition</b>
REGISTRATION ( <b>NON-REFUNDABLE</b> )	\$150.00
Student Tuition Recovery Fund Fee (STRF) ( <b>NON-REFUNDABLE</b> )	\$0.00
Tuition Course # 051 Computer Software Applications	\$5675.00
TEXTBOOKS:	\$175.00
<b>TOTAL COST OF PROGRAM</b>	<b>\$6000.00</b>

<b>Classroom Classes</b>	<b>Tuition</b>
Course #052 Computerized Bookkeeping	\$5750.00
Course #053 Computer Repairs	\$5750.00
Course #054 Computer Systems Technician	\$5750.00
Course #055 Networking Technician	\$5750.00
Course #056 Microcomputers Engineering	\$5750.00
Course #057 Child Care Provider	\$5750.00
REGISTRATION ( <b>NON-REFUNDABLE</b> )	<b>\$150.00</b>
Student Tuition Recovery Fund Fee (STRF) ( <b>NON-REFUNDABLE</b> )	\$0.00
EQUIPMENT (INCLUDED IN COST OF TUITION)	<b>Market price</b>
BOOKS AND MATERIALS	<b>\$100.00</b>
<b>TOTAL COST OF PROGRAM</b>	<b>\$6000.00</b>

<b>Course #050 Computer Applications One-On-One</b>	<b>Tuition</b>
REGISTRATION (NON-REFUNDABLE)	\$150.00
Student Tuition Recovery Fund Fee (STRF) ( <b>NON-REFUNDABLE</b> )	\$0.00
Computer Applications One-On-One	\$4350.00
MISC. EXPENSE (WORKERS COMP ONLY)	<b>\$500.00</b>
EQUIPMENT: COMPUTER AND SOFTWARE (WORKERS COMP ONLY)	<b>\$1000.00</b>
<b>TOTAL COST OF PROGRAM</b>	<b>\$6000.00</b>



## **INSTRUCTORS**

### ***Bailey, Janeth: 051 Computer Software Applications/052 Computerized Bookkeeping/ESL/Dragon Dictation Software***

Instructor Janeth Bailey was born in Los Angeles and now resides in Cudahy, California. Aside from Computer Software Applications, she also teaches QuickBooks, ESL (English as Second Language), and Dragon Dictation Software. She has been teaching for Caledonian since 2011. During her classes, Janeth teaches a variety of techniques in making the class fun and enjoyable.

### ***Barzola, Henry: 051 Computer Software Applications***

Instructor Henry Barzola teaches Computer Repairs and Computer Software Applications. He was born in Lima, Peru, and now resides in Los Angeles, California. He attained his Associate of Arts in Computer Science from Technical Institute CESCA in Lima, Peru. He was working many years in the private sector as professional in Computer Science, IT Technician, Database Manager, Database Processor, and Web Hosting companies. Additionally, he is an excellent addition to our team, given his expertise in Computer Software Applications and Computer Repair. When he is not teaching at Caledonian, he likes to hike, swim, and run.

### ***Bolanos, Erica: Curriculum Developer/Instructor - 050 Computer Applications One-on-One, 051 Computer Software Applications***

Erica Bolanos has dedicated her career to education, as a child she ran an in-home tutoring center for children in her neighborhood. In college, Ms. Bolanos worked at the Fairplex Child Development Center. She later joined Americorps and received an award for her efforts in educating disenfranchised students in the San Gabriel Valley. Ms. Bolanos taught pull-out reading classes at Ekstrand Elementary school and was an English Literature and English Language Learners (ELL) Student teacher for 7th Grade students at Gage Middle School. She attended the University of La Verne and received a Bachelor's in English Literature. She completed the coursework for a Single Subject Teaching Credential at Cal State University of Long Beach (CSULB) and is currently pursuing a Masters of Modern Art at Azusa Pacific University. Prior to returning to Caledonian in 2016, she worked as Caledonian instructor for several years in the early 2000's and developed and taught a training program for homeless veterans at Goodwill in Los Angeles.

