

I have received a copy of the Career Development Catalog which contains the rules, regulations, course completion requirements and costs for the specific course in which I am interested.

I am aware that I am not responsible for the tuition cost of my training program which is covered by the State or Federal agency that has contracted with New Horizons Career Development Solutions to pay for the cost of my program.

eCourseware

New Horizons Career Development Solutions is committed to doing our part to conserve the environment and provide our students with the most technologically advanced "Best Practices" in IT training.

With this in mind, our students will have the benefit of utilizing electronic courseware.



With eCourseware, you'll be able to:

- Access course material on-the-go from your home or office
- Courseware is stored on a flash or thumb drive, so there is no need to tote around heavy books
- Ability to annotate or take notes directly in the eCourseware for future reference
- Download course content to hand-held and other personal electronic devices
- Interactive multimedia functions let you search through text to quickly find topics and answers

Print Name (Eligible Person):	 	
Signature:		
J		
Career Consultant	 	
Date:		



Career Development Catalog 2019-2020

Effective 5/1/2017

New Horizons Career Development Solutions

Computer and Technology Training Services
Delivered at the Following Locations:

Anaheim Adminstration Campus

1900 S. State College Blvd., Suite 100 Anaheim, CA 92806 (714) 221-3100 BPPE # 3012321

Sacramento Branch Campus

1750 Creekside Oaks Drive Suite 150 Sacramento, CA 95833 (916) 609-4700 BPPE # 34070844

Burbank Branch Campus

333 N. Glenoaks Blvd., Suite 400 Burbank, CA 91502 (818) 333-4600 BPPE # 1926221

San Bernardino Branch Campus

451 E. Vanderbilt Way, Suite 250 San Bernardino, CA 92408 (909) 380-7970 BPPE # 48854359

Website

www.nhlearninggroup.com

Gardena Branch Campus

1515 West 190th Street, Suite 430 Gardena, CA 90248 (310) 342-3500 BPPE # 1935011

San Diego Branch Campus

7480 Miramar Rd, Bldg. B Suite 202 San Diego, CA 92126 (858) 880-2200 BPPE # 29965875

Courses are also available online



Contents

ECOURSEWARE	1
HISTORY	6
MISSION STATEMENT	
WHY NEW HORIZONS CAREER DEVELOPMENT SOLUTIONS?	
STUDENT SERVICES	
Authorized Prometric Testing Center	7
Class Repeat Privilege	
INTEGRATED LEARNING	
Live Instructor Led Training	
Hands-On Instructor-Led Training CCTV Lab	
To Obtain a Catalog Enrollment Requirements	
"Programs Eligible for Veteran Educational Benefits"	o
PROGRAM DESCRIPTIONS	
MCAS/MOS – with Business Skills	
Microsoft® Office Specialist Certification Program	
MOS – Excel and Access – Along w/ Business Analysis Training	13
Business Skills ProgramACE – Adobe Certified Expert Web Specialist Program	15 17
Office Specialist/Database Admin	1/
Office Administrator Certificate Program	
Performance Consultant Certificate	
Junior Data Analyst	
Data Analyst (Entry Level)	
Data Analyst (Level Two) MCSA/ MTA – Microsoft® SQL Business Intelligence Development	27
Desktop Application Administration Certificate Program	
Adobe – Microsoft® Certified Application Program	
Adobe Web Design with Microsoft Backend Development	
Web Specialist Program	
CompTIA A+ Certification	
CompTIA Network+ Certification	
CompTIA Network+	
A+, Network+, MCSA Windows 8	
CompTIA Security + Certification	
CompTIA Linux+ Certification	
EC Council - CEH Certified Ethical Hacker	44 45
Network+ and Security+	
CompTIA A+, Network+, Security+ Certification (DOD 8570)	
Information Technology Network Support Specialist Certificate Program	
Information Technology Network Support Specialist Certificate Program Microsoft MCSA/MTA	
Information Technology Network Support Specialist Certificate Program (Track Three) Cisco Certified	54
Information Technology Network Support Specialist Program - Security Administrator	
Information Technology Network Support Specialist Program - Security Expert Expert	58
Information Technology Network Support Specialist Program - Network Cloud Administrator	
Network+, Security+, CASP Certification	
CompTIA Training & Certification A+, Network +, Security + (8570), Cloud Essentials	64
Certified Information Systems Security Professional (CISSP)	
Certified Information Systems Security Professional (CISSP) and ITIL	
Computer Hacking Forensics Investigator (CHFI)	68
Security Professional Program	69
Security Professional Program with Computer Hacking Forensics Investigator (CHFI)	71
Cisco® Certified Entry Networking Technician Program (CCENT)	73
Cisco® Certified Networking Administrator Program (CCNA)	
Cisco® Certified Entry Level Networking Technician (CCENT) with CompTIA - Network+	
Cisco® Certified Entry Level Networking Technician (CCENT) with CompTIA - Linux+	
Cisco® Certified Networking Administrator Program (CCNA) with CompTIA - Network+	
Cisco® Certified Networking Administrator Program (CCNA) with Specialization	78



Cisco® Professional Program (CCNP)	
Cisco® Certified Network Professional Security Professional Program (CCNP Security)	
Cisco® Certified CCNP Wireless Certification	
MCDST/MCTS - Microsoft® Certified Desktop Support Technician ProgramProgram	
Microsoft® Certified Desktop Support Technician MCAS Program	
Microsoft® Junior Server Administrator with Linux and CompTIA Security+ Specialization	
MCTS – Microsoft® Certified Technician Specialist Program	
MCSA – Microsoft® Windows Server Junior Server Administrator	92
MCSA - Microsoft® Certified Solutions Associate	
Microsoft Certified Solutions Associate (MCSA) Desktop Support Technician Program	74
MICROSON Certified Solutions Associate (MCSA) Desktop Support Technician Program	90
MCSA- Microsoft® Certified Solutions Associate for SQL Server	9/
MCSA - Microsoft® SQL Database Administrator with Business Intelligence (Entry Level) /	
MCTS - Microsoft® SQL Database Administrator with Business Intelligence (Entry Level)	99
MCSE - Microsoft® Certified Solutions Expert Server Infrastructure	
MCSE - Microsoft® Certified Solutions Expert Sharepoint	103
MCSE Microsoft Certified Solutions Expert Private Cloud	105
MCSE – Microsoft® Certified Solutions Expert Messaging	107
MCSE - Microsoft® Certified Solutions Expert Communication	109
MCSE Windows Server 2012 Infrastructure / 2012 Desktop Infrastructure	111
MCSE - Microsoft® Certified Solutions Expert: Data Platform	
MCSE - Microsoft® Certified Solutions Expert: Business Intelligence	111
MCSE - Microsoft® Certified Solutions Expert. Business intelligence	114
MCSE - MICrosoft Certified Solutions Expert Server/Cloud Wiln VMWARE	110
MCITP – Microsoft® Certified IT Professional Windows Server Administrator with VMWARE	
Virtualization Program with MCTS- Hyper-V and VMWARE	
SharePoint for Administrators	
MCTS - Microsoft® Certified Technology Specialist .NET Framework Web Applications	
Microsoft® Backend Development	
MCTS – Microsoft® SQL Database Administrator	126
MCSD- Microsoft® Certified Solutions Developer Web Applications	128
MCTS – Microsoft SQL Database Administrator / Business Intelligence Analyst / Healthcare	
PowerShell	
MCTS - Microsoft® Help Desk with Healthcare IT Specialization	
ITIL - Foundations - Business Needs and Goals - IT Best Practices	
Six Sigma Lean Green Belt	
Six Sigma Lean Black Belt	
Six Sigma Lean Black Belt with Project Management	
Six Sigma Professional Program	
Six Sigma Lean Green Belt, Black Belt and Lean Facilitator	
Six Sigma Lean Black Belt / ITIL Foundations	
Six Sigma Lean Black Belt / ITIL Foundations / CompTIA- Project +	
MASTER Six Sigma Black Belt Program	144
Process Management Certificate Program	
Project Certifications Program	
Project Certifications Program Path with AutoCAD	
Project Management Professional Program	
Project Management Professional (PMI) Program	
Project Management and Process Improvement	
Project Management Professional / Six Sigma Lean Black Belt Training Program	
Red Hat Certified Systems Administrator (RHCSA)	
Red Hat Certified Systems Administrator (RHCE)	
Red Hat Certified Engineer Standard	
Data Science (Entry Level)	
AWS Certification Prep Program	
Amazon Web Services Program	
INDIVIDUAL COURSE ENROLLMENT	
CLASSROOM LEARNING	
DESKTOP APPLICATIONS	
Desktop Applications (continued)	
TECHNICAL TRAINING CLASSES	
GENERAL RULES AND POLICIES	
Non-Discrimination Policy	
• · · · · · · · · · · · · · · · · · · ·	



Drug Tree Campus	
Articulations Agreements with Universities or Colleges	171
Student Records Reporting and Confidentiality	172
SCHOOL GOVERNING BODY, ADMINISTRATORS AND FACULTY	172
VA Certifying Officials	172
School Locations: Computer and Technology Training Services Delivered at the following locations	
Instructional Facilities	
ADMISSIONS PROCESS	
Course Hours	
2019 Holidays 2020 Holidays	
Enrollment Policy	
Notice of Student Rights and Cancellation	176
Program Refund information	1/6
Veteran's Refund PolicyGrievance Procedures	1//
Reimbursement to Veterans and Eligible Persons	
Credit Evaluation Policy	
STUDENT POLICIES	
Attendance	
Program Interrupt-Extension Policy / Leave of Absence / Withdrawal	
Suspension or Dismissal	
Grading Standards	179
Reentrance	
Certification Testing	
Vouchers / Exam Policy	
Completion Requirements	180
Equipment	
Student Conduct	
Mobile Phone Policy	
Student Dress Code	
VETERANS ADDENDUM	
Satisfactory Academic Progress Policy	181
Funding Policy	
VA Benefits	
Attendance Policy	
Prior Education and Training Policy	
Payment Policy	102
CERTIFIED INSTRUCTORS	18/
CERTIFIED INSTRUCTORS	
CERTIFIED INSTRUCTORS	
CERTIFIED INSTRUCTORS	
CERTIFIED INSTRUCTORS	192

Revised 08-14-2019



New Horizons Career Development Solutions has grown to become a leader in computer software and hardware instruction. New Horizons Career Development Solutions offers computer education. Seven campuses and services the computer and networking needs for thousands of local and international corporate clients. Courses offered include PC software applications, networking, operating systems, graphics, internetworking, hardware and client/server programming along with Project Management, Six Sigma, Solar installation and Healthcare Information.

New Horizons Career Development Solutions provides a first rate, quality education, to students entering the Information Systems field for the first time, as well as supplementing the existing knowledge of experienced users. Our goal is to provide the student with a foundation of working knowledge that will allow them to be a success in the workplace.

HISTORY

New Horizons Computer Learning Centers, Inc. was founded in 1982, and in 2007 KML Enterprises Career Development, LLC acquired the Greater Los Angeles and Orange County franchise of New Horizons Computer Learning Centers.

In August 2009, New Horizons Computer Learning Centers in Riverside and San Bernardino Counties joined the KML family. Just 4 months later San Diego and Imperial County centers came on board.

In 2015, the growth, success and excitement continued, first with a name change to New Horizons Career Development Solutions, LLC and then with the acquisition of the Tucson and Sierra Vista Arizona franchise.

Most recently, in August 2016, Sacramento, Reno, and Las Vegas franchises joined our team.

Our growth from a one-room classroom in 2007 to 10 centers in 3 states: Arizona, California and Nevada in 2016 is a direct result of our determination and commitment to "Empower People to Succeed through Learning".

MISSION STATEMENT

Due to the ever-increasing need for well-trained and skilled computer professionals, New Horizons Career Development Solutions develops and effectively delivers well-structured courses where the focus is on increasing the students growth opportunities by making them more employable and increasing opportunities for career advancement. New Horizons Career Development Solutions maintains awareness of the Information Technology (IT) market demands, through its link to the corporate employers we serve. Students are equipped with cutting-edge, specialized and marketable skills. New Horizons Career Development Solutions Programs are approved by the Bureau for Private Post-Secondary Education (BPPE) and Veteran's Administration (VA). New Horizons Career Development Solutions individual classes are Registered with the BPPE. New Horizons Career Development Solutions is committed to maintaining its position as a worldwide industry leader in providing quality, cost-effective training.

New Horizons Career Development Solutions provides a cost-effective, compelling education solution for those wanting a career change or enhancement in the Healthcare Information Management, Project Mangement, Solar Installation or Information Technology (IT) industries. If you have a strong desire to make a career change, or if you are looking to upgrade your career prospects by pursuing a certification in IT or Healthcare, New Horizons Career Development Solutions can help.



WHY NEW HORIZONS CAREER DEVELOPMENT SOLUTIONS?

If you are looking to upgrade your skills or begin a career in the Information Technology or Healthcare Information Management fields, New Horizons Career Development Solutions can give you the training which businesses are looking to hire. We have been training employees of thousands of these same businesses for the last 30 years, working with the premier training provider to that industry just makes sense. New Horizons Career Development Solutions offers a complete, simplified learning solution that focuses on knowledge transfer, retention and skills development.

- New Horizons Career Development Solutions' training programs are based on our corporate clients' hiring needs. With our clients' input, we tailor our training programs to the needs of the industry, giving our students a distinct advantage.
- You will be trained and prepared to pass the industry certifications required by employers, setting you apart from the competition.
- Our programs are short and intensive so you can get the critical skills and prepare for the certifications you need to enter the job market.
- New Horizons Career Development Solutions is the world's largest independent training company, offering more courses at more times and in more locations to individuals and businesses than any company in the industry.
- We are the complete solution:
 - We start with the instructor-led training delivered by vendor-approved instructors.
 - We give you our Virtual Labs to practice what you've learned.
 - We provide you with test preparation tools to assist you in preparing for your exams.
 - We assist you in entering the workforce. Our extensive corporate relationships allow us to design our programs around industry demand. These relationships also open the door for our graduates.

STUDENT SERVICES

At New Horizons Career Development Solutions we understand no two people learn the same way. To help you meet your training goals, we provide a comprehensive learning experience to effectively maximize your potential. A Guidance Counselor will assist you assuring your studies are on track and you are preparing properly for your exams.

At completion of your training New Horizons Career Development Solutions offers placement assistance. Our Placement Specialist works with businesses we train to find job opportunities for our students. It is the student's responsibility to work in conjunction with our Job Placement Specialist to find employment. Our placement assistance services include a Job Portal which is only available to our students who have completed our program. The jobs listed on the Portal are with companies who train with New Horizons Career Development Solutions and have requested to advertise the job on the Portal. We also conduct job fairs for our completed students with companies who have job openings. Our job fairs are conducted on a supply and demand basis.

Authorized Prometric Testing Center

These centers are available for our students' convenience. Additionally, Prometric tests may be taken at hundreds of other locations locally. New Horizons Career Development Solutions is a Thomson/Prometric Authorized Testing Center which enables students to take Certification tests for Microsoft*, Novell* CISCO*, CIW* and Comptia*. The purchase of test vouchers and registration for exams must be made through the Prometric* website or via telephone at (800) 733-3926.

Class Repeat Privilege

Students may retake courses listed on the public schedule free of charge, on a standby basis. Students who are retaking classes must use original courseware or purchase new courseware if they desire.



INTEGRATED LEARNING

New Horizons Career Development Solutions offers a professional learning experience and the flexibility to fit your busy schedule. New Horizons Career Development Solutions Integrated Learning is a comprehensive approach to learning that guides you through all stages of your learning lifecycle, and allows you to choose convenient delivery methods for your training:

Live Instructor Led Training

- Classroom Learning: traditional instructor-led classroom learning.
- Instructor led labs with a hands on approach to assure students are mastering the technology they are learning
- Our Learn while doing approach increases retention
- Post-assessments track progress and return on investment.
- Certification Exam Preps included in all programs which train for Industry Recognized Certifications

Hands-On Instructor-Led Training

Our classroom training gives you hands-on training from professional, certified Instructors, who are constantly re-tested and evaluated by every student to keep our quality of instruction at the highest level. Our student to computer ratio is one-to-one.

CCTV Lab

The CCTV lab is great for those who want to focus just on what they need to know without wasting time. Our team will take an assessment of your skills before your class begins, then customize a learning plan that helps you fill in any weak areas. This approach allows you to work with your mentor to strengthen your weaknesses and pay attention to areas for improvement.

To Obtain a Catalog

Individuals interested in obtaining a New Horizons Career Development Solutions Catalog can visit one of our campus, or may download our catalog by visiting our website at https://nhlearninggroup.com/Portals/283/Career%20Development%20Solutions/062817%20CA%20NH%20Career%20Development%20Catalogue.pdf .

Individuals can also obtain a catalog by calling us at 714-221-3100 and request a catalog to be mailed to their home address.

Enrollment Requirements

All Classes taught at New Horizons Career Development Solutions are taught in English. Students enrolling in programs and courses at New Horizons Career Development Solutions must be proficient in the English language and must possess a High School Diploma or equivalent. New Horizons Career Development Solutions Learning Group reserves the right to refuse enrollment of students.



"Programs Eligible for Veteran Educational Benefits"

"Programs that have the U.S. American flag are approved for veteran educational benefits."

These programs are delivered through our Hosted Distance Learning, CCTV modality. All students (regardless of the funding source) attending these programs must attend class in our center. Students who are not attending class in our center will be marked absent.

*Chapter 30, 32, 33, 35 and 1606 Students MAY NOT use Mentored Learning Classroom for Educational Clock Hours.



PROGRAM DESCRIPTIONS

MCAS/MOS -with Business Skills

CalJOBS# 52040821000000

CRM ID: P27Socal

General Course Description

Microsoft Office Specialist (MOS) with an emphasis on Business Skills. This credential is a globally recognized standard that validates skills with using the Microsoft Office system.

The MOS credential validates the skills that individuals and organizations depend on. Candidates who successfully complete the program by passing a certification exam prove that they meet globally recognized performance standards and are able to work productively and efficiently.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will begin with learning basic computer skills along with mastering Microsoft Application Skills of Power Point, Word, Outlook, Excel and Access. Students will also be trained in basic business skills involving communication skills, both written and verbal. Business writing skills including proper business email use. This program works with both Microsoft Office Skills and Professional Skills.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Executive Assistant

First-Line Supervisors

Managers

Managers of Office and Administrative Support

Sales

Receptionists Information Clerks

Shipping and Receiving

Course Information

Hours: 448	Approximately 23 weeks of instruction	Price	\$6,450.00	
Course		Hours		
QuickBooks (or Microsoft Windows Levels One and Two		20	
Microsoft Wo	rd Levels One, Two and Three		60	
Microsoft Exc	cel Levels One, Two and Three		60	
Microsoft Pov	ver Point Levels One and Two		40	
Microsoft Acc	cess Levels One and Two		120	
Microsoft Out	look Levels One and Two		60	
Advanced Int	erpersonal Communication		22	
Business Wri	ting	22		
Effective Pres	sentations		22	
Time Manage	ement or Organizational Skills		22	
*One Microso	oft Exam Voucher and Exam Prep			



Price	\$5,865.00
QuickBooks or Microsoft Windows Levels One and Two (\$20x2)	\$40.00
Microsoft Word Levels One, Two and Three (\$20x3)	\$60.00
Microsoft Excel Levels One, Two and Three (\$20x3)	\$60.00
Microsoft Power Point Levels One and Two (\$20x2)	\$40.00
Microsoft Access Levels One and Two (\$20x2)	\$40.00
Microsoft Outlook Levels One and Two (\$20x2)	\$40.00
Advanced Interpersonal Communication	\$10.00
Business Writing	\$10.00
Effective Presentations	\$10.00
Total Textbook Cost (required and non-refundable)	\$310.00
Exam (non-refundable)	\$200.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$6,450.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MICROSOFT® OFFICE SPECIALIST CERTIFICATION PROGRAM

CalJOBS# 11089912000000 CRM ID: P46Socal I-Train: 52040717300100 SBY Local: 302

General Course Description

The Microsoft Office Specialist certification program is the only comprehensive, performance-based certification program approved by Microsoft to validate desktop computer skills in the below Microsoft Office desktop productivity programs. The MOS program meets the demand for "job ready" people in the global workplace.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

The Microsoft Office Specialist certification program provides computer program literacy, measures proficiency, and identifies opportunities for enhancement of skills. Successful candidates receive a Microsoft Office Specialist certification credential that sets them apart from their peers in the competitive job market. The certificate is a valuable credential that is recognized worldwide as proof that an individual has the desktop computing skills needed to work productively and efficiently.

The Microsoft Office Specialist program offers certification tracks for a number of Microsoft Office 2013 programs.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Bookkeeping Accounting

Auditing Customer Service Representative Computer Operators

Course Information

Hours: 360	Approximately 18 weeks of instruction	Price	\$5,000.00	
Course			Hours	
Microsoft Windows Level	s One and Two		20	
Microsoft Word Levels Or	ne, Two and Three		60	
Microsoft Excel Levels One, Two and Three			60	
Microsoft Outlook Levels One and Two			60	
Microsoft Power Point Levels One and Two			40	
Microsoft Access Levels One and Two			120	
*One Microsoft Exam Voucher and Exam Prep				



Price	\$4,445.00
Microsoft Windows Levels One and Two (\$20x2)	\$40.00
Microsoft Word Levels One, Two and Three (\$20x3)	\$60.00
Microsoft Excel Levels One, Two and Three (\$20x3)	\$60.00
Microsoft Outlook Levels One and Two (\$20x2)	\$40.00
Microsoft Power Point Levels One and Two (\$20x2)	\$40.00
Microsoft Access Levels One and Two (\$20x2)	\$40.00
Total Textbook Cost (required and non-refundable)	\$280.00
Exam (non-refundable)	\$200.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$5,000.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MOS – Excel and Access – Along w/ Business Analysis Training

CalJOBS# 52040111000038

CRM ID: C62SoCal

According to the International Institute of Business Analysis (IIBA), business analysis is the practice of enabling change in an organizational context, by defining needs and recommending solutions that deliver value to stakeholders. As a profession, business analysts work in many different types of industries, functioning in a multitude of capacities and holding a variety of job titles. As in other professions, there is great value in having a strong educational background, being part of a professional community and earning professional certification.

Prerequisites

and A High school diploma or equivalency is required.

Acquired Skills

Supporting the Project Portfolio, Developing the Solution Vision, Planning and Eliciting Requirements, Modeling Requirements, Validating Requirements, Assess the capabilities of your organization, assessing the risk, justifying the solution, the Business Case, Managing SharePoint Projects, etc

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Data Analyst

Business Analysis

Planning and Development

Course Information

Hours: 292	Approximately 16 weeks of training	Price	\$6,050.00	
Course	rse Hours		Hours	
Microsoft Excel, Lev	vel One, Two and Three		60	
Microsoft Access Le	evels One, Two		120	
BA – 01 Business A	nnalysis Essentials		13	
BA – 02 Strategic Enterprise Analysis 13		13		
BA – 03 Writing Effective Business Cases			13	
BA – 04 Eliciting an	d Writing Effective Requirements		21	
BA – 05 Process Modeling Using BPMN 13		13		
BA – 06 Managing and Communicating Reqs for Projects			13	
BA – 09 Managing Requirements for SharePoint Projects			13	
BA – 10 Understanding Root Cause Analysis			13	
*Two Microsoft Exa	m Voucher and Exam Prep			



Price	\$5,075.00
Microsoft Excel, Level One, Two and Three – (\$20x3)	\$60.00
Microsoft Access Levels One, Two – (\$20x2)	\$40.00
BA -01, BA-02, BA-03, BA-04, BA-05, BA-06, BA-09, BA-10 – (\$50x8)	\$400.00
Total Textbook Cost (required and non-refundable)	\$500.00
Exam (non-refundable)	\$400.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$6,050.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Business Skills Program

General Course Description

The Business Skills Program is a combination of globally recognized MOS applications along with valuable Business skills courses. The MOS credential validates the skills that individuals and organizations depend on. Candidates who successfully complete the program by passing a certification exam prove that they meet globally recognized performance standards and are able to work productively and efficiently.

Prerequisites

A High School Diploma or equivalency is required and no preexisting knowledge or skill set is required; however basic computer skills are highly recommended.

Acquired Skills

Students will begin with learning basic computer skills along with mastering Microsoft Application Skills of Power Point, Word, Outlook and Excel. Students will also be trained in basic business skills involving communication skills, both written and verbal. Business writing skills including proper business email use. This program works with both Microsoft Office Skills and Professional Skills.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Executive Assistant Managers of Office and Administrative Support Receptionists Information Clerks

Course Information

Hours: 340	Approximately 17 weeks of instruction	Price:	\$5,100.00	
Course			Hours	
Microsoft Windows 7 Levels Or	ne and Two		47	
Microsoft Word Levels One, Tw	vo and Three		61	
Microsoft Excel Levels One, Tw	vo and Three		72	
Microsoft Power Point Levels One and Two			51	
Microsoft Outlook Levels One, Two			61	
Grammar Skills			16	
Business Writing			16	
Effective Presentations			16	
*One Microsoft Exam Voucher and Exam Prep				



Price	\$4,555.00
Microsoft Windows 7 Levels One and Two (\$20x2)	\$40.00
Microsoft Word Levels One, Two and Three (\$20x3)	\$60.00
Microsoft Excel Levels One, Two and Three (\$20x3)	\$60.00
Microsoft Outlook Levels One and Two (\$20x2)	\$40.00
Microsoft Power Point Levels One and Two (\$20x2)	\$40.00
Grammar Skills	\$10.00
Business Writing	\$10.00
Effective Presentations	\$10.00
Total Textbook Cost (required and non-refundable)	\$270.00
Exam (non-refundable)	\$200.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$5,100.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



ACE – Adobe Certified Expert Web Specialist Program

CalJOBS# 11080312000000

CRM ID: P4Socal

iTrain: 50040217300100 SBY: 3024

General Course Description

It can be difficult to get ahead in today's market. To stand out and be noticed, more than ever, you need a clear and focused way to tell the world about your expertise. The solution? Become Adobe Certified. Adobe certification is an industry standard of excellence, and it's the absolute best way to communicate your proficiency in leading products from Adobe.

An Adobe Certified Expert (ACE) is a person who has demonstrated proficiency with one or more Adobe software products. To become an ACE, you must pass one or more product-specific proficiency exams and agree to the ACE terms and conditions.

Adobe Certified Professionals (ACPs) set themselves apart from other IT professionals. They consistently demonstrate expertise with Adobe products and platforms, and add value to colleagues, managers, and their own career.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

An Adobe Certified Expert is a person who has demonstrated proficiency with one or more Adobe Software products. ACE is recognized as a worldwide standard of excellence in Adobe software knowledge. To become an ACE, one must pass one or more product-specific proficiency exams and agree to the ACE terms and conditions.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Web Design

Web-Analyst

Graphic Designer

Marketing Specialist

Course Information

Hours: 476	Approximately 24 weeks of instruction	Price	\$6,500.00
Course	Course		Hours
Microsoft Power P	oint		40
Adobe Dreamwea	ver		64
Adobe InDesign			64
Adobe Acrobat			40
HTML5: Content A	uthoring Fundamentals / New and Advanced Features		66
Adobe Photoshop			64
Adobe Illustrator			64
Adobe Animate			74
*Five Adobe Exam	Vouchers		



Price	\$5,105.00
Microsoft Power Point (\$20x2)	\$40.00
Adobe Dreamweaver (\$20x2)	\$40.00
Adobe InDesign (\$20x2)	\$40.00
Adobe Acrobat (\$20x2)	\$40.00
HTML5: Content Authoring Fundamentals / New and Advanced Features (\$20x2)	\$40.00
Adobe Photoshop (\$20x2)	\$40.00
Adobe Illustrator (\$20x2)	\$40.00
Adobe Animate (\$20x2)	\$40.00
Total Textbook Cost (required and non-refundable)	\$320.00
Exams (non-refundable)	\$1,000.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$6,500.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Office Specialist/Database Admin

CalJOBS# 52040811000025

CRM ID: P48Socal

General Course Description

The Office Specialist/Database Admin Program combination of globally recognized MOS applications along with a Microsoft MTA Certification in Databases. The MOS credential validates the skills that individuals and organizations depend on. Candidates who successfully complete the program by passing a certification exam prove that they meet globally recognized performance standards and are able to work productively and efficiently. Student will also earn an entry level Microsoft Technical Certification as a Database Specialist.

Prerequisites

A High School Diploma or equivalency is required and no preexisting knowledge or skill set is required; however basic computer skills are highly recommended.

Acquired Skills

Students will begin with learning basic computer skills along with mastering Microsoft Application skills of Word, Outlook and Excel. Students will also be trained in database skills starting with MS Access then moving on to Crystal Reports. Students will also earn a MTA as a Database Admin showing mastery of Database Fundamentals.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Database Analyst

Managers of Office and Administrative Support

Course Information

Hours: 182	Approximately 10 weeks of instruction	Price:	\$5,195.00	
Course			Hours	
Microsoft Word Levels One, Two and Three		24		
Microsoft Outlook Levels One	Microsoft Outlook Levels One and Two 17		17	
Microsoft Excel Levels One, Two and Three			24	
Microsoft Access Levels One a	and Two		64	
40364 Database Administration	on Fundamentals		21	
Crystal Reports Levels One and Two			32	
*One Microsoft Exam Voucher	and Exam Prep and One MOS Exam Prep and Voucher			



Price	\$4,195.00
Microsoft Word Levels One, Two and Three (\$20x3)	\$60.00
Microsoft Outlook Levels One and Two (\$20x2)	\$40.00
Microsoft Excel Levels One, Two and Three 20x3)	\$60.00
Microsoft Access Levels One and Two (\$20x2)	\$40.00
40364 Database Administration Fundamentals	\$150.00
Crystal Reports Levels One and Two (\$20x2)	\$130.00
Total Textbook Cost (required and non-refundable)	\$480.00
Exams (non-refundable)	\$445.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$5,195.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



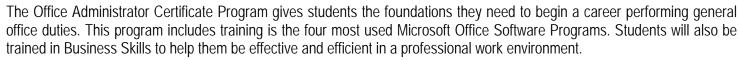
Office Administrator Certificate Program

CalJOBS# 52040811000105

CRM ID: OACP

43-9061.00- Office Clerks, General

General Course Description



Included in the Certification Program is an exam prep and exam voucher for a Microsoft Specialist Certification. The MOS credential validates the skills that as a specialist in Microsoft Excel.

Prerequisites

A High School Diploma or equivalency is required

Acquired Skills

Students will begin with learning basic computer skills along with mastering Microsoft Application Skills of Power Point, Word, Outlook, Excel and Access. Students will also be trained in basic business skills involving communication skills, both written and verbal. Business writing skills including proper business email use. This program works with both Microsoft Office Skills and Professional Skills.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Executive Assistant
Office Administrator

Office Clerk Receptionist Managers of Office and Administrative Support

Information Clerks
Shipping and Receiving

Course Information

Hours: 204	Approximately 12 weeks of instruction	Price:	\$5,800.00
	Course		
Microsoft Windows Pa	art One		12
Microsoft Word Levels	s One, Two and Three		36
Microsoft Outlook Lev	rels One and Two		24
Microsoft PowerPoint	Levels One and Two		24
Microsoft Excel Levels	s One, Two and Three		36
Pivot Tables			6
Acrobat One and Two			24
Email Etiquette			12
Communication Strate	egies		12
Time Management		12	
Professional Prep			6
*MOS Certification Pro	ep and Exam Vocher for MS Excel		



Price	\$5,490.00
Microsoft Windows Part One (\$20x1)	\$20.00
Microsoft Word Levels One, Two and Three (\$20x3)	\$60.00
Microsoft Outlook Levels One and Two (\$20x2)	\$40.00
Microsoft PowerPoint Levels One and Two (\$20x2)	\$40.00
Microsoft Excel Levels One, Two and Three (\$20x3)	\$60.00
Pivot Tables (\$20x1)	\$20.00
Acrobat One and Two (\$20x2)	\$40.00
Email Etiquette (\$10x1)	\$10.00
Communication Strategies (\$20x1)	\$10.00
Time Management (\$10x1)	\$10.00
Total Textbook Cost (required and non-refundable)	\$310.00
Exam	No Charge
Total Program Cost	\$5,800.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



PERFORMANCE CONSULTANT CERTIFICATE

CalJOBS# CRM ID: C77NHLG

Onet 13-1111.00-Management Analysts

General Course Description

New Horizons Career Development Solutions has partnered with the top Executive Coaching, Leadership Development and Turn- Around Management Professionals in the nation to develop a training program which teaches former executives to become Performance Consultants. Candidates completing our program will work with Executive and Management teams in finding the best solution for businesses leadership, sales, and culture transformation.

Prerequisites

A High School Diploma or GED®

Acquired Skills

Students will learn Strategy Management as an effective process to solve major business challenges, get an existing initiative back on track, or build an effective and efficient plan for a new Business Development opportunity. They will learn to help management and functional teams work through problems and goals to achieve better results. Master the art of bringing a leadership team together in a structured environment and use a proven facilitation process. Lead teams to develop clear concise goals and efficient action steps to solve organizations top business challenges. Proven methods will be learned to develop sales people into Business Consultants who can create a value proposition, make a compelling presentation, move the sale through hibernation, prepare a plan for negotiating the terms of the sale, assist in the post-sale process, and develop a growth and measurement plan along with a Six Step Performance Management Strategy that enables managers to achieve expected and desired results from the people and resources under their leadership. A unique blend of hands on corporate experience with a strong leadership background and coaching style will be taught. One-on-One Coaches learn solution techniques for any business leader or as a Strategic Coach or Trainer for leadership teams within an organization.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Leadership Development Manager	Organizational Development Consultant	Management Consultant
--------------------------------	---------------------------------------	-----------------------

Course Information

Hours: 192	Approximately 10 weeks of training	Price:	\$7,500.00	
Course			Hours	
Microsoft Excel		32		
Microsoft Outlook			32	
Microsoft PowerPoint			32	
Microsoft Word			48	
Project Management Fur	damentals		8	
Effective Presentations			8	
Advanced Communic	ations		8	
Performance Consult	ant Training		24	
Price			\$7,105.00	



Microsoft Excel	\$60.00
Microsoft Outlook	\$40.00
Microsoft PowerPoint	\$40.00
Microsoft Word	\$60.00
Project Management Fundamentals	\$10.00
Effective Presentations	\$10.00
Advanced Communications	\$10.00
Performance Consultant Training	\$10.00
Total Textbook Cost (required and non-refundable)	\$320.00
Exams (None)	\$0.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$7,500.00



Junior Data Analyst

CalJOBS# 11010111000006

CRM ID: C50Socal

General Course Description

According to the International Institute of Business Analysis (IISA), business analysis is the practice of enabling change in an organizational context, by defining needs and recommending solutions that deliver value to stakeholders. As a profession, business analysts work in many different types of industries, functioning in a multitude of capacities and holding a variety of job titles. As in other professions, there is great value in having a strong educational background, being part of a professional community and earning professional certification. New Horizons Career Development Solutions has developed a full program of business analysis training that will help you to achieve your goals, up to and including the achievement of earning your CBAP (Certified Business Analysis Professional) certification.

