

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

Program Name: ENGLISH FOCUS

Program Length: Full course 80 weeks [10 levels, 960 clock hours]

On-Time Completion Rates (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2018	4	4	0	0
2019	3	3	0	0

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Initials: _____ Date: _____

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License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

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Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

A list of sources used to substantiate salary disclosures is available from the school. This information is available at the front desk of the main campus or by emailing info@connectenglishsandiego.com.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$6,980. Additional charges may be incurred if the program is not completed on-time.

Initials: _____ Date: _____

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Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: _____ **Date:** _____

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This fact sheet is filed with the Bureau for Private Postsecondary Education (BPPE) and Connect English. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, r license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

Student Name (printed)

Student Signature

Date

School Official

Date

Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.

- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

Program Name: ENGLISH MAX

Program Length: Full course 80 weeks [10 levels, 1440 clock hours]

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	111	111	0	0
2019	92	92	0	0

Initials: _____ Date: _____

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Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

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This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

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Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

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Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$7,980. Additional charges may be incurred if the program is not completed on-time.

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Student Name (printed)

Student Signature

Date

School Official

Date

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II. Cancellation Period

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III. Withdrawal

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- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.

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SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

Program Name: TOEFL FOCUS

Program Length: Full course 24 weeks [288 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	12	12	0	0
2019	13	13	0	0

Initials: _____ Date: _____

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Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Initials: _____ Date: _____

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License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

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Salary and Wage Information (includes data for the two calendar years prior to reporting)

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Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

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Initials: _____ Date: _____

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Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$2,724. Additional charges may be incurred if the program is not completed on-time.

Initials: _____ Date: _____

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Federal Student Loan Debt

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Student Name (printed)

Student Signature

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- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
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SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – LA JOLLA CAMPUS [BRANCH CAMPUS]

Program Name: TOEFL MAX

Program Length: Full course 24 weeks [432 clock hours]

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	44	24	24	55%
2019	34	22	22	65%

Initials: _____ Date: _____

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Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

A list of sources used to substantiate salary disclosures is available from the school. This information is available at the front desk of the main campus or by emailing info@connectenglishsandiego.com.

Initials: _____ Date: _____

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Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$2,994. Additional charges may be incurred if the program is not completed on-time.

Initials: _____ Date: _____

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Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: _____ Date: _____

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Student Name (printed)

Student Signature

Date

School Official

Date

Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

Program Name: BUSINESS ENGLISH MAX

Program Length: Full course 48 weeks [2 levels, 864 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution but is not equivalent to actual performance data. This program was approved by the Bureau on 03/04/2019. As of 03/04/2021, two full years of data for this program will be available.

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	0	0	0	0
2019	0	0	0	0

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

A list of sources used to substantiate salary disclosures is available from the school. This information is available at the front desk of the main campus or by emailing info@connectenglishsandiego.com.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$6,980. Additional charges may be incurred if the program is not completed on-time.

Initials: _____ Date: _____

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Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: _____ **Date:** _____

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Student Name (printed)

Student Signature

Date

School Official

Date

Definitions

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STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal

- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

Program Name: ENGLISH FOCUS

Program Length: Full course 80 weeks [10 levels, 960 clock hours]

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	15	15	0	0
2019	12	12	0	0

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Initials: _____ Date: _____

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License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

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Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

A list of sources used to substantiate salary disclosures is available from the school. This information is available at the front desk of the main campus or by emailing info@connectenglishsandiego.com.

Initials: _____ Date: _____

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Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$6,980. Additional charges may be incurred if the program is not completed on-time.

Initials: _____ Date: _____

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Student Name (printed)

Student Signature

Date

School Official

Date

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II. Cancellation Period

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In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

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- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
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- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

Program Name: ENGLISH MAX

Program Length: Full course 80 weeks [10 levels, 1440 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/15/17. As of 08/16/19, two full years of data for this program will be available.

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	258	258	0	0
2019	233	233	0	0

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

A list of sources used to substantiate salary disclosures is available from the school. This information is available at the front desk of the main campus or by emailing info@connectenglishsandiego.com.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$7,980. Additional charges may be incurred if the program is not completed on-time.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: _____ **Date:** _____

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education (BPPE) and Connect English. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, r license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

Student Name (printed)

Student Signature

Date

School Official

Date

Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

Program Name: TOEFL FOCUS

Program Length: Full course 24 weeks [288 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	6	6	0	0
2019	7	7	0	0

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

A list of sources used to substantiate salary disclosures is available from the school. This information is available at the front desk of the main campus or by emailing info@connectenglishsandiego.com.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$2,724. Additional charges may be incurred if the program is not completed on-time.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: _____ Date: _____

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This fact sheet is filed with the Bureau for Private Postsecondary Education (BPPE) and Connect English. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, r license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

Student Name (printed)

Student Signature

Date

School Official

Date

Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.

- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
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- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal

- a. In the case that a student withdraws *after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – MISSION VALLEY CAMPUS [MAIN CAMPUS]

Program Name: TOEFL MAX

Program Length: Full course 24 weeks [432 clock hours]

This program is newly approved by BPPE. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 08/16/17. As of 08/16/19, two full years of data for this program will be available.