In addition to education she feels strongly about protecting victims of Domestic Violence and volunteers at Legal Aid Domestic Violence centers whenever possible. When she is not volunteering, she enjoys gardening and reading obsessively

### ***Bolanos, Kimberly: 051 Computer Software Applications***

Kimberly Bolanos obtained a Bachelor of Arts from University of California, Santa Barbara, in Sociology and Feminist Studies, with a minor in Educational Studies with applied Psychology. Her next goal is to pursue graduate school and work towards becoming an Educational Counselor to further assist students in achieving their academic goals. When not at Caledonian, she works as an Instructional Support Specialist for disabled student services at her local community college. She is experienced with working with students with various learning disabilities, such as dyslexia, attention deficit hyperactivity disorder, autism, PTSD, and other disabilities. Kimberly teaches Computer Software Applications at Caledonian.

### ***Busto, Jumar: 050 Computer Applications One-on-One/051 Computer Software Applications/052 Computerized Bookkeeping***

Jumar Busto was born in Narvacan, Ilocos Sur, Philippines. In June 2005, he received his undergraduate degree in Business Management at the University of Phoenix in Pasadena, California. His curriculum vitae includes Accounting, Marketing, Finance, E-Commerce/E-Business, and Management. Prior to joining Caledonian, Jumar worked as an executive assistant in the Healthcare industry where he gained professional hands-on experience in Microsoft Office. He currently teaches Microsoft Office Software Applications, QuickBooks Pro,



Rentright, and Dragon Naturally Speaking. He also tutors Math and English subjects to LAUSD elementary school children for the federally sponsored No Child Left Behind program.

***Camacho, Natali: 050 Computer Applications One-on-One/051 Computer Software Applications***

Natali Camacho was born and raised in Santa Maria, CA. She received her Bachelor's of Science degree in Wildlife, Fish, and Conservation Biology from the University of California, Davis. Her next academic goal is to receive her Master's degree in Education. Natali's work experience during college included being a math facilitator at Allan Hancock College, as well as a research intern at Cal Poly in San Luis Obispo. After graduation, Natali's work experience at Peoples' Self Help Housing has ranged from College Club Coordinator, where she worked with high school and college students to ensure their acceptance and completion of their degree. She also worked as a Regional Coordinator where she oversaw five different after-school programs along the Central Coast. Currently she has transitioned into the role of Lead Educator for an after-school program where she leads her team of three other educators. Natali started working at Caledonian in order to tap in to her love of tutoring one-on-one. She has really appreciated her work with Caledonian and hopes to continue her work here post-pandemic.

***Casillas, Veronica: 051 Computer Software Applications***

Bilingual Instructor Veronica Casillas teaches Computer Software Applications at Caledonian. Veronica was born in Mexico City and now resides in the San Fernando Valley. She obtained an Associate of Science from Los Angeles Mission College in Computer Applications and Office Technology. Her previous experience includes tutoring students in Computer Software Applications and Teaching Assistant at LA Mission College.

***Castillo, Christian: 051 Computer Software Applications/052 Computerized Bookkeeping/Dragon Naturally Speaking***

Instructor Christian Castillo is pursuing a Bachelor of Science degree in Computer Science from Cal State LA. He was born in Los Angeles and knows the whole county by heart by looking for the small places only locals would know about. He enjoys giving gardening advice and has built up an impressive garden, partly by trading with strangers. In his free time, he enjoys the outdoors, hiking, and taking pictures. He is an expert in MS Office, Dragon Naturally Speaking, and QuickBooks software.

***Castillo, Marisol: Curriculum Developer/Instructor - 057 Child Care Provider, 050 Computer Applications One-on-One, 051 Computer Software Applications***

Marisol Castillo has been working as an Instructor for Caledonian, Inc. for more than 10 years. She received her Bachelor's Degree in Child Development from Cal State L.A. Her experience with Caledonian includes teaching Child Care Courses, Computer Software Applications, working as an Academic Coordinator, and Academic Supervisor. As an instructor, Marisol was responsible for finding creative ways to fully involve students into their studies. In addition to supervising the Academic Department, Ms. Castillo is also an integral member of the Compliance Department.

***Ceballos, Marianne: 051 Computer Software Applications***

Bilingual Spanish-speaking Instructor, Marianne Ceballos, comes to Caledonian with a decade in the non-profit and higher education sectors. Marianne is very proud of her Central Valley California roots and after a few years living out of state, returning to the area has been very special. She received her Bachelor of Arts in Economics and Communication from UC Davis and a Master of Arts in Educational Leadership from Sacramento State University. Marianne has a variety of hobbies including writing, traveling, hiking and karaoke (particularly in Spanish!). She loves attending various community arts and educational events, which celebrate cultures and enrich our lives. Marianne teaches Computer Software Applications at Caledonian.