Audience

Entry level database training for career changers and career enhancers.

Prerequisites

New Horizons Career Development Solutions and Microsoft do not strictly define the prerequisites. As a result, no pre-existing knowledge or skill set involving computer technology is required; however Computers Made Easy and basic computer skills are suggested and a High School Diploma or equivalency is required

Acquired Skills

Functional, non-functional and implementation requirements; requirements vs. specifications, risk management, risk response, work breakdown structure, Business Requirements Document (BRD); Modeling using BPMN, validation and verification, types of testing, analysis.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Manager

Analyst Data Analyst

Course Information

Hours: 328	Approximately 16 weeks of training	Price:	\$5,200.00	
Course			Hours	
Microsoft Access		96		
Microsoft Excel	Microsoft Excel 72		72	
Excel – Business Data Analysis			8	
Crystal Reports		64		
2778 Querying Using Microsoft Transact SOL 72		72		
BA-01 – Business Analysis Essentials		16		
*Two MOS Exam Vo	uchers / Preps			



Price	\$4,175.00
Microsoft Access (\$20x2)	\$40.00
Microsoft Excel (\$20x3)	\$60.00
Excel – Business Data Analysis (\$20x1)	\$20.00
Crystal Reports (\$65x2)	\$130.00
2778 Querying Using Microsoft Transact SOL (\$250x1)	\$250.00
BA-01 – Business Analysis Essentials (\$50x1)	\$50.00
Total Textbook Cost (required and non-refundable)	\$550.00
Exams (non-refundable)	\$400.00
Registration Fee (non-refundable) \$75.00	
Total Program Cost	\$5,200.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Data Analyst (Entry Level)

CalJOBS# CRM ID: DAEL

15-1121.00- Computer Systems Analysts: 15-1199.08- Business Intelligence Analysts

General Course Description

The need for IT departments and Business Units to monitor and analyze data is increasing daily. There is currently an unprecedented demand for the skills required to manage and leverage large data sets into a competitive advantage. Professionals completing our certificate program will understand how to automate methods of collecting and analyzing data and utilizing the findings to create a business recommendation.

Prerequisites

A High school diploma or GED®

Acquired Skills

Students will master Excel from learning to navigate the User Interface to using the software for Data Mining, Machine learning and predictive analytics utilizing toolsets including Analysis Services and Power Pivots and Pivot Tables. Microsoft Access will be used to manage data including creating a new database, constructing tables, designing forms and reports. Students will be able to expand their knowledge of database design, write advanced queries, structure existing data, share data across applications, and customize reports. Students will create a basic report by connecting to a database and modifying the report's presentation. Information is critical to making sound business decisions. Understand the role of the business analyst. Acquire a solid understanding of the various tasks/activities that comprises business analysis. Recognize the pre and post project business analysis activities. Develop requirements for software-intensive systems using proven methodologies. Build a use case-based requirements model Write user stories and brief, casual, fully developed use cases Validate requirements, manage the changes and keep traceability. Learn how to initiate a root cause analysis and gather data for investigating process and non-process incidents. Apply powerful techniques to identify and know the difference between symptoms and root causes Learn how to avoid future incidents by developing appropriate recommendations to address causal factors and root causes. Develop a process to identify systemic problem areas. Students will also identify the processes, requirements, time, cost and manage projects.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Business Analyst Data Analyst Research Analyst Business Intelligence Analyst

Course Information

Hours: 288	Approximately 16 weeks of instruction	Price	\$8,500.00	
Course		Hours		
Microsoft Excel Le	vels One, Two and Three	36		
Microsoft Access L	Levels One and Two		48	
Crystal Reports Le	evels One and Two		48	
Data Analysis with Pivot Tables		12		
Data Analysis with Power Pivot		12		
BA01 – Business Analysis Essentials		36		
BA10 – Understanding Root Cause Analysis		36		
BA30 – Foundation of Business Analysit		48		
Project Management Fundamentals			12	
*MOS Excel Certif	ication exam prep and exam voucher			



Price	\$8,070.00
Microsoft Excel Levels One, Two and Three	\$60.00
Microsoft Access Levels One and Two	\$40.00
Crystal Reports Levels One and Two (\$65x2)	\$130.00
Data Analysis with Pivot Tables	\$20.00
Data Analysis with Power Pivot	\$20.00
BA01 – Business Analysis Essentials	\$50.00
BA10 – Understanding Root Cause Analysis	\$50.00
BA30 – Foundation of Business Analysit	\$50.00
Project Management Fundamentals	\$10.00
Total Textbook Cost (required and non-refundable)	\$430.00
Exam	No Charge
Total Program Cost	\$8,500.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Data Analyst (Level Two) MCSA/ MTA - Microsoft® SQL Business Intelligence Development

CalJOBS# CRM ID: DAEL2

O*Net 15-1199 15-2041 15-2041 11-3021 43-9111

General Course Description

SQL Server is a vital tool for businesses and large organizations around the world, as it allows them to gain better insight into their data and leverage the information to make more informed decisions. This information can mean the difference between success and failure as businesses continually work to understand industry trends, customer behavior, and more. Earning an MCSA: SQL 2016 Business Intelligence Development certification validates your extract, transform, and load (ETL) and data warehouse skills, along with those for implementing BI solutions using multidimensional and tabular data models and online analytical processing (OLAP) cubes. This certification will qualify you for a position as a BI developer.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Skills acquired are not limited to, but include: Create Transact-SQL SELECT queries. Query data by using subqueries and APPLY. Create database programmability objects by using Transact-SQL. Implement error handling and transactions. Implement data types and NULLs

Design and implement dimension tables. Design and implement fact tables. Design and implement indexes for a data warehouse workload. Design storage for a data warehouse. Design and implement partitioned tables and views. Design and implement an extract, transform, and load (ETL) control flow by using a SQL Server Integration Services (SSIS) package. Design and implement an ETL data flow by using an SSIS package. Implement an ETL solution that supports incremental data extraction. Create a multidimensional database by using Microsoft SQL Server Analysis Services (SSAS). Design and publish a tabular data model. Configure memory limits, configure Non-Union Memory Architecture (NUMA), configure disk layout, determine SSAS instance placement.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Data Warehousing Specialist

Business Intelligence Analysts

Data Management Specialist

Statisticians

Computer and Information Systems

Specialist

Course Information

Hours: 324	Approximately 18 Weeks	Price	\$8400.00
Course			Total Hours
Database Fundame	entals		36
Intro to SQL Datab	ases		36
SQL Querying -Le	evel 1 Fundamentals of Querying		18
SQL Querying - Le	vel 2 Advanced Querying		18
Querying Data with	n Transact SQL		54
Developing SQL D	Oata Models		36
Implementing a Data Warehouse with Microsoft SQL Server 54		54	
Communication Strategies			9
Developing Successful Interpersonal Skills 31.5		31.5	
Writing for the Busi	iness Professional	31.5	
*THREE Microsoft Exa	am Vouchers and Exam Prep (2 for MCSA and MTA 98-364)		



Price	\$7,440.00
Database Fundamentals	\$10.00
Intro to SQL Databases	\$150.00
SQL Querying -Level 1 Fundamentals of Querying	\$10.00
SQL Querying - Level 2 Advanced Querying	\$10.00
Querying Data with Transact SQL	\$250.00
Developing SQL Data Models	\$250.00
Implementing a Data Warehouse with Microsoft SQL Server	\$250.00
Communication Strategies	\$10.00
Developing Successful Interpersonal Skills	\$10.00
Writing for the Business Professional	\$10.00
Total Textbook Cost (required and non-refundable)	\$960.00
Exam	No Charge
Total Program Cost	\$8,400.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Desktop Application Administration Certificate Program

Office and Administrative Support Occupations

CalJOBS# CRM ID: C76NHLG

43-9061.00- Office Clerks, General

General Course Description

The Desktop Application Administration Certificate Program teaches students the applications which are used most in today's business world. While Microsoft applications are still the most used applications across businesses of all sizes of there is a recent surge of companies using Google Applications. This program not only addresses the Microsoft suite but also teaches student Google Applications along with the Adobe Applications that are most used in offices and valuable for Administration positions. Students completing this program will have a balance of skills including a business writing class. At completion of the program students will receive a Certificate of Completion in Desktop Application Administration.

Prerequisites

A High School Diploma or equivalency is required.

Acquired Skills

Students will begin with learning basic computer skills. They will master the Microsoft Application Suite with includes Windows, Word, Outlook, PowerPoint, Excel with a focus on Pivot Tables. Students will learn the Google G-Suite of applications. Adobe Acrobat, Photoshop and InDesign will give students the fundamentals be successful in creating documents for business use. Visio will give students the tools needed for projects and organization charts. Students completing the program will be taught business writing skills to allow them to be communicate effectively when writing in business documents.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Executive Assistant Office Clerk Managers of Office and Information Clerks
Office Administrator Receptionist Administrative Support Shipping and Receiving

Course Information

Hours: 294	Approximately 17 weeks of instruction	Price:	\$7,500.00
	Course		Hours
Google G- Suite			12
Adobe Photoshop Level	s One and Two		48
Adobe InDesign Levels	One and Two		24
Microsoft Windows Part	One		12
Microsoft Word Levels C	ne, Two and Three		36
Microsoft Outlook Levels	s One and Two		24
Microsoft PowerPoint Le	vels One and Two		24
Microsoft Excel Levels C	One, Two and Three		36
Pivot Tables			6
Acrobat One and Two		24	
Visio One and Two		24	
Writing for the Business	Professional		24



Price	\$6,978.00
Google G- Suite	\$22.00
Adobe Photoshop Levels One and Two	\$40.00
Adobe InDesign Levels One and Two	\$40.00
Microsoft Windows Part One	\$20.00
Microsoft Word Levels One, Two and Three	\$60.00
Microsoft Outlook Levels One and Two	\$40.00
Microsoft PowerPoint Levels One and Two	\$40.00
Microsoft Excel Levels One, Two and Three	\$60.00
Pivot Tables	\$20.00
Acrobat One and Two	\$40.00
Visio One and Two	\$40.00
Writing for the Business Professional	\$100.00
Total Textbook Cost (required and non-refundable)	\$522.00
Total Program Cost	\$7,500.00



Adobe – Microsoft® Certified Application Program

CalJOBS# 50040911000014

CRM ID: P5SoCal

General Course Description

This program incorporates both Adobe Training and Microsoft Application Training. Two Certifications will be earned through the training, Adobe Certified Web Expert and One Microsoft Certified Application Specialist in the Strident field of choice; Excel, Word, PowerPoint, Outlook or Access.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

An Adobe Microsoft Certified Application person is someone who has demonstrated proficiency with one or more Adobe Software products and one of the Microsoft Office Suite applications. This certification is recognized as a worldwide standard of excellence in Adobe software knowledge and one Microsoft certified application.

Job Titles (Job Titles related to Photography Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Graphic Designers

Multi-Media Artist and

Animators

Executive Secretaries & Administrative Assistants

Receptionist Information Clerks

Course Information

Hours: 684	Approximately 35 weeks of instruction	Price	\$10,000.00	
Course		Total Hours		
Adobe Dreamwea	ver Levels One and Two		60	
HTML5: Content A	uthoring Fundamentals / New and Advanced Features		60	
Adobe Acrobat Le	vels One and Two		30	
Adobe Illustrator L	evels One and Two		60	
Adobe Photoshop	Adobe Photoshop Levels One and Two		60	
Adobe Animate levels One and Two			74	
Microsoft Word Levels One, Two and Three			60	
Microsoft Excel Levels One, Two and Three			60	
Microsoft PowerPoint Levels One and Two			40	
Microsoft Outlook	Microsoft Outlook Levels One and Two		60	
Microsoft Access L	evels One and Two	els One and Two 120		
*Three Exam Vouchers and Exam Preps				



Price	\$8,845.00
Adobe Dreamweaver Levels One and Two (\$20x2)	\$40.00
HTML5: Content Authoring Fundamentals / New and Advanced Features (\$20x2)	\$40.00
Adobe Acrobat Levels One and Two (\$20x2)	\$40.00
Adobe Illustrator Levels One and Two (\$20x2)	\$40.00
Adobe Photoshop Levels One and Two (\$20x2)	\$40.00
Adobe Animate levels One and Two (\$20x2)	\$40.00
Microsoft Word Levels One, Two and Three (\$20x3)	\$60.00
Microsoft Excel Levels One, Two and Three (\$20x3)	\$60.00
Microsoft PowerPoint Levels One and Two (\$20x2)	\$40.00
Microsoft Outlook Levels One and Two (\$20x2)	\$40.00
Microsoft Access Levels One and Two (\$20x2)	\$40.00
Total Textbook Cost (required and non-refundable)	\$480.00
Exams (non-refundable)	\$600.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$10,000.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Adobe Web Design with Microsoft Backend Development

General Course Description

Students will learn Adobe frontend/static web specific applications. Using these tools and applications, students will learn how to create and edit webpages to develop full, content-rich web applications, along with publications and other collateral. Students will also learn Microsoft Backend Development. This will allow students to develop their web applications and properly run and store them on the Microsoft platforms.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will master more Adobe Software along with Microsoft Backend Development skills.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Graphic Designers

Multi-Media Artist

Animators

Course Information

Hours: 602	Approximately 31 weeks of training	Price	\$10,000.00
Course		I	Hours
Adobe Dreamw	veaver Levels One and Two	64	
HTML5: Conte	nt Authoring Fundamentals / New and Advanced Features		66
Adobe Illustrato	or Levels One and Two		64
Adobe Photosh	Adobe Photoshop Levels One and Two		64
Adobe InDesign	Adobe InDesign Level One and Two		64
20480 Programming in HTML 5 with JavaScript and CSS 3			70
10774 Writing Querying using Microsoft SQL Transact-SQL or 20461 Querying Microsoft SQL Server			70
20486 Develop	ping ASP.Net MVC Applications	70	
20487 Develop	ping Windows Azure and Web Services	70	
*Three Adobe Exam Vouchers and Three Microsoft Exam Vouchers			



Price	\$7,450.00
Adobe Dreamweaver Levels One and Two	\$40.00
HTML5: Content Authoring Fundamentals / New and Advanced Features	\$40.00
Adobe Illustrator Levels One and Two	\$40.00
Adobe Photoshop Levels One and Two	\$40.00
Adobe InDesign Level One and Two	\$40.00
20480 Programming in HTML 5 with JavaScript and CSS 3	\$250.00
10774 Writing Querying using Microsoft SQL Transact-SQL or 20461 Querying Microsoft SQL Server	\$250.00
20486 Developing ASP.Net MVC Applications	\$250.00
20487 Developing Windows Azure and Web Services	\$250.00
Total Textbook Cost (required and non-refundable)	\$1,200.00
Exams (non-refundable)	\$1,275.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$10,000.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Web Specialist Program

CalJOBS# 11080311000005

CRM ID: P67Socal

General Course Description

Our Web Specialist Program allows the student to master the Adobe Web design related software products.

Prerequisites

A High School Diploma or equivalency is required and Basic computer skills are suggested and Creativity/Artistic qualities are a plus.

Acquired Skills

Students will learn how to use Adobe Web Design products which they can implement in to design web pages. Students will have courses in Dreamweaver, XHTML, HTML and CSS, Photoshop, Illustrator and Adobe Animate.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Web Design

Web-Analyst

Graphic Designer

Marketing Specialist

Course Information

Hours: 296	Approximately 15 weeks of instruction	Price	\$5,000.00	
Course		Hours		
Adobe Dreamweaver Levels One, Two and Three			80	
Web Design for XHTML, F	HTML & CSS Levels One, Two and Three		48	
Adobe Photoshop Levels	One and Two / Photo Printing & Color / Web Production		56	
Adobe Illustrator Levels O	ne and Two		44	
Adobe Animate Levels On	e and Two		68	
Price			\$4,685.00	
Adobe Dreamweaver Leve	Adobe Dreamweaver Levels One, Two and Three			
Web Design for XHTML, F	HTML & CSS Levels One, Two and Three	\$60.00		
Adobe Photoshop Levels	One and Two / Photo Printing & Color / Web Production	\$40.00		
Adobe Illustrator Levels O	ne and Two	\$40.00		
Adobe Animate Levels On	e and Two	\$40.00		
Total Textbook Cost (rec	uired and non-refundable)	\$240.00		
NO Exams			\$0.00	
Registration Fee (non-re	fundable)	\$75.00		
Total Program Cost	Total Program Cost			



CompTIA A+ Certification

CalJOBS# 11090111000008

CRM ID: P14SoCal

General Course Description

CompTIA A+ is a program curriculum sponsored by CompTIA that increases the knowledge and technical competency of entry-level computer service technicians. A+ covers two main areas of competency: The Essentials class is followed by: IT Technician, Remote Support Technician, and Depot Technician. A+ is a non-vendor, non-product specific program. It provides industry-recognized valuable knowledge that may open doors with prospective employers or leads to job advancement opportunities. The program is supported by major computer hardware and software vendors, distributors, resellers and publications.

Prerequisites

A High school diploma or equivalency is required or student must pass an Ability to Benefit Exam.

Acquired Skills

CompTIA A+ program trains students to be able to identify different types of computers, hardware components, manipulate and control Windows desktop, files, and disks, and change system settings. In addition, students will gain an understanding of how software applications work and how to install and configure them. For every devise and process students will have a conceptual and hands on troubleshooting experience.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Computer Repair Technician Hardware Technician

PC / Network Support Bench Technician

Systems Support PC Field Technician

Program Information

Hours: 140	Approximately 8 weeks of instruction	Price	\$3,900.00
Course	Course		
CompTIA A+ T	CompTIA A+ Training – Essentials – IT Tech/Remote Support/Depot Tech		
*Two CompTIA	Exam Vouchers and Exam Preps		
Price	Price		
CompTIA A+ T	CompTIA A+ Training – Essentials – IT Tech/Remote Support/Depot Tech		
Total Textbool	k Cost (required and non-refundable)		\$68.00
Exams (non-re	Exams (non-refundable)		
Registration F	Registration Fee (non-refundable)		\$75.00
Total Program	Total Program Cost		

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



CompTIA Network+ Certification

CalJOBS# 11100112000002

CRM ID: P17SoCal

General Course Description

CompTIA Network+ validates the knowledge and skills of networking professionals. It is an international, vendor-neutral certification that recognizes a technician's ability to describe the features and functions of networking components and to install, configure and troubleshoot basic networking hardware, protocols and services.

.Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Understanding networking and networking cabling, hubs, switches, routers, bridges, servers, workstations, IP subnetting, WAN/LAN typology, and firewalls.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

PC / Network Support

Systems Support

PC Field Technician

Program Information

Hours: 70	Approximately 4 weeks of instruction	Price	\$2,395.00	
Hours. 70	Approximately 4 weeks of instruction	File \$2,3		
Course		Hours	S	
CompTIA Netwo	ork+ Training	70		
*One CompTIA	Exam Voucher and Exam Prep			
Price		\$1,902	\$1,902.00	
CompTIA Network+ Training		\$68.0	00	
Total Textbook Cost (required and non-refundable) \$68.00		00		
Exam (non-refundable)		\$350.	00	
Registration Fee (non-refundable)		\$75.0	00	
Total Program Cost			5.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



CompTIA A+, Network+

CalJOBS# 11100611000034 CRM ID: C47SoCal

General Course Description

CompTIA A+ is a program curriculum sponsored by CompTIA that increases the knowledge and technical competency of entry-level computer service technicians. A+ covers two main areas of competency: The Essentials class is followed by: IT Technician, Remote Support Technician, and Depot Technician. A+ is a non-vendor, non-product specific program. It provides industry-recognized valuable knowledge that may open doors with prospective employers or leads to job advancement opportunities. CompTIA Network+ validates the knowledge and skills of networking professionals. It is an international, vendor-neutral certification that recognizes a technician's ability to describe the features and functions of networking components and to install, configure and troubleshoot basic networking hardware, protocols and services

Prerequisites

A High School Diploma or equivalency is required and Individuals should have basic knowledge of computers and operating systems.

Acquired Skills

Students will be able to identify different types of computers, hardware components, manipulate and control Windows desktop, files, and disks, and change system settings. In addition, students will gain an understanding of how software applications work and how to install and configure them. For every devise and process students will have a conceptual and hands on troubleshooting experience. Understanding networking and networking cabling, hubs, switches, routers, bridges, servers, workstations, IP subnetting, WAN/LAN typology, and firewalls.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Computer Repair Technician

PC / Network Support

Systems Support PC Field Technician

Course Information

Hours:	245	Approximately 13 weeks of instruction	Price:	\$6,100.00
Course		Hours		
CompTIA A+			140	
CompTIA Netwo	ork+			105
*Three CompTIA	A Exam Vouchers	and Exam Preps		
Price		\$5,039.00		
CompTIA A+		\$68.00		
CompTIA Network+			\$68.00	
Total Textbook	Cost (required	and non-refundable)	\$136.00	
Exams (non-refundable)			\$850.00	
Registration Fee (non-refundable)			\$75.00	
Total Program Cost		\$6,100.00		

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



A+, Network+, MCSA Windows 8

CalJOBS# 11100112000018 CRM ID: C10Socal iTrain: 15030117190200 SBY: 3021

General Course Description

The Microsoft Certified Solutions Associate credential proves that you have the skills to successfully support end-users and to successfully troubleshoot desktop environments that are running the Microsoft Windows operating system.

Audience

The MCSA credential is for IT professionals who are working in the typically complex computing environment of small, medium, or large organizations.

Prerequisites

A High School Diploma or equivalency is required

Acquired Skills

You will be supporting users, troubleshooting desktop applications and Windows 8 operating systems. You will acquire basic computer hardware and software skills and knowledge. Basic networking skills and knowledge will be achieved.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Help Desk PC Technician PC/Desktop Support Analyst

Course Information

Hours: 350	Approximately 18 weeks of instruction	Price:	\$6,695.00
Course	Course		
CompTIA A+			140
CompTIA Network+			70
20697-1 Implementii	guring Windows 8 or Ilementing and Managing Windows 10 or MD-100T02, MD-100T03, MD-100T04		
20688 Managing and Maintaining Windows 8 or 20697-2 Deploying and Managing Windows 10 Using Enterprise Services or MD-101T01, MD-101T02, MD-101T03			70
*Two Microsoft Exam Vouchers & Three CompTIA Exam Vouchers			



Price	\$4,684.00
CompTIA A+	\$68.00
CompTIA Network+	\$68.00
20687 Configuring Windows 8 or 20697-1 Implementing and Managing Windows 10 or MD-100T01, MD-100T02, MD-100T03, MD-100T04	\$250.00
20688 Managing and Maintaining Windows 8 or 20697-2 Deploying and Managing Windows 10 Using Enterprise Services or MD-101T01, MD-101T02, MD-101T03	\$250.00
Total Textbook Cost (required and non-refundable)	\$636.00
Exams (non-refundable)	\$1,300.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$6,695.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education



CompTIA Security + Certification

CalJOBS # 43011611000002 CRM ID: P18Socal

General Course Description

This course will prepare students to pass the current **CompTIA Security+** certification exam. After taking this course, students will understand the field of network security and how it relates to other areas of information technology. This course also provides the broad-based knowledge necessary to prepare for further study in specialized security fields, or it can serve as a capstone course that gives a general introduction to the field.

Objective

Upon successful completion of this course, students will be able to: - identify fundamental concepts of computer security. - identify security threats. - harden internal systems and services. - harden internetwork devices and services. - secure network communications. - establish security best practices for creating and running web-based applications. - manage public key infrastructure (PKI). - manage certificates. - enforce organizational security policies. - monitor the security infrastructure. - manage security incidents.

Prerequisites

At Course Completion

Upon successful completion of this course, students will be able to: - identify fundamental concepts of computer security. - identify security threats. - harden internal systems and services. - harden internetwork devices and services. - secure network communications. - manage public key infrastructure (PKI). - manage certificates. - enforce organizational security policies. - monitor the security infrastructure.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Security Management

Computer Security Specialist

Systems Support

Program Information

Hours: 105	Approximately 7 weeks of instruction	Price	\$2,395.00	
Course			Hours	
CompTIA Sec	A Security+ Training 105		105	
*One CompTI	IA Exam Voucher and Exam Prep			
Price			\$1,877.00	
CompTIA Security+ Training \$68.0		\$68.00		
Total Textbook Cost (required and non-refundable) \$68.00		\$68.00		
Exam (non-re	Exam (non-refundable)		\$375.00	
Registration	Registration Fee (non-refundable)		\$75.00	
Total Progra	m Cost		\$2,395.00	

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



CompTIA Linux+ Certification

CalJOBS # 11010111000004

CRM ID: P16Socal

General Course Description

This course provides what you need to prepare for the Linux+ exam, including key core elements of the Linux operating system - installation, file system, RPMs, network configuration, backup, restore, X Window, kernel configuration, application management.

Prerequisite

A High School Diploma or equivalency is required CompTIA A+, CompTIA Network+

Acquired Skills

This course provides what you need to prepare for the Linux+ exam, including key core elements of the Linux operating system - installation, file system, RPMs, network configuration, backup, restore, X Window, kernel configuration, application management

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

PC / Desktop Support

Systems Support

Course Information

Hours:	105	Approximately 6 weeks of instruction	Price:	\$3,156.00	
Course				Hours	
CompTIA Linux+ Training				105	
*Two CompTIA Exan	*Two CompTIA Exam Vouchers and Exam Preps				
Price				\$2,513.00	
CompTIA Linux+ Training				\$68.00	
Total Textbook Cost (required and non-refundable)				\$68.00	
Exams (non-refundable)				\$500.00	
Registration Fee (non-refundable)				\$75.00	
Total Program Cost				\$3,156.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



EC Council - CEH Certified Ethical Hacker

CalJOBS# 43011611000003

CRM ID: P20SoCal

General Course Description

This class will immerse the student into an interactive environment where they will be shown how to scan, test, hack and secure their own systems. Students then learn how intruders escalate privileges and what steps can be taken to secure a system.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will learn about Intrusion Detection, Policy Creation, Social Engineering, DDoS Attacks, Buffer Overflows and Virus Creation. When a student leaves this intensive 5 day class they will have hands on understanding and experience in Ethical Hacking.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

IT Security Specialist

Systems Security Analyst

Network Administrator

Program Information

Hours: 160	Approximately 10 weeks of instruction	Price	\$3,995.00		
Course			Hours		
Certified Ethical Hacker			160		
*One Exam \	Voucher and Exam Prep				
Price	Price \$2,870.00		\$2,870.00		
Certified Ethi	ical Hacker		\$300.00		
Total Textbo	ook Cost (required and non-refundable)	Cost (required and non-refundable) \$300.00			
Exam (non-r	Exam (non-refundable)		\$750.00		
Registration Fee (non-refundable)			\$75.00		
Total Progra	am Cost		\$3,995.00		

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



Network+ and Security+

CalJOBS# 11100311000007

CRM ID: C63SoCal

General Course Description

CompTIA Network+ validates the knowledge and skills of networking professionals. It is an international, vendor-neutral certification that recognizes a technician's ability to describe the features and functions of networking components and to install, configure and troubleshoot basic networking hardware, protocols and services. CompTIA Security+ validates the knowledge and skills of a professional in the field of security, one of the fastest-growing fields in IT. Security+ proves competency in system security, network infrastructure, access control and organizational security.

Prerequisites

A High School Diploma or equivalency is required and Individuals should have basic knowledge of computers and operating systems.

Acquired Skills

Students will be able to identify different types of computers, hardware components, manipulate and control Windows desktop, files, and disks, and change system settings. In addition, students will gain an understanding of how software applications work and how to install and configure them. For every devise and process students will have a conceptual and hands on troubleshooting experience. Understanding networking and networking cabling, hubs, switches, routers, bridges, servers, workstations, IP subnetting, WAN/LAN typology, and firewalls. Students will be able to identify fundamental concepts of computer security. - identify security threats. - harden internal systems and services. - harden internetwork devices and services. - secure network communications. - manage public key infrastructure (PKI). - manage certificates. - enforce organizational security policies. - monitor the security infrastructure.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Computer Repair Technician

PC / Network Support

Systems Support

PC Field Technician

Course Information

odisc intermation				
Hours:	320	Approximately 12 weeks of instruction	Price:	\$5,200.00
Course	·			Hours
CompTIA Network+				160
CompTIA Security+				160
*Two CompTIA Exa	m Vouchers an	d Exam Preps		



Price	\$4,264.00
CompTIA Network+	\$68.00
CompTIA Security+	\$68.00
Total Textbook Cost (required and non-refundable)	\$136.00
Exams (non-refundable)	\$725.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$5,200.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



CompTIA A+, Network+, Security+ Certification (DOD 8570)

CalJOBS# 11100112000004

CRM ID: P15SoCal

General Course Description

CompTIA A+ is a program curriculum sponsored by CompTIA that increases the knowledge and technical competency of entry-level computer service technicians. A+ covers two main areas of competency: The Essentials class is followed by: IT Technician, Remote Support Technician, and Depot Technician. A+ is a non-vendor, non-product specific program. It provides industry-recognized valuable knowledge that may open doors with prospective employers or leads to job advancement opportunities. CompTIA Network+ validates the knowledge and skills of networking professionals. It is an international, vendor-neutral certification that recognizes a technician's ability to describe the features and functions of networking components and to install, configure and troubleshoot basic networking hardware, protocols and services. CompTIA Security+ validates the knowledge and skills of a professional in the field of security, one of the fastest-growing fields in IT. Security + proves competency in system security, network infrastructure, access control and organizational security.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will be able to identify different types of computers, hardware components, manipulate and control Windows desktop, files, and disks, and change system settings. In addition, students will gain an understanding of how software applications work and how to install and configure them. For every devise and process students will have a conceptual and hands on troubleshooting experience. Understanding networking and networking cabling, hubs, switches, routers, bridges, servers, workstations, IP subnetting, WAN/LAN typology, and firewalls. Students will be able to identify fundamental concepts of computer security. - identify security threats. - harden internal systems and services. - harden internetwork devices and services. - secure network communications. - manage public key infrastructure (PKI). - manage certificates. - enforce organizational security policies. - monitor the security infrastructure.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Computer Repair Technician

PC / Network Support

Systems Support PC Field Technician

Course Information

Hours: 350	Approximately 19 weeks of instruction	Price	\$7,073.00	
Course			Hours	
CompTIA A+	CompTIA A+			
CompTIA Network+			105	
CompTIA Security+			105	
*Four CompTIA Exam Vouchers and Exam Preps				



Price	\$5,569.00
CompTIA A+	\$68.00
CompTIA Network+	\$68.00
CompTIA Security+	\$68.00
Total Textbook Cost (required and non-refundable)	\$204.00
Exams (non-refundable)	\$1,225.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$7,073.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Information Technology Network Support Specialist Certificate Program

CalJOBS# CRM ID: ITNSSCP 15-1151.00 -Computer User Support Specialists

General Course Description



Student will receive Basic Computer training to Networking to Cloud Administration. This program offers a rounded education in the IT World. This is a beginning course that will introduce the student to basic hardware and software with CompTIA A+ then introduce them to basic networking with CompTIA Network+. Students will round out their training with IT Security training. Training will be completed with an introduction to computing within the Cloud.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will learn how networks function, network components and their functions, TCP/IP networking, addressing and routing, remote access services, LAN/WAN, VPN, and Cisco IOS (software language). A junior Hardware installation, configuring and troubleshooting, Software installation, configuring and troubleshooting, Networking basics, IP addressing and services, Monitoring network services, Names resolution, IP addressing and services, File and print services, Network and remote access. Basic IT Security fundamentals will be mastered along with the foundations of Cloud computing.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Computer Specialist Computer Support Specialist Computer Technician

Information Technology Specialist Network Technician Specialist Help Desk Analyst

Course Information

Hours: 252	Approximately 14 weeks of instruction	Price	\$8,900.00
Course		Но	ours
CompTIA A+ Training – Essentials IT/Remote/Depot/Technician 90		90	
CompTIA Network+ Training		í	54
CompTIA Security+		í	54
CompTIA Cloud+ 54		54	
*Five CompTIA Exam Vouchers and Exam Preps			



Price	\$8,628.00
CompTIA A+ Training – Essentials IT/Remote/Depot/Technician	\$68.00
CompTIA Network+ Training	\$68.00
CompTIA Security+	\$68.00
CompTIA Cloud+	\$68.00
Total Textbook Cost (required and non-refundable)	\$272.00
Exam	No Charge
Total Program Cost	\$8,900.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Information Technology Network Support Specialist Certificate Program Microsoft MCSA/MT

Track two

CalJOBS# CRM ID: C78NHLG

O*Net 15-1142 15-1151 15-1143 11-3021 15-1152

General Course Description

The Microsoft Certified Solutions Associate (MCSA): Windows Server certification shows that you have the minimum set of skills needed to hit the ground running, and differentiates you as better able to work with Windows Server in a real-world business context. This certification validates a set of primary Windows Server skills that are relevant across multiple solution areas.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

A typical MCSA will support from 200 to 26,000 or more users at two to 100 physical locations. Typical network services and resources include messaging, file and print, proxy server or firewall, Internet and intranet, remote access, and client computer management. Connectivity needs include connecting branch offices and individual users in remote locations to the corporate network and connecting corporate networks to the Internet.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Network Administrator Network Technician PC/Network Support Desktop Support

Course Information

IIOIIIIalioii			1	
Hours: 252	Approximately 14 weeks of instruction	Price	\$6,700.00	
Course		Hours		
Cloud Fundamentals			36	
Installation, Storage a	and Computer with Windows Server		54	
Networking with Windows Server			54	
Identity with Windows Server			54	
Professional Development Labs			18	
Constructive Conflict Management			18	
Excellence in Service			18	
*Three Microsoft Exam Vouchers and Exam Preps MTA				



Price	\$5,770.00
Cloud Fundamentals	\$150.00
Installation, Storage and Computer with Windows Server	\$250.00
Networking with Windows Server	\$250.00
Identity with Windows Server	\$250.00
Professional Development Labs (No Courseware)	\$0.00
Constructive Conflict Management	\$10.00
Excellence in Service	\$20.00
Total Textbook Cost (required and non-refundable)	\$930.00
Exam	Included
Total Program Cost	\$6,700.00

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



Information Technology Network Support Specialist Certificate Program (Track Three) Cisco Certified

Cisco Certified Networking Administrator Program (CCNA) with Specialization

CalJOBS# CRM ID: C79NHLG

O*net 15-1121 15-1142 15-1151 15-1151 11-3021 11-3021 11-1152 15-1141

General Course Description

Cisco Certified Network Associate Security (CCNA® Security) validates associate-level knowledge and skills required to secure Cisco networks. With a CCNA Security certification, a network professional demonstrates the skills required to develop a security infrastructure, recognize threats and vulnerabilities to networks, and mitigate security threats. The CCNA Security curriculum emphasizes core security technologies, the installation, troubleshooting and monitoring of network devices to maintain integrity, confidentiality and availability of data and devices, and competency in the technologies that Cisco uses in its security structure

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will learn how networks function, network components and their functions, TCP/IP networking, addressing and routing, remote access services, LAN/WAN, VPN, Cisco IOS (software language).