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	74	47	47	64%
2019	82`	43	43	52%

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

A list of sources used to substantiate salary disclosures is available from the school. This information is available at the front desk of the main campus or by emailing info@connectenglishsandiego.com.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$2,994. Additional charges may be incurred if the program is not completed on-time.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: _____ **Date:** _____

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Student Name (printed)

Student Signature

Date

School Official

Date

Definitions

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- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
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STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

Program Name: ENGLISH FOCUS

Program Length: Full course 80 weeks [10 levels, 960 clock hours]

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	7	7	0	0
2019	4	4	0	0

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

A list of sources used to substantiate salary disclosures is available from the school. This information is available at the front desk of the main campus or by emailing info@connectenglishsandiego.com.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$6,980. Additional charges may be incurred if the program is not completed on-time.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

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Student Name (printed)

Student Signature

Date

School Official

Date

Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
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- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

Program Name: ENGLISH MAX

Program Length: Full course 80 weeks [10 levels, 1440 clock hours]

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	133	133	0	0
2019	119	119	0	0

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

A list of sources used to substantiate salary disclosures is available from the school. This information is available at the front desk of the main campus or by emailing info@connectenglishsandiego.com.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$7,980. Additional charges may be incurred if the program is not completed on-time.

Initials: _____ Date: _____

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Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: _____ Date: _____

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Student Name (printed)

Student Signature

Date

School Official

Date

Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
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- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

Program Name: TOEFL FOCUS

Program Length: Full course 24 weeks [288 clock hours]

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	5	5	0	0
2019	4	4	0	0

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

A list of sources used to substantiate salary disclosures is available from the school. This information is available at the front desk of the main campus or by emailing info@connectenglishsandiego.com.

Initials: _____ Date: _____

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Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$2,724. Additional charges may be incurred if the program is not completed on-time.

Initials: _____ Date: _____

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Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: _____ Date: _____

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Student Name (printed)

Student Signature

Date

School Official

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- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

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- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
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In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

Program Name: TOEFL MAX

Program Length: Full course 24 weeks [432 clock hours]

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	39	28	28	71%
2019	42	21	21	50%

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Annual Salary and Wages Reported for Graduates Employed in the Field

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2018	n/a	n/a	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a	n/a	n/a

A list of sources used to substantiate salary disclosures is available from the school. This information is available at the front desk of the main campus or by emailing info@connectenglishsandiego.com.

Initials: _____ Date: _____

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Cost of Educational Program

Total charges for the program for students completing on-time in 2018 and 2019: \$2,994. Additional charges may be incurred if the program is not completed on-time.

Initials: _____ Date: _____

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Federal Student Loan Debt

Students at Connect English are NOT eligible for federal student loans. The institution does not meet the U.S. Department of Education criteria that would allow students to participate in federal student aid programs.

Initials: _____ Date: _____

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Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

Student Name (printed)

Student Signature

Date

School Official

Date

Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.

- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

I. Student's Right To Cancel

- a. In accordance with state regulations, Connect English requires written notification of cancellation and withdrawal from the program. Acceptable forms of written request for cancellation and withdrawal include but are not limited to mail, e-mail, refund request form online, refund request form submission by pdf. Written notice of cancellation or withdrawal, if sent electronically, is considered effective on the day of digital transmission.

II. Cancellation Period

- a. Students have the right to cancel their Connect English enrollment agreement and receive a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

III. Withdrawal

- a. In the case that a student *withdraws after the cancellation period* (as defined in Section II) and *before completing 60%* of the scheduled period of enrollment, Connect English will provide a refund on a daily pro-rata basis for unused tuition.
- b. If the student *has studied in 60% or more* of the period of enrollment for which he/she paid tuition, *no refund will be granted*.

IV. Refund Calculations

In order to accurately process refunds, the following benchmarks will be used by Connect English to complete the refund calculation upon cancellation of or withdrawal from the program:

- a. Student is considered withdrawn from the program when Connect English is informed in writing by the student of his/her cancellation, withdrawal, or the future date of withdrawal.
- b. Student is considered withdrawn from the program when Connect English ends student enrollment on grounds of academic, attendance, and/or conduct policy violations.
- c. Student is considered withdrawn from the program when he/she fails to attend class over a period of thirty (30) calendar days.
- d. The Last Day of Attendance (LDA) will be the date of determination for the purposes of calculating the amount of the refund.
- e. Students eligible for refunds under III.A (withdrawal after cancellation period but before 60% point) will receive a pro-rata refund calculated on a daily basis relative to the LDA.
- f. In the case that Connect English cancels a program subsequent to a student's enrollment, Connect English will refund all monies paid by the student.
- g. Refunds issued will be less non-refundable registration fees not to exceed \$250.00.
- h. Students completing more than 60% of the paid period of study will receive no refund.

School Code: 98946272

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

CONNECT ENGLISH – PACIFIC BEACH CAMPUS [BRANCH CAMPUS]

Program Name: TOEFL MAX

Program Length: Full course 24 weeks [432 clock hours]

On-Time Completion Rate (Graduation Rates)

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rates
2018	39	28	28	71%
2019	42	21	21	50%

Initials: _____ Date: _____

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Job Placement Rates (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rat % Employed in the Field
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. However, the list contains no data because this program does not lead to employment.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

This program does not lead to employment.

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	n/a	n/a	n/a
2019	n/a	n/a	n/a

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self- Employed or Working Freelance	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

Institutional Employment

Calendar Year	Graduates Employed who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	n/a	n/a
2019	n/a	n/a

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License Examination Passage Rates (includes data for the two calendar years prior to reporting)

This program does not prepare students for licensure examination.

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2018	n/a	n/a	n/a	n/a	n/a
2019	n/a	n/a	n/a	n/a	n/a

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