***Colón, John: Curriculum Developer/Instructor - 053 Computer Repairs/051 Computer Software Applications***

John Elkin Colón is a bilingual Spanish-speaking Instructor who was born in Bogota, Colombia and now resides in Riverside, California. He attained his Bachelor's Degree in Engineering Systems Technology from (CCEP) Colombian Center for Professional Studies in Santiago de Cali, Colombia. He was part of Quality Control ISO 9000 Certification in Gillette of Colombia in Santiago de Cali, Colombia. He also currently works as an independent Computer Technician and Instructor for different small businesses in Southern California, with more than 20 years of experience in the field.

***Colón, Yesid: Curriculum Developer/Instructor - 052 Computerized Bookkeeping/ 053 Computer Repairs***

Yesid Alexander Colón, born in Palmira, Valle, Colombia, graduated as a Computer Technician in 1996 from the Instituto de Educacion Empresarial or IDEE in Cali, Colombia. He worked as a Computer Application instructor for several years in Colombia at the Informatica de Occidente. He has worked at Caledonian since 2001 as an Instructor of Computer Applications as well as training other instructors with methodology and reinforcement of knowledge techniques. Since 2004, Mr. Colón has worked in the Accounting Department for Caledonian, Inc. He now has more than 14 years working in this department and a total of 19 years working with the company.

***Del Mar Gongora, Maria: 051 Computer Software Applications***

Instructor Maria Del Mar Gongora was born in Popayan, Cauca - Colombia. Mrs. Gongora received a Bachelor's Degree in Systems Engineer from Universidad Cooperativa de Colombia, a Cloud Master Certification from New Jersey Institute of Technology in Newark, New Jersey, a Specialist Networks and Telematics services from Universidad del Cauca and a Master's Degree in Engineering with emphasis in Computer Systems Engineering from Universidad Javeriana, Colombia. Her curriculum vitae includes experience in Software Development, Computer Technology, Programming Languages, three years in Technical Support, Computers Maintenance and Repair; Management Modeling Methodologies and Tools for the Analysis and Design of Software and advanced knowledge in SQL. She has been working as a Computer Software Instructor since 2016. When she is not teaching with Caledonian, she works as a free-lance System Engineer. Prior to joining Caledonian, Maria Del Mar worked as Programmer and Software and Web Developer in the Software Industry and Computer Professor from 2003 to 2014.

***Favela, Jose: 051 Computer Software Applications***

Instructor Jose Favela served in the United States Marine Corps from January 2013 to January 2017. He has since served as a Drilling Reservist in the Marine Corps. He is currently on track to earn a Bachelor's of Science Degree in Economics from California State, San Marcos in the fall of 2019. When he is not teaching at Caledonian, he likes reading books and maintaining his fitness to the degree that would be required of him if he were to re-enter the Marine Corps.

***Flores, Aimee: 051 Computer Software Applications***

Instructor Aimee Flores was born and raised in Northern County, CA. She attained an Associate of Arts in English at Palomar College, and is currently pursuing her Bachelor of Arts in Literature and Writing, with an emphasis in Global Studies at Cal State, San Marcos. Visiting countries and exploring the digital world fascinate her. When she is not teaching at Caledonian, she enjoys riding her bike at the beach and working out at the gym. Aimee teaches Computer Software Applications in English and Spanish at Caledonian.

***Jen, Julie I-Chin: 051 Computer Software Applications/ 052 Computerized Bookkeeping***

Instructor Julie I-Chin Jen received her Master degree in Industrial Technology Studies from California State University, Los Angeles and the BS degree in Management Information System from Business School of California State University, Long Beach. She has many years experiences as Database/Programing Specialist,



Marketing Specialist, and Purchasing/Procurement Specialist in Printing company, auto parts industry, trading company, and electrics manufacturing service company.

Ms. Jen is fluently in English, Mandarin, and Taiwanese languages. She teaches Computer Software Applications and QuickBooks. As an instructor, she likes to assist students pursuing their goals and help them trained with practices.

***Johnson, Breanna: 051 Computer Software Applications***

Instructor Breanna Johnson was born in Harbor City, California. She received a Bachelor of Arts in Communication from the Annenberg School for Communication and Journalism. She also has a strong interest in Beauty, Fashion, and Marketing. When she is not teaching at Caledonian, she works as a Public Relations Account Manager. Breanna also works with female entrepreneurs as a Mindset and Goal Success coach. Some of her hobbies include reading books and practicing yoga.