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Network Administrator Support Engineer LAN/WAN Administrator Network Technician

Course Information

Hours: 234	Approximately 13 weeks of instruction	Price	\$8,400.00	
Course			Hours	
Interconnect Cisco N	letwork Devices-ICND Part 1		54	
Interconnect Cisco Network Devices-ICND Part 2 54		54		
Implementing Cisco IOS Network Security (<u>IINS</u>)			54	
Business Etiquette			9	
Professional Development labs			36	
Developing Successful Interpersonal Skills			27	
*Three Cisco Exam Vouchers and Exam Preps				



Price	\$7,537.00
Interconnect Cisco Network Devices-ICND Part 1	\$281.00
Interconnect Cisco Network Devices-ICND Part 2	\$281.00
Implementing Cisco IOS Network Security (<u>IINS</u>)	\$281.00
Business Etiquette	\$10.00
Professional Development labs	\$0.00
Developing Successful Interpersonal Skills	\$10.00
Total Textbook Cost (required and non-refundable)	\$863.00
Exam	Included
Total Program Cost	\$8,400.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Information Technology Network Support Specialist Program - Security Administrator

(Track Four)	
CalJOBS#	CRM ID: C80NHLG
15-1111.00	Computer and Information Research Scientists
15-1151.00	Computer User Support Specialists
15-1122.00	Information Security Analysts
15-1142.00	Network and Computer Systems Administrators

General Course Description

Cybersecurity professionals require a well-rounded understanding of the tools, processes, and strategies that can be employed to defend their information systems from constantly evolving threats. CyberSec First Responder ® (CFR) is a comprehensive course designed to validate the knowledge and skills required to protect these critical information systems before, during, and after an incident. CompTIA CySA+ is the only intermediate high-stakes cybersecurity analyst certification with performance-based questions covering security analytics, intrusion detection and response. CySA+ is the most up-to-date security analyst course that covers advanced persistent threats in a post-2014 cybersecurity environment. The CompTIA PenTest+ certification verifies that successful candidates have the knowledge and skills required to plan and scope an assessment, understand legal and compliance requirements, perform vulnerability scanning and penetration testing, analyze data, and effectively report and communicate results. In the IOT course students will learn the general strategies for planning, designing, developing, implementing an IoT device to work in a sensor network. Business soft skills are also taught to ensure a well-rounded individual who will be effective communicating in the workplace.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will be able to identify fundamental concepts of computer security. - identify security threats. - harden internal systems and services. - harden internetwork devices and services. - secure network communications. - manage public key infrastructure (PKI). - manage certificates. - enforce organizational security policies. - monitor the security infrastructure. Assess information security risk in computing and networking environment. Analyze the cybersecurity threat landscape. Analyze post attack techniques on computing and network environments. Collect cyber security intelligence. Analyze data collection from security and event logs. Respond to and investigate cybersecurity incident. Threat Management. Security Architecture and tool sets. Vulnerability management. Cyber incident response to test devices in new environments such as the cloud and mobile, in addition to traditional desktops and servers. Students will learn general strategies for planning, designing, developing, implementing, and maintaining an IoT system through various case studies and by assembling and configuring an IoT device to work in a sensor network. Students will create an IoT device based on an ESP8266 microcontroller, implementing various common IoT features, such as analog and digital sensors, a web-based interface, MQTT messaging, and data encryption.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

IT Security Analyst Vulnerability Analyst Threat Intelligence Analyst Computer Network Administrators Computer Support Users Cybersecurity Analyst Operations Analyst Cybersecurity Specialist Security Engineer



Course Information

Hours: 288	Approx 16 weeks	Price	\$8,500.00	
Course			Hours	
Cybersec First Responder			54	
CompTIA Cybers	ecurity Analyst CySA+		54	
CompTIA PenTes	st+		54	
IOT Practitioner			36	
IOT Security Prac	ctitioner		18	
Building Success	ful Work Relationships		36	
Developing Succe	essful Interpersonal Skills		36	
Price			\$7736.00	
Cybersec First Responder			175.00	
CompTIA Cybers	ecurity Analyst CySA+		50.00	
CompTIA PenTes	A PenTest+ 51.		51.00	
IOT Practitioner			150.00	
IOT Security Practitioner			138.00	
Building Successful Work Relationships			100.00	
Developing Successful Interpersonal Skills			100.00	
Total Textbook C	Total Textbook Cost (required and non-refundable) \$76		\$764.00	
Total Program Cost			\$8,500.00	



Information Technology Network Support Specialist Program - Security Expert

(Track Five)	
CalJOBS#	CRM ID: C81NHLG
15-1111.00	Computer and Information Research Scientists
15-1151.00	Computer User Support Specialists
15-1122.00	Information Security Analysts
15-1142.00	Network and Computer Systems Administrators

General Course Description

This program addresses information technology security at the top level. The CompTIA Advanced Security Practitioner (CASP+) course designates IT professionals with advanced-level security skills and knowledge. The CHFI Course will fortify the application knowledge of law enforcement personnel, system administrators, security officers, defense and military personnel, legal professionals, bankers, security professionals and anyone who is concerned about the integrity of the network infrastructure. The Certified Ethical Hacker (CEH) course will immerse the students into a hands on environment where they will be shown how to conduct ethical hacking. They will be exposed to an entirely different way of achieving optimal information security posture in their organizations; by hacking it. They will scan, test, hack and secure their own systems. Students will also learn business soft skills which will teach team to work under the pressure along with getting the results they want through effective communication.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will learn to analyze and apply advanced security concepts, principles, and implementations that contribute to enterprise-level security. You will: - Support IT governance in the enterprise with an emphasis on managing risk. - Leverage collaboration tools and technology to support enterprise security. - Use research and analysis to secure the enterprise. - Integrate advanced authentication and authorization techniques. - Implement cryptographic techniques, security controls for hosts and mobile devices, network security, and security in the systems and software development lifecycle. - Integrate hosts, storage, networks, applications, virtual environments, and cloud technologies in a secure enterprise architecture. - Conduct security assessments; responding to and recovering from security incidents. Computer forensics enables the systematic and careful identification of evidence in computer related crime and abuse cases. This may range from tracing the tracks of a hacker through a client's systems, to tracing the originator of defamatory emails, to recovering signs of fraud. Overview of Current Security Trends Understanding Elements of Information Security Understanding Information Security Threats and Attack Vectors Overview of hacking concepts, types, and phases Understanding ethical hacking concepts and scope Overview of information security management and defense-in-depth Overview of policies, procedures, and awareness Overview of physical security and controls Understanding incidence management process Overview of vulnerability assessment and penetration testing Overview of information security acts and laws. - Develop a leadership style that gets results - Employ suitable motivation techniques for your team - Adapt your communication style and use influence skills to drive direction - Empower your team to get the results you want

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

IT Security Analyst
Vulnerability Analyst
Threat Intelligence Analyst
Computer Network Administrators

Cybersecurity Analyst
Cybersecurity Specialist
Security Engineer
Computer Support Users



Course Information

Hours: 288	Approximately 16 weeks of instruction	Price	\$8,900.00	
Course			Hours	
CompTIA Advanced Security Practitioner (CASP+)			54	
Computer H	acking Forensic Investigation		72	
Certified Eth	ical Hacker CEH		72	
Thinking with	n Critical Insight		36	
Making the F	Right Decisions Under Pressure		18	
Accomplishing the Results you want		36		
Price			\$7,932.00	
CompTIA Advanced Security Practitioner (CASP+)		\$68.00.		
Computer H	acking Forensic Investigation	\$300.00		
Certified Eth	ical Hacker CEH	\$300.00		
Thinking with	n Critical Insight	sight \$100		
Making the F	Right Decisions Under Pressure	\$100.00		
Accomplish	Accomplishing the Results you want \$7		\$100.00	
Total Textbook Cost (required and non-refundable)			\$968.00	
Total Program Cost			\$8,900.00	



Information Technology Network Support Specialist Program - Network Cloud Administrator

(Track Six)	
CalJOBS#	CRM ID: C82NHLG
15-1111.00	Computer and Information Research Scientists
15-1151.00	Computer User Support Specialists
15-1122.00	Information Security Analysts
15-1142.00	Network and Computer Systems Administrators

General Course Description

The Cloud Administer program is a balanced program designed to give students the knowledge to streamline cloud implementation and administration. CompTIA Cloud Essentials is an internationally recognized vendor-neutral class which creates a common language to the fundamental approach to cloud computing. CompTIA Linux+ addresses managing a vast array of areas using Linux, including cars, smartphones, servers and supercomputers as a vast number of enterprises use Linux in cloud, cybersecurity, mobile and web administration applications. The Fundamentals of AWS brings students an understanding of Cloud Technologies. Students will be introduced to Microsoft Azure allowing them to become familiar with how cloud principals have been implemented in Microsoft Azure. The course will explain how to implement the core Azure infrastructure, consisting of virtual networks and storage, cloud services, virtual networks, storage and data services along with recovery solutions and monitoring. Students will also be trained in professional business skills including customer service and positive assertiveness.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will gain the knowledge needed to help streamline cloud implementation, create a common language for staff and improve productivity across varying levels of business professionals. Cloud Essentials ensures that you and all other necessary staff members—not just the IT specialists—understand the fundamental approach to cloud computing and the work it takes to move and govern the cloud. Students will also learn to use Linux to manage everything from cars and smartphones to servers and supercomputers, as a vast number of enterprises use Linux in cloud, cybersecurity, mobile and web administration applications. Students will learn how to create the most common Azure services, including Azure Virtual Machines, Web Apps, and Azure SQL Database. The course will conclude by describing features of Azure AD and methods of integrating it with on-premises Active Directory. Overview of cloud computing and Azure Overview of the Azure deployment models Lab: Use Azure portal, Azure PowerShell, and Microsoft Visual Studio to deploy and manage Azure resources. Students will also Develop the necessary skills to communicate with confidence - Apply communication styles that maximize benefits - Augment your listening and hearing skills to increase engagement - Utilize that art of asking questions to elicit more from others - Leverage body language for full communication - Make the best first impressions by looking, sounding and being confident.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Computer User Support Specialist	Computer and Information Systems
Network Administrator	Managers
Computer Analyst	Data Analysts
Information Technology Specialist	Desktop Support



Course Information

Hours: 270 Approx. 17	Price:	\$8,300.00	
Course	Hours		
Upgrading Your Skills to Windows Server	36		
CompTIA Cloud Essentials		36	
Fundamentals of AWS		12	
Google Cloud Platform Fundamentals		12	
AZ-900 T01 Microsoft Azure Fundaments		12	
CompTIA Linux +		54	
10992 Integrating On-Premises Core Infrastructure with Azure		36	
Expanding your Emotional Intelligence		36	
Mastering Positive Assertiveness		18	
Proving Outstanding Customer Service	18		
Price		\$7,482.00	
Upgrading Your Skills to Windows Server	\$121.00		
CompTIA Cloud Essentials	\$68.00		
Fundamentals of AWS		\$110.00	
Google Cloud Platform Fundamentals		\$51.00	
AZ-900 T01 Microsoft Azure Fundaments		\$60.00	
CompTIA Linux +		\$68.00	
10992 Integrating On-Premises Core Infrastructure with Azure		\$40.00	
Expanding your Emotional Intelligence	\$100.00		
Mastering Positive Assertiveness	\$100.00		
Proving Outstanding Customer Service	\$100.00		
Total Textbook Cost (required and non-refundable)		\$818.00	
Total Program Cost	8,300.00		



Network+, Security+, CASP Certification

CalJOBS# 11100111000026 CRM ID: C5Socal

General Course Description

CompTIA Network+ validates the knowledge and skills of networking professionals. It is an international, vendor-neutral certification that recognizes a technician's ability to describe the features and functions of networking components and to install, configure and troubleshoot basic networking hardware, protocols and services. CompTIA Security+ validates the knowledge and skills of a professional in the field of security, one of the fastest-growing fields in IT. Security + proves competency in system security, network infrastructure, access control and organizational security. The CompTIA Advanced Security Practitioner (CASP) certification designates IT professionals with advanced-level security skills and knowledge.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will be able to identify different types of computers, hardware components, manipulate and control Windows desktop, files, and disks, and change system settings. In addition, students will gain an understanding of how software applications work and how to install and configure them. For every devise and process students will have a conceptual and hands on troubleshooting experience. Understanding networking and networking cabling, hubs, switches, routers, bridges, servers, workstations, IP subnetting, WAN/LAN typology, and firewalls. Students will be able to identify fundamental concepts of computer security. - identify security threats. - harden internal systems and services. - harden internetwork devices and services. - secure network communications. - manage public key infrastructure (PKI). - manage certificates. - enforce organizational security policies. - monitor the security infrastructure. The CASP certification is an international, vendor-neutral exam that proves competency in enterprise security; risk management; research and analysis; and integration of computing, communications, and business disciplines.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

PC / Network Support

Systems Support

Course Information

Hours: 315	Approximately 16 weeks of instruction	Price	\$7,395.00
Course			Hours
CompTIA Network+			105
CompTIA Security+			105
CompTIA Advanced S	Security Practitioner (CASP)	105	
*Three CompTIA Exa	m Vouchers and Exam Preps		



Price	\$5,916.00
CompTIA Network+	\$68.00
CompTIA Security+	\$68.00
CompTIA Advanced Security Practitioner (CASP)	\$68.00
Total Textbook Cost (required and non-refundable)	\$204.00
Exams (non-refundable)	\$1,200.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$7,395.00

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



CompTIA Training & Certification A+, Network +, Security + (8570), Cloud Essentials CalJOBS# 47010411000018 CRM ID: C15Socal

New Horizons Career Development Solutions is proud to offer CompTIA courses and training to help you prepare for CompTIA certifications or advance your skills. CompTIA is an internationally-recognized association representing the technology community. CompTIA has developed specialized certification programs which assure employers of a candidate's basic technology skills.

CompTIA A+ is a program curriculum sponsored by CompTIA that increases the knowledge and technical competency of entry-level computer service technicians. A+ covers two main areas of competency: The Essentials class is followed by: IT Technician, Remote Support Technician, and Depot Technician. A+ is a non-vendor, non-product specific program. It provides industry-recognized valuable knowledge that may open doors with prospective employers or leads to job advancement opportunities. CompTIA Network+ validates the knowledge and skills of networking professionals. It is an international, vendor-neutral certification that recognizes a technician's ability to describe the features and functions of networking components and to install, configure and troubleshoot basic networking hardware, protocols and services. CompTIA Security+ validates the knowledge and skills of a professional in the field of security, one of the fastest-growing fields in IT. Security + proves competency in system security, network infrastructure, access control and organizational security. CompTIA Cloud Essentials Not since the emergence of the World Wide Web has a single technology prompted such a significant shift in how businesses operate. At the simplest level, Cloud computing changes the way customers interact with their data and applications. Instead of being stored on local hard drives or network servers, data and applications can be stored on a remote host that can be accessed at any time— from any location— using the Internet and a simple web browser

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will be able to identify different types of computers, hardware components, manipulate and control Windows desktop, files, and disks, and change system settings. In addition, students will gain an understanding of how software applications work and how to install and configure them. For every devise and process students will have a conceptual and hands on troubleshooting experience. Understanding networking and networking cabling, hubs, switches, routers, bridges, servers, workstations, IP subnetting, WAN/LAN typology, and firewalls. Students will be able to identify fundamental concepts of computer security. - identify security threats. - harden internal systems and services. - harden internetwork devices and services. - secure network communications. - manage public key infrastructure (PKI). - manage certificates. - enforce organizational security policies. - monitor the security infrastructure. Overview of Cloud Computers – Technical Challenges, Adoption, Business Value, etc.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Computer Repair Technician PC / Network Support Systems Support PC Field Technician

Course Information

Hours: 371	Approximately 21 weeks of instruction	Price	\$9,400.00
Course			Hours
CompTIA A+			140
CompTIA Network+			105
CompTIA Security+			105
CompTIA Cloud Ess	entials		21
*Five CompTIA Exar	n Vouchers and Exam Preps		



Price	\$7,534.00
CompTIA A+	\$68.00
CompTIA Network+	\$68.00
CompTIA Security+	\$68.00
CompTIA Cloud Essentials	\$68.00
Total Textbook Cost (required and non-refundable)	\$272.00
Exams (non-refundable)	\$1,519.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$9,400.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Certified Information Systems Security Professional (CISSP)

CalJOBS# 11100311000006

CRM ID: C41Socal

General Course Description

This is a very in-depth, comprehensive class designed for security professionals. You will get to understand the "Common Body of Knowledge" which contains a common framework of security terms and principals used by security professionals worldwide. You will learn about the core information security triad and assurance tenets: confidentiality, integrity and availability Access control systems and methodology

Prerequisites

A High school diploma or equivalency is required

Acquired Skills

The training you receive will move you towards mastering the ten security domains as described by the (ISC)2. Main focus: Access Control Systems and Methodology, Application and systems development security, Cryptography, Law and Ethics, Operations Security, Physical Security, Security Management Practices and Telecommunications and Networking Security.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

PC / Network Administrator

Security Analyst

Certified Hacker

Program Information

Togram imorman	1011	T T	
Hours: 160	Approximately 8 weeks of instruction	Price	\$3,595.00
Course		Hours	
Certified Info	ormation Systems Security Professional (CISSP)	160	
Price		\$3,460.00	
Certified Info	ormation Systems Security Professional (CISSP)	\$60.00	
Total Textb	ook Cost (required and non-refundable)		\$60.00
No Exam In	No Exam Included		\$0.00
Registration	Registration Fee (non-refundable)		\$75.00
Total Progr	am Cost	\$3,595.00	

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



Certified Information Systems Security Professional (CISSP) and ITIL

CalJOBS# 11100311000008

CRM ID: C42SoCal

General Course Description

This is a very in-depth, comprehensive class designed for security professionals. You will get to understand the "Common Body of Knowledge" which contains a common framework of security terms and principals used by security professionals worldwide. You will learn about the core information security triad and assurance tenets: confidentiality, integrity and availability access control systems and methodology

In the ITIL Foundations course the student will learn how to effectively organize and work within a team environment.

Prerequisites

A High School Diploma or equivalency is required and Security+

Acquired Skills

The training you receive will move you towards mastering the ten security domains as described by the (ISC)2. Main focus: Access Control Systems and Methodology, Application and systems development security, Cryptography, Law and Ethics, Operations Security, Physical Security, Security Management Practices and Telecommunications and Networking Security.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

PC / Network Administrator

Security Analyst

Certified Hacker

Course Information

Hours:	195	Approximately 8 weeks of instruction	Price:	\$5,000.00
Course				Hours
ITIL				35
Certified Infor	mation Systems	Security Professional (CISSP)		160
Price				\$4,715.00
ITIL				\$150.00
Certified Infor	mation Systems	Security Professional (CISSP)	\$60.00	
Total Textboo	k Cost (required	and non-refundable)		\$210.00
No Exam Inclu	ıded			\$0.00
Registration F	ee (non-refunda	ble)		\$75.00
Total Program	ı Cost		\$5,000.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Computer Hacking Forensics Investigator (CHFI)

CalJOBS# 11100311000002 CRM ID: C6SoCal

General Course Description

This course will provide participants the necessary skills to identify an intruder's footprint and to properly gather the necessary evidence to prosecute in the court of law.

Computer forensics enables the systematic and careful identification of evidence in computer related crime and abuse cases. This may range from tracing the tracks of a hacker through a client's systems, to tracing the originator of defamatory emails, to recovering signs of fraud.

Prerequisites

A High school diploma or equivalency is required

Acquired Skills

Computer forensics enables the systematic and careful identification of evidence in computer related crime and abuse cases. This may range from tracing the tracks of a hacker through a client's systems, to tracing the originator of defamatory emails, to recovering signs of fraud.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

PC / Network Administrator

Security Analyst

Certified Hacker

Program Information

Hours: 160	Approximately 9 weeks of instruction	Price	\$3,995.00
Course		Hours	
Computer Ha	cking Forensics Investigator (CHFI)	160	
*One Exam V	oucher and Exam Prep		
Price		\$3,120.00	
Computer Ha	cking Forensics Investigator (CHFI)		
Total Textbo	ok Cost (required and non-refundable)	\$300.00	
Exam (non-re	Exam (non-refundable)		\$500.00
Registration	Fee (non-refundable)	\$75.00	
Total Progra	m Cost	\$3,995.00	

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



Security Professional Program

CalJOBS# 43011611000001 CRM ID: P60Socal

General Course Description

This high level security program is a combination of CompTIA Security +, Certified Ethical Hacker (CEH) or Computer Hacking Forensics Investigator (CHFI) and Certified Information Systems Security Professional (CISSP). These courses provide a very in-depth, comprehensive approach designed for security professionals. This program will take you from basic computer infrastructure security to learning how to prevent security threats from hackers in addition to learning the "Common Body of Knowledge" which contains a common framework of security terms and principals used by security professionals worldwide.

Prerequisites

The program is designed for experienced technology professionals who have knowledge of networks and server environments. Students should have some experience with Information Security concepts and practices. To earn the CISSP® certification, 4 years of full-time experience in information security or 3 years plus a B.S. degree is required.

Acquired Skills

Upon successful completion of this program, students will be able to: - identify fundamental concepts of computer security. - Harden internal systems and services - enforce organizational security policies. - monitor the security infrastructure- Scan, test, hack and secure their own systems- Master the ten security domains as described by the (ISC)2.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

PC / Network Administrator

Security Analyst

Certified Hacker

Course Information

Hours:	425	Approximately 22 weeks of instruction	Price:	\$8,700.00
Course	Course		Hours	
CompTIA Security +			105	
Certified Ethical Hacke	r (CEH) <u>OR</u> (Computer Hacking Forensics Investigator (CHFI)	TI) 160	
Certified Information Sy	fied Information Systems Security Professional (CISSP) 160		160	
*Two Exam Vouchers ((CISSP not Included)	CISSP Vouc	her not Included) and Exam Preps		



Price	\$7,072.00
CompTIA Security +	\$68.00
Certified Ethical Hacker (CEH) <u>OR</u> Computer Hacking Forensics Investigator (CHFI)	\$300.00
Certified Information Systems Security Professional (CISSP)	\$60.00
Total Textbook Cost (required and non-refundable)	\$428.00
Exams (non-refundable)	\$1,125.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$8,700.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Security Professional Program with Computer Hacking Forensics Investigator (CHFI)

CalJOBS# 43011611000000

CRM ID: P61Socal

General Course Description

This high level security program is a combination of CompTIA Security +, Certified Ethical Hacker (CEH), Computer Hacking Forensics Investigator (CHFI) and Certified Information Systems Security Professional (CISSP). These courses provide a very in-depth, comprehensive approach designed for security professionals. This program will take you from basic computer infrastructure security to learning how to prevent security threats from hackers in addition to learning the "Common Body of Knowledge" which contains a common framework of security terms and principals used by security professionals worldwide.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Upon successful completion of this program, students will be able to: - identify fundamental concepts of computer security. - Harden internal systems and services - enforce organizational security policies. - monitor the security infrastructure- Scan, test, hack and secure their own systems- Master the ten security domains as described by the (ISC)2.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

PC / Network Administrator

Security Analyst

Certified Hacker

Program Information

Hours: 585	Approximately 32 weeks of instruction	Price	\$10,300.00
Course			Hours
CompTIA Security -	+		105
Certified Ethical Ha	cker (CEH)		160
Computer Hacking	Forensics Investigator (CHFI)		160
Certified Information	n Systems Security Professional (CISSP)		160
*Three Exam Vouch not Included)	ners (CISSP Voucher not Included) and Exam Preps (C	ISSP	



Price	\$7,872.00
CompTIA Security +	\$68.00
Certified Ethical Hacker (CEH)	\$300.00
Computer Hacking Forensics Investigator (CHFI)	\$300.00
Certified Information Systems Security Professional (CISSP)	\$60.00
Total Textbook Cost (required and non-refundable)	\$728.00
Exams (non-refundable)	\$1,625.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$10,300.00

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



Cisco® Certified Entry Networking Technician Program (CCENT)

CalJOBS# 11100111000007

CRM ID: P9Socal

General Course Description

The Cisco CCENT (Cisco Certified Entry Networking Technician) certification validates the skills required for entry-level network support positions, the starting point for many successful careers in networking. Candidates should have the knowledge and skill to install, operate and troubleshoot a small enterprise branch network, including basic network security.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Knowledge of how to install, operate and troubleshoot a small network, including basic network security.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Entry Level Network Support

WAN/LAN Administrator

Network Technician

Help Desk Support

Course Information

Hours: 105	Approximately 7 weeks of instruction	Price	\$3,295.00	
Course	Course		Hours	
Interconnect Cis	Cisco Network Devices-ICND Part 1 105		105	
*One Cisco Exa	m Voucher and Exam Prep			
Price		\$2,739.00		
Interconnect Cis	Interconnect Cisco Network Devices-ICND Part 1 \$281.00		\$281.00	
Total Textbook	Total Textbook Cost (required and non-refundable) \$281.00		\$281.00	
Exam (non-refundable)			\$200.00	
Registration Fee (non-refundable)			\$75.00	
Total Program Cost			\$3,295.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Cisco® Certified Networking Administrator Program (CCNA)

CCNA Routing and Switching

General Course Description

The Cisco CCNA network associate certification validates the ability to install, configure, operate, and troubleshoot medium-size routed and switched networks, including implementation and verification of connections to remote sites in a WAN. This new curriculum includes basic mitigation of security threats, introduction to wireless networking concepts and terminology, and performance-based skills.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will learn networks function, network components and their functions, TCP/IP networking, addressing and routing, remote access services, LAN/WAN, VPN, Cisco IOS (software language).

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Network Administrator

Support Engineer

Network Technician

LAN/WAN Administrator

Course Information

Hours: 210	Approximately 12 weeks of instruction	Price	\$5,695.00	
Course	Course		Hours	
Interconnect C	isco Network Devices-ICND Part 1		105	
Interconnect C	isco Network Devices-ICND Part 2		105	
*Two Cisco Ex	am Vouchers and Exam Prep			
Price	Price		\$4,658.00	
Interconnect Cisco Network Devices-ICND Part 1			\$281.00	
Interconnect C	Interconnect Cisco Network Devices-ICND Part 2 \$281.00		\$281.00	
Total Textbook Cost (required and non-refundable)			\$562.00	
Exams (non-refundable)			\$400.00	
Registration Fee (non-refundable)			\$75.00	
Total Program Cost			\$5,695.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Cisco® Certified Entry Level Networking Technician (CCENT) with CompTIA - Network+

CalJOBS# 11100611000050

CRM ID: C8SoCal

General Course Description

CompTIA Network+ validates the knowledge and skills of networking professionals. It is an international, vendor-neutral certification that recognizes a technician's ability to describe the features and functions of networking components and to install, configure and troubleshoot basic networking hardware, protocols and services.

The Cisco CCENT (Cisco Certified Entry Networking Technician) certification validates the skills required for entry-level network support positions, the starting point for many successful careers in networking. Candidates should have the knowledge and skill to install, operate and troubleshoot a small enterprise branch network, including basic network security.

Prerequisites

A High School Diploma or equivalency is required and student should have Help Desk or server experience. It is recommended that student has successfully completed CompTIA A+.

Acquired Skills

Students will learn how networks function, network components and their functions, TCP/IP networking, addressing and routing, remote access services, LAN/WAN, VPN, Cisco IOS (software language).

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Network Administrator

Support Engineer

Network Technician

LAN/WAN Administrator

Course Information

Hours: 220	Approximately 16 weeks of instruction	Price	\$5,700.00	
Course			Hours	
CompTIA Netw	ork+ Training		110	
Interconnect Ci	isco Network Devices-ICND Part 1		110	
*Two Cisco Exa	am Vouchers, One CompTIA Exam Voucher and Exam Preps			
Price	Price		\$4,726.00	
CompTIA Network+ Training			\$68.00	
Interconnect Cisco Network Devices-ICND Part 1			\$281.00	
Total Textboo	Total Textbook Cost (required and non-refundable)		\$349.00	
Exams (non-re	Exams (non-refundable)		\$550.00	
Registration F	Registration Fee (non-refundable)		\$75.00	
Total Program Cost			\$5,700.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Cisco® Certified Entry Level Networking Technician (CCENT) with CompTIA - Linux+

CalJOBS# 15120111000001 CRM ID: C45SoCal

General Course Description

This program will prepare you for the Linux+ exam and will train you in key core elements of the Linux operating system - installation, file system, RPMs, network configuration, backup, restore, X Window, kernel configuration, application management.

The Cisco CCENT (Cisco Certified Entry Networking Technician) certification validates the skills required for entry-level network support positions, the starting point for many successful careers in networking. Candidates should have the knowledge and skill to install, operate and troubleshoot a small enterprise branch network, including basic network security.

Audience

This course is appropriate for experienced Linux/Cisco Administrators, Network Admin, Systems Administrators, IT Professionals, IS Administrators, Network Technicians, and Technical Support Specialists.

Prerequisites

A High School Diploma or equivalency is required and student should have Help Desk or server experience. It is recommended that student has successfully completed CompTIA A+.

Acquired Skills

Students will learn how networks function, network components and their functions, TCP/IP networking, addressing and routing, remote access services, LAN/WAN, VPN, Cisco IOS (software language). In the Linux operating system - installation, file system, RPMs, network configuration, backup, restore, X Window, kernel configuration, application management.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Network Administrator Support Engineer Network Technician LAN/WAN Administrator

Course Information

Hours:	270	Approximately 12 weeks of instruction	Price:	\$5,200.00
Course	Course			Hours
CompTIA Linux+ Trainin	g			135
Interconnect Cisco Netw	ork Devices	-ICND Part 1		135
*One Cisco Exam Vouch	ner, One Co	mpTIA Exam Voucher and Exam Preps		
Price				\$4,076.00
CompTIA Linux+ Trainin	g			\$68.00
Interconnect Cisco Netw	ork Devices	-ICND Part 1		\$281.00
Total Textbook Cost (r	equired and	d non-refundable)		\$349.00
Exams (non-refundable	e)			\$700.00
Registration Fee (non-	Registration Fee (non-refundable)			\$75.00
Total Program Cost	st \$5,200.00		\$5,200.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education



Cisco® Certified Networking Administrator Program (CCNA) with CompTIA - Network+

CCNA Routing and Switching CalJOBS# 11100112000002

CRM ID: P11Socal

iTrain Program Number: 47010417300100

SBY: 3055

General Course Description CompTIA Network+ validates the knowledge and skills of networking professionals. It is an international, vendor-neutral certification that recognizes a technician's ability to describe the features and functions of networking components and to install, configure and troubleshoot basic networking hardware, protocols and services.

The Cisco CCNA network associate certification validates the ability to install, configure, operate, and troubleshoot medium-size routed and switched networks, including implementation and verification of connections to remote sites in a WAN. This new curriculum includes basic mitigation of security threats, introduction to wireless networking concepts and terminology, and performance-based skills.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will learn how networks function, network components and their functions, TCP/IP networking, addressing and routing, remote access services, LAN/WAN, VPN, Cisco IOS (software language).

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Network Administrator

Support Engineer

Network Technician

LAN/WAN Administrator

Course Information

Hours: 320	Approximately 16 weeks of instruction	Price	\$6,995.00	
Course			Hours	
CompTIA Netw	vork+ Training		110	
Interconnect C	isco Network Devices-ICND Part 1		105	
Interconnect C	isco Network Devices-ICND Part 2		105	
*Two Cisco Ex	am Vouchers, One CompTIA Exam Voucher and Exam Pre	ps		
Price			\$5,540.00	
CompTIA Netw	vork+ Training		\$68.00	
Interconnect C	isco Network Devices-ICND Part 1		\$281.00	
Interconnect C	Interconnect Cisco Network Devices-ICND Part 2 \$281.0		\$281.00	
Total Textboo	k Cost (required and non-refundable)		\$630.00	
Exams (non-re	Exams (non-refundable)		\$750.00	
Registration F	ee (non-refundable)		\$75.00	
Total Program	Total Program Cost		\$6,995.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Cisco® Certified Networking Administrator Program (CCNA) with Specialization

CCNA Routing and Switching CalJOBS# 11010111000005

CRM ID: P12Socal

General Course Description

Cisco Certified Network Associate Security (CCNA® Security) validates associate-level knowledge and skills required to secure Cisco networks. With a CCNA Security certification, a network professional demonstrates the skills required to develop a security infrastructure, recognize threats and vulnerabilities to networks, and mitigate security threats. The CCNA Security curriculum emphasizes core security technologies, the installation, troubleshooting and monitoring of network devices to maintain integrity, confidentiality and availability of data and devices, and competency in the technologies that Cisco uses in its security structure

The Cisco Certified Network Associate Wireless (CCNA® Wireless) validate your ability to configure, implement and support wireless LANs using Cisco equipment. Join that growing number of IT professionals who can manage a wireless LAN configuration across all access points and stations by becoming CCNA Wireless certified.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will learn how networks function, network components and their functions, TCP/IP networking, addressing and routing, remote access services, LAN/WAN, VPN, Cisco IOS (software language).