***Ledesma, Ignacio: 051 Computer Software Applications***

Ignacio Rene Ledesma attained his Bachelor of Science in Biology from California State University, San Bernardino. Ignacio is currently studying for the GRE to enter graduate school for a Master's Degree in Molecular Biology. Prior to working at Caledonian, Ignacio was a sales supervisor at JC Penney. Ignacio can teach Computer Software Applications, Adobe Premiere Elements, QuickBooks, and Dragon Naturally Speaking. When he is not teaching at Caledonian, he enjoys hiking, swimming, Football, and Boxing.

***Llanes, Hector: 051 Computer Software Applications***

Instructor Hector Llanes has earned an Associate of Science degree from Brigham Young University in Idaho. He speaks English, Spanish, and French. He has gained experience throughout his career to become proficient in Microsoft Office, Adobe Photoshop, Adobe After Effects, QuickBooks, HTML, CSS, PHP, and SQL. When not teaching at Caledonian, Hector works as a freelance video editor doing everything from animations, special effects, to compositing. As result of his passion for travel, he is currently working on an online store that focuses on minimalist products for travelers.

***Lua, Aileen: 051 Computer Software Applications***

Aileen Lua is currently pursuing an Associate's Degree in Business at Moreno Valley College. Born in Riverside CA, she now resides in Menifee, CA. Her 5+ years of experience and love for Computer Software Applications makes her an excellent addition to the Caledonian team, along with her expertise in ESL & love for teaching others. When Aileen is not teaching at Caledonian, she enjoys researching her Latino roots, teaching a children's church group in her hometown, and participating in Latino activist groups.

***Mandujano, Fernando: 051 Computer Software Applications***

Instructor Fernando Mandujano was born in Los Angeles, California and now resides in San Diego, California. He is completing a Bachelor of Arts degree in Communication, with a minor in Leadership Development from San Diego State University, to be completed in May 2020. After graduation he plans to continue his education at San Diego State University, by pursuing a Master's Degree in Post-Secondary Educational Leadership with an emphasis in Student Affairs. Fernando has had the opportunity to work as a radio host with SDSU KCR Radio, has done work in nonprofits benefiting K-12 students in underserved communities, has mentored students who are new to college, and has experience working in higher educational settings, through internships with SDSU. Fernando teaches Computer Software Applications in Spanish and English. Outside of work and school, Fernando can be found at the beach surfing, volunteering his time as the board treasurer with SDSU Circle K International, a community service organization, or exploring the many diverse neighborhoods San Diego has to offer.



***Maya, Justine: 051 Computer Software Applications***

Justine Maya teaches Computer Software Applications at Caledonian. She is pursuing a Bachelor's in Science of Nursing from Westcoast University, expected to graduate in March 2020. Justine wants to further her education by pursuing a Master's in Science of Nursing. When she is not working at Caledonian, she works as a Photobooth Technician and volunteer at hospitals to gain further knowledge in her career in nursing.

***Manzur, Luis: 051 Computer Software Applications***

Luis Manzur was raised in Mexico and Southern California. He has over 20 years of experience in Computer Hardware and Software. He has installed, configured, and troubleshoot various types of hardware and software applications such as Microsoft Office and various versions of Windows. Luis attained a diploma in Computer & Electronics Technology from UEI and attended Mesa College in San Diego, CA, majoring in Computer Science. He also attained a Microsoft Certification MCSE (Microsoft Certified Systems Engineer). He teaches Computer Software Applications at Caledonian.

***Mey Phung-Lay, Vuoch: 051 Computer Software Applications***

Instructor Vuoch Mey Phung-Lay was born in Cambodia. She studied at Pasadena City College as a Business major and then transferred to Cal Poly Pomona as a Business Administration major. She is fluent in Vietnamese, Khmer, and Mandarin languages. She teaches Computer Software Applications at Caledonian. When she is not teaching at Caledonian, she enjoys going to the gym, reading books, and traveling with her family.

***Meza, Yarely A.: 051 Computer Software Applications/052 Computerized Bookkeeping***

Yarely Azeneth Meza was raised and born in the Rio Grande Valley, South Texas Borderland. She obtained her Bachelor of Arts in Anthropology and Latin American Studies from The University of Texas at Austin. Miss Meza further continued her studies at The University of Texas Rio Grande Valley where she graduated with a Mexican American Studies Certificate and Master of Arts in Interdisciplinary Studies with a focus in Anthropology. Throughout her educational career, she held jobs with fixed office tasks: Secretary, Site Office Manager, Receptionist, Tax Preparer, Budget Manager, Payroll Clerk, and Human Resource Assistance. Now she lives in Tehachapi, California, and is working at Caledonian, Inc. as a Computer Software Applications, ESL, and QuickBooks instructor. Yarely also works at Conduent as a Customer Service Agent. Aside from work, her special interests are archaeology, ceramics, and conserving nature.

***Millar, Drow: 051 Computer Software Applications***

Drow Millar has worked in Documentary, Film and Television production for over 27 years, and as an Editor, Producer, and Cinematographer. He has collaborated on several films with Rob Nilsson, winner of the Camera d'Or at Cannes Film Festival and Audience Award at Sundance, as editor and coproducer. He has also worked with Academy Award-winning director, John Korty, on several projects, including a re-edit of his highly acclaimed film THE CRAZY QUILT, which was shown recently at the 30th Anniversary Mill Valley Film Festival Celebration Retrospective. Drow also produced and edited the award-winning documentary, THE DIPSEA DEMON, a film about Jack Kirk, the legendary 96-year-old man who ran the Dipsea Foot Race well into his nineties. He recently produced and edited a documentary about Myanmar and Buddhism, which has been shown in several international film festivals. He has taught Editing, Film History and Production at Academy Art University in San Francisco, for 10 years. He has worked on several sporting programs including preview shows for the Winter Olympics. He was a member of the 1989 United States Geological Survey expedition of Mt. Denali in Alaska, as the videographer, where he also managed to summit the peak. Drow is a certified AVID Instructor and teaches AVID and Final Cut Pro at Caledonian.

***Molina, Fabiola: 051 Computer Software Applications/052 Computerized Bookkeeping***

Instructor Fabiola Molina was born in Mexico and currently resides in Phelan, California. She is a patient and enthusiastic teacher that takes pride in helping students master new skills. Her experience in Accounting and Computer Software Applications makes her an excellent addition to our team. She teaches Computer Software



Applications at Caledonian. When she is not teaching, she enjoys reading, and is treasurer of the Serrano Marching band booster board.

***Nguyen, Helen: 051 Computer Software Applications***

Bilingual Instructor Helen Nguyen was born in Vietnam. She graduated from San Francisco State University with a Bachelor of Science in Computer Information Systems. In addition to working at Caledonian, she teaches at an after-school learning center. Helen teaches Computer Software Applications in Vietnamese-English at Caledonian. She enjoys doing yoga, taking morning walks, and learning about Psychology, Metaphysics, Linguistic, Nutrition, and Personal Development during her spare time, not necessarily in that order. When she is not doing the activities above or working out at the gym, she voraciously listens to audiobooks and cooks. Her semi-monthly favorite pastime is exploring good comedy or improv clubs with her daughter.

***Nguyen, Raymond: 051 Computer Software Applications***

Instructor Raymond Nguyen attained his Bachelor of Science in Biology from University of California, in Irvine. He is currently working on his Master's Degree in Bioscience and Pharmaceutical from Keck Graduate Institute in Claremont, California. Raymond, who was born in Vietnam, and a bilingual Vietnamese-speaking Instructor, had worked as a Graduate Student Consultant for Keck Graduate Institute. This portfolio strategy development project is sponsored by Bristol-Myers Squibb. He also worked as a customer service representative at Fountain Valley Regional Hospital and Medical Center. When he is not teaching at Caledonian, he likes reading books and working out at the gym.

***Orellana, Elvis: 051 Computer Software Applications***

Instructor Elvis Orellana was born in Guatemala. He obtained a certificate for Computer Applications at Metropolitan School in Los Angeles. Furthermore, he has earned his BA Degree in Linguistics and Literature in Spanish at California State University, Los Angeles (CSULA), and a Master's Degree for the same subject at California State University, Long Beach (CSULB). He loves languages, and teaching has always been his passion. His main objective is to create an excellent learning environment and to help each student to improve their Spanish ability and computer knowledge. He teaches Computer Software Applications at Caledonian. He also worked as a Spanish tutor and taught Spanish at the last university he attended, CSULB. In his spare time, he enjoys playing the guitar and creating music.