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Network Administrator

Support Engineer

LAN/WAN Administrator

Network Technician

Course Information

Hours: 320	Approximately 16 weeks of instruction	Price	\$8,400.00
Course	Course		Hours
Implementing Cisco IOS Network Security (<u>IINS</u>) or Implementing Cisco Unified Wireless Networking Essentials (<u>IUWNE</u>) or Implementing Cisco Wireless Network Fundamentals (WIFUND)			110
Interconnect C	Interconnect Cisco Network Devices-ICND Part 1		105
Interconnect C	isco Network Devices-ICND Part 2	105	
*Three Cisco I	Exam Vouchers and Exam Preps		
Price			\$6,782.00
Implementing Cisco IOS Network Security (<u>IINS</u>) or Implementing Cisco Unified Wireless Networking Essentials (<u>IUWNE</u>) or Implementing Cisco Wireless Network Fundamentals (WIFUND)			\$281.00
Interconnect C	isco Network Devices-ICND Part 1		\$281.00



Interconnect Cisco Network Devices-ICND Part 2	\$281.00
Total Textbook Cost (required and non-refundable)	\$843.00
Exams (non-refundable)	\$700.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$8,400.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Cisco® Professional Program (CCNP)

CalJOBS# 11100111000007

CRM ID: P13SoCal

General Course Description

The CCNP Program (Cisco Certified Network Professional) indicates advanced or journeyman knowledge of networks. A CCNP validates the network professional can install, configure, and troubleshoot local and wide area networks for enterprise organizations with networks from 100 to more than 500 nodes.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

The CCNP certifies an individual's networking skills at the advanced level. A CCNP certification shows that you can install, configure, and operate LAN, WAN, and dial access services for larger (100- to 500-node) multiprotocol networks.

Job Titles (Job Titles related to IT Training stretch Horizontally, so job titles can vastly vary, the list below is a sampling but not limited to)

Network Administrator

Level 2 Support Engineer

Network Technician

Support Engineer

Deployment Engineer

LAN/WAN Administrator

Course Information

Hours: 525	Approximately 31 weeks of instruction	Price	\$11,300.00	
Course			Hours	
Implementing (Cisco IP Routing (<u>ROUTE</u>)		175	
Implementing (Cisco IP Switched Networks (<u>SWITCH</u>)		175	
Troubleshootin	ng and Maintaining Cisco IP Networks (TSHOOT)		175	
*Three Cisco E	Exam Vouchers and Exam Preps			
Price			\$9,332.00	
Implementing (Cisco IP Routing (<u>ROUTE</u>)		\$281.00	
Implementing (Cisco IP Switched Networks (<u>SWITCH</u>)		\$281.00	
Troubleshootin	ng and Maintaining Cisco IP Networks (TSHOOT)		\$281.00	
Total Textboo	k Cost (required and non-refundable)		\$843.00	
Exams (non-re	efundable)		\$1,050.00	
Registration F	ee (non-refundable)		\$75.00	
Total Program	n Cost		\$11,300.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education



Cisco® Certified Network Professional Security Professional Program (CCNP Security)

CalJOBS# 11999911000004

CRM ID: C26SoCal

General Course Description

Cisco Certified Network Professional Security (CCNP® Security) validates advanced knowledge and skills required to secure Cisco networks. With a CCNP Security certification, a network professional demonstrates the skills required to secure and manage network infrastructures to protect productivity, mitigate threats, and reduce costs.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

The CCNP Security curriculum emphasizes Cisco Router IOS (ISR) and Catalyst Switch security features, Adaptive Security Appliance (ASA), secure VPN connectivity, Intrusion Prevention Systems (IPS), Cisco Security Agent (CSA), Security Enterprise and Device Management, Network Admission Control (NAC) as well as techniques to optimize these technologies in a single, integrated network security solution. In addition, CCSP leverages the new CCNA Security certification as a prerequisite.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Network Administrator

Support Engineer

Network Technician

LAN/WAN Administrator

Course Information

Hours: 875	Approximately 44 weeks of instruction	Price	\$19,000.00
Course	Course		Hours
Implementing C	Cisco IOS Network Security (IINS) v1.0	175	
Securing Networks with Cisco Routers and Switches (SECURE) v1.0 or Implementing Cisco Secure Access Solutions (SISAS)		175	
	Implementing Cisco Intrusion Prevention System v7.0 (<u>IPS v7.0</u>) or Implementing Cisco Edge Network Security Solutions (SENSS)		175
Deploying Cisco ASA Firewall Solutions v1.0 (FIREWALL v1.0) or Implementing Cisco Secure Mobility Solutions (SIMOS)			175
Deploying Cisco ASA VPN Solutions (<u>VPN v1.0</u>) or Implementing Cisco Threat Control Solutions (SITCS)			175
*Five Cisco Exam Vouchers and Exam Preps			



Price	\$16,020.00
Implementing Cisco IOS Network Security (IINS) v1.0	\$281.00
Securing Networks with Cisco Routers and Switches (SECURE) v1.0 or Implementing Cisco Secure Access Solutions (SISAS)	\$281.00
Implementing Cisco Intrusion Prevention System v7.0 (IPS v7.0) or Implementing Cisco Edge Network Security Solutions (SENSS)	\$281.00
Deploying Cisco ASA Firewall Solutions v1.0 (FIREWALL v1.0) or Implementing Cisco Secure Mobility Solutions (SIMOS)	\$281.00
Deploying Cisco ASA VPN Solutions (<u>VPN v1.0</u>) or Implementing Cisco Threat Control Solutions (SITCS)	\$281.00
Total Textbook Cost (required and non-refundable)	\$1,405.00
Exams (non-refundable)	\$1,500.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$19,000.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Cisco® Certified CCNP Wireless Certification

CRM ID: C44SoCal

General Course Description

CCNP Wireless certification addresses the need for designing, implementing, and operating Cisco Wireless networks and mobility infrastructures. CCNP Wireless certification emphasizes wireless networking principles and theory. It also recognizes the expertise and technical acumen of wireless professionals who can assess and translate network business requirements into technical specifications that in turn, are incorporated into successful installations.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Plan and conduct a wireless site survey, to design the RF network and to conduct a post installation assessment to ensure compliancy. Integrate VoWLAN services into the wireless network, implement QoS, as well as support multicast, video and high bandwidth applications into the wireless network. Integrate mobility services into the network; tune and troubleshoot the WLAN and implement indoor enterprise mesh networks

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Network Administrator Support Engineer Network Technician LAN/WAN Administrator

Course Information

Hours: 875	Approximately 44 weeks of instruction	Price	\$19,000.00
Course	Course		Hours
	Inified Wireless Site Survey (<u>CUWSS</u>) or ireless Enterprise Networks (WIDESIGN)		175
	Unified Wireless Voice Networks (<u>IUWVN</u>) or ireless Enterprise Networks (WIDEPLOY)		175
	Implementing Cisco Unified Mobility Services (<u>IÙWMS</u>) or Troubleshooting Cisco Wireless Enterprise Networks (WITSHOOT)		175
Implementing Advanced Cisco Unified Wireless Security (<u>IAUWS</u>) or Securing Cisco Wireless Enterprise Networks (WISECURE)			175
Implementing Cisco Unified Wireless Networking Essentials (IUWNE)			175
*Five Cisco Exam Vouchers and Exam Preps			



Price	\$16,020.00
Conducting Cisco Unified Wireless Site Survey (<u>CUWSS</u>) or Designing Cisco Wireless Enterprise Networks (WIDESIGN)	\$281.00
Implementing Cisco Unified Wireless Voice Networks (<u>IUWVN</u>) or Deploying Cisco Wireless Enterprise Networks (WIDEPLOY)	\$281.00
Implementing Cisco Unified Mobility Services (<u>IUWMS</u>) or Troubleshooting Cisco Wireless Enterprise Networks (WITSHOOT)	\$281.00
Implementing Advanced Cisco Unified Wireless Security (<u>IAUWS</u>) or Securing Cisco Wireless Enterprise Networks (WISECURE)	\$281.00
Implementing Cisco Unified Wireless Networking Essentials (IUWNE)	\$281.00
Total Textbook Cost (required and non-refundable)	\$1,405.00
Exams (non-refundable)	\$1,500.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$19,000.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education



MCDST/MCTS - Microsoft® Certified Desktop Support Technician Program

MCSA Windows

CalJOBS# 11100611000029 CRM ID: C52SoCal

General Course Description

The Microsoft Certified Solutions Associate (MCSA) credential proves that you have the skills to successfully support end-users and to successfully troubleshoot desktop environments that are running the Microsoft Windows operating system.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

You will be supporting users, troubleshooting desktop applications and Windows 7 or Windows 8 operating systems.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Help Desk

PC Technician

PC/Desktop Support Analyst

Course Information

Hours: 280	Approximately 16 weeks of instruction	Price	\$7,595.00	
Course		Hours		
CompTIA A+			140	
CompTIA Netwo	ork+		70	
Windows 8) or (2 Deploying and	ring Windows 8 and 20688 Managing and Maintaining (20697-1 Implementing and Managing Windows 10 and 20697-1 Managing Windows 10 Using Enterprise Services) or (MD-0T02, MD-100T03, MD-100T04, MD-101T01, MD-101T02,		70	
*One Microsoft Preps	Exam Voucher, Three CompTIA Exam Vouchers and Exam			
Price		\$5,809.00		
CompTIA A+		\$68.00		
CompTIA Netwo	ork+	\$68.00		
Windows 8) or (2 Deploying and	ring Windows 8 and 20688 Managing and Maintaining (20697-1 Implementing and Managing Windows 10 and 20697-1 Managing Windows 10 Using Enterprise Services) or (MD-0T02, MD-100T03, MD-100T04, MD-101T01, MD-101T02,	\$500.00		
Total Textbook	Cost (required and non-refundable)	\$636.00		
Exams (non-re	fundable)	\$1,075.00		
Registration Fe	ee (non-refundable)	\$75.00		
Total Program	Cost	\$7,595.00		

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Microsoft® Certified Desktop Support Technician MCAS Program

General Course Description

The Microsoft Certified Desktop Support Technician credential proves that you have the skills to successfully support end-users and to successfully troubleshoot desktop environments that are running the Microsoft Windows operating system. The Microsoft Certified Application Specialist (MCAS) credential is a globally recognized standard that validates skills with using the 2007 Microsoft Office system and Windows Vista. The successor to the Microsoft Office Specialist (MOS) credential, the Microsoft Certified Application Specialist credential meets the demand for the most up-to-date skills on the latest technologies from Microsoft

Audience

The Desktop credential is for IT professionals who are working in the typically complex computing environment of small, medium, or large organizations.

Prerequisites

A High School Diploma or equivalency is required and the candidate should be familiar with PC.

Acquired Skills

You will be supporting users, troubleshooting desktop applications and operating systems.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Help Desk

PC Technician

PC/Desktop Support Analyst

Course Information

Hours: 659	Approximately 33 weeks of instruction	Price:	\$10,575.00	
Course	Course		Hours	
CompTIA A+			168	
CompTIA Network+			90	
or (20697-1 Implemer Managing Windows 10	indows 8 and 20688 Managing and Maintaining Windows 8) and Managing Windows 10 and 20697-2 Deploying and Using Enterprise Services) or (MD-100T01, MD-100T02, MD-101T01, MD-101T02, MD-101T03)	63		
6293 Troubleshooting	and Supporting Windows 7 in the Enterprise	21		
Microsoft Windows Levels One and Two			32	
Microsoft Word Levels One, Two and Three			48	
Microsoft Excel Levels One, Two and Three			48	
Microsoft Outlook Lev	els One, Two and Three		48	
Microsoft Power Poin	t Levels One and Two		32	
Microsoft Access Levels One, Two and Three			109	
*Two Microsoft Exam	Vouchers, Three CompTIA Exam Vouchers and Exam Preps			



Price	\$8,014.00
CompTIA A+	\$68.00
CompTIA Network+	\$68.00
(20687 Configuring Windows 8 and 20688 Managing and Maintaining Windows 8) or (20697-1 Implementing and Managing Windows 10 and 20697-2 Deploying and Managing Windows 10 Using Enterprise Services) or (MD-100T01, MD-100T02, MD-100T03, MD-100T04, MD-101T01, MD-101T02, MD-101T03)	\$500.00
6293 Troubleshooting and Supporting Windows 7 in the Enterprise	\$250.00
Microsoft Windows Levels One and Two	\$40.00
Microsoft Word Levels One, Two and Three	\$60.00
Microsoft Excel Levels One, Two and Three	\$60.00
Microsoft Outlook Levels One, Two and Three	\$60.00
Microsoft Power Point Levels One and Two	\$40.00
Microsoft Access Levels One, Two and Three	\$40.00
Total Textbook Cost (required and non-refundable)	\$1,186.00
Exams (non-refundable)	\$1,300.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$10,575.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Microsoft® Junior Server Administrator with Linux and CompTIA Security+ Specialization

MCSA Windows Server 2012

CalJOBS# 11100111000008

CRM ID: P25SoCal

General Course Description

Student will receive Basic Computer training to Networking to Server Administration. This program offers a rounded education in the IT Networking Server World. The Microsoft Windows Server 2012 Junior Server Administrator Program at New Horizons Career Development Solutions of Southern California is designed to give you in-depth, current skills on network infrastructure using Windows Server 2008. Prerequisites student should be familiar with personal computers and the Windows operating system and have a good idea of how to use basic computer applications. This is a beginning course that will introduce the student to the network world starting with the basic hardware of A+ and network world with Net +.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will learn how networks function, network components and their functions, TCP/IP networking, addressing and routing, remote access services, LAN/WAN, VPN, and Cisco IOS (software language). A junior Hardware installation, configuring and troubleshooting, Software installation, configuring and troubleshooting, Networking basics, IP addressing and services, Monitoring network services, Names resolution, IP addressing and services, File and print services, Network and remote access.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Computer and Network Support Specialist

Network and Computer Systems Administrators

Course Information

Hours:	679	Approximately 36 weeks of instruction	Price:	\$11,395.00		
Course	Course			Hours		
CompTIA A+ Trainin	g – Essent	ials IT/Remote/Depot/Technician		154		
CompTIA Network+	Training			70		
CompTIA Linux+				35		
	410 Installing and Configuring Windows Server 2012 or 20740 Installation, 105 brage, and Compute with Windows Server 2016			105		
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016				105		
20412 Configuring A Server 2016	dvanced V	/indows Server 2012 or 20742 Identity with Windows	s 105			
CompTIA Security+			105			
*Six CompTIA Exam	*Six CompTIA Exam Vouchers, Three Microsoft Exam Vouchers and Exam Preps					
Price			\$7,898.00			



CompTIA A+ Training – Essentials IT/Remote/Depot/Technician	\$68.00
CompTIA Network+ Training	\$68.00
CompTIA Linux+	\$68.00
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016	\$250.00
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016	\$250.00
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016	\$250.00
CompTIA Security+	\$68.00
Total Textbook Cost (required and non-refundable)	\$1,022.00
Exams (non-refundable)	\$2,400.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$11,395.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MCTS - Microsoft® Certified Technician Specialist Program

CalJOBS# 11100611000042

CRM ID: C21SoCal

General Course Description

The Microsoft Certified Technician Program (MCTS) credential proves that you have the skills to successfully support end-users and to successfully troubleshoot desktop environments that are running the Microsoft Windows operating system.

Audience

The MCTS credential is for IT professionals who are working in the typically complex computing environment of small, medium, or large organizations.

Prerequisites

An MCTS Desktop candidate should have 6-12 months of experience supporting end-users of a desktop operating system and a High School Diploma or equivalency is required.

Acquired Skills

You will be supporting users, troubleshooting desktop applications and Windows 7 operating systems.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Help Desk

PC Technician

PC/Desktop Support Analyst

Course Information

Hours: 228	Approximately 12 weeks of instruction	Price:	\$5,800.00
Course			Hours
CompTIA A+		140	
20687 Configuring Windows 8 or 20697-1 Implementing and Managing Windows 10 or MD-100T01, MD-100T02, MD-100T03, MD-100T04			72
Interpersonal Communications or 20688 Managing and Maintaining Windows 8 or 20697-2 Deploying and Managing Windows 10 Using Enterprise Services or MD-101T01, MD-101T02, MD-101T03			16
*Two Microsoft Exam	Voucher, Two CompTIA Exam Vouchers and Exam Preps		



Price	\$4,207.00
CompTIA A+	\$68.00
20687 Configuring Windows 8 or 20697-1 Implementing and Managing Windows 10 or MD-100T01, MD-100T02, MD-100T03, MD-100T04	\$250.00
Interpersonal Communications or 20688 Managing and Maintaining Windows 8 or 20697-2 Deploying and Managing Windows 10 Using Enterprise Services or MD-101T01, MD-101T02, MD-101T03	\$250.00
Total Textbook Cost (required and non-refundable)	\$568.00
Exams (non-refundable)	\$950.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$5,800.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MCSA – Microsoft® Windows Server Junior Server Administrator

CalJOBS# 11100312000000 CRM ID: C12SoCal iTrain Program Number: 11050117300200

SBY: 3280

General Course Description

The Microsoft Windows Server Junior Server Administrator Program at New Horizons Career Development Solutions is designed to give you in-depth, current skills on network infrastructure using Windows Server. Learn to troubleshoot hardware and software problems that may affect network processing and routing operations. Analyze immediate networks issues, and apply solutions.

Audience

The goal of this program is to prepare you to provide support for IT systems including day-to-day operations, monitoring, and problem resolution for network problems. Windows 2012 Junior Server Administrators assist in administration, troubleshooting, and support of operating systems, servers, and applications.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

A junior hardware installation, configuring and troubleshooting, Software installation, configuring and troubleshooting, Networking basics, IP addressing and services, Monitoring network services, Names resolution, IP addressing and services, File and print services, Network and remote access.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Network Administrator Network Technician PC/Network Support Desktop Support

Course Information

Hours: 420	Approximately 22 weeks of instruction	Price:	\$7,495.00	
Course		Hours		
CompTIA A+ Certification			140	
CompTIA Network + Certifica	ation		70	
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016			70	
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016			70	
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016			70	
* Three Microsoft and Three	CompTIA Exams and Exam Prep			



Price	\$5,009.00
CompTIA A+ Certification	\$68.00
CompTIA Network + Certification	\$68.00
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016	\$250.00
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016	\$250.00
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016	\$250.00
Total Textbook Cost (required and non-refundable)	\$886.00
Exams (non-refundable)	\$1,525.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$7,495.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MCSA – Microsoft® Certified Solutions Associate

General Course Description

The Microsoft Certified Solutions Associate (MCSA): Windows Server certification shows that you have the minimum set of skills needed to hit the ground running, and differentiates you as better able to work with Windows Server in a real-world business context. This certification validates a set of primary Windows Server skills that are relevant across multiple solution areas. MCSA: Windows Server certification is a prerequisite for earning an MCSE: Private Cloud.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

A typical MCSA will support from 200 to 26,000 or more users at two to 100 physical locations. Typical network services and resources include messaging, database, file and print, proxy server or firewall, Internet and intranet, remote access, and client computer management. Connectivity needs include connecting branch offices and individual users in remote locations to the corporate network and connecting corporate networks to the Internet.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Network Administrator Network Technician PC/Network Support Desktop Support

Course Information

Hours: 315	Approximately 16 weeks of instruction	Price	\$7,860.00
Course			Hours
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016			105
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016			105
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016			105
*Three Microsoft Exam Vouchers and Exam Preps			



Price		\$6,360.00
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016		\$250.00
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016		\$250.00
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016		\$250.00
Total Textbook Cost (required and non-refundable)		\$750.00
Exams (non-refundable)		\$675.00
Registration Fee (non-refundable)		\$75.00
Total Program Cost		\$7,860.00
*Three Microsoft Exam Vouchers and Exam Preps		
Total Progr	\$7,860.00	

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



Microsoft Certified Solutions Associate (MCSA) Desktop Support Technician Program

MCDST-MS Certified Desktop Support Tech

CalJOBS# 52040811000020 CRM ID: P28Socal

General Course Description

The Microsoft Certified Solutions Associate (MCSA) credential proves that you have the skills to successfully support end-users and to successfully troubleshoot desktop environments that are running the Microsoft Windows operating system.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

You will be supporting users, troubleshooting desktop applications and Windows 7 or Windows 8 operating systems.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Help Desk

PC Technician

PC/Desktop Support Analyst

Course Information

Hours: 280	Approximately 16 weeks of instruction	Price	\$7,595.00
Course			Hours
CompTIA A+			140
CompTIA Ne	etwork+		70
(20697-1 Impl Windows 10 L	uring Windows 8 and 20688 Managing and Maintaining Windows 8) or ementing and Managing Windows 10 and 20697-2 Deploying and Managing Ising Enterprise Services) or (MD-100T01, MD-100T02, MD-100T03, MD-01T01, MD-101T02, MD-101T03)		70
*Two Micros	oft Exam Voucher, Three CompTIA Exam Vouchers and Exam Preps		
Price			\$5,584.00
CompTIA A+			\$68.00
CompTIA Ne	etwork+	\$68.00	
(20697-1 Impl Windows 10 L	uring Windows 8 and 20688 Managing and Maintaining Windows 8) or ementing and Managing Windows 10 and 20697-2 Deploying and Managing Ising Enterprise Services) or (MD-100T01, MD-100T02, MD-100T03, MD-01T01, MD-101T02, MD-101T03)	\$500.00	
Total Textbo	ook Cost (required and non-refundable)		\$636.00
Exams (non	-refundable)	\$1,300.00	
Registration	Fee (non-refundable)	\$75.00	
Total Progra	nm Cost	\$7,595.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MCSA- Microsoft® Certified Solutions Associate for SQL Server

CalJOBS# 11100111000031 CRM ID: C33SoCal

General Course Description

MCSA DB Administrator for SQL Server prepares the student to install or configure Microsoft SQL Server and manage, maintain databases or multidimensional databases it includes development of strategies for data archiving, consolidation, distribution, and recovery. The course stresses capacity analysis and emphasizes the tradeoffs that need to be made during design. In addition, the course emphasizes that students should think about the whole environment, which includes business needs, regulatory requirements, network systems, and database considerations during design.

Prerequisites

Before attending this course, students must have basic knowledge of security protocols, have working knowledge of network and database architectures and technologies, Active Directory service, have experience creating Microsoft Office Visio drawings or have equivalent knowledge or have a Microsoft Certified Technology Specialist: Microsoft SQL Server credential and a High School Diploma or equivalency is required.

Acquired Skills

After completing this course, students will be able to manage and automate databases and servers. Manage supporting services, analyze storage, CPU, memory, and network capacity needs, design a strategy for Database Administration. Establish database conventions and standards in a Microsoft SQL Server environment.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Database Administrator

Sr. Database Administrator

Course Information

Hours: 315	Approximately 18 weeks of training	Price	\$6,795.00	
Course			Hours	
20461 Querying Microsoft SQL Server or 20761 Querying Data with Transact SQL			105	
20462 Administering Microsoft® SQL Server Databases or 20764 Administering a SQL Database Infrastructure			105	
20463 Implementing a Data Warehouse with Microsoft SQL Server or 20767 Implementing a SQL Data Warehouse			105	
*Three Microsoft Exam Vouchers and Exam Preps				



Price	\$5,295.00
20461 Querying Microsoft SQL Server or 20761 Querying Data with Transact SQL	\$250.00
20462 Administering Microsoft® SQL Server Databases or 20764 Administering a SQL Database Infrastructure	\$250.00
20463 Implementing a Data Warehouse with Microsoft SQL Server or 20767 Implementing a SQL Data Warehouse	\$250.00
Total Textbook Cost (required and non-refundable)	\$750.00
Exams (non-refundable)	\$675.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$6,795.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MCSA – Microsoft® SQL Database Administrator with Business Intelligence (Entry Level) / MCTS – Microsoft® SQL Database Administrator with Business Intelligence (Entry Level)

CalJOBS# 11080212000000

CRM ID: C11SoCal

iTrain Program Number: 11030117300100

SBY: 3080

General Course Description

Program is designed as an entry level into the Microsoft SQL environment. Students will begin with Access and Crystal Reports training then will take the T-SQL coding along with XML syntax. Students will earn a Database Administration Certification and a Business Intelligence Certification. Business Intelligence uses Analysis, Integration, Data Warehousing and Reporting Services to produce knowledge and company planning.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Select SQL Server services to support an organization's business needs, plan for source control, unit testing, and deployment to meet an organization's needs. • Evaluate advanced query techniques. • Evaluate advanced XML techniques. Approach database design from a systematic perspective, gather database requirements, and formulate a conceptual design. • Analyze and evaluate a logical database design. • Design a database access strategy. • Design a normalized database, Optimize a database design by demoralizing

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Database Administrators

Network Systems and Data Communications Analysis

Network and Systems Administrators

Course Information

Hours: 426	Approximately 22 weeks of training	Price	\$6,995.00	
Course			Total Hours	
Microsoft Access Levels One and Two			96	
Crystal Reports Level	s One and Two		64	
Introduction to Programming (No Courseware Included)			56	
20461 Querying Microsoft SQL Server or 20761 Querying Data with Transact SQL			70	
20462 Administering Microsoft® SQL Server Databases or 20764 Administering a SQL Database Infrastructure			70	
20463 Implementing a Data Warehouse with Microsoft SQL Server or 20767 Implementing a SQL Data Warehouse			70	
*Three Microsoft Exam Vouchers and Exam Prep				

Revised 08-14-2019 99

Career Development Catalog



Price	\$5,325.00
Microsoft Access Levels One and Two (\$20x2)	\$40.00
Crystal Reports Levels One and Two (\$65x2)	\$130.00
Introduction to Programming (No Courseware Included)	\$0.00
20461 Querying Microsoft SQL Server or 20761 Querying Data with Transact SQL	\$250.00
20462 Administering Microsoft® SQL Server Databases or 20764 Administering a SQL Database Infrastructure	\$250.00
20463 Implementing a Data Warehouse with Microsoft SQL Server or 20767 Implementing a SQL Data Warehouse	\$250.00
Total Textbook Cost (required and non-refundable)	\$920.00
Exams (non-refundable)	\$675.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$6,995.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MCSE – Microsoft® Certified Solutions Expert Server Infrastructure

CalJOBS# 15129911000000 CRM ID: C57SoCal

General Course Description

This program is the premier credential for technical professionals who analyze the business requirements and design/implement the infrastructure for business solutions based on the Microsoft Windows platform and Microsoft server software.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Design and implement infrastructure systems using the Microsoft Windows platform and Microsoft server software, based on your analysis of business needs. You are able to install, configure, and troubleshoot network systems.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

System Administrator PC LAN Technician Information Systems Analyst Network Administrator Systems Engineer

Course Information

Hours: 525	Approximately 29 weeks of instruction	Price	\$13,000.00	
Course	Course		Hours	
	guring Windows Server 2012 or e, and Compute with Windows Server 2016	105		
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016			105	
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016			105	
20413 Designing and Implementing a Server Infrastructure or 20744 Securing Windows Server 2016		105		
20414 Implementing an Advanced Server Infrastructure or 20345-1 Administering Microsoft Exchange Server 2016		105		
*Five Microsoft Exam Vol	uchers and Exam Preps			



Price	\$10,550.00
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016	\$250.00
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016	\$250.00
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016	\$250.00
20413 Designing and Implementing a Server Infrastructure or 20744 Securing Windows Server 2016	\$250.00
20414 Implementing an Advanced Server Infrastructure or 20345-1 Administering Microsoft Exchange Server 2016	\$250.00
Total Textbook Cost (required and non-refundable)	\$1,250.00
Exams (non-refundable)	\$1,125.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$13,000.00

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



MCSE – Microsoft® Certified Solutions Expert Sharepoint

General Course Description

This program is the premier credential for technical professionals who analyze the business requirements and design/implement the infrastructure for business solutions based on the Microsoft Windows platform and Microsoft server software. Validate your ability to move your company to the cloud, increase user productivity and flexibility, reduce data loss, and improve data security for your organization.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Design and implement infrastructure systems using the Microsoft Windows platform and Microsoft server software, based on your analysis of business needs. You are able to install, configure, and troubleshoot network systems.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

System Administrator PC LAN Technician Information Systems Analyst Network Administrator Systems Engineer

Course Information

Hours: 525	Approximately 29 weeks of instruction	Price	\$13,000.00
Course			Hours
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016		105	
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016			105
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016			105
	20331 Core Solutions of Microsoft SharePoint Server 2013 or 20339-1 Planning and Administering SharePoint 2016		105
20332 Advanced Solutions of Microsoft SharePoint Server 2013 or 20339-2 Advanced Technologies of SharePoint 2016		105	
*Five Microsoft Exams Vouchers and Exam Preps			



Price	\$10,550.00
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016	\$250.00
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016	\$250.00
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016	\$250.00
20331 Core Solutions of Microsoft SharePoint Server 2013 or 20339-1 Planning and Administering SharePoint 2016	\$250.00
20332 Advanced Solutions of Microsoft SharePoint Server 2013 or 20339-2 Advanced Technologies of SharePoint 2016	\$250.00
Total Textbook Cost (required and non-refundable)	\$1,250.00
Exams (non-refundable)	\$1,125.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$13,000.00

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



MCSE Microsoft Certified Solutions Expert Private Cloud

General Course Description

This program is the premier credential for technical professionals who analyze the business requirements and design/implement the infrastructure for business solutions based on the Microsoft Windows platform and Microsoft server software. Prove your expertise in managing and implementing Microsoft private cloud computing technologies. With Windows Server and System Center, you will build your Microsoft private cloud solution to optimize IT service delivery and gain the automation and flexibility you need for your IT infrastructure, now and in the future.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Design and implement infrastructure systems using the Microsoft Windows platform and Microsoft server software, based on your analysis of business needs. You are able to install, configure, and troubleshoot network systems.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

System Administrator PC LAN Technician Information Systems Analyst Network Administrator Systems Engineer

Course Information

Hours: 525	Approximately 29 weeks of instruction	Price	\$13,000.00	
Course			Hours	
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016			105	
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016			105	
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016			105	
10750 Monitoring and Operating a Private Cloud Using System Center 2012 or 20703-1 Administering System Center Configuration Manager			105	
10751 Configuring and Deploying a Private Cloud Using System Center 2012 or 20703-2 Integrating Cloud Services with System Center Configuration Manager		105		
*Five Microsoft Exam Vol	uchers and Exam Preps			



Price	\$10,550.00
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016	\$250.00
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016	\$250.00
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016	\$250.00
10750 Monitoring and Operating a Private Cloud Using System Center 2012 or 20703-1 Administering System Center Configuration Manager	\$250.00
10751 Configuring and Deploying a Private Cloud Using System Center 2012 or 20703-2 Integrating Cloud Services with System Center Configuration Manager	\$250.00
Total Textbook Cost (required and non-refundable)	\$1,250.00
Exams (non-refundable)	\$1,125.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$13,000.00

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



MCSE – Microsoft® Certified Solutions Expert Messaging

CalJOBS# 11030111000001 CRM ID: C56SoCal

General Course Description

This program is the premier credential for technical professionals who analyze the business requirements and design/implement the infrastructure for business solutions based on the Microsoft Windows platform and Microsoft server software. Validate your ability to move your company to the cloud, increase user productivity and flexibility, reduce data loss, and improve data security for your organization.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Design and implement infrastructure systems using the Microsoft Windows platform and Microsoft server software, based on your analysis of business needs. You are able to install, configure, and troubleshoot network systems.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

System Administrator PC LAN Technician Information Systems Analyst Network Administrator Systems Engineer

Course Information

Hours: 525	Approximately 29 weeks of instruction	Price	\$13,000.00	
Course			Hours	
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016			105	
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016		105		
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016			105	
20341 Core Solutions of Microsoft Exchange Server 2013 or 20345-1 Administering Microsoft Exchange Server 2016		105		
20342 Advanced Solutions of Microsoft Exchange Server 2013 or 20345-2 Designing and Deploying Microsoft Exchange Server 2016		105		
*Five Microsoft Exam Vo	ouchers and Exam Preps			

Revised 08-14-2019 107

Career Development Catalog



Price	\$10,550.00
20410 Installing and Configuring Windows Server 2012 or	\$250.00
20740 Installation, Storage, and Compute with Windows Server 2016	Ψ230.00
20411 Administering Windows Server 2012 or	\$250.00
20741 Networking with Windows Server 2016	\$250.00
20412 Configuring Advanced Windows Server 2012 or	\$250.00
20742 Identity with Windows Server 2016	Ψ230.00
20341 Core Solutions of Microsoft Exchange Server 2013 or	\$250.00
20345-1 Administering Microsoft Exchange Server 2016	\$250.00
20342 Advanced Solutions of Microsoft Exchange Server 2013 or	\$250.00
20345-2 Designing and Deploying Microsoft Exchange Server 2016	\$230.00
Total Textbook Cost (required and non-refundable)	\$1,250.00
Exams (non-refundable)	\$1,125.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$13,000.00

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



MCSE - Microsoft® Certified Solutions Expert Communication

CalJOBS# 11100111000030 CRM ID: C55SoCal

General Course Description

This program is the premier credential for technical professionals who analyze the business requirements and design/implement the infrastructure for business solutions based on the Microsoft Windows platform and Microsoft server software. Validate your ability to move your company to the cloud, increase user productivity and flexibility, reduce data loss, and improve data security for your organization.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Design and implement infrastructure systems using the Microsoft Windows platform and Microsoft server software, based on your analysis of business needs. You are able to install, configure, and troubleshoot network systems.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

System Administrator PC LAN Technician Information Systems Analyst Network Administrator Systems Engineer

Course Information

Hours: 525	Approximately 29 weeks of instruction	Price	\$13,000.00	
Course			Hours	
J	20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016		105	
20411 Administering W 20741 Networking with			105	
20412 Configuring Adva 20742 Identity with Win	anced Windows Server 2012 or dows Server 2016		105	
20336 Core Solutions of Microsoft Lync Server 2013 or 40409 Deploying Voice Workloads for Skype for Business Online and Server 2015			105	
	e & Online Services with Microsoft Lync Server 2013 or f Microsoft Skype for Business 2015		105	
*Five Microsoft Exam V	ouchers and Exam Preps			



Price	\$10,550.00
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016	\$250.00
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016	\$250.00
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016	\$250.00
20336 Core Solutions of Microsoft Lync Server 2013 or 40409 Deploying Voice Workloads for Skype for Business Online and Server 2015	\$250.00
20337 Enterprise Voice & Online Services with Microsoft Lync Server 2013 or 20334 Core Solutions of Microsoft Skype for Business 2015	\$250.00
Total Textbook Cost (required and non-refundable)	\$1,250.00
Exams (non-refundable)	\$1,125.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$13,000.00

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



MCSE Windows Server 2012 Infrastructure / 2012 Desktop Infrastructure

CalJOBS# 11050111000013 CRM ID: C59SoCal

General Course Description

The Microsoft Certified Solutions Expert credential is the leading certification for Windows Enterprise Administrator, providing widely recognized, objective validation of your ability to perform critical, current IT job roles by using Microsoft technologies to their best advantage.