***Pershke, Blanca: 051 Computer Software Applications***

Instructor Blanca Pershke was born and raised in Monterey County, CA. She resides in the Coachella Valley. Blanca is proficient in Spanish and American Sign Language. She has a passion for learning and teaching which motivated her to continue her education at the University of California, Riverside County, majoring in Business Administration. During the past fifteen years, she completed several certification programs for Computer Hardware and Software. Blanca has a variety of teaching experiences over the years ranging from kindergarten through adult education, both in private enterprises and community colleges. Blanca currently maintains a Computer Consulting business where she shares her extensive skills in Computer Operations and Programs with her clients. She teaches Computer Software Applications at Caledonian. On her free time, Blanca enjoys gardening, music, and her two special dogs, Mia and Teddy.

***Petricca, Joseph: 051 Computer Software Applications***

Joe Petricca was born and raised in Buffalo, NY and has lived in Los Angeles for thirty years this September. He has a Bachelor of Fine Arts (BFA) from NYU and a Master of Fine Arts (MFA) from the American Film Institute. He is a screenwriter, storyteller and filmmaker. Mr. Petricca has worked as a tutor for Caledonian, Inc since January 2020. His skills are in essential computer skills (Microsoft Office, Excel and PowerPoint), writing, English, filmmaking and application prep. He has over 25 years of experience in education and tutoring. He was the Executive Vice Dean at the American Film Institute where he led the accreditation process, designed curriculum and hired faculty for 18 years. He also taught writing and filmmaking to teens in the juvenile justice



system. He was a Literacy Volunteer for a number of years tutoring adults in English literacy. He has designed education offerings all over the world.

***Posas, Saihra: 051 Computer Software Applications, 057 Child Care Provider***

Saihra Posas was born and raised in Northern California. She received a Bachelor's of Science Degree in Business Administration with a concentration in International Business from the California State University, Sacramento. Saihra has worked as an auditor for the State of California for more than 12 years. She began her state service career with California Department of Corrections and Rehabilitation (CDCR) conducting audits of Adult and Juvenile Institutions throughout California, she also worked for California Gambling Control Commission (CGCC) and Department of Justice (DOJ) conducting Internal Control and Financial Audits of Tribal Casinos in California. Saihra currently works for Department of Resources Recycling and Recovery (CalRecycle) conducting audits and complex investigations on program participants. As of December 2019, Saihra began working part-time with Caledonian, Inc. as an instructor of Computer Software Applications and has also taught Child Care. On her free time Saihra enjoys spending time with her nephews, gardening or planning her next adventure overseas.

***Quero, Celso: 051 Computer Software Applications, 053 Computer Repairs***

Celso Quero was born in Los Angeles, California and was raised in Baja California, Mexico. Mr. Quero received an Associates of Science degree in Computer science from Southwestern College, California. He is currently pursuing his Bachelor's degree at Sacramento State. Mr. Quero's work experience includes 3 years of tutoring college level classes such as Data structures and algorithms, Computer organization and architecture, python programming, java programming and discrete mathematics. Celso has been working at Caledonian, Inc. as a Computer Software Applications instructor since march 2019, He is currently working in the Sacramento area.

***Rivera, Maria: 050 Computer Applications One-on-One/051 Computer Software Applications***

Was born in Colima, Mexico, and was raised in Fresno, California. Ms. Rivera received a Bachelor of Arts degree in Design and Art Studio from the University of California, Davis. Ms. Rivera's work experience includes Tutoring, English Literacy Aide, Graphic Designer, Photoshop instructor for companies that include; Caledonian Inc., Teaching Fellows, FUSD, Premier Studios of CA. Ms. Rivera has focused on freelance work in the central valley of California, and remote projects around the USA. Ms. Rivera has been working at Caledonian, Inc as a Photoshop Instructor since January 2020 teaching a wide range of applications; Photoshop, Photoshop Elements, Illustrator, InDesign, and has also taught computer basics lessons. She started with Caledonian Inc in the Fresno area and now has been teaching to other cities nearby Hanford and LA remotely.

***Rozo, Maria Victoria: 051 Computer Software Applications***

Maria Victoria Rozo was born in Sincelejo, Colombia. She studied at the Jorge Tadeo Lozano University in Bogotá, Colombia, where she received a degree in Advertising, Marketing with a specialization in Marketing Management. Her previous work experience includes working as an Outreach Coordinator in the field of Health Insurance and Solar Programs adapted for low income families. She works at Caledonian as a Proctor and Computer Software Applications Instructor. When she is not teaching at Caledonian, she enjoys sharing her free time with family, exploring nature and loves animals, especially her beautiful dog Tigre.