Audience

The MCSE program is appropriate for Network Administrators, Network Engineers, Systems Administrators, IT Professionals, IS Administrators, Network Technicians, and Technical Support Specialists.

Prerequisites

The MCSE is an advanced certification for Windows Server Enterprise Administrators. It is expected that candidates pursuing this certification have a minimum of one year experience working with Windows Server products completion of either CompTIA Network+ or CompTIA A+ and a high school diploma or equivalency is required

Acquired Skills

Individuals who successfully complete this program will be able to design and implement enterprise infrastructure systems using the Microsoft Windows platform and Microsoft server software, based on analysis of business needs.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

not limited to)

Window Enterprise Server Systems Network administrator Monitoring operator

Administrator Administrator

Course Information

Hours: 840	Approximately 42 weeks of instruction	Price	\$18,000.00	
Course			Hours	
A+ Certificate			140	
Network+ Certificate			70	
	ows 8 or 20697-1 Implementing and Managing Windows 10 or 2, MD-100T03, MD-100T04		70	
	aintaining Windows 8 or 20697-2 Deploying and Managing prise Services or MD-101T01, MD-101T02, MD-101T03		70	
20410 Installing and Cor and Compute with Windo	ows Server 2016 or 20740 Installation, Storage,		70	
20411 Administering Wir 2016	20411 Administering Windows Server 2012 or 20741 Networking with Windows Server		70	
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016			70	
20413 Designing and In 20744 Securing Window	nplementing a Server Infrastructure or		70	
20414 Implementing an	Advanced Server Infrastructure or Microsoft Exchange Server 2016		70	
	20415 Implementing a Desktop Infrastructure or 20694 Virtualizing Enterprise Desktops and Apps		35	
20416 Implementing Desktop Application Environments or 20695 Deploying Windows Desktops and Enterprise Applications			35	
10135, Configuring, Man	naging and Troubleshooting Microsoft Exchange Server 2010 or Deploying Microsoft Exchange Server 2016	70		
*Five Microsoft Exam Vo	ouchers, Three CompTIA Exam Vouchers and Exam Preps			



Price	\$13,314.00
A+ Certificate	\$68.00
Network+ Certificate	\$68.00
20687 Configuring Windows 8 or 20697-1 Implementing and Managing Windows 10 or MD-100T01, MD-100T02, MD-100T03, MD-100T04	\$250.00
20688 Managing and Maintaining Windows 8 or 20697-2 Deploying and Managing Windows 10 Using Enterprise Services or MD-101T01, MD-101T02, MD-101T03	\$250.00
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016	\$250.00
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016	\$250.00
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016	\$250.00
20413 Designing and Implementing a Server Infrastructure or 20744 Securing Windows Server 2016	\$250.00
20414 Implementing an Advanced Server Infrastructure or 20345-1 Administering Microsoft Exchange Server 2016	\$250.00
20415 Implementing a Desktop Infrastructure or 20694 Virtualizing Enterprise Desktops and Apps	\$250.00
20416 Implementing Desktop Application Environments or 20695 Deploying Windows Desktops and Enterprise Applications	\$250.00
10135, Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010 or 20345-2 Designing and Deploying Microsoft Exchange Server 2016	\$250.00
Total Textbook Cost (required and non-refundable)	\$2,636.00
Exams (non-refundable)	\$1,975.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$18,000.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education



MCSE – Microsoft® Certified Solutions Expert: Data Platform

CalJOBS# 11080211000005 CRM ID: C58SoCal

General Course Description

Demonstrate your broad skill sets in building and administrating enterprise-scale data solutions both on-premises and in cloud environments. Earning an MCSE: Data Platform certification will qualify you for such jobs as database analyst and database designer.

Prerequisites

A High school diploma or equivalency is required.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Database Developer

Database Technical Consultant

Course Information

Hours: 525	Approximately 29 weeks of training	Price	\$13,000.00	
Course			Hours	
	Microsoft SQL Server or Data with Transact SQL		105	
20462 Administe 20764 Administe	ring Microsoft® SQL Server Databases or ring a SQL Database Infrastructure		105	
20767 Implement	ting a Data Warehouse with Microsoft SQL Server or ting a SQL Data Warehouse		105	
20464 Developing 20762 Developing	Microsoft® SQL Server Databases or SQL Databases		105	
20465 Designing 20765 Provisioning	Database Solutions for Microsoft SQL Server or g SQL Databases		105	
*Five Microsoft Ex	am Vouchers and Exam Preps			
Price			\$10,550.00	
, ,	Microsoft SQL Server or ata with Transact SQL		\$250.00	
	20462 Administering Microsoft® SQL Server Databases or 20764 Administering a SQL Database Infrastructure		\$250.00	
	20463 Implementing a Data Warehouse with Microsoft SQL Server or 20767 Implementing a SQL Data Warehouse		\$250.00	
	20464 Developing Microsoft® SQL Server Databases or 20762 Developing SQL Databases		\$250.00	
20465 Designing 20765 Provisioning	Database Solutions for Microsoft SQL Server or g SQL Databases		\$250.00	
Total Textbook C	Total Textbook Cost (required and non-refundable)		\$1,250.00	
Exams (non-refu	Exams (non-refundable)		\$1,125.00	
Registration Fee	Registration Fee (non-refundable) \$75.0		\$75.00	
Total Program Cost			\$13,000.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.

Revised 08-14-2019 113

Career Development Catalog



MCSE - Microsoft® Certified Solutions Expert: Business Intelligence

CalJOBS# 11030111000002 CRM ID: C20Socal

General Course Description

This certification demonstrates that you can design analysis solutions, data transformations, and reports. Business intelligence developers design and implement multi-dimensional database models (logical and physical), data marts, data warehousing, data transforms, data analytics, and reporting solutions. Prove that you have the skills and techniques needed to design, build, and deploy solutions that deliver more data to more people across the organization. Earning an MCSE: Business Intelligence certification will qualify for a position as a BI and reporting engineer

Prerequisites

A High school diploma or equivalency is required

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Database Developer

Database Technical Consultant

Course Information

Hours: 525	Approximately 29 weeks of training	Price	\$13,000.00	
Course			Hours	
, ,	Microsoft SQL Server or Data with Transact SQL		105	
	20462 Administering Microsoft® SQL Server Databases or 20767 Implementing a SQL Data Warehouse		105	
20463 Implementing a Data Warehouse with Microsoft SQL Server or 20768 Developing SQL Data Models			105	
20466 Implementing Data Models and Reports with Microsoft SQL Server or 20778 Analyzing Data with Power BI			105	
20467 Designing 20779 Analyzing	Business Intelligence Solutions with Microsoft SQL Server or Data with Excel		105	
*Five Microsoft E	exam Vouchers and Exam Preps			



Price	\$10,550.00
20461 Querying Microsoft SQL Server or 20761 Querying Data with Transact SQL	\$250.00
20462 Administering Microsoft® SQL Server Databases or 20767 Implementing a SQL Data Warehouse	\$250.00
20463 Implementing a Data Warehouse with Microsoft SQL Server or 20768 Developing SQL Data Models	\$250.00
20466 Implementing Data Models and Reports with Microsoft SQL Server or 20778 Analyzing Data with Power BI	\$250.00
20467 Designing Business Intelligence Solutions with Microsoft SQL Server or 20779 Analyzing Data with Excel	\$250.00
Total Textbook Cost (required and non-refundable)	\$1,250.00
Exams (non-refundable)	\$1,125.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$13,000.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MCSE – Microsoft® Certified Solutions Expert Server/Cloud with VMWARE

CalJOBS# 11100111000032

CRM ID: C17SoCal

General Course Description

The Microsoft Certified Solutions Expert (MCSE) credential is the leading certification for Windows Server, providing widely recognized, objective validation of your ability to perform critical, current IT job roles by using Microsoft technologies to their best advantage. This course provides details on how to deploy and manage Hyper-V and Remote Desktop Services on Windows Servers Hyper-V and Remote Desktop Services on Windows Server. The course also provides details on how to manage a server virtualization environment by using System Center products. The VMWare explores installation, configuration and management of VMware vSphere.

Audience

The MCSE program is appropriate for Network Administrators, Network Engineers, Systems Administrators, IT Professionals, IS Administrators, Network Technicians, and Technical Support Specialists.

Prerequisites

It is expected that candidates pursuing this certification have a minimum of one year experience working as a Network or Systems Administrator. A high school diploma or equivalency is required.

Acquired Skills

The MCSE Server 2012 Administrator is an advanced certification for Windows Server. Network Administrators. Individuals who successfully complete this program will be able to design and implement infrastructure systems using the Microsoft Windows platform and Microsoft server software, based on analysis of business needs, install, configure, and troubleshoot network systems. Deploying and managing Hyper-V and Remote Desktop Services on Windows Servers Hyper-V and Remote Desktop Services on Windows Server. Managing a server virtualization environment by using System Center products. The VMWare explores installation, configuration and management of VMware vSphere.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Window Server Administrator IT Technology Project Managers

Server Systems Administrator

Network administrator Computer Systems Engineers

Course Information

Hours: 560	Approximately 31 weeks of instruction	Price	\$16,595.00
Course	Course		Hours
	and Configuring Windows Server 2012 or on, Storage, and Compute with Windows Server 2016		105
	ering Windows Server 2012 or ng with Windows Server 2016		105
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016			105
10750 Monitoring and Operating a Private Cloud Using System Center 2012 or 20703-1 Administering System Center Configuration Manager			105
10751 Configuring and Deploying a Private Cloud Using System Center 2012 or 20744 Securing Windows Server 2016			105
VMWare VSphere Install, Configure, Manage			35
*Five Microsoft	Exams,One VMWare Exam Voucher and Exams Preps included		



Price	\$13,220.00
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016	\$250.00
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016	\$250.00
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016	\$250.00
10750 Monitoring and Operating a Private Cloud Using System Center 2012 or 20703-1 Administering System Center Configuration Manager	\$250.00
10751 Configuring and Deploying a Private Cloud Using System Center 2012 or 20744 Securing Windows Server 2016	\$250.00
VMWare VSphere Install, Configure, Manage	\$600.00
Total Textbook Cost (required and non-refundable)	\$1,850.00
Exams (non-refundable)	\$1,450.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$16,595.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education



MCITP – Microsoft® Certified IT Professional Windows Server Administrator with VMWARE

CalJOBS# 11100111000025 CRM ID: C13SoCal

General Course Description

The Microsoft Certified IT Professional (MCITP) credential is the leading certification for Windows Server, providing widely recognized, objective validation of your ability to perform critical, current IT job roles by using Microsoft technologies to their best advantage. This course provides details on how to deploy and manage Hyper-V and Remote Desktop Services on Windows Servers. The course also provides details on how to Manage a server virtualization environment by using System Center products. The VMWare explores installation, configuration and management of VMware vSphere.

Audience

The MCITP program is appropriate for Network Administrators, Network Engineers, Systems Administrators, IT Professionals, IS Administrators, Network Technicians, and Technical Support Specialists.

Prerequisites

It is expected that candidates pursuing this certification have a minimum of one year experience working as a Network or Systems Administrator. A high school diploma or equivalency is required.

Acquired Skills

The MCITP Server 2008 Administrator is an advanced certification for Windows Server. Network Administrators. Individuals who successfully complete this program will be able to design and implement infrastructure systems using the Microsoft Windows platform and Microsoft server software, based on analysis of business needs, install, configure, and troubleshoot network systems. Deploying and managing Hyper-V and Remote Desktop Services on Windows Servers Hyper-V and Remote Desktop Services on Windows Server. Managing a server virtualization environment by using System Center products. The VMWare explores installation, configuration and management of VMware vSphere.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Window Server Administrator

Server Systems Administrator

Network Administrator

Course Information

Hours: 504	Approximately 26weeks of instruction	Price:	\$16,655.00
Course			Hours
	Configuring Windows Server 2012 or or orge, and Compute with Windows Server 2016		70
20411 Administering	Windows Server 2012 or th Windows Server 2016		70
- J	dvanced Windows Server 2012 or		42
	Implementing a Server Infrastructure or		70
20414 Implementing	an Advanced Server Infrastructure or g Microsoft Exchange Server 2016		70
20341 Core Solutions	s of Microsoft Exchange Server 2013 or and Deploying Microsoft Exchange Server 2016		56
20342 Advanced Solu	utions of Microsoft Exchange Server 2013 or g System Center Configuration Manager		56
VMWare VSphere Tro	oubleshooting		35
VMWare VSphere Ins	stall, Configure, Manage	35	
*Five Microsoft, Two VMW	are Exam and Prep included		



Price	\$12,005.00
20410 Installing and Configuring Windows Server 2012 or 20740 Installation, Storage, and Compute with Windows Server 2016	\$250.00
20411 Administering Windows Server 2012 or 20741 Networking with Windows Server 2016	\$250.00
20412 Configuring Advanced Windows Server 2012 or 20742 Identity with Windows Server 2016	\$250.00
20413 Designing and Implementing a Server Infrastructure or 20744 Securing Windows Server 2016	\$250.00
20414 Implementing an Advanced Server Infrastructure or 20345-1 Administering Microsoft Exchange Server 2016	\$250.00
20341 Core Solutions of Microsoft Exchange Server 2013 or 20345-2 Designing and Deploying Microsoft Exchange Server 2016	\$250.00
20342 Advanced Solutions of Microsoft Exchange Server 2013 or 20703-1 Administering System Center Configuration Manager	\$250.00
VMWare VSphere Troubleshooting	\$600.00
VMWare VSphere Install, Configure, Manage \$600.00	
Total Textbook Cost (required and non-refundable)	\$2,950.00
Exams (non-refundable)	\$1,775.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost \$16,655.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Virtualization Program with MCTS- Hyper-V and VMWARE

CalJOBS# 11100111000029

CRM ID: C1Socal

General Course Description

This course provides details on how to deploy and manage Hyper-V and Remote Desktop Services on Windows Servers Hyper-V and Remote Desktop Services on Windows Server. The course also provides details on how to manage a server virtualization environment by using System Center products. The VMWare explores installation, configuration and management of VMware vSphere, with the addition of Cloud Director for implementation of small private vCloud solutions.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Deploying and managing Hyper-V and Remote Desktop Services on Windows Servers Hyper-V and Remote Desktop Services on Windows Server. Managing a server virtualization environment by using System Center products. The VMWare explores installation, configuration and management of VMware vSphere. Deploy vCloud Director, Manage vCloud Director to satisfy small private cloud business needs.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

VMWARE Administrator Computer Systems Engineers/Architects Systems Administrator Information Technology Project Managers

Course Information

Hours:140 hours	Approximately 8 weeks of instruction	Price	\$9,995.00	
, , ,		THEC		
Course			Hours	
20409 Server V	rtualization with Windows Server Hyper-V and System Center		70	
VMWare VSphe	re Install, Configure, Manage (VCP)		35	
WMWare VSph	ere Bootcamp		14	
CompTIA Cloud	Essentials		21	
*One Microsoft,	One VMWare, One CompTIA Exam Vouchers and Exam Preps			
Price			\$7,558.00	
20409 Server V	rtualization with Windows Server Hyper-V and System Center		\$250.00	
VMWare VSphe	re Install, Configure, Manage (VCP)		\$600.00	
WMWare VSpho	ere Bootcamp		\$600.00	
CompTIA Cloud	Essentials		\$68.00	
Total Textbook	Cost (required and non-refundable)		\$1,518.00	
Exams (non-re	undable)		\$844.00	
Registration Fe	e (non-refundable)		\$75.00	
Total Program	Cost		\$9,995.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education



SharePoint for Administrators

CalJOBS# 11100111000028 CRM ID: C18SoCal

General Course Description

The student will become proficient in Microsoft SharePoint and enable to deploy an intelligent portal that seamlessly connects users, teams and knowledge so that organizations can take advantage of relevant information across business processes that helps them work more efficiently. Student with an MCSA 2012 will be able to earn an MCSE SharePoint.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

SharePoint Configuration certification highlights area of expertise and validates the knowledge and skills required to configure and deploy Office SharePoint Server Students will have an understanding of how to configure Office SharePoint Server and to build an interface that creates workflow within an organization's business processes.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

SharePoint Administrator SharePoint Workflow Specialist SharePoint Developer SharePoint Analyst

Course Information

Hours: 410	Approximately 23 weeks of instruction	Price	\$9,495.00	
Course			Hours	
Microsoft SharePo	oint Foundation Site User		8	
Microsoft SharePo	oint Foundation Site Administrator		8	
Microsoft SharePo	oint Foundation Site Owner		8	
InfoPath Designer with SharePoint 8		8		
	31 Core Solutions of Microsoft SharePoint Server 2013 or 39-1 Planning and Administering SharePoint 2016 (OLL)		105	
	20332 Advanced Solutions of Microsoft SharePoint Server 2013 or 20339-2 Advanced Technologies of SharePoint 2016 (OLL)		105	
55033 SharePoint 2013 Site Collection and Site Administration or 55234 SharePoint 2016 Site Collections and Site Owner Administration		105		
	SharePoint Server 2013 for the Site Owner/Power User or SharePoint Server 2016 for the Site Owner/Power User	63		



Price	\$8,490.00
Microsoft SharePoint Foundation Site User	\$20.00
Microsoft SharePoint Foundation Site Administrator	\$20.00
Microsoft SharePoint Foundation Site Owner	\$20.00
InfoPath Designer with SharePoint	\$20.00
20331 Core Solutions of Microsoft SharePoint Server 2013 or 20339-1 Planning and Administering SharePoint 2016 (OLL)	\$250.00
20332 Advanced Solutions of Microsoft SharePoint Server 2013 or 20339-2 Advanced Technologies of SharePoint 2016 (OLL)	\$250.00
55033 SharePoint 2013 Site Collection and Site Administration or 55234 SharePoint 2016 Site Collections and Site Owner Administration	\$250.00
55035 Microsoft SharePoint Server 2013 for the Site Owner/Power User or 55197 Microsoft SharePoint Server 2016 for the Site Owner/Power User	\$100.00
Total Textbook Cost (required and non-refundable)	\$930.00
NO Exams	\$0.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$9,495.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MCTS – Microsoft® Certified Technology Specialist .NET Framework Web Applications

CalJOBS# 11100611000028

CRM ID: P36SoCal

General Course Description

The Technology Specialist certifications let professionals target specific technologies and distinguish themselves by demonstrating in-depth knowledge and expertise in their subject area technologies.

Audience

Technology Specialists are typically pursuing careers as a Web developer, Windows developer, or enterprise applications developer. They may also be individuals such as database developers and systems administrators who do not work with the .NET Framework 3.5 on a daily basis but who wish to show their breadth of technology experience.

Prerequisites

Candidates for this exam are professional Web developers who use Microsoft Visual Studio. Candidates should have a minimum of two to three years of experience developing Web-based applications by using Visual Studio and Microsoft ASP.NET. Candidates should be experienced users of Visual Studio 2008 and later releases and should have a fundamental knowledge of the .NET Framework 4 programming languages (C# or Microsoft Visual Basic). In addition, candidates should understand how to use the new features of Visual Studio 2010 and the .NET Framework 4. A High school diploma or equivalency is required.

Acquired Skills

After completing this program the student will be able to Develop Web Forms Pages. Include: page directives such as ViewState, request validation, event validation, MasterPageFile; and ClientIDMode. Students will use web.config to set the html doct type. Students will also use Web Forms Controls: client side, server side, and via AJAX; custom validation controls; regex validation; validation groups; datatype check along with jQuery validation. Instruction will include implementing Client-Side Scripting and AJAX Configuring and Extending a Web Application. Students will also learn to Display and Manipulate Data. Students will also learn advanced customization of DataList, Repeater, ListView, FormsView, DetailsView, TreeView, DataPager, Chart and GridViewDeveloping.2 . .NET 4.0 Framework

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Web Developers

Windows developers

Database Developers

Systems Administrator

Enterprise Applications Developers

Course Information

Hours: 322	Approximately 17 weeks of instruction	Price	\$6,595.00
Course			Hours
4994 Introduction to Progr 10975 Introduction to Prog	amming MS.Net Applications with MS Visual Studio 2005 or gramming		70
	.Net Web Applications Using Visual Studio.Net or ET Core MVC Web Applications		70
10264 Developing web Application w/MS Visual Studio 2010 or 10550 Programming in Visual Basic with Microsoft® Visual Studio® 2010			70
10267 Introduction to Web	Development w/MS Visual Studio 2010		70
HTML5: Content Authoring	g Fundamentals / New and Advanced Features		42
*One Microsoft Exam Vou	cher and Exam Prep		



Price	\$5,255.00
4994 Introduction to Programming MS.Net Applications with MS Visual Studio 2005 or	00.0369
10975 Introduction to Programming	\$250.00
2310 Developing MS ASP.Net Web Applications Using Visual Studio.Net or	\$250.00
20486 Developing ASP.NET Core MVC Web Applications	\$230.00
10264 Developing web Application w/MS Visual Studio 2010 or	\$250.00
10550 Programming in Visual Basic with Microsoft® Visual Studio® 2010	\$230.00
10267 Introduction to Web Development w/MS Visual Studio 2010	\$250.00
HTML5: Content Authoring Fundamentals / New and Advanced Features	\$40.00
Total Textbook Cost (required and non-refundable)	\$1,040.00
Exam (non-refundable)	\$225.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$6,595.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Microsoft® Backend Development

MCSD Web Applications CalJOBS# 50040911000015

CRM ID: P44SoCal

Audience

Technology Specialists typically pursue careers as Web developers, Windows developers, or enterprise software developers. They may also be developers and system administrators who do not work with the .NET Framework daily but who want to show their breadth of technology experience

Prerequisites

A High school diploma or equivalency is required.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Graphic Designers Multi-Media Artists Animators

Course Information

Hours: 582	Approximately 30 weeks of instruction	Price	\$10,295.00
Course		Hours	
20480 Programming in HT	FML5 with Java Script and CSS3	105	
20486 Developing ASP.NE	T 4.5 MVC Web Applications	105	
20487 Developing Windows	s Azure and Web Services.	105	
Java EE Programming: AJA	AX Fundamentals (LearnNowPlus)		70
Java Programming or Introd	duction to Java 9		70
Intro to Programming (No	Courseware Included)		70
HTML5: Content Authoring	Fundamentals / New and Advanced Features		57
*Three Microsoft Exam Vou	ichers and Exam Preps		
Price			\$8,755.00
20480 Programming in HT	FML5 with Java Script and CSS3		\$250.00
20486 Developing ASP.NE	T 4.5 MVC Web Applications		\$250.00
20487 Developing Windows	s Azure and Web Services		\$250.00
Java EE Programming: AJA	AX Fundamentals (LearnNowPlus) or Advanced Java 9		\$0.00
Java Programming or Introd	duction to Java 9		\$0.00
Intro to Programming (No	Courseware Included)		\$0.00
HTML5: Content Authoring	Fundamentals / New and Advanced Features		\$40.00
Total Textbook Cost (requ	uired and non-refundable)		\$790.00
Exams (non-refundable)			\$675.00
Registration Fee (non-ref	undable)		\$75.00
Total Program Cost			\$10,295.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education



MCTS - Microsoft® SQL Database Administrator

CalJOBS# 11050111000002 CRM ID: P72SoCal

General Course Description

Program is designed as an entry level into the Microsoft SQL environment. Students will begin with Access and then will take the T-SQL coding along with XML syntax. Students will earn a Database Administration Certification.

Audience

Entry level database training for career changers and career enhancers.

Prerequisites

New Horizons Career Development Solutions and Microsoft do not strictly define the prerequisites. As a result, no pre-existing knowledge or skill set involving computer technology is required; however Computers Made Easy and basic computer skills are suggested and a high school diploma or equivalency is required

Acquired Skills

Select SQL Server services to support an organization's business needs, plan for source control, unit testing, and deployment to meet an organization's needs. • Evaluate advanced query techniques. • Evaluate advanced XML techniques. Approach database design from a systematic perspective, gather database requirements, and formulate a conceptual design. • Design a database access strategy. • Design a normalized database, Optimize a database design by demoralizing

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Database Administrators

Network Systems and Data Communications Analysis Network and Systems Administrators

Course Information

Hours: 363	Approximately 19 weeks of training	Price:	\$5,400.00
Course			Hours
Microsoft Access Levels Or	ne, Two		96
Introduction to Programmin	g (No Courseware Included)	64	
	0461 Querying Microsoft SQL Server or 0761 Querying Data with Transact SQL		63
20462 Administering Microsoft® SQL Server Databases or 20764 Administering a SQL Database Infrastructure		70	
20463 Implementing a Data 20767 Implementing a SQL	Warehouse with Microsoft SQL Server or Data Warehouse	or 70	
*One Microsoft Exam Vouc	her and Exam Prep		



Price	\$4,310.00
Microsoft Access Levels One, Two	\$40.00
Introduction to Programming (No Courseware Included)	\$0.00
20461 Querying Microsoft SQL Server or 20761 Querying Data with Transact SQL	\$250.00
20462 Administering Microsoft® SQL Server Databases or 20764 Administering a SQL Database Infrastructure	\$250.00
20463 Implementing a Data Warehouse with Microsoft SQL Server or 20767 Implementing a SQL Data Warehouse	\$250.00
Total Textbook Cost (required and non-refundable)	\$790.00
Exam (non-refundable)	\$225.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$5,400.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MCSD- Microsoft® Certified Solutions Developer Web Applications

General Course Description

In this course, students will learn how to design and develop services that access local and remote data from various data sources. Students will also learn how to develop and deploy services to hybrid environments, including on-premises servers and Windows Azure.

Prerequisites

A High school diploma or equivalency is required. To achieve this certification you must have a foundation of web programming skills using HTML5 with JavaScript and ASP.NET MVC 4. This course is intended for both novice and experienced .NET developers who have a minimum of six months programming experience, and want to learn how to develop services and deploy them to hybrid environments

Acquired Skills

Overview of HTML and CSS. Exploring the Contoso Conference Application. Creating and Styling HTML5 Pages. Introduction to JavaScript. Creating Forms to Collect Data and Validate User Input. Creating a Form and Validating User Input. Communicating with a Remote Data Source. Module 6: Styling HTML5 by Using CSS3. Creating Objects and Methods by Using JavaScript. Creating Interactive Pages using HTML5 APIs, Describe the Microsoft Web Technologies stack and select an appropriate technology to use to develop any given application. •Create MVC Models and write code that implements business logic within Model methods, properties, and events. Describe what a Web API is and why developers might add a Web API to an application. Secure WCF services using transport and message security. Implement federated authentication by using ACS with ASP.NET Web API services Monitor and log services, both on-premises and in Windows Azure.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Web Application Developer Webmaster

Course Information

Hours:316	Approximately 18 weeks of instruction	Price	\$7,295.00
Course			Hours
20480 Programming in I	HTML5 with JavaScript and CSS3		70
20486 Developing ASP.	NET MVC 4 Web Applications		70
20487 Developing Wind	ows Azure and Web Services		70
SharePoint Designer Lev	rels One and Two		16
HTML5: Content Authoria	ng Fundamentals / New and Advanced Features	24	
JavaScript Programming		66	
*Three Microsoft Exam V	ouchers and Exams Preps		



Price	\$5,715.00
20480 Programming in HTML5 with JavaScript and CSS3	\$250.00
20486 Developing ASP.NET MVC 4 Web Applications	\$250.00
20487 Developing Windows Azure and Web Services	\$250.00
SharePoint Designer Levels One and Two	\$40.00
HTML5: Content Authoring Fundamentals / New and Advanced Features	\$40.00
JavaScript Programming (No Courseware)	\$0.00
Total Textbook Cost (required and non-refundable)	\$830.00
Exam (non-refundable)	\$675.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$7,295.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MCTS - Microsoft SQL Database Administrator / Business Intelligence Analyst / Healthcare

CalJOBS# 11050111000011

CRM ID: P40Socal

GENERAL COURSE DESCRIPTION

Healthcare information technology (HIT) provides the umbrella framework to describe the comprehensive management of health information across computerized systems and its secure exchange between consumers, providers, government and quality entities, and insurers. Health information technology (HIT) is in general increasingly viewed as the most promising tool for improving the overall quality, safety and efficiency of the health delivery system. Broad and consistent utilization of HIT will: Improve health care quality; Prevent medical errors; Reduce health care costs; Increase administrative efficiencies Decrease paperwork; and Expand access to affordable care. Emphasis is placed on the Microsoft SQL environment. Students will take the T-SQL coding along with XML syntax. Students will earn a Database Administration Certification and a Business Intelligence Certification. Business Intelligence uses Analysis, Integration, Data Warehousing and Reporting Services to produce knowledge and company planning.

Audience

Intermediate-level database training for career changers and career enhancers.

Prerequisites

Before attending this course, students must have basic knowledge of objected oriented programming, relational databases and basic knowledge on PC's .

Acquired Skills

Select SQL Server services to support an organization's business needs, plan for source control, unit testing, and deployment to meet an organization's needs. • Evaluate advanced query techniques. • Evaluate advanced XML techniques. Approach database design from a systematic perspective, gather database requirements, and formulate a conceptual design. • Analyze and evaluate a logical database design. • Design a database access strategy. • Design a normalized database, Optimize a database design by de-normalizing. Electronic Medical Records

CERTICATION for Certified Electronic Health Records Specialist (CEHRS) Exam Voucher not included Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Healthcare Analysts

Vendor/Data Analysis

Database Administrators

Course Information

Hours: 350	Approximately 18 weeks of training	Price:	\$7,200.00
Course			Hours
20461 Querying Micros	oft SQL Server or		70
20761 Querying Data w	vith Transact SQL		70
20462 Administering M	icrosoft® SQL Server Databases or		70
20764 Administering a	SQL Database Infrastructure		70
20463 Implementing a Data Warehouse with Microsoft SQL Server or			70
20767 Implementing a SQL Data Warehouse			70
HI 1014 Human Anatomy, Physiology & Medical Terminology			70
HI-1018 Electronic Hea	alth Records	70	
*Two Microsoft Exam V	ouchers and Prep Exams		



Price	\$5,767.00
20461 Querying Microsoft SQL Server or	¢250.00
20761 Querying Data with Transact SQL	\$250.00
20462 Administering Microsoft® SQL Server Databases or	¢250.00
20764 Administering a SQL Database Infrastructure	\$250.00
20463 Implementing a Data Warehouse with Microsoft SQL Server or	¢250.00
20767 Implementing a SQL Data Warehouse	\$250.00
HI 1014 Human Anatomy, Physiology & Medical Terminology	\$110.00
HI-1018 Electronic Health Records \$48.00	
Total Textbook Cost (required and non-refundable)	\$908.00
Exam (non-refundable)	\$450.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$7,200.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



PowerShell **PowerShell**

CalJOBS# 11100111000027

CRM ID: C64SoCal

General Course Description

Students will gain fundamental knowledge and skills to use Windows PowerShell 3.0 for administering and automating administration of Windows based servers

Audience

This course is intended for IT Professionals already experienced in general Windows Server and Windows Client administration or already experienced in administering and supporting Application servers and services including Exchange, SharePoint, SQL etc It is broadly intended for students who want to use Windows PowerShell to automate administrative tasks from the command line, using any Microsoft or independent software vendor (ISV) product that supports Windows PowerShell manageability

Prerequisites

It is expected that candidates pursuing this certification have a minimum of one year experience working as a Network or Systems Administrator. A high school diploma or equivalency is required.

Acquired Skills

Finding and running commands. Working with the Pipeline. Understand how the pipeline works. Using PS Providers and PSDrives, Using WMI and CIM. Prepare scripting. Administering Remote computers. Using advanced PowerShell techniques and profiles.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Window Server Administrator

Server

Systems Network Administrator

Administrator

Course Information

Hours: 105	Approximately 7 weeks of instruction	Price	\$2,695.00
Course		Hours	
Automating Admini	stration with Windows PowerShell		105
Price			\$2,400.00
Automating Admini	stration with Windows PowerShell		\$250.00
Total Textbook Cos	t (required and non-refundable)	\$250.00	
No Exam		\$0.00	
Registration Fee (non-refundable) \$75.00		\$75.00	
Total Program Cost			\$2,695.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MCTS - Microsoft® Help Desk with Healthcare IT Specialization

MCSA CRM ID: P69Socal

General Course Description

Student will receive Basic Computer training to Networking to Desktop Administration. This program offers a rounded education in the IT Networking Server World. Student should be familiar with personal computers and the Windows operating system and have a good idea of how to use basic computer applications. The Medical Terminology and Electronic Health Records is designed to empower students with skills and knowledge that will increase their workplace competence and advantage. The balanced training program covers industry specification preparation for working in a IT position in the healthcare field.

Prerequisites

A high school diploma or equivalency is required

Acquired Skills

Students will learn how networks function, network components and their functions, TCP/IP networking, addressing and routing, remote access services, LAN/WAN, VPN, and IOS (software language). A junior Hardware installation, configuring and troubleshooting, Software installation, configuring and troubleshooting, Networking basics, IP addressing and services, Monitoring network services, Names resolution, IP addressing and services, File and print services, Network and remote access

With the skills learned in the professional development series he/ she is able to perform:

- Identify the administrative roles and understand the various concepts and skills necessary, to function in the medical environment.
- Demonstrate an understanding of medical terminology, basic anatomy and physiology, medical ethics and legal aspects, and privacy and security issues.
- Demonstrate competency and the application of administrative skills and procedures needed for the medical administrative assistant to function in a health care setting.
- Demonstrate the necessary level of professionalism, responsibility, flexibility, organization, and skill in human relations and customer service to enter the health care field.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Hospital Computer and Network Support Specialist

Hospital Network and Computer Systems Help Desk Specialist

Course Information

Hours:	522	Approximately 27 weeks of instruction	Price:	\$9,595.00
Course				Hours
CompTIA A+ Training – E	Essentials	IT/Remote/Depot/Technician		140
CompTIA Network+ Train	ing			70
20687 Configuring Windo 100T01, MD-100T02, MD		0697-1 Implementing and Managing Windows 10 or MD-MD-100T04		42
		Windows 8 or 20697-2 Deploying and Managing Windows 0-101T01, MD-101T02, MD-101T03		42
Outlook Levels One and	Two			32
HI 1014 Human Anatomy	, Physiolo	gy & Medical Terminology		98
HI-1018 Electronic Healt	h Records			98
*Three CompTIA Exam Vou Preps	ichers , Tw	o Microsoft Exam Vouchers, CEHRS Exam Vouchers and Exam		



Price	\$
CompTIA A+ Training – Essentials IT/Remote/Depot/Technician	\$68.00
CompTIA Network+ Training	\$68.00
20687 Configuring Windows 8 or 20697-1 Implementing and Managing Windows 10 or MD-100T01, MD-100T02, MD-100T03, MD-100T04	\$250.00
20688 Managing and Maintaining Windows 8 or 20697-2 Deploying and Managing Windows 10 Using Enterprise Services or MD-101T01, MD-101T02, MD-101T03	\$250.00
Outlook Levels One and Two	\$40.00
HI 1014 Human Anatomy, Physiology & Medical Terminology	\$110.00
HI-1018 Electronic Health Records	\$48.00
Total Textbook Cost (required and non-refundable)	\$834.00
Exams (non-refundable)	\$1,300.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$9,595.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



ITIL - Foundations - Business Needs and Goals - IT Best Practices

CalJOBS# 11050111000010

CRM ID: C16Socal

General Course Description

Career Development Solutions ITIL training and certification classes will show you how to align your business needs and goals with your IT services and prepare for ITIL Certification.

Learn procedures and best practices drawn from years of experience in both public and private sector organizations. Information Technology Infrastructure Library (ITIL) is a series of books and concepts which help guide an organization in IT best practices in order to provide quality IT services.

Prerequisite

A High school diploma or equivalency is required.

Job Titles (Job Titles related to Project Management IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Software Quality Assurance Engineer and Tester Medical and Health Service Managers

Computer Systems Analyst Management Analysis

Course Information

Hours: 190	Approximately 11 weeks of training	Price	\$8,800.00
Course		Hours	
ITIL Foundations		63	
ITIL Service Strate	egy	28	
ITIL Operational S	Support and Analysis	35	
Microsoft Project	Levels One and Two	48	
Project Managem	Project Management Strategic Planning Skills 16		16
*Three Exam Vou	ichers and Exam Preps		



Price	\$7,485.00
ITIL Foundations	\$150.00
ITIL Service Strategy	\$150.00
ITIL Operational Support and Analysis	\$150.00
Microsoft Project Levels One and Two	\$40.00
Project Management Strategic Planning Skills	\$0.00
Total Textbook Cost (required and non-refundable)	\$490.00
Exams (non-refundable)	\$750.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$8,800.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Six Sigma Lean Green Belt

CalJOBS# 11100511000001 CRM ID: C70SoCal

General Course Description

This course is designed for professionals with a MBA degree or has 10 years equivalent experience. Following the course combined with assigned projects can lead to Black Belt Certification.

Prerequisites

Must be Six Sigma Lean Green Belt Certified and be familiar with personal computers and the windows operating system

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Software Quality Assurance Engineer and Tester Medical and Health Services Manager

Computer Systems Analyst Management Analysis

Course Information

Hours: 21	Approximately 2 weeks of training	Price:	\$2.100.00	
Course		Hours		
Six Sigma Green Bell	t	21		
Price		\$1,975.00		
Six Sigma Green Bell	t	\$50.00		
Total Textbook Cos	t (required and non-refundable)	\$50.00		
Exam included with the training		\$0.00		
Registration Fee (no	on-refundable)	\$75.00		
Total Program Cost		\$2,100.00		

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Six Sigma Lean Black Belt

CalJOBS# 11100511000000

CRM ID: P63SoCal

General Course Description

This course is designed for professionals with a MBA degree or has 10 years equivalent experience. Following the course combined with assigned projects can lead to Black Belt Certification.

Prerequisites

Must be Six Sigma Lean Green Belt Certified and be familiar with personal computers and the windows operating system and a high school diploma or equivalency is required

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Software Quality Assurance Engineer and

Computer Systems Analyst

Tester

Medical and Health Services Manager

Management Analysis

Course Information

Hours: 35	Approximately 2 weeks of training	Price:	\$3,500.00
Course		Hours	
Six Sigma Black Bel	t	35	
Price		\$3,375.00	
Six Sigma Black Bel	t	\$50.00	
Total Textbook Cos	st (required and non-refundable)	\$50.00	
Exam included with	n the training	\$0.00	
Registration Fee (non-refundable) \$75.00		\$75.00	
Total Program Cos	t	\$3,500.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Six Sigma Lean Black Belt with Project Management

CalJOBS# 52021111000006 CRM ID: P64Socal iTrain Program Number: 52020117300100 SBY: 3072

General Course Description

This Project oriented program includes Lean Six Sigma Black Belt training. Microsoft Project, which is a necessary tool for Project Management and Six Sigma Professionals, will be taught to the advanced level. Student will learn the basics of Lean Six Sigma and by the end will be able to apply Lean Six Sigma methodologies into a project. To earn Sigma Certification Students will need to complete a White Paper which implements Six Sigma Methodology into a project. Students will be awarded their belt from the instructor upon approval of the project. Students will learn the PMBOK methods of Project Management.

Prerequisites

A High school diploma or equivalency is required

Job Titles (Job Titles related to Six Sigma, Project Management and IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Project Managers
Medical and Health Services Manager

Computer Systems Analyst Management Analysis

Course Information

Hours: 137	Approximately 7 weeks of training	Price	\$7,500.00
Course			Hours
Six Sigma Gre	Six Sigma Green Belt		21
Project Manaç	gement Professional		35
Six Sigma Lea	an Black Belt		35
Microsoft Proj	ect Levels One and Two		46
Price			\$7,230.00
Six Sigma Gre	een Belt	\$50.00	
Project Manaç	gement Professional	\$55.00	
Six Sigma Lea	Six Sigma Lean Black Belt		\$50.00
Microsoft Proj	ect Levels One and Two		\$40.00
Total Textboo	ok Cost (required and non-refundable)		\$195.00
Exams for Six Sigma are Included with the training. (No PMP Exam Included)		\$0.00	
Registration	Fee (non-refundable)		\$75.00
Total Program	m Cost		\$7,500.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Six Sigma Professional Program CalJOBS# 11100511000005 CRM ID: C22So0

CRM ID: C22SoCal

General Course Description

This course is designed for professionals with a MBA degree or has 10 years equivalent experience

Prerequisites

Should be familiar with personal computers and the windows operating system and be a business professional.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Project Managers

Management Analysis

Course Information

Hours: 101	Approximately 5 weeks of training	Price:	\$5,000.00
Course			Hours
Six Sigma Lean Black B	elt		35
Six Sigma Green Belt			21
Microsoft Project Levels	One, Two		16
Microsoft Excel Levels C	One, Two		29
Price			\$4,745.00
Six Sigma Lean Black B	elt		\$50.00
Six Sigma Green Belt			\$50.00
Microsoft Project Levels	One, Two		\$40.00
Microsoft Excel Levels C	Microsoft Excel Levels One, Two		\$40.00
Total Textbook Cost (r	Total Textbook Cost (required and non-refundable)		\$180.00
Exams are included wi	Exams are included with the training		\$0.00
Registration Fee (non-	refundable)	\$75.00	
Total Program Cost		\$5,000.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.

140 Revised 08-14-2019



Six Sigma Lean Green Belt, Black Belt and Lean Facilitator

CalJOBS# 11050111000001

CRM ID: C9Socal

General Course Description

This process improvement oriented program includes Lean Six Sigma training along with a certificate as a Lean Facilitator. Microsoft Excel, which is a necessary tool for Six Sigma Professionals, will be taught to the advanced level. Student will learn the basics of Lean Six Sigma and will be able to apply Lean Six Sigma methodologies into a project. To earn Sigma Green Belt Certification Students will need to pass an exam at the completion of training. To earn the Black Belt the student will need to pass the Black Belt exam along with completing a Six Sigma Project which will be approved by the Master Black Belt Instructor.

The Lean Facilitator course is jam-packed with knowledge about the key LEAN events which have the best results when the events are facilitated by a LEAN expert. Students learn the steps and techniques to effective LEAN facilitation along with easy templates and checklists that simplify the LEAN process. Students taking this course will improve the outcome of LEAN events for any organization.

Prerequisites

A High school diploma or equivalency is required.

Job Titles (Job Titles related to IT and Project Management Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Management Analyst Administrative Analyst Quality Control Analyst Manufacturing Analyst

Course Information

Hours: 147	Approximately 8 weeks of training	Price	\$7,800.00	
Course	<u> </u>	To	Total Hours	
Six Sigma Green Belt 2		21		
Six Sigma Bla	ick Belt		35	
Lean Facilitate	or Certificate		14	
Microsoft Exc	el Levels One, Two and Three		77	
Price		\$		
Six Sigma Gre	een Belt	\$50.00		
Six Sigma Bla	ick Belt	\$50.00		
Lean Facilitat	or Certificate	\$50.00		
Microsoft Exc	el Levels One, Two and Three	\$	60.00	
Total Textbo	ok Cost (required and non-refundable)	\$210.00		
Exams are in	Exams are included with the training.		0.00	
Registration	Fee (non-refundable)	\$	75.00	
Total Program Cost \$7,8		,800.008,		

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Six Sigma Lean Black Belt / ITIL Foundations

General Course Description

This course is designed for professionals with a MBA degree or has 10 years equivalent experience in the IT world. Following the course combined with assigned projects can lead to Black Belt Certification.

In the ITIL Foundations course the student will learn how to effectively organize and work within a team environment.

Prerequisites

Should be familiar with personal computers and the windows operating system and be a business professional.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Software Quality Assurance Engineer and Tester

Computer Systems Analyst

Medical and Health Service Managers

Management Analysis

Course Information

Hours: 64	Approximately 4 weeks of training	Price:	\$5,000.00
Course		Hours	
Six Sigma Lean E	Black Belt		35
ITIL Foundations	V3 or Six Sigma Green Belt		29
Price		\$4,475.00	
Six Sigma Lean E	Black Belt	\$50.00	
ITIL Foundations	V3 or Six Sigma Green Belt	\$150.00	
Total Textbook	Cost (required and non-refundable)	\$2	200.00
Exam (non-refundable)		\$2	250.00
Registration Fee (non-refundable)		\$	75.00
Total Program C	ost	\$5,	,000.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Six Sigma Lean Black Belt / ITIL Foundations / CompTIA- Project +

CalJOBS# 11010311000001 CRM ID: P62SoCal

General Course Description

This course is designed for professionals with a MBA degree or has 10 years equivalent experience in the IT world. Following the course combined with assigned projects can lead to Black Belt Certification.

In the ITIL Foundations course the student will learn how to effectively organize and work within a team environment.

The CompTIA Project+ course will prepare students for the current CompTIA Certification exam. IT covers the full range of skills and concepts students need to know to plan and implement projects culminating in the creation of a project schedule. You learn how to manage business concerns such as cost and risk and it is balanced by thorough coverage of best practices in managing people and resources. Students will also learn how to manage change and the steps necessary in closing a project.

Prerequisites

Should be familiar with personal computers . High school diploma or equivalency is required

Job Titles (Job Titles related to IT and Six SigmaTraining stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Software Quality Assurance Engineer and Tester

Computer Systems Analyst

Medical and Health Service Managers

Management Analysis

Course Information

Hours: 151	Approximately 8 weeks of training	Price	\$8,500.00
Course			Hours
Six Sigma Lo	Six Sigma Lean Black Belt		35
ITIL Founda	tions V3		60
Six Sigma G	reen Belt		21
CompTIA Pr	oject +		35
One CompT	IA Exam Voucher and Exam Prep		
Price		\$7,757.00	
Six Sigma Lo	ean Black Belt		\$50.00
ITIL Founda	tions V3		\$150.00
Six Sigma G	Six Sigma Green Belt		\$50.00
CompTIA Pr	CompTIA Project +		\$68.00
Total Textbo	ook Cost (required and non-refundable)	\$318.00	
Exams (nor	Exams (non-refundable)		\$350.00
Registration	n Fee (non-refundable)	\$75.00	
Total Progra	am Cost	9	\$8,500.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



MASTER Six Sigma Black Belt Program

CalJOBS# 11100611000033

CRM ID: C51SoCal

General Course Description

A full time Master Black Belt position is the highest level of achievement within the Six Sigma infrastructure. The Master Black Belt engages with executive management to drive the process improvement initiative throughout the entire organization. In addition, the Master Black Belt fulfills the critical role of developing internal Six Sigma resources with primary accountability for the Black Belt bench strength and project results.

The New Horizons Career Development Solutions Master Six Sigma Lean Black Belt Program allows a qualified individual to first earn a Green Belt, mastering the practical process of Lean Six Sigma. The next step is studying for the Black Belt in which the student will learn to apply Six Sigma process methodology. The Master Black Belt course is the final step of the training program.

Prerequisites

Student must have graduate degree or 10 years of experience in Process Management and a high school diploma or equivalency is required

Job Titles (Job Titles related to IT and Six SigmaTraining stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Project Manager

Managers

Management Analysis

Course Information

Hours: 240	Approximately 12 weeks of training	Price:	\$9995.00
Course		Hours	
Six Sigma Lean Green Belt		21	
Six Sigma Lean Black	k Belt		35
Master Black Belt			35
Independent Study			149
Price		\$9,770.00	
Six Sigma Lean Green Belt		\$50.00	
Six Sigma Lean Black Belt		\$50.00	
Master Black Belt		\$50.00	
Total Textbook Cos	t (required and non-refundable)	\$150.00	
Exams are included with the training		\$0.00	
Registration Fee (no	on-refundable)	\$75.00	
Total Program Cost		\$9,995.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.

144

Revised 08-14-2019



Process Management Certificate Program

Management Occupations

11-3011.00 Administrative Services Managers

11-9199.02 Compliance Managers

11-3021.00 Computer and Information Systems Managers

11-9021.00 Construction Managers 11-3031.00 Financial Manager 11-2021.00 Marketing Managers

General Course Description

This Management oriented program teaches students the fundamentals of Lean Six Sigma, Project Management and Agile. Students will learn management skills along with the valuable tools of Lean Six Sigma which help with organization with production along with waste reduction by applying Lean Six Sigma methodologies into business management. The Process Management Professional course qualifies as the hours required by PMI to sit for a PMP Exam. The PMI Agile Certified Practitioner training focuses on agile principles and skills with agile techniques.

Prerequisites

A High school diploma or equivalency is required

Acquired Skills

Students will learn both Lean and Six Sigma methodologies including the DMAIC Model and how to use the model in business analysis and process improvement. Change Management and Project Selection Strategies along with Measurement Systems Analysis, Histograms, Pareto, Box Plot and Scatter Plot. Generating Root Cause Hypothesis, Testing and Process Control. Project Communication and Replication. Project Management will be taught from the Basics including identifying concepts of project management, defining the project, initiating the project, planning the project and planning the project schedule. Additionally students will learn to plan for quality, resources, procurements, risk, stakeholder engagement and communications. Executing a project and working with stakeholders along with controlling and closing the project. In the Agile course students will learn Core Agile Concepts, the Agile Manifesto, common Agile methodology elements, Agile Planning, Interactions, and the Interpersonal Aspects of Agile. Effective Communications skills along with Management and Presentation skills will also be taught.

Job Titles (Job Titles related to Six Sigma, Project Management stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Supervisors First Line Managers Systems Analyst Management Analysis

Hours: 297	Approx. 17	Price:	\$8,500.00	
Course	Course		Hours	
Six Sigma Green Belt			45	
Project Management	ect Management Professional 54		54	
Six Sigma Lean Black Belt 54		54		
PMI Agile Certified Professional			36	
Evolving into a Manager Role			36	
Communicating Across Your Organization 36		36		
The Art of Effective P	Art of Effective Presentations 36		36	



Price	\$7,885.00
Six Sigma Green Belt	\$50.00
PMI Agile Certified Professional	\$160.00
Project Management Professional	\$55.00
Six Sigma Lean Black Belt	\$50.00
Evolving into a Manager Role	\$100.00
Communicating Across Your Organization	\$100.00
The Art of Effective Presentations	\$100.00
Total Textbook Cost (required and non-refundable)	\$615.00
Exams (Six Sigma Green Belt and Six Sigma Black Belt)	No Charge
Total Program Cost	\$ 8,500.00



Project Certifications Program CalJOBS# 52021111000010 CRM

CRM ID: P2csocal

General Course Description

This Project oriented program includes a CompTIA Certification in Project (Project+). The program begins with foundational classes where students will master the skills of Microsoft project and moves forward to Project Certifications. VISIO levels one and two will also be covered within this program.

Prerequisites

You will need basic PC skills. A High school diploma or equivalency is required.

Acquired Skills

Student will learn to design and track well-formed projects by gathering requirements, creating a project plans and assessing project risk while managing multiple business priorities. In addition, the student will learn how to use a computer program (Microsoft Project) as a tool for projects and will acquire the ability through Visio.

Job Titles (Job Titles related to IT and Project Management Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Architects Managers of Construction First-Line Supervisor

Network and Computer

Computer and IS Admin

Civil Engineers Systems Administrator

Course Information

Hours: 266	Approximately 14 weeks of instruction	Price	\$6,275.00	
Course			Hours	
Project Management Funda	amentals		16	
Microsoft Project Levels One and Two			31	
Microsoft Excel Levels One, Two and Three			72	
CompTIA Project +			35	
Microsoft SharePoint Foundation 2010 Levels One and Two			96	
Visio Levels One and Two			16	
*One Microsoft Exam Voucher, One CompTIA Exam Voucher and Exam Preps				

147 Revised 08-14-2019



Price	\$5,232.00
Project Management Fundamentals	\$10.00
Microsoft Project Levels One and Two (\$20x2)	\$40.00
Microsoft Excel Levels One, Two and Three(\$20x3)	\$60.00
CompTIA Project +	\$68.00
Microsoft SharePoint Foundation 2010 Levels One and Two (\$100.00x2)	\$200.00
Visio Levels One and Two (\$20x2)	\$40.00
Total Textbook Cost (required and non-refundable)	\$418.00
Exams (non-refundable)	\$550.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$6,275.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Project Certifications Program Path with AutoCAD

CaUOBS# 11100511000004

CRM ID: C65SoCal

General Course Description

This Project oriented program includes a Microsoft Certification (MCTS) and a CompTIA Certification in Project (Project+). The program begins with foundational classes where students will master the skills of Microsoft project and moves forward to Project Certifications. Both VISIO and AutoCAD levels one and two will also be covered within this program.

Prerequisites

You will need basic PC skills and a High School Diploma

Acquired Skills

Student will learn to design and track well-formed projects by gathering requirements, creating a project plans and assessing project risk while managing multiple business priorities. In addition, the student will learn how to use a computer program (Microsoft Project) as a tool for projects and will acquire the ability through Visio and Auto Cad to produce CAD drawings, providing familiar and intuitive drawings user interface and tool set for design/build construction process and you will receive one certification.

Job Titles (Job Titles related to IT and Project Management Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Construction Managers

First-Line Supervisors/Managers of Construction

Civil Engineers

Architects

Course Information

Hours: 306	Approximately 16 weeks of instruction	Price	\$7,375.00	
Course			Hours	
Project Management F	undamentals		16	
Microsoft Project Level	s One and Two		32	
Microsoft Excel Levels	Microsoft Excel Levels One, Two and Three		48	
CompTIA Project +			35	
Microsoft SharePoint Foundation 2010 - Level 1			32	
Microsoft SharePoint Foundation 2010 - Level 2			32	
Visio Levels One and Two			16	
AutoCAD Levels One and Two			95	
*One Microsoft Exam V	oucher, One CompTIA Exam Voucher and Exam Preps			



Price	\$6,207.00
Project Management Fundamentals	\$10.00
Microsoft Project Levels One and Two (\$20x2)	\$40.00
Microsoft Excel Levels One, Two and Three (\$20x3)	\$60.00
CompTIA Project +	\$68.00
Microsoft SharePoint Foundation 2010 - Level 1	\$100.00
Microsoft SharePoint Foundation 2010 - Level 2	\$100.00
Visio Levels One and Two (\$20x2)	\$40.00
AutoCAD Levels One and Two (\$50.00x2)	\$100.00
Total Textbook Cost (required and non-refundable)	\$518.00
Exams (non-refundable)	\$575.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$7,375.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Project Management Professional Program

CalJOBS# 11100611000047

CRM ID: C72SoCal

General Course Description

This Project oriented program includes a Project Management Professional PMI approved course along MS project and Excel. The combination of courses blends project management methodologies and computer applications for a well-rounded approach to Project Management.

Prerequisites

This course is designed for professionals Five years or more experience as a Project Manager and a high school diploma or equivalency is required

Job Titles (Job Titles related to IT and Project Management Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Project Managers Medical and Health Services Manager

Computer Systems Analyst Management Analysis

Course Information

Hours: 101	Approximately 6 weeks of training	Price:	\$5,000.00
Course	Course		Hours
Microsoft Project Lev	vels One and Two	24	
Project Managemen	t Professional		35
Microsoft Excel Leve	els One, Two and Three		42
Price		\$4,770.00	
Microsoft Project Lev	vels One and Two (\$20x2)	\$40.00	
Project Managemen	t Professional	\$55.00	
Microsoft Excel Leve	els One, Two and Three (\$20x3)	\$60.00	
Total Textbook Cost (required and non-refundable)		\$155.00	
No Exams \$0.00		60.00	
Registration Fee (n	Registration Fee (non-refundable) \$75.00		75.00
Total Program Cos	t	\$5,000.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Project Management Professional (PMI) Program

CRM ID: C56SoCal

General Course Description

This Project oriented program includes a Project Management Professional PMI approved course along with Visio, MS project, Excel and a Project Business Skills course. The combination of courses blends project management methodologies and computer applications for a well-rounded approach to Project Management.

Prerequisites

This course is designed for professionals Five years or more experience as a Project Manager and a high school diploma or equivalency is required

Job Titles (Job Titles related to IT and Project Management Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Project Managers Computer Systems Analyst Medical and Health Services Manager Management Analysis

Course Information

Hours: 307	Approximately 16 weeks of training	Price:	\$6,600.00	
Course			Hours	
CompTIA Project +			35	
Microsoft Project Leve	els One and Two		58	
Project Management I	Professional		102	
Visio Levels One and	Two		16	
Microsoft Excel Levels	s One, Two and Three		72	
Project Management	Fundamentals		24	
Price			\$5,902.00	
CompTIA Project +			\$68.00	
Microsoft Project Leve	els One and Two (\$20x2)		\$40.00	
Project Management I	Professional	\$55.00		
Visio Levels One and	Two (\$20x2)		\$40.00	
Microsoft Excel Levels	s One, Two and Three (\$20x3)		\$60.00	
Project Management	Fundamentals		\$10.00	
Total Textbook Cost	(required and non-refundable)	\$273.00		
Exam (non-refundab	le)	\$350.00		
Registration Fee (no	n-refundable)	\$75.00		
Total Program Cost		\$6,600.00		

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Project Management and Process Improvement

CalJOBS# 11100511000003 CRM ID: C66SoCal

General Course Description

This Project oriented program includes Lean Six Sigma Green Belt training. Microsoft Project, which is a necessary tool for Project Management and Six Sigma Professionals, will be taught to the advanced level. Student will learn the basics of Lean Six Sigma and by the end will be able to apply Lean Six Sigma methodologies into a project. To earn Sigma Certification Students will need to complete a White Paper which implements Six Sigma Methodology into a project. Students will be awarded their belt from the instructor upon approval of the project. Students will learn the PMBOK methods of Project Management.

Prerequisites

This course is designed for professionals with Five years or more experience as a Project Manager and a high school diploma or equivalency is required

Job Titles (Job Titles related to IT and Project Management Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Project Managers

Medical and Health Services Manager

Computer Systems Analyst

Management Analysis

Course Information

Hours: 136	Approximately 7 weeks of training	Price:	\$5,000.00	
Course	Course		Hours	
Six Sigma Green Be	elt		21	
Project Managemen	t Professional		35	
Microsoft Project Le	vels One and Two		32	
Microsoft Excel Leve	els One, Two and Three		48	
Price		\$-	\$4,720.00	
Six Sigma Green Be	elt		\$50.00	
Project Managemen	t Professional		\$55.00	
Microsoft Project Le	vels One and Two \$20x2)		\$40.00	
Microsoft Excel Leve	els One, Two and Three (\$20x3)		\$60.00	
Total Textbook Cost (required and non-refundable) \$20		\$205.00		
Exam (non-refunda	able)	\$0.00		
Registration Fee (r	on-refundable)	\$75.00		
Total Program Cos	t	\$5,000.00		

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Project Management Professional / Six Sigma Lean Black Belt Training Program CalJOBS# 11100511000002 CRM ID: P55SoCal

General Course Description

This Project oriented program includes a Project Management Profession PMI approved course along with training for a Six Sigma Black Belt. Following the course combined with assigned projects can lead to Black Belt Certification.

Prerequisites

A High school diploma or equivalency is required

Job Titles (Job Titles related to Project Management and Six Sigma stretch Horizontally, they can vastly vary) **Course Information**

Hours: 444 Approximately 23 weeks of training	Price:	\$10,000.00
Course	Hours	
Six Sigma Green Belt		21
Microsoft Project Levels One and Two		48
Project Management Professional		105
Six Sigma Lean Black Belt		35
Visio Levels One and Two		16
Microsoft Excel Levels One, Two and Three		72
Time Management or Organizational Skills		16
Project Management Fundamentals		24
Effective Presentations		16
Independent Study	91	
Price	\$0	9,600.00
Six Sigma Green Belt		\$50.00
Microsoft Project Levels One and Two	\$40.00	
Project Management Professional		\$55.00
Six Sigma Lean Black Belt		\$50.00
Visio Levels One and Two		\$40.00
Microsoft Excel Levels One, Two and Three		\$60.00
Time Management or Organizational Skills		\$10.00
Project Management Fundamentals		\$10.00
Effective Presentations	\$10.00	
Total Textbook Cost (required and non-refundable)	\$325.00	
Exam (non-refundable)		\$0.00
Registration Fee (non-refundable)		\$75.00
Total Program Cost	\$10,000.00	

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.

154 Revised 08-14-2019

Career Development Catalog



Red Hat Certified Systems Administrator (RHCSA)

CalJOBS# 11100611000049 CRM ID: C31Socal

General Course Description

Red Hat Certified Engineer (RHCSA) is a performance-based test that measures actual competency on live systems. Called the "crown jewel of Linux certifications," RHCSA proves an individual's ability to configure networking services and security on servers running a Red Hat OS. RHCSA was recently named the hottest certification in all of IT by CertCities.com

An introduction to fundamental end-user and administrative tools in Red Hat Enterprise Linux, designed for students with little or no command-line Linux or UNIX experience

For users of Linux (or UNIX) who want to start building skills in systems administration on Red Hat Enterprise Linux, to a level where they can attach and configure a workstation on an existing network.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

The RHCSA is designed for those wanting to prepare for professional responsibilities as a Linux systems administrator at the Technician level. You'll learn all the skills required to manage a Linux workstation and attach it to a corporate network, including configuration of client-side network services

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Linux Administrator

Systems Administrator

Course Information

Hours: 268	Approximately 16 weeks of training	Price	\$7,500.00
Course	Course		Hours
Advanced Inte	erpersonal Communication		20
Project Mana	Project Management Fundamentals 20		20
Organizationa	Organizational Skills 20		20
Time Manage	Time Management 23		23
CompTIA Linux+ (exam not included)		105	
RH124 Red Hat System Administration I			40
RH135 Red Hat System Administration II with RHCSA Exam			40



Price	\$7,317.00
Advanced Interpersonal Communication	\$10.00
Project Management Fundamentals	\$10.00
Organizational Skills	\$10.00
Time Management	\$10.00
CompTIA Linux+	\$68.00
RH124 Red Hat System Administration I	\$0.00
RH135 Red Hat System Administration II with RHCSA Exam	\$0.00
Total Textbook Cost (required and non-refundable)	\$108.00
RHCSA Exam included in the training (non-refundable)	\$0.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$7,500.00



Red Hat Certified Systems Administrator (RHCE)

CalJOBS# 11100611000048 CRM ID: C68SoCal

General Course Description

Red Hat Certified Engineer (RHCE) is a performance-based test that measures actual competency on live systems. Called the "crown jewel of Linux certifications," RHCE proves an individual's ability to configure networking services and security on servers running a Red Hat OS. RHCE was recently named the hottest certification in all of IT by CertCities.com

An introduction to fundamental end-user and administrative tools in Red Hat Enterprise Linux, designed for students with little or no command-line Linux or UNIX experience

For users of Linux (or UNIX) who want to start building skills in systems administration on Red Hat Enterprise Linux, to a level where they can attach and configure a workstation on an existing network.

For Linux- and/or UNIX- systems administrators who want to build skills at configuring common network services and security administration using Red Hat Enterprise Linux. See complete details below.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

RHCE is designed for those wanting to prepare for professional responsibilities as a Senior Administrator. You'll learn bash scripting and tools, file security, software management, network monitoring, route network traffic, secure network traffic, file sharing with NFS, Caching Only DNS Server, Troubleshooting Boot Process, etc.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Systems Administrator

Linux Engineer

Systems Engineer

Course Information

Hours: 169	Approximately 8 weeks of training	Price	\$7,500.00
Course			Hours
CompTIA Li	nux+ (exam not included)		105
CompTIA CI	loud Essentials		24
RH255 Red	Hat System Administration III with RHCE Exam		40
Price		\$	57,289.00
CompTIA Li	nux+		\$68.00
CompTIA CI	loud Essentials		\$68.00
RH255 Red	Hat System Administration III with RHCE Exam		\$0.00
Total Textb	ook Cost (required and non-refundable)		\$136.00
RHCE Exan	n included in the training (non-refundable)	\$0.00	
Registration	n Fee (non-refundable)	\$75.00	
Total Progr	am Cost	\$	57,500.00



Red Hat Certified Engineer Standard

CalJOBS# 11100211000000 CRM ID: C67Socal

General Course Description

Red Hat Certified Engineer (RHCE) is a performance-based test that measures actual competency on live systems. Called the "crown jewel of Linux certifications," RHCE proves an individual's ability to configure networking services and security on servers running a Red Hat OS. RHCE was recently named the hottest certification in all of IT by CertCities.com An introduction to fundamental end-user and administrative tools in Red Hat Enterprise Linux, designed for students with little or no command-line Linux or UNIX experience. For users of Linux (or UNIX) who want to start building skills in systems administration on Red Hat Enterprise Linux, to a level where they can attach and configure a workstation on an existing network. For Linux- and/or UNIX- systems administrators who want to build skills at configuring common network services and security administration using Red Hat Enterprise Linux. See complete details below.

Audience

IT professionals who want to build user-level skills before learning Linux System and Network Administration.

Prerequisites

User-level experience with any computer system, including: use of mouse, use of menus and use of any graphical user interface and a high school diploma or equivalency is required

Acquired Skills designed for those wanting to prepare for professional responsibilities as a Linux systems administrator at the Technician level. You'll learn all the skills required to manage a Linux workstation and attach it to a corporate network, including configuration of client-side network services

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Linux system administrator

Course Information

Hours: 277	Approximately 14 weeks of training	Price:	\$13,000.00
Course			Hours
CompTIA Linux-	- (exam not included)		136
RH124 Red Hat	System Administration I		40
RH135 Red Hat	System Administration II with RHCSA Exam		40
CompTIA Cloud	Essentials		21
RH255 Red Hat	System Administration III with RHCE Exam		40
Price			\$12,789.00
CompTIA Linux+	+		\$68.00
RH124 Red Hat	System Administration I		\$0.00
RH135 Red Hat	System Administration II with RHCSA Exam		\$0.00
CompTIA Cloud	Essentials		\$68.00
RH255 Red Hat	System Administration III		\$0.00
Total Textbook	Cost (required and non-refundable)	\$136.00	
RHCSA and RHCE Exams are included in the training (non-refundable)		\$0.00	
Registration Fe	e (non-refundable)	\$75.00	
Total Program	Cost		\$13,000.00

^{*}It is the student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



Data Science (Entry Level)

General Course Description

The need for IT departments and Business Units to monitor and analyze data is increasing daily. There is currently an unprecedented demand for the skills required to manage and leverage large data sets into a competitive advantage. Our curriculum is designed to meet the expanding needs for data scientists who are skilled in the utilization of a unique blend of software and LEAN Six Sigma methodologies. Professionals completing our certificate program will understand how to automate methods of collecting and analyzing data and utilizing the findings to create a lean business environment along with discovering cost saving insights that can profoundly impact the success of any business.