***Saldana, Adolfo: 051 Computer Software Applications***

Instructor Adolfo Saldana attained two Bachelor of Arts Degrees in Spanish and in Latin American Studies from University of California, Chico. He earned a Master of Arts in Foreign Languages and Literature from University



of Nevada, Reno. He is currently working on his teaching credentials from California State University, Chico. Adolfo was born in Sonoma, California and is bilingual in Spanish and English. He has taught Spanish and Core Humanities at University of Nevada, Reno for four years and at other community colleges. He has also taught English Learner Language for nonprofits in Nevada. He is passionate about teaching and is a versatile Instructor. Adolfo teaches Computer Software Applications for Caledonian.

***Soto, Rosalva: 051 Computer Software Applications***

Instructor Rosalva attained her Bachelor's degree in Economics from University of California in Riverside. Rosalva works as a Parent Educator for a nonprofit community organization. She provides personalized support services to families during home visits, which include Positive Parenting, Child Health Development, Constructive Play Ideas, and Developmental Screenings. As a bilingual instructor, she is able to provide services to some of the most impacted communities. She teaches Computer Software Applications at Caledonian. Rosalva has resided in California her entire life and takes advantage of all that it has to offer. When she is not teaching at Caledonian, she enjoys taking her dog LuLu for walks, hanging out with family and friends, and freelance makeup artistry.

***Sepulveda-Miller, Agustina: 051 Computer Software Applications***

Instructor Agustina Sepulveda-Miller was born in Montclair, California. Mrs. Sepulveda-Miller received her Associate's Degree in Social and Behavioral Sciences from Mt. San Antonio College. She also received a Bachelor's Degree in Psychology from California State Polytechnic University, Pomona. Agustina is currently pursuing a Master's Degree in Social Work, from California State University San Bernardino. She has been working as a Computer Software Instructor since 2008. During that time, she provided Computer Software Application courses in the following areas: Windows Operating Systems 7-8 and 10, Microsoft Office Suite, MS Outlook, QuickBooks, Dragon Naturally Speaking, Medisoft, Internet Explorer, MAC operating systems and MAC pages, Numbers, and Keynote. Agustina has also worked as an after-school lead tutor, in multiple subjects, for K-12 students who are in the federally sponsored No Child Left Behind program.

***Urbano, Luis: 051 Computer Software Applications, 052 Computerized Bookkeeping***

Luis Urbano was born in Modesto, California. Mr. Urbano received a Bachelor of Science degree in Business Administration with a concentration in Marketing and a Master of Business Administration from California State University, Stanislaus. Mr. Urbano's work experience includes digital marketing, traditional marketing, and retail. Luis has been working at Caledonian, Inc. as an instructor since February 2020 and has taught Microsoft Office/Google Suite software, but can teach other courses on Computer Software Applications such as Adobe Photoshop, QuickBooks, and more. In addition to helping students succeed, Luis also is the Co-Founder of the Sactown FC Podcast, a podcast about all things soccer in the United States and Pasion MX, a podcast in Spanish about the Mexican soccer league.

***Valdez, Sylvia: 051 Computer Software Applications***

Sylvia Valdez has studied at California State University, Los Angeles, with an emphasis on Television, Film, and Media Studies. She has participated in the Spirit Awards Festivals. Her work experience includes reporting, photographing and script development reading. She continues to write and photograph, while raising awareness about mental health. Sylvia teaches Computer Software Applications in Spanish and English, as well as Adobe Photoshop.

***Valenzuela, David: 051 Computer Software Applications***

Was born in El Centro, California and was raised in Calexico, California. Mr. Valenzuela received a Basic Computer Skills Certificate in Computer Information Systems from Imperial Valley College. He also obtained his Microsoft Innovative Educator Certificates, Hour of Code K-5th Professional Development, Arduino Educator Academy Certified Level 1 & 2, Epic! For Educators Certified, Recognized IV Google Summit Presenter, IVC Tech de Mayo 2018 Presenter Epic! for Educators, 2019 CVENT Supplier Network Certificate. He has a passion for Computer Information Systems and being an Innovator. Graduated from Calexico High School,



California. Mr. Valenzuela's work experience includes Technology Consultant, Computer Lab Supervisor, Desktop Computer Engineer Level III, and Caledonian Vocational Technology Instructor companies include: Public & Private sector, Heber Elementary School District, PC Solutions, El Centro Elementary School District, Caledonian Inc, ASES Afterschool Programs, Boys & Girls Club, Network Experts LLC. David Valenzuela also has a High Degree of Customer Service providing IT Technical Support & Teaching professionally students, staff & faculty for the past 20 years of upgrading and networking repairing PCs training & education overall. His passion is IT. He loves to make a difference, set goals and achieve them, his desire to excel and keep up to date with the latest technology. David has been working at Caledonian, Inc. as a Vocational Technology Instructor in Computer Applications since October 2019 and has also taught Computer Basics, Windows 10, Microsoft Office 2016, Word, Excel, PowerPoint.

***Vargas, Ariana: 051 Computer Software Applications***

Instructor Ariana Vargas was born in Jalisco, Mexico and now resides in Salinas, California. She attained her Associate of Science in Computer Science from Hartnell College in Salinas, CA. Ariana also attained an Associate of Arts in Criminal Justice from Carrington College in San Jose, CA. She is currently pursuing a Bachelor's degree in Criminal Justice from San Jose State. Ariana teaches Computer Software Applications at Caledonian. When she is not teaching at Caledonian, she enjoys boxing and making music.

***Villanea, Glenn: 051 Computer Software Applications/Computerized Bookkeeping***

Instructor Glenn was born in Alajuela, Costa Rica and was raised in Anaheim, California. Mr. Villanea received a Bachelor's of Arts degree in Economics from California State University, Long Beach. He also obtained his Master's in Business Administration from Keller Graduate School also in Long Beach, California. Mr. Villanea's work experience includes Office Administration, Finance, Accounting, and as a Financial Analyst for companies that include: Printrak-Motorola, First Bank, Western Digital, and Mental Health Systems. Glenn Villanea also has been teaching professionally for the past seven years at United Education Institute. His focus has been as a lead instructor for their Business Office Administration program. Glenn has been working at Caledonian, Inc. as a Computer Software Applications instructor since June 2016, and has also taught ESL and QuickBooks. He started with Caledonian Inc. in the San Diego area and has now transferred to the Los Angeles and Orange County areas.



**Financial Stability**

This institution has not had a pending petition in bankruptcy, is not operating as a debtor in possession and has not filed a bankruptcy petition within the last five years. It has not had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code.

**Notice Concerning Transferability of Credits and Credentials Earned at Our Institution**

The transferability of credits you earn at Caledonian, Inc. is at the complete discretion of the institution to which you may seek to transfer. Acceptance of the certificates you earn from Caledonian, Inc.'s certificate programs is also at the complete discretion of the institution to which you may seek to transfer. If the certificates that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason, you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Caledonian, Inc. to determine if your certificate will transfer.

**Articulation Agreements and Transfer Fees**

Caledonian, Inc. currently does not have any transfer or articulation agreements with any other college or university. **There are no fees associated with either the assessment or transfer of credits.**

Before enrollment, the student will be asked to list any previous education, training, or experience in the exact area of training for which enrolled and will need to request transcripts from all prior institutions, including military training, traditional college coursework and vocational training. Previous transcripts will be evaluated by the Academic Director and credit will be granted, as appropriate. The maximum credit transferable will be equal to 90 clock hours. An appeal process is in place requiring the prospective student to present in writing to the Academic Director the reasons for the appeal. After reviewing the written appeal, the Academic Director will make a final determination. Chapter 31 only: The veteran or eligible person and Department of Veterans Affairs (D.V.A.) will be notified of the evaluation result. Caledonian, Inc. does not charge for any procedures involving the granting of credit by the Academic Director. **There are no fees associated with either the assessment or transfer of credits.**

\*Have you ever pled guilty to or been convicted of a felony, or is any felony charge currently pending against you? You are not required to answer yes to this question if the criminal adjudication or conviction has been expunged, sealed, annulled, pardoned, destroyed, erased, impounded or otherwise ordered by a court to be kept confidential.

Yes \_\_\_\_\_ No \_\_\_\_\_

I have received a copy of the Catalog and/or Veterans Information Bulletin, which contain the rules, regulations, course completion requirements, and costs for the specific course in which I have enrolled.

Print Name (Veteran or Eligible Person): \_\_\_\_\_

Signature: \_\_\_\_\_

Enrolled By: \_\_\_\_\_

Date: \_\_\_\_\_