This program is intended for entry level to professionals in a variety of industries and job roles who will help their organization understand and leverage massive amounts of diverse data they collect.

Prerequisites

High School Diploma for GED®

Acquired Skills

Students will master Excel from learning to navigate the User Interface to using the software for Data Mining, Machine learning and predictive analytics utilizing toolsets including SWL Server Analysis Services and Power Pivots and Pivot Tables. Microsoft Access will be used to manage data including creating a new database, constructing tables, designing forms and reports. Students will be able to expand their knowledge of database design, write advanced queries, structure existing data, share data across applications, and customize reports. Students will create a basic report by connecting to a database and modifying the report's presentation. Information is critical to making sound business decisions. The Capstone of the program is a Lean Six Sigma Green Belt Course. In this course students will be introduced to Lean Six Sigma Principles and Terminology. They will learn the Roles and responsibilities of a Lean Six Sigma Organization. The value of Stream Maps will be presented along with Assuring elimination of wastes and streamlining processes. The DMAIC Method will be mastered to allow the students use along with the software tools to implement in any business setting.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

Data Solutions Consultant Manager

Marketing Data Analyst Administrator

Data Science Analyst Research Analyst Project Manager

Marketing

Course Information

Hours: 276	Approximately 14 weeks of training	Price:	\$7,500.00
Course		Hours	
Microsoft Excel One Two a	and Three		60
Microsoft Access Levels C	One and Two		96
Crystal Reports Levels Or	ne and Two		64
Lean Six Sigma Green Bel	t	21	
Data Analysis with Pivot Ta	ables		7
Data Analysis with Power I	Pivot		7
55040 Data Mining, Predic PowerPivot	tive Analytics with Microsoft Analysis Services and Excel		21

159 Revised 08-14-2019

Career Development Catalog



Price	\$6,795.00
Microsoft Excel One Two and Three (\$20x3)	\$60.00
Microsoft Access Levels One and Two (\$20x2)	\$40.00
Crystal Reports Levels One and Two (\$65x2)	\$130.00
Lean Six Sigma Green Belt	\$50.00
Data Analysis with Pivot Tables	\$50.00
Data Analysis with Power Pivot	\$50.00
55040 Data Mining, Predictive Analytics with Microsoft Analysis Services and Excel PowerPivot	\$250.00
Total Textbook Cost (required and non-refundable)	\$630.00
No Exams	\$0.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$7,500.00

^{*}student's responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extensions must be approved by the Director of Education.



AWS CERTIFICATION PREP PROGRAM

O*Net 15-1142 15-1151 15-1143 11-3021 15-1152

General Course Description

This program begins with AWS Fundamentals, moves forward to Architecting on AWS and finishes with training for a SysOps Administrator. Classes are delivered through our remote top rated On line Live Delivery by our "best in the world instructors." Students will also be given the additional On Line Anytime AWS training to reinforce the knowledge they gained in our live instructor led classes.

AWS certification is a level of Amazon Web Services cloud expertise that an IT professional obtains after passing one or more exams the public cloud provider offers. IT pros gain **AWS** certifications to demonstrate and validate technical cloud knowledge and skills.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will learn to reach customers with AWS. - Implement AWS storage and database services. - Optimize compute and network services. - Use AWS management tools. - Secure an AWS deployment. , working knowledge of distributed systems, familiarity with general networking concepts, working knowledge of multi-tier architectures, & familiarity with cloud computing concepts - Implement AWS storage and database services. - Optimize compute and network services. - Use AWS management tools. - Secure an AWS deployment.
Effective Communication and Interpersonal communication skills.
Basic Project Management skills.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

AWS Architect Cloud Computing AWS Operations Cloud Administrator

Course Information

Hours: 144	Approximately 8 Weeks	Price	\$6,000.00
Course			Hours
New Horizons	Training for AWS Fundamentals	8	
Architecting o Certification -	n AWS - AWS Certified Solutions Architect – Associate		24
I and the second	S Training for AWS: Systems Operations - AWS Certified SysOps Administrator – Associate		32
On Line Train	ing for Amazon Web Services Basic Series		40
On Line Train	ing for Amazon Web Services Intermediate Series		40
Price			\$5,726.00
New Horizons	Training for AWS Fundamentals		\$0.00
Architecting o Certification –	n AWS AWS Certified Solutions Architect – Associate		\$0.00
	S Training for AWS: Systems Operations - AWS Certified SysOps Administrator – Associate		\$199.00
Total Textbo	ok Cost (required and non-refundable)		\$199.00
Exam			\$510.00
Registration	Fee (non-refundable)	\$75.00	
Total Progra	m Cost		\$6,000.00

X`*It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



AMAZON WEB SERVICES PROGRAM

CalJOBS# CRM ID: P15NHLG

O*Net 15-1142 15-1151 15-1143 11-3021 15-1152

General Course Description

This program begins with a foundation of basic Cloud Essentials through CompTIA Official Training . The Program continues with AWS Fundamentals, Architecting on AWS and finishes with training for a SysOps Administrator. Classes are delivered through our remote top rated On line Live Delivery by our "best in the world instructors." Students will also be given the additional On Line Anytime AWS training to reinforce the knowledge they gained in our live instructor led classes. Students are also trained in professional communication courses along with project management to assure our students who complete our program are trained to be well rounded IT Professionals.

AWS certification is a level of Amazon Web Services cloud expertise that an IT professional obtains after passing one or more exams the public cloud provider offers. IT pros gain **AWS** certifications to demonstrate and validate technical cloud knowledge and skills.

Prerequisites

A High school diploma or equivalency is required.

Acquired Skills

Students will learn to reach customers with AWS. - Implement AWS storage and database services. - Optimize compute and network services. - Use AWS management tools. - Secure an AWS deployment. , working knowledge of distributed systems, familiarity with general networking concepts, working knowledge of multi-tier architectures, & familiarity with cloud computing concepts - Implement AWS storage and database services. - Optimize compute and network services. - Use AWS management tools. - Secure an AWS deployment.

Effective Communication and Interpersonal communication skills.

Job Titles (Job Titles related to IT Training stretch Horizontally, they can vastly vary, the list below is a sampling but not limited to)

AWS Architect Cloud Computing AWS Operations Cloud Administrator

Course Information

Hours: 258	Approximately 13 Weeks	Price	\$9850.00
Course	Course		Hours
CompTIA Clo	oud		80
New Horizon	s Training for AWS Fundamentals		8
Architecting (Certification	on AWS n – AWS Certified Solutions Architect – Associate		24
	s Training for AWS: Systems Operations n – AWS Certified SysOps Administrator – Associate		32
On Line Trair	ning for Amazon Web Services Basic Series		40
On Line Train	ning for Amazon Web Services Intermediate Series		40
Communicati	on Strategies		18
Interpersonal	Skills 3		8
Project Mana	gement Essentials		8



*TWO AWS Exam Vouchers and Exam Preps AWS-CSAA AWS-SAA 500	
Price	\$9,478.00
CompTIA Cloud	\$68.00
New Horizons Training for AWS Fundamentals	\$0.00
Architecting on AWS Certification – AWS Certified Solutions Architect – Associate	\$0.00
New Horizons Training for AWS: Systems Operations Certification – AWS Certified SysOps Administrator – Associate	\$199.00
Communication Strategies	\$10.00
Interpersonal Skills 3	\$10.00
Project Management Essentials	\$10.00
Total Textbook Cost (required and non-refundable)	\$297.00
Exam	\$0.00
Registration Fee (non-refundable)	\$75.00
Total Program Cost	\$9,850.00

^{*}It is the student responsibility to take all certification exams within six months of completion of their original program completion date at that time, all exam vouchers expire. All extension must be approved by the Director of Education.



INDIVIDUAL COURSE ENROLLMENT

New Horizons Career Development Solutions offers our students many training options. In addition to our approved programs, BPPE "Registered" course offerings are available which include: individual classroom learning and Club memberships.

CLASSROOM LEARNING

As the foundation of Integrated Learning, the classroom experience is enriching, dynamic, and valuable for our students. Our traditional classroom delivery method includes instructor lecture and demonstration, followed by student practice through hands on labs.

DESKTOP APPLICATIONS

Class	Days	Hours	Price
Business Skills			
Grammar Skills	2	16	\$395
Business Writing	2	16	\$395
Effective Presentations	2	16	\$395
Time Management	2	16	\$590
Advanced Business Writing	1	8	\$395
Advanced Communication Skills	2	16	\$395
Business Etiquette	1	8	\$395
Effective Business Writing	2	16	\$395
Email Etiquette	1	8	\$395
Interviewing Skills	1	8	\$395
Managerial Leadership	1	8	\$395
Negotiating	1	8	\$395
Organizational Skills	1	8	\$395
Project Management Fundamentals	1	8	\$395
Six Sigma White Belt	1	7	\$700
Six Sigma Yellow Belt	2	14	\$1400
Six Sigma Green Belt	3	21	\$2100
Six Sigma Black Belt	5	35	\$3500
Contact Management			
ACT! 6.0 - Level 1	1	8	\$295
Databases			
Access 2013/2016 - Level 1	2	16	\$590
Access 2013/2016 - Level 2	2	16	\$590
Access 2013/2016 - Level 3	2	16	\$590
Crystal Reports XI - Level 1	2	16	\$990
Crystal Reports XI - Level 2	2	16	\$990
VBA for Excel	2	16	\$790
VBA for Access	2	16	\$790
Desktop Presentations			
PowerPoint 2013/2016 - Level 1	1	8	\$295
PowerPoint 2013/2016 - Level 2	1	8	\$295
Desktop Publishing			
InDesign CS6/CC Level 1	2	16	\$790
InDesign CS6/CC Level 2	2	16	\$790
Acrobat 9.0 Level 1	1	8	\$395
Acrobat 9.0 Level 2	1	8	\$395



DESKTOP APPLICATIONS (CONTINU	ED)		
Class	Days	Hour	Price
Developer	3		
XHTML 4 - Level 1	1	8	\$395
XHTML 4 - Level 2	1	8	\$395
XHTML 4 - Level 3	1	8	\$395
Fundamentals			
Computers Made Easy	1	8	\$295
Graphics/Web Design			
Illustrator CS6/CC - Level 1 Creating Basic Illustrations	2	16	\$790
Illustrator CS6/CC - Level 2 Creating Complex Illustrations	2	16	\$790
Photoshop CS6/CC - Level 1 Basic Image Enhancement	2	16	\$790
Photoshop CS6/CC - Level 2 Redefined Masking, Image Effects, and Retouching	2	16	\$790
Photoshop CS6/CC – Photo Printing and Color	1	8	\$395
AutoCAD			+ -
AutoCAD Level 1: Essentials	3	24	\$1495
AutoCAD Level 2: Intermediate	2	16	\$1195
AutoCAD Level 3: Creating and Presenting 3D Models	3	24	\$1495
Internet			
Dreamweaver CS6/CC - Level 1	2	16	\$790
Dreamweaver CS6/CC - Level 2	2	16	\$790
FrontPage 2003 - Level 1	1	8	\$395
Multimedia			
Animate - Level 1	2	16	\$790
Animate - Level 2	2	16	\$790
Operating Systems			
Windows XP - Level 1	1	8	\$295
Windows XP - Level 2	1	8	\$295
Windows Vista – Level 1	1	8	\$295
Windows Vista – Level 2	1	8	\$295
Windows 7-Level One	1	8	\$295
Windows 7-Level Two	1	8	\$295
Personal Productivity			·
Outlook 2013/2016 – Level 1	1	8	\$295
Outlook 2013/2016 - Level 2	1	8	\$295
Outlook 2013/2016 - Level 3	1	8	\$295
Project Management			
Project 2013/2016 - Level 1	1	8	\$395
Project 2013/2016 - Level 2	1	8	\$395
Project+ (CompTIA)	5	35	\$2,475
Visio Professional 2010/2013 Level 1	1	8	\$395
Visio Professional 2010/2013 Level 2	1	8	\$395
Spreadsheets		_	
Excel 12013/2016 - Level 1	1	8	\$295.
Excel 12013/2016 - Level 2	1	8	\$295.



Excel 12013/2016 - Level 3	1	8	\$295.
Word Processing			
Word 12013/2016 - Level 1	1	8	\$295
Word 12013/2016 - Level 2	1	8	\$295
Word 12013/2016 - Level 3	1	8	\$295

TECHNICAL TRAINING CLASSES

Class	Days	Hours	Price
CISCO			
Building Cisco Multi-Layer Switched Networks (BCMSN)	5	35	\$3,395
Implementing Secure Converged Wide Area Network (ISCW)	5	35	\$3,395
Building Scalable Cisco Internetworks (BSCI)	5	35	\$3,395
Optimizing Converged Cisco Networks (ONT)	5	35	\$3,395
Securing Networks with PIX and ASA (SNPA)	5	35	\$3,395
Interconnecting Cisco Network Devices (ICND) Part 1	5	35	\$2,995
Interconnecting Cisco Network Devices (ICND) Part 2	5	35	\$2,995
Cisco Implementing Cisco Unified Wireless Networking Essentials (IUWNE)	5	35	\$3,395
Cisco Securing Networks with PiX and ASA (SNPA)	5	35	\$3,395
Cisco Implementing Cisco IOS Unified Communications (IIUC)	5	35	\$3,395
Implementing Cisco IOS Network Security (IINS)	5	35	\$3,395
Implementing Cisco IP Routing (ROUTE)	5	35	\$3,395
Implementing Cisco Switched Networks (SWITCH)	5	35	\$3,395
Interconnecting Cisco Networking Devices Accelerated (CCNAX)	5	35	\$3,395
Securing Networks with ASA Fundamentals (SNAF)	5	35	\$3,395
Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)	5	35	\$3,395
Citrix			
CTX-1259 CI Citrix XenApp 5 for Windows Server 2003: Administration	5	35	See Website
CTX-1264 BI Citrix Presentation Server 4.5 and XenApp 5.0 for Windows Server 2003: Support	3	21	See Website
CTX-1308AI Citrix Access Gateway 4.5 Advanced Addition: Administration	2	14	See Website
CTX-1327AI Citrix Password Manager 4.5: Administration	2	14	See Website
CTX-1456 Al Citrix Access Suite 4.0: Build/Test	2	14	See Website
CTX-1256BI Citrix Presentation Server 4.0: Administration	4	28	See Website
CXS-200-11 Implementing Citrix XenServer Enterprise Server 2008	2	35	See Website
CMB-200-aa Implementing the Citrix Desktop Delivery	5	35	See Website
CXA-300-1I Advanced Administration for Citrix XenApp 5.0 for Windows Server 2008	5	35	See Website
CAG200-11 Implementing Citrix Access Gateway 9.0 Enterprise Edition	2	14	See Website
CMB-200-2I Implementing the Citrix Desktop Delivery Infrastructure	5	35	See Website
CMB-201-1I Implementing Citrix XenApp Platinum Edition Components	5	35	See Website
CNS-200-1I Basic Administration for Citrix NetScaler 9.0	5	35	See Website
CTX-1259CI Citrix XenApp 5 for Windows Server 2003: Administration	5	35	See Website
CTX-1264 BI Citrix Presentation Server 4.5 and XenApp 5.0 for Windows Server t	3	21	See Website
CXA-100-1I Providing Help Desk Support for Citrix XenApp	2	14	See Website
CXA-300-1I Advanced Administration for Citrix XenApp 5.0 for Windows Server 08	5	35	See Website
CXS-200-1I Implementing Citrix XenServer Enterprise Edition 5.0	2	14	See Website
Hardware			
A+ Certification – Essentials-IT /Remote/Depot Support Technician	10	70	\$3,595.00
Network+ Certification	5	35	\$2,475.00



Information Security			
Certified Ethical Hacker	5	35	\$2,895
Computer Hacking Forensics Investigator	5	35	\$2,895
New Horizons Career Development Solutions Training for CISSP Certification	5	35	\$2,995
Security+ Certification	5	35	\$2,475
Linux/Unix			
Linux+ Certification	5	35	\$2,475
Microsoft Applications			<u></u>
2030 Creating Reporting Solutions Using Microsoft SQL Server 2000 Reporting Services	2	14	\$990
2124 Programming with C Sharp			
	5	35	\$2475
Microsoft Exchange Server		0.1	φ4.40F
2011 Troubleshooting Microsoft Exchange Server 2003	3	21	\$1,485
2400 Implementing and Managing Microsoft Exchange Server 2003 10135 Configuring, Managing Microsoft Exchange Server 2010	5 5	35 35	\$2475 \$2475
10233 Designing and Deploying Messaging Solutions with Exchange Server 2010	5	35	\$2475
2008 Designing and Planning Exchange Server 2003 Organization	2	14	\$990
5047 Introduction to Installing and Managing Microsoft Exchange Server 2007	3	21	\$1,485
5049 Managing Messaging Security using Microsoft Exchange Server 2007	2	14	\$990
5050 Recovering Messaging Servers and Databases using Exchange 2008	1	7	\$990
5053 Designing a messaging Infrastructure Using Exchange 2007	3	21	\$1,485
5051 Monitoring and Troubleshooting Exchange Server 2007	2	14	\$990
3910 Getting Started with Microsoft Exchange Server 2007	1	14	\$490
5054 Designing a high Availability Messaging Solution Using MS Exchange Server 3938 Updating Your Skills from Microsoft Exchange 2000 Server or Microsoft Exchange Server 2003 to	2	14	\$990
Microsoft Exchange Server 2007	3	21	\$1,485
5054 Designing a High Availability Messaging Solution Using Microsoft Exchange Server 2007	2	14	\$990
Microsoft Office - Technical			
10174 Configuring, Managing SharePoint 2010	5	35	\$2475
10175 SharePoint 2010 Application Development	5	35	\$2475
10231 Designing and Deploying Microsoft SharePoint 2010	5	35	\$2475
10232 Designing and Developing Microsoft SharePoint 2010 Applications	5	35	\$2475
50046 Introduction to Development Using Windows SharePoint Services 3.0	2	14	\$990
50352 SharePoint 2010 Overview for Developers	2	14	\$990
50353 SharePoint 2010 Overview for End Users	3	21	\$1,485
5060 Implementing Windows SharePoint Services 3.0	2	14	\$990
5061 Implementing Microsoft Office SharePoint Server 2007	3	21	\$1,485
Microsoft SharePoint Designer 2007 Level 1	1	7	\$490
Microsoft SharePoint Designer 2007 Level 2	1	7	\$490
SharePoint Fundamentals	+		
	3	21	\$1,485
Windows SharePoint Services 3.0 – Level 1	2	14	\$990
Windows SharePoint Services 3.0 – Level 1	2	14	\$990
50047 Advanced IT pro Course for MS Office Sharepoint 2007	5	35	\$2475
50051 Architecting Portals and Collaboration Solutions with MS office Sharepoint 2007	2	14	\$990
50064 Advanced Sharepoint Development 5 days	5	35	\$2475
50149 Sharepoint 2007 Operations 5 days	5	35	\$2475
50227 Sharepoint 2007 End User 3 days	3	21	\$1,485
50351 Sharepoint 2010 for Developers 2 days	2	14	\$990
50354 Sharepint 2010 ofr Designer	 		Ţ.70
Microsoft.NET			
2072 Administering a Microsoft SQL Server 2000 Database	5	35	\$2475
· · · · · · · · · · · · · · · · · · ·	-		



2073 Programming a Microsoft SQL Server 2000 Database	5	35	\$2475
2310 Developing Microsoft ASP.NET Web Applications Using Visual Studio.NET	5	35	\$2475
2349 programming with the Microsoft.NET Framework (Visual C Sharp.NET)	5	35	\$2475
2373 Programming with Microsoft Visual Basic .NET	5	35	\$2475
2389 Programming with Microsoft ADO.NET	3	21	\$1,485
2415 Programming with the Microsoft.NET Framework (Microsoft Visual Basic.NET)	5	35	\$2475
2524 Developing XML Web Services Using Microsoft ASP.NET	3	21	\$1,485
2526 Developing Distributed Applications with Microsoft.NET Remoting	2	14	\$990
2546 Core Windows Forms Technologies with Microsoft Visual Studio 2005	3	21	\$1,485
2547 Advanced Windows Forms Technologies with Microsoft Visual Studio 2005	2	14	\$990
2555 Developing Microsoft.NET Applications for Windows (Visual C Sharp.NET)	5	35	\$2475
2565 Developing Microsoft .NET Applications for Windows (Visual Basic.NET)	5	35	\$2475
2557 Building COM+ Applications Using Microsoft .NET Enterprise Services	5	35	\$2475
2558 Programming with Managed Extensions for Microsoft Visual C++.NET	3	21	\$1,485
2559 Introduction to Microsoft Visual Basic .NET Programming with Microsoft.NET	5	35	\$2475
2565 Developing Microsoft .NET Applications for Windows (Visual Basic.NET)	5	35	\$2475
2609 Introduction to C Sharp Programming with Microsoft .NET	5	35	\$2475
2640 Upgrading Web Development Skills from ASP to Microsoft ASP.NET Daytime Classes	3	21	\$1,485
2657 Programming Microsoft Access 2002	3	21	\$1,485
2663 Programming with XML in the Microsoft.NET Framework	3	21	\$1,485
2667 Introduction to Programming	3	21	\$1,485
2733 Updating Your Database Administration Skills to Microsoft SQL Server 2005	3	21	\$1485
2734 Updating Your Database Development Skills to Microsoft SQL Server 2005	3	21	\$1,485
4994 Introduction to Programming Microsoft .Net applications	5	35	\$2,475
4995 Programming with Microsoft .Net Framework	5	35	\$2,475
6463 Visual Studio 2008 ASP.NET 3.5	2	14	\$990
6464 Visual Studio 2008 ADO.NET 3.5	2	14	\$990
10266 Programming with C# using Microsoft .NET Framework 4	5	35	\$2,475
2710 Analyzing Requirements and Defining Microsoft .NET Solution Architectures	5	35	\$2,475
Microsoft Windows			<i>Ψ</i> 2/170
2087 Implementing Microsoft Windows 2000 Clustering	3	21	\$1,485
2152 Implementing Microsoft Windows 2000 Professional and Server	5	35	\$2475
2153 Implementing a Microsoft Windows 2000 Network Infrastructure	5	35	\$2475
2154 Implementing and Administering Microsoft Windows 2000 Directory Services	5	35	\$2475
2207 Windows Server 2003 Upgrade Workshop for MCSE on Windows 2000	5	35	\$2475
2208 Updating Support Skills from Microsoft Windows NT 4.0 to Microsoft Windows Server 2003	3	21	\$1,485
2209 Updating Systems Administrator Skills from Microsoft Windows 2000 to Windows Svr. 2003	2		
· · · · ·		14	\$990
2261 Supporting Users Running the Microsoft Windows XP Operating System 2363 Supporting Users Running Applications on a Microsoft Windows XP Operating System	3	21 14	\$1,485
2262 Supporting Users Running Applications on a Microsoft Windows XP Operating System 2272 Implementing and Supporting Microsoft Windows XP Professional	2		фЭ.4 7 Г
	5	35	\$2475
2710 Analyzing Requirements and Defining Microsoft .NET Solution Architectures	5	35	\$2475
2717 Introduction to Microsoft .NET Development	2	14	\$990 \$2475
2732 Planning, Deploying and Managing an Enterprise Project Management Solution	5	35	\$2475
2810 Fundamentals of Network Security 10150 Undating Your Windows Server 2009 Technology Specialist Skills to D2 (Pota)	3	28	\$1,980
10159 Updating Your Windows Server 2008 Technology Specialist Skills to R2 (Beta) Microsoft Other - Technical	3	21	\$1,485
2723 Microsoft SQL Server 2000 for Experienced Database Professionals	3	21	\$1,485
2823 Implementing and Administering Security in a Microsoft Windows Server 2003 Network	5	35	\$2475



2824 Deploying and Managing Microsoft Internet Security and Acceleration Server 2004 4 28 \$1,980				
	2824 Deploying and Managing Microsoft Internet Security and Acceleration Server 2004	4	28	\$1.980
2273 Managing and Maintaining a Microsoft Windows Server 2003 Environment		•		4.17.00
2274 Managing a Microsoft Windows Server 2003 Environment 5 35 \$2475 2275 Maintaining a Microsoft Windows Server 2003 Environment 3 21 \$1,485 2276 Implementing a MS Windows Server 2003 Retwork Infrastructure - Network Hosts 2 14 \$990 2277 Implementing and Maintaining a MS Windows Server 2003 Network Infrastructure 5 35 \$2475 2278 Planning, implementing, and Maintaining a MS Server 2003 Network Infrastructure 5 35 \$2475 2278 Designing and Windrows Server 2003 Network Infrastructure 5 35 \$2475 2282 Designing and Windrows Server 2003 Active Diversion of Microsoft Sol. 3 \$2475 2285 Installing, Configuring, and Administering Microsoft Windows XP Professional 2 14 \$990 Microsoft Sol. 3 \$2475 \$2278 \$2378 \$2475 \$2475 2783 Updating Your Database Administration Skills to Microsoft Sol. Server 2005 3 \$21 \$148 2738 Updating Your Database Administration Skills to Microsoft Sol. Server 2005 3 \$21 \$1485 2738 Windrigo Controles Using Microsoft Sol. Server 2005 3 \$21 \$1485 <		E	25	¢247E
2275 Implementing a Microsoft Windows Server 2003 Environment 3 21 \$1.485 2276 Implementing a MS Windows Server 2005 Retwork Infrastructure - Network Hosts 2 14 \$5990 2277 Implementing Windows Server 2003 Retwork Infrastructure 5 35 \$2475 2279 Planning and Maintaining and Microsoft Windows Server 2003 Retwork Infrastructure 5 35 \$2475 2279 Planning Implementing, and Maintaining and Server 2003 Retwork Infrastructure 5 35 \$2475 2282 Designing and SW Windows Server 2004 Designing and Server 2005 Certification of Server 2005 Server 2005 2 14 \$990 Microsoft SQL Server 2000 Designing and Microsoft SQL Server 2000 Designing Server 2005 3 21 \$1485 2734 Updating Your Destalase Development Skills to Microsoft SQL Server 2005 3 21 \$1485 2773 Writing Questes Using Microsoft SQL Server 2005 Destalases 5 35 \$2475 2778 Writing Questes Using Microsoft SQL Server 2005 Transact-SQL 3 21 \$1485 2778 Writing Questes Using Microsoft SQL Server 2005 Transact-SQL 3				
2277 Implementing a MS Windows Server 30. Network Infrastructure - Network Horists	0 0			
2272 Implementing Managing and Maintaining a Microsoft Windows Server 5 35 \$2475 2278 Planning and Maintaining and MS Windows Server 2003 Network Infrastructure 5 35 \$2475 2279 Planning, Implementing, and Maintaining a MS Server 2003 Active Directory 5 35 \$2475 2282 Designing a MS Windows Server 038 Active Directory and Network Infrastructure 5 35 \$2475 2282 Designing a MC Windows Server 038 Active Directory and Network Infrastructure 5 35 \$2475 2282 Designing a MC Windows Server 038 Calve Directory and Network Infrastructure 5 35 \$2475 2282 Designing a Microsoft SOL 5 35 \$2475 2073 Administering a Microsoft SOL Server 2000 Database 5 35 \$2475 2733 Updating Your Database Development Skills to Microsoft SOL Server 2005 3 21 \$1485 2734 Updating Your Database Development Skills to Microsoft SOL Server 2005 3 21 \$1485 2737 Updating Your Database Development Skills to Microsoft SOL Server 2005 3 21 \$1485 2737 Updating A Microsoft SOL Server 2005 Database 5 35 \$2475 2738	- v			
Page Panning and Maintaining a MIS Windows Server 2003 Active Directory 5 35 32475				
2282 Designing a MS Windows Server 03 Active Directory and Network Infrastructure	0 0			
2285 Installing, Configuring, and Administering Microsoft Windows XP Professional 2 14 \$990				
Microsoft SQL				
2072 Administering a Microsoft SQL Server 2000 Database 5 35 \$2475 2073 Programming a Microsoft SQL Server 2000 Database 5 35 \$2475 2733 Updating Your Database Administration Skills to Microsoft SQL Server 2005 3 2 1 \$1485 2778 Writing Queries Using Microsoft SQL Server 2008 Transact-SQL 3 21 \$1485 2779 Implementing a Microsoft SQL Server 2005 Database 5 35 \$2475 2780 Mining Allerosoft SQL Server 2005 Database 5 35 \$2475 2780 Mining Allerosoft SQL Server 2005 Database 5 35 \$2475 2780 Designing Microsoft SQL Server 2005 Database 5 35 \$2475 2780 Designing Microsoft SQL Server 2005 Database 5 35 \$2475 2780 Designing Microsoft SQL Server 2005 Database 5 35 \$2475 2780 Designing Microsoft SQL Server 2005 Databases 5 35 \$2475 2780 Designing Microsoft SQL Server 2005 Databases 2 2 14 \$2990 2783 Designing Microsoft SQL Server 2005 Databases 2 2 14 \$2990 2783 Designing Microsoft SQL Server 2005 Databases 2 2 14 \$2990 2784 Tuning and Optimizing Queries Using Microsoft SQL Server 2005 1 7 7 \$4455 2786 Designing Microsoft SQL Server 2005 1 2 1 4 \$2990 2788 Designing Microsoft SQL Server 2005 Infrastructure and Services 2 1 4 \$2990 2788 Designing A High Availability Database Solutions Using MS SQL Server 2005 2 1 1 \$290 7 Troubleshooting and Optimizing Service Microsoft SQL Server 2005 1 2 1 4 \$2990 2788 Designing a High Availability Database Solutions Using MS SQL Server 2005 3 2 1 \$1485 2790 Troubleshooting and Optimizing Microsoft SQL Server 2005 Patabases and Services 3 1 21 \$1485 2799 Troubleshooting and Optimizing Microsoft SQL Server 2005 Analysis Services 3 2 1 \$1485 2799 Implementing and Maintaining Microsoft SQL Server 2005 Analysis Services 3 2 1 \$1485 2799 Implementing and Maintaining Microsoft SQL Server 2006 Reporting Services 3 2 1 \$1485 2799 Designing an E TL Solution Architecture Using MS SQL Services 3 2 1 \$1485 2799 Designing and E TL Solution Architecture Using MS SQL Services 3 2 1 \$1485 2799 Designing and E TL Solution Architecture Using SQL Services 5 3 \$2475 6232 Implementing and Maintaining Microsof			14	\$990
2073 Programming a Microsoft SOL Server 2000 Database 5 35 \$2475 2733 Updating Your Database Administration Skills to Microsoft SOL Server 2005 3 21 \$1485 2734 Updating Your Database Development Skills to Microsoft SOL Server 2005 3 21 \$1485 2778 Writting Queries Using Microsoft SOL Server 2008 Tansact-SOL 3 21 \$1485 2778 United Training a Microsoft SOL Server 2005 Database 5 35 \$2475 2780 Designing Microsoft SOL Server 2005 Databases 5 35 \$2475 2780 Designing Microsoft SOL Server 2005 Databases 2 14 \$990 2783 Designing Microsoft SOL Server 2005 Everver 2005 1 7 \$495 2780 Designing Microsoft SOL Server 2005 Intrastructure and Services 2 14 \$990 2780 Type Seguring Security for Microsoft SOL Server 2005 3 21 \$1485 2787 Designing Microsoft SOL Server 2005 Intrastructure and Services 2 14 \$990 2787 Designing Security for Microsoft SOL Server 2005 3 21 \$1485 2788 Designing A Han Avaliability Database Solutions Using MS SOL Server 2005 3 <t< td=""><td>Microsoft SQL</td><td></td><td></td><td></td></t<>	Microsoft SQL			
2733 Updating Your Database Administration Skills to Microsoft SQL Server 2005 3 21 \$1485 2734 Updating Your Database Development Skills to Microsoft SQL Server 2005 3 21 \$1485 2778 Writing Queries Using Microsoft SQL Server 2008 Transact-SQL 3 21 \$1485 2778 Undergrang Microsoft SQL Server 2005 Database 5 35 \$2475 2780 Maintaining a Microsoft SQL Server 2005 Database 5 35 \$2475 2781 Designing Microsoft SQL Server 2005 Server-Side Solutions 3 21 \$1485 2782 Designing Microsoft SQL Server 2005 Server-Side Solutions 3 21 \$1485 2783 Designing Microsoft SQL Server 2005 Server-Side Solutions 3 21 \$1485 2783 Designing Microsoft SQL Server 2005 Server 2005 1 7 \$495 2784 Tuning and Oplimizing Queries Using Microsoft SQL Server 2005 3 21 \$1485 2786 Designing Security for Microsoft SQL Server 2005 3 21 \$1485 2786 Designing Security for Microsoft SQL Server 2005 3 21 \$1485 2789 Administering and Microsoft SQL Server 2005 3 21	2072 Administering a Microsoft SQL Server 2000 Database	5	35	\$2475
2734 Updating Your Database Development Skills to Microsoft SQL Server 2005 3 21 \$1485 2778 Writing Queries Using Microsoft SQL Server 2005 Transact-SQL 3 21 \$1485 2779 Implementing a Microsoft SQL Server 2005 Database 5 35 \$2475 2780 Designing Microsoft SQL Server 2005 Database 5 35 \$2475 2781 Designing Microsoft SQL Server 2005 Server-Side Solutions 3 21 \$1485 2782 Designing Microsoft SQL Server 2005 Databases 2 14 \$990 2783 Designing Microsoft SQL Server 2005 Databases 2 14 \$990 2784 Turning and Optimizing Queries Using Microsoft SQL Server 2005 1 7 \$4495 2784 Turning and Optimizing Queries Using Microsoft SQL Server 2005 3 21 \$1485 2786 Designing Microsoft SQL Server 2005 Infrastructure and Services 2 14 \$990 2787 Designing Security for Microsoft SQL Server 2005 2 14 \$990 2788 Designing and High Availability Database Solutions Using MS SQL Server 2005 3 21 \$1485 2789 Designing and End Availability Database Servers using MS SQL Server 2005 3 <td>2073 Programming a Microsoft SQL Server 2000 Database</td> <td>5</td> <td>35</td> <td>\$2475</td>	2073 Programming a Microsoft SQL Server 2000 Database	5	35	\$2475
2778 Writing Oueries Using Microsoft SQL Server 2005 Database	2733 Updating Your Database Administration Skills to Microsoft SQL Server 2005	3	21	\$1485
2779 Implementing a Microsoft SOL Server 2005 Database 5 35 \$2475 2780 Maintaining a Microsoft SOL Server 2005 Database 5 35 \$2475 2781 Designing Microsoft SOL Server 2005 Databases 2 14 \$990 2783 Designing Microsoft SOL Server 2005 Databases 2 14 \$990 2783 Designing Microsoft SOL Server 2005 Intersoft SOL Server 2005 1 7 \$445 2784 Turing and Optimizing Queries Using Microsoft SOL Server 2005 3 21 \$1485 2786 Designing Microsoft SOL Server 2005 Infrastructure and Services 2 14 \$990 2787 Designing Security for Microsoft SOL Server 2005 2 14 \$990 2788 Designing all-Igh Availability Database Server 2005 2 14 \$990 2780 Eveling and Automating Microsoft SOL Server 2005 Databases and Servers 2 14 \$990 2790 Implementing and Maintaining Microsoft SOL Server 2005 Nanlysis Services 3 21 \$1485 2791 Implementing and Maintaining Microsoft SOL Server 2005 Sol, Server 2005 3 21 \$1485 2792 Implementing and Maintaining Microsoft SOL Server 2006 Reporting Services 3 </td <td>2734 Updating Your Database Development Skills to Microsoft SQL Server 2005</td> <td>3</td> <td>21</td> <td>\$1485</td>	2734 Updating Your Database Development Skills to Microsoft SQL Server 2005	3	21	\$1485
2780 Maintaining a Microsoft SQL Server 2005 Database 5 35 \$2475 2781 Designing Microsoft SQL Server 2005 Every 2005 Databases 2 14 \$990 2782 Designing Microsoft SQL Server 2005 Databases 2 14 \$990 2783 Designing the Data Tier for Microsoft SQL Server 2005 1 7 \$495 2784 Tuning and Optimizing Queries Using Microsoft SQL Server 2005 3 21 \$1485 2786 Designing Microsoft SQL Server 2005 Infrastructure and Services 2 14 \$990 2788 Designing Security for Microsoft SQL Server 2005 2 14 \$990 2788 Designing a High Availability Database Solutions Using MS SQL Server 2005 2 14 \$990 2789 Administering and Automating MS SQL Server 2005 Databases and Servers 2 14 \$990 2790 Troubleshooting and Optimizing Database Servers using MS SQL Server 2005 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Analysis Services 3 21 \$1485 2792 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2795 Designing an ETL Solution Architecture Using	2778 Writing Queries Using Microsoft SQL Server 2008 Transact-SQL	3	21	\$1485
2781 Designing Microsoft SQL Server 2005 Server-Side Solutions 3 21 \$1485 2782 Designing Microsoft SQL Server 2005 Databases 2 14 \$990 2783 Designing the Data Tier for Microsoft SQL Server 2005 1 7 \$495 2784 Tuning and Optimizing Queries Using Microsoft SQL Server 2005 3 21 \$1485 2786 Designing Microsoft SQL Server 2005 Infrastructure and Services 2 14 \$990 2787 Designing Security for Microsoft SQL Server 2005 Databases 2 14 \$990 2788 Designing a High Availability Database Solutions Using MS SQL Server 2005 3 21 \$1485 2789 Administering and Automating MS SQL Server 2005 Databases and Servers 2 14 \$990 27990 Troubleshooting and Optimizing Databases Servers sught MS SQL Server 2005 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Analysis Services 3 21 \$1485 2792 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2797 Desi	2779 Implementing a Microsoft SQL Server 2005 Database	5	35	\$2475
2782 Designing Microsoft SQL Server 2005 Databases 2 14 \$990 2783 Designing the Data Tier for Microsoft SQL Server 2005 1 7 \$495 2784 Turling and Optimizing Queries Using Microsoft SQL Server 2005 3 21 \$1485 2786 Designing Microsoft SQL Server 2005 Infrastructure and Services 2 14 \$990 2787 Designing Security for Microsoft SQL Server 2005 2 14 \$990 2788 Designing a High Availability Database Solutions Using MS SQL Server 2005 3 21 \$1485 2789 Administering and Automating MS SQL Server 2005 Databases and Servers 2 14 \$990 2790 Troubleshooting and Optimizing Database Servers using MS SQL Server 2005 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Analysis Services 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2793 Designing an Ert. Solution Architecture Using MS SQL 05 Integration Services 3 21 \$1485 2	2780 Maintaining a Microsoft SQL Server 2005 Database	5	35	\$2475
2783 Designing the Data Tier for Microsoft SQL Server 2005 1 7 \$495 2784 Tuning and Oplimizing Queries Using Microsoft SQL Server 2005 3 21 \$1485 2786 Designing Microsoft SQL Server 2005 Infrastructure and Services 2 14 \$990 2787 Designing Security for Microsoft SQL Server 2005 2 14 \$990 2788 Designing a High Availability Database Solutions Using MS SQL Server 2005 3 21 \$1485 2789 Administering and Aubmating MS SQL Server 2005 Databases and Servers 2 14 \$990 2790 Troubleshooting and Oplimizing Database Servers using MS SQL Server 2005 3 21 \$1485 2790 Troubleshooting and Oplimizing Database Servers using MS SQL Server 2005 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Integration Services 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 2795 Designing a Peopting Solution Architecture Using MS SQL 05 Analysis Services 3 21 \$1485	2781 Designing Microsoft SQL Server 2005 Server-Side Solutions	3	21	\$1485
2783 Designing the Data Tier for Microsoft SQL Server 2005 1 7 \$495 2784 Tuning and Oplimizing Queries Using Microsoft SQL Server 2005 3 21 \$1485 2786 Designing Microsoft SQL Server 2005 Infrastructure and Services 2 14 \$990 2787 Designing Security for Microsoft SQL Server 2005 2 14 \$990 2788 Designing a High Availability Database Solutions Using MS SQL Server 2005 3 21 \$1485 2789 Administering and Aubmating MS SQL Server 2005 Databases and Servers 2 14 \$990 2790 Troubleshooting and Oplimizing Database Servers using MS SQL Server 2005 3 21 \$1485 2790 Troubleshooting and Oplimizing Database Servers using MS SQL Server 2005 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Integration Services 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 2795 Designing a Peopting Solution Architecture Using MS SQL 05 Analysis Services 3 21 \$1485	2782 Designing Microsoft SQL Server 2005 Databases	2	14	\$990
2786 Designing Microsoft SQL Server 2005 Infrastructure and Services 2 14 \$990 2787 Designing Security for Microsoft SQL Server 2005 2 14 \$990 2788 Designing a High Availability Database Solutions Using MS SQL Server 2005 3 21 \$1485 2789 Administering and Automating MS SQL Server 2005 Databases and Servers 2 14 \$990 2790 Troubleshooting and Optimizing Database Servers using MS SQL Server 2005 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2792 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2795 Designing an ETL Solution Architecture Using SQL 50 Integration Services 2 14 \$990 2796 Designing an Appring Solution Architecture Using MS SQL05 Reporting Services 3 21 \$1485 2799 Designing a Reporting Solution Architecture Using MS SQL05 Reporting Services 3 <t< td=""><td></td><td>1</td><td>7</td><td>\$495</td></t<>		1	7	\$495
2786 Designing Microsoft SQL Server 2005 Infrastructure and Services 2 14 \$990 2787 Designing Security for Microsoft SQL Server 2005 2 14 \$990 2788 Designing a High Avaliability Database Solutions Using MS SQL Server 2005 3 21 \$1485 2789 Administering and Automating MS SQL Server 2005 Databases and Servers 2 14 \$990 2790 Troubleshooting and Optimizing Database Servers using MS SQL Server 2005 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Reparting Services 3 21 \$1485 2792 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2795 Designing an ETL Solution Architecture Using SQL OS Analysis Services 2 14 \$990 2796 Designing a Reporting Solution Architecture Using SQL OS Analysis Services 2 14 \$990 2797 Designing a Reporting Solution Architecture Using MS SQL Services 3 21	2784 Tuning and Optimizing Queries Using Microsoft SQL Server 2005	3	21	\$1485
2787 Designing Security for Microsoft SQL Server 2005 2 14 \$990 2788 Designing a High Availability Database Solutions Using MS SQL Server 2005 3 21 \$1485 2789 Administering and Automating MS SQL Server 2005 Databases and Servers 2 14 \$990 2790 Troubleshooting and Optimizing Database Servers using MS SQL Server 2005 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Analysis Services 3 21 \$1485 2792 Implementing and Maintaining Microsoft SQL Server 2005 Integration Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2795 Designing an ETL Solution Architecture Using MS SQL 05 Integration Services 2 14 \$990 2796 Designing a Reporting Solution Architecture Using MS SQL05 Reporting Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL05 Reporting Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL05 Reporting Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL05 Reporting Services		2	14	
2788 Designing a High Availability Database Solutions Using MS SQL Server 2005 3 21 \$1485 2789 Administering and Automating MS SQL Server 2005 Databases and Servers 2 14 \$990 2790 Troubleshooting and Optimizing Database Servers using MS SQL Server 2005 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Analysis Services 3 21 \$1485 2792 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2792 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2795 Designing an ETL Solution Architecture Using MS SQL 05 Integration Services 2 14 \$990 2796 Designing an Analysis Solution Architecture Using MS SQL05 Reporting Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL05 Reporting Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL05 Reporting Services 3 21 \$1485 2623 Implementing a Microsoft SQL Server 2008 Batabase 5 35 \$2475 6231 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services <		2	14	\$990
2789 Administering and Automating MS SQL Server 2005 Databases and Servers 2 14 \$990 2790 Troubleshooting and Optimizing Database Servers using MS SQL Server 2005 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Analysis Services 3 21 \$1485 2792 Implementing and Maintaining Microsoft SQL Server 2005 Integration Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2795 Designing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2795 Designing an ETL Solution Architecture Using MS SQL 05 Integration Services 2 14 \$990 2796 Designing an Analysis Solution Architecture Using MS SQL 05 Analysis Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL 05 Analysis Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL 05 Reporting Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL 50 Analysis Services 2 14 \$990 26231 Maintaining a Microsoft SQL Server 2008 Database 5 35 \$2475 26232 Implementing a Microsoft SQL Server 2008 Database 5 35 \$2475 26234 Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services 3 21 \$1485 26236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 26236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 26236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 26236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 26236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 26246 Core Windows Forms Technologies with Microsoft Visual Studio 2005 5 35 \$2475 2655 Developing Microsoft NET Applications for Windows Visual C Sharp.NET) 5 35 \$2475 2655 Developing and Administering Security in a MS Windows Server 2003 Network 5 3 35 \$2475 2650 Developing and Maintaining Applications on Windows SharePoint Services 3.0 5 35 \$2475 2650 Implementing			21	
2790 Troubleshooting and Optimizing Database Servers using MS SQL Server 2005 3 21 \$1485 2791 Implementing and Maintaining Microsoft SQL Server 2005 Analysis Services 3 21 \$1485 2792 Implementing and Maintaining Microsoft SQL Server 2005 Integration Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2795 Designing an ETL Solution Architecture Using MS SQL 05 Integration Services 2 14 \$990 2796 Designing a Reporting Solution Architecture Using MS SQL 05 Analysis Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL 05 Reporting Services 3 21 \$990 2797 Designing a Reporting Solution Architecture Using MS SQL 05 Reporting Services 2 14 \$990 2797 Designing a Reporting Solution Architecture Using MS SQL 05 Reporting Services 2 14 \$990 2797 Designing a Reporting Solution Architecture Using MS SQL 05 Reporting Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL 05 Reporting Services 3 21 \$1485 26231 Implementing and Maintaining Microsoft SQL				
2791 Implementing and Maintaining Microsoft SQL Server 2005 Analysis Services 3 21 \$1485 2792 Implementing and Maintaining Microsoft SQL Server 2005 Integration Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2795 Designing an ETL. Solution Architecture Using MS SQL 05 Integration Services 2 14 \$990 2796 Designing an Analysis Solution Architecture Using MS SQL 05 Analysis Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL 05 Reporting Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL05 Reporting Services 2 14 \$990 6231 Maintaining a Microsoft SQL Server 2008 Database 5 35 \$2475 6232 Implementing a Microsoft SQL Server 2008 Database 5 35 \$2475 6234 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6235 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3				
2792 Implementing and Maintaining Microsoft SQL Server 2005 Integration Services 3 21 \$1485 2793 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2795 Designing an ETL Solution Architecture Using MS SQL 05 Integration Services 2 14 \$990 2796 Designing an Analysis Solution Architecture Using MS SQL 05 Analysis Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL05 Reporting Services 2 14 \$990 6231 Maintaining a Microsoft SQL Server 2008 Database 5 35 \$2475 6232 Implementing a Microsoft SQL Server 2008 Database 5 35 \$2475 6234 Implementing and Maintaining Microsoft SQL Server 2008 Integration Services 3 21 \$1485 6235 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 0racle Database 10g: Pr	2791 Implementing and Maintaining Microsoft SQL Server 2005 Analysis Services	3	21	\$1485
2793 Implementing and Maintaining Microsoft SQL Server 2005 Reporting Services 3 21 \$1485 2795 Designing an ETL Solution Architecture Using MS SQL 05 Integration Services 2 14 \$990 2796 Designing an Analysis Solution Architecture Using MS SQL 05 Analysis Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL 05 Reporting Services 2 14 \$990 6231 Maintaining a Microsoft SQL Server 2008 Database 5 35 \$2475 6232 Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services 3 21 \$1485 6234 Implementing and Maintaining Microsoft SQL Server 2008 Integration Services 3 21 \$1485 6235 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing will Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Impleme	i v			\$1485
2795 Designing an ETL Solution Architecture Using MS SQL 05 Integration Services 2 14 \$990 2796 Designing an Analysis Solution Architecture Using SQL 05 Analysis Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL05 Reporting Services 2 14 \$990 6231 Maintaining a Reporting Solution Architecture Using MS SQL05 Reporting Services 2 14 \$990 6231 Maintaining a Microsoft SQL Server 2008 Database 5 35 \$2475 6232 Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services 3 21 \$1485 6235 Implementing and Maintaining Microsoft SQL Server 2008 Integration Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 0racle Database 10g: Program With PL/SQL 5 35 \$2475 0racle Database 11g: SQL Fundamentals I 5 35 \$2475 2546 Core Windows Forms Technologies with Microsoft Visual Studio 2005 2 14 \$990 2547 Advanced Windows Forms Technologies with Microsoft Visual Studio 2005	i v			
2796 Designing an Analysis Solution Architecture Using SQL 05 Analysis Services 3 21 \$1485 2797 Designing a Reporting Solution Architecture Using MS SQL05 Reporting Services 2 14 \$990 6231 Maintaining a Microsoft SQL Server 2008 Database 5 35 \$2475 6232 Implementing a Microsoft SQL Server 2008 Database 5 35 \$2475 6234 Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services 3 21 \$1485 6235 Implementing and Maintaining Microsoft SQL Server 2008 Integration Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 Oracle Database 10g: Program With PL/SQL 5 35 \$2475 Oracle Database 11g: SQL Fundamentals I 5 35 \$2475 2546 Core Windows Forms Technologies with Microsoft Visual Studio 2005 2 14 \$990 2547 Advanced Windows Forms Technologies with Microsoft Visual C Share NET) 5 35 \$2475 2823 Implementing and Administering Security in a MS Windows Server 2003 Network 5 35 <td>1 0</td> <td></td> <td>14</td> <td></td>	1 0		14	
2797 Designing a Reporting Solution Architecture Using MS SQL05 Reporting Services 2 14 \$990 6231 Maintaining a Microsoft SQL Server 2008 Database 5 35 \$2475 6232 Implementing and Microsoft SQL Server 2008 Database 5 35 \$2475 6234 Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services 3 21 \$1485 6235 Implementing and Maintaining Microsoft SQL Server 2008 Integration Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Implementing and Maintaining Microsoft Visual Studio Services 3 21 \$1485 Oracle Database 10g: Program With PL/SQL 5 35 \$2475 Oracle Database 11g: SQL Fundamentals I 5 35 \$2475 07acle Database 11g: SQL Fundamentals I 5 35 \$2475 07acle Database 11g: SQL Fundamentals I 5 35 \$2475 07acle Dat				
6231 Maintaining a Microsoft SQL Server 2008 Database 5 35 \$2475 6232 Implementing a Microsoft SQL Server 2008 Database 5 35 \$2475 6234 Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services 3 21 \$1485 6235 Implementing and Maintaining Microsoft SQL Server 2008 Integration Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 0 racle Database 10g: Program With PL/SQL 5 35 \$2475 0 racle Database 11g: SQL Fundamentals I 5 35 \$2475 0 racle Database 11g: SQL Fundamentals I 5 35 \$2475 0 2547 Advanced Windows Forms Technologies with Microsoft Visual Studio 2005 2 14 \$990 2546 Core Windows Forms Technologies with Microsoft Visual Studio 2005 5 35 \$2475 2555 Developing Microsoft .NET Applications for Windows (Visual C Sharp .NET) 5 35 \$2475				
6232 Implementing a Microsoft SQL Server 2008 Database 6234 Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services 3 21 \$1485 6235 Implementing and Maintaining Microsoft SQL Server 2008 Integration Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing SQL Fundamentals I 5 35 \$2475 62475 Coracle Database 11g: SQL Fundamentals I 5 35 \$2475 62546 Core Windows Forms Technologies with Microsoft Visual Studio 2005 2 14 \$990 62547 Advanced Windows Forms Technologies with Microsoft Visual Studio 2005 5 35 \$2475 62555 Developing Microsoft .NET Applications for Windows (Visual C Sharp .NET) 5 35 \$2475 62823 Implementing and Administering Security in a MS Windows Server 2003 Network 5 35 \$2475 62833 Developing and Maintaining Applications on Windows XP Service Pack 2 3 21 \$1485 650046 Introduction to Development I Ising Windows SharePoint Services 3 0 5 \$2475 650331 Windows 7, Enterprise Desktop Support Technician 5 35 \$2475 650331 Windows 7, Enterprise Desktop Support Technician 5 35 \$2475 65060 Implementing Windows SharePoint Services 3 0 2 14 \$990 65115 Installing and Configuring the Windows Vista Mobile Computing and Applications 5 35 \$2475 65116 Configuring Windows Vista Mobile Computing and Applications 5 35 \$2475				
6234 Implementing and Maintaining Microsoft SQL Server 2008 Analysis Services 6235 Implementing and Maintaining Microsoft SQL Server 2008 Integration Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing SQL Fundamentals I 5 35 \$2475 62475 62546 Core Windows Forms Technologies with Microsoft Visual Studio 2005 6 2 14 \$990 62547 Advanced Windows Forms Technologies with Microsoft Visual Studio 2005 6 35 \$2475 6 2555 Developing Microsoft .NET Applications for Windows (Visual C Sharp .NET) 6 35 \$2475 6 2823 Implementing and Administering Security in a MS Windows Server 2003 Network 6 35 \$2475 6 2823 Developing and Maintaining Applications on Windows XP Service Pack 2 7 3 21 \$1485 7 50046 Introduction to Development Using Windows SharePoint Services 3 0 7 5 35 \$2475 7 50331 Windows 7, Enterprise Desktop Support Technician 7 5 35 \$2475 7 5060 Implementing Windows SharePoint Services 3.0 7 2 14 \$990 6 5115 Installing and Configuring the Windows Vista Mobile Computing and Applications 7 1485 7 5116 Configuring Windows Vista Mobile Computing and Applications 8 1485 7 5116 Configuring Windows Vista Mobile Computing and Applications 9 3 5 \$2475 9 52475				
6235 Implementing and Maintaining Microsoft SQL Server 2008 Integration Services 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 Oracle Database 10g: Program With PL/SQL 5 35 \$2475 Oracle Database 11g: SQL Fundamentals I 5 35 \$2475 2546 Core Windows Forms Technologies with Microsoft Visual Studio 2005 2 14 \$990 2547 Advanced Windows Forms Technologies with Microsoft Visual Studio 2005 5 35 \$2475 2555 Developing Microsoft .NET Applications for Windows (Visual C Sharp .NET) 5 35 \$2475 2823 Implementing and Administering Security in a MS Windows Server 2003 Network 5 35 \$2475 2853 Developing and Maintaining Applications on Windows XP Service Pack 2 3 21 \$1485 50046 Introduction to Development Hising Windows SharePoint Services 3.0 5 35 \$2475 50331 Windows 7, Enterprise Desktop Support Technician 5 35 \$2475 5060 Implementing Windows SharePoint Services 3.0 2 14 \$990 5115 Installing and Configuring the Windows Vista™ 3 21 \$1485 5116 Configuring Windows Vista Mobile Computing and Applications 5 35 \$2475				
6236 Implementing and Maintaining Microsoft SQL Server 2008 Reporting Services 3 21 \$1485 Oracle Database 10g: Program With PL/SQL 5 35 \$2475 Oracle Database 11g: SQL Fundamentals I 5 35 \$2475 2546 Core Windows Forms Technologies with Microsoft Visual Studio 2005 2 14 \$990 2547 Advanced Windows Forms Technologies with Microsoft Visual Studio 2005 5 35 \$2475 2555 Developing Microsoft .NET Applications for Windows (Visual C Sharp .NET) 5 35 \$2475 2823 Implementing and Administering Security in a MS Windows Server 2003 Network 5 35 \$2475 2853 Developing and Maintaining Applications on Windows XP Service Pack 2 3 21 \$1485 50046 Introduction to Development Using Windows SharePoint Services 3.0 5 35 \$2475 5031 Windows 7, Enterprise Desktop Support Technician 5 35 \$2475 5060 Implementing Windows SharePoint Services 3.0 2 14 \$990 5115 Installing and Configuring the Windows Vista™ 3 21 \$1485 5116 Configuring Windows Vista Mobile Computing and Applications in the Enterprise 5 35 \$2475	1 0 0			
Oracle Database 10g: Program With PL/SQL535\$2475Oracle Database 11g: SQL Fundamentals I535\$24752546 Core Windows Forms Technologies with Microsoft Visual Studio 2005214\$9902547 Advanced Windows Forms Technologies with Microsoft Visual Studio 2005535\$24752555 Developing Microsoft .NET Applications for Windows (Visual C Sharp .NET)535\$24752823 Implementing and Administering Security in a MS Windows Server 2003 Network535\$24752853 Developing and Maintaining Applications on Windows XP Service Pack 2321\$148550046 Introduction to Development Using Windows SharePoint Services 3.0535\$247550047 Advanced IT Pro Course for MS Office SharePoint Server 2007 and Windows SharePoint Services 3.0535\$247550331 Windows 7, Enterprise Desktop Support Technician535\$24755060 Implementing Windows SharePoint Services 3.0214\$9905115 Installing and Configuring the Windows Vista™321\$14855116 Configuring Windows Vista Mobile Computing and Applications214\$9905118 Supporting Windows Vista and Applications in the Enterprise535\$2475				
Oracle Database 11g: SQL Fundamentals I535\$24752546 Core Windows Forms Technologies with Microsoft Visual Studio 2005214\$9902547 Advanced Windows Forms Technologies with Microsoft Visual Studio 2005535\$24752555 Developing Microsoft .NET Applications for Windows (Visual C Sharp .NET)535\$24752823 Implementing and Administering Security in a MS Windows Server 2003 Network535\$24752853 Developing and Maintaining Applications on Windows XP Service Pack 2321\$148550046 Introduction to Development Using Windows SharePoint Services 3.0535\$247550047 Advanced IT Pro Course for MS Office SharePoint Server 2007 and Windows SharePoint Services 3.0535\$247550331 Windows 7, Enterprise Desktop Support Technician535\$24755060 Implementing Windows SharePoint Services 3.0214\$9905115 Installing and Configuring the Windows Vista Mobile Computing and Applications214\$9905118 Supporting Windows Vista and Applications in the Enterprise535\$2475				
2546 Core Windows Forms Technologies with Microsoft Visual Studio 2005 2547 Advanced Windows Forms Technologies with Microsoft Visual Studio 2005 5 35 \$2475 2555 Developing Microsoft .NET Applications for Windows (Visual C Sharp .NET) 5 35 \$2475 2823 Implementing and Administering Security in a MS Windows Server 2003 Network 5 35 \$2475 2853 Developing and Maintaining Applications on Windows XP Service Pack 2 3 21 \$1485 50046 Introduction to Development Using Windows SharePoint Services 3.0 5 35 \$2475 50331 Windows 7, Enterprise Desktop Support Technician 5 35 \$2475 5060 Implementing Windows SharePoint Services 3.0 2 14 \$990 5115 Installing and Configuring the Windows Vista™ 3 21 \$1485 5116 Configuring Windows Vista Mobile Computing and Applications 5 35 \$2475				
2547 Advanced Windows Forms Technologies with Microsoft Visual Studio 2005535\$24752555 Developing Microsoft .NET Applications for Windows (Visual C Sharp .NET)535\$24752823 Implementing and Administering Security in a MS Windows Server 2003 Network535\$24752853 Developing and Maintaining Applications on Windows XP Service Pack 2321\$148550046 Introduction to Development Using Windows SharePoint Services 3.0535\$247550047 Advanced IT Pro Course for MS Office SharePoint Server 2007 and Windows SharePoint Services 3.0535\$247550331 Windows 7, Enterprise Desktop Support Technician535\$24755060 Implementing Windows SharePoint Services 3.0214\$9905115 Installing and Configuring the Windows Vista™321\$14855116 Configuring Windows Vista Mobile Computing and Applications214\$9905118 Supporting Windows Vista and Applications in the Enterprise535\$2475				
2555 Developing Microsoft .NET Applications for Windows (Visual C Sharp .NET) 5 35 \$2475 2823 Implementing and Administering Security in a MS Windows Server 2003 Network 5 35 \$2475 2853 Developing and Maintaining Applications on Windows XP Service Pack 2 3 21 \$1485 50046 Introduction to Development Using Windows SharePoint Services 3.0 5 35 \$2475 50047 Advanced IT Pro Course for MS Office SharePoint Server 2007 and Windows SharePoint Services 3.0 5 35 \$2475 50331 Windows 7, Enterprise Desktop Support Technician 5 35 \$2475 5060 Implementing Windows SharePoint Services 3.0 2 14 \$990 5115 Installing and Configuring the Windows Vista™ 3 21 \$1485 5116 Configuring Windows Vista Mobile Computing and Applications 5 35 \$2475				
2823 Implementing and Administering Security in a MS Windows Server 2003 Network 2853 Developing and Maintaining Applications on Windows XP Service Pack 2 3 21 \$1485 50046 Introduction to Development Using Windows SharePoint Services 3.0 50047 Advanced IT Pro Course for MS Office SharePoint Server 2007 and Windows SharePoint Services 3.0 50331 Windows 7, Enterprise Desktop Support Technician 5 35 \$2475 5060 Implementing Windows SharePoint Services 3.0 2 14 \$990 5115 Installing and Configuring the Windows Vista™ 3 21 \$1485 5116 Configuring Windows Vista Mobile Computing and Applications 5 35 \$2475				
2853 Developing and Maintaining Applications on Windows XP Service Pack 2321\$1485 50046 Introduction to Development Using Windows SharePoint Services 3.0535\$2475 50047 Advanced IT Pro Course for MS Office SharePoint Server 2007 and Windows SharePoint Services 3.0535\$2475 50331 Windows 7, Enterprise Desktop Support Technician535\$2475 5060 Implementing Windows SharePoint Services 3.0214\$990 5115 Installing and Configuring the Windows Vista Mobile Computing and Applications214\$990 5118 Supporting Windows Vista and Applications in the Enterprise535\$2475	1 0 11			
50046 Introduction to Development I Ising Windows SharePoint Services 3.0535\$247550047 Advanced IT Pro Course for MS Office SharePoint Server 2007 and Windows SharePoint Services 3.0535\$247550331 Windows 7, Enterprise Desktop Support Technician535\$24755060 Implementing Windows SharePoint Services 3.0214\$9905115 Installing and Configuring the Windows Vista™321\$14855116 Configuring Windows Vista Mobile Computing and Applications214\$9905118 Supporting Windows Vista and Applications in the Enterprise535\$2475	1 0 0 1			
50047 Advanced IT Pro Course for MS Office SharePoint Server 2007 and Windows SharePoint Services 3.0535\$247550331 Windows 7, Enterprise Desktop Support Technician535\$24755060 Implementing Windows SharePoint Services 3.0214\$9905115 Installing and Configuring the Windows Vista™321\$14855116 Configuring Windows Vista Mobile Computing and Applications214\$9905118 Supporting Windows Vista and Applications in the Enterprise535\$2475				
50331 Windows 7, Enterprise Desktop Support Technician535\$24755060 Implementing Windows SharePoint Services 3.0214\$9905115 Installing and Configuring the Windows Vista™321\$14855116 Configuring Windows Vista Mobile Computing and Applications214\$9905118 Supporting Windows Vista and Applications in the Enterprise535\$2475	50047 Advanced IT Pro Course for MS Office SharePoint Server 2007 and Windows SharePoint Services 3.0	5		
5115 Installing and Configuring the Windows Vista $^{\text{TM}}$ 321\$14855116 Configuring Windows Vista Mobile Computing and Applications214\$9905118 Supporting Windows Vista and Applications in the Enterprise535\$2475		5	35	\$2475
5116 Configuring Windows Vista Mobile Computing and Applications214\$9905118 Supporting Windows Vista and Applications in the Enterprise535\$2475	5060 Implementing Windows SharePoint Services 3.0	2	14	\$990
5116 Configuring Windows Vista Mobile Computing and Applications214\$9905118 Supporting Windows Vista and Applications in the Enterprise535\$2475	5115 Installing and Configuring the Windows Vista™	3	21	\$1485
11 0	5116 Configuring Windows Vista Mobile Computing and Applications	2	14	\$990
5119 Supporting Windows Vista Computers with Desktop Images and Application 2 14 \$990	5118 Supporting Windows Vista and Applications in the Enterprise	5	35	\$2475
	5119 Supporting Windows Vista Computers with Desktop Images and Application	2	14	\$990



6292 Installing and Configuring Windows 7 Client	3	21	\$1485
6293 Troubleshooting and Supporting Windows 7 in the Enterprise	3	21	\$1485
6416 Updating your Net Infrastructure and Active Directory Technology Skills Server 2008	5	35	\$2475
6417 Updating your Applications Infrastructure Technology Skills to Server 2008	3	21	\$1485
6418 Deploying Windows Server 2008	3	21	\$1485
6419 Configuring, Managing, and Maintaining Windows Server 2008 Servers	5	35	\$2475
6420 Fundamentals of Windows Server 2008 Network and Applications Infrastructure	5	35	\$2475
6421 Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure	5	35	\$2475
6422 Implementing and Managing Windows Server 2008 Hyper-V	3	21	\$1485
6423 Implementing and Managing Windows Server 2008 Clustering	3	21	\$1485
6424 Fundamentals of Windows Server 2008 Active Directory	3	21	\$1485
6425 Configuring Windows Server 2008 Active Directory Domain Services	5	35	\$2475
6426 Configuring and Troubleshooting Identity and Access Solutions with Windows Server 2008 Active	3	21	\$1485
6427 Configuring and Troubleshooting Internet Information Services 7.0 in Windows Server2008	3	21	\$1485
6428 Configuring and Troubleshooting Windows Server 2008 Terminal Services	2	14	\$990
6429 Configuring and Managing Windows Media Services for Windows Server 2008	2	14	\$990
6430 Planning for Windows Server 2008 Servers	3	21	\$1485
6431 Managing and Maintaining Windows Server 2008 Network Infrastructure Servers	2	14	\$990
6432 Managing and Maintaining Windows Server 2008 Active Directory Servers	2	14	\$990
6434 Automating Windows Server 2008 Administration with Windows PowerShell	3	21	\$1485
6435 Designing a Windows Server 2008 Network Infrastructure	5	35	\$2475
6436 Designing a Server 2008 Active Directory Infrastructure and Services	5	35	\$2475
6437 Designing a Windows Server 2008 Applications Platform Infrastructure	3	21	\$1485
6460 Visual Studio 2008 Connected Systems: Windows Presentation Foundation	5	35	\$2475
6461 Visual Studio 2008 Connected Systems: Windows Communication Foundation	3	21	\$1485
6462 Visual Studio 2008 Connected Systems: Windows Workflow Foundation	2	14	\$990
Microsoft SMS			
2596 Managing Microsoft Systems Management Server 2003	5	35	\$2475
Microsoft Web/E-Commerce Applications			, , ,
2157 Developing E-Business Solutions /Using Microsoft BizTalk Server 2004	5	35	\$2475
2158 Deploying and Managing E-Business Solutions using Microsoft BizTalk Server 2004	2	14	\$990
Oracle			*****
Oracle Database 11g: Administration Workshop	5	35	\$2475
Oracle Database 11g: New Features for Administrators	5	35	\$2475
Oracle Database 11g: SQL Fundamentals I	5	35	\$2475
Oracle OCA (Oracle Certified Associate) Bootcamp	5	35	\$2475
Project			
5927 Microsoft Office Project 2007 Managing Projects	3	21	\$1,485
5928 Microsoft Office Project Server 2007, Managing Projects	3	21	\$1,485
5929 Microsoft Office Project Server 2007, Managing Projects and Programs	5	35	\$2475
Managing Project Teams	1	7	\$395
Project Management Fundamentals	1	8	\$395
Project Management Professional (PMP®) Certification	5	35	\$3150
Project Management Skills for Non-Project Managers	1	7	\$395



GENERAL RULES AND POLICIES

Non-Discrimination Policy

New Horizons Career Development Solutions is committed to providing a learning environment that is free of discrimination. Equal opportunity will be extended to all persons in all aspects of our Program. New Horizons Career Development Solutions will not discriminate against a student because of race, color, religion, sex (including pregnancy, childbirth, and related medical conditions, sex stereotyping, transgender status, and gender identity), national origin, ancestry, age, marital status, physical or mental disability, medical condition, political affiliation or belief. If a student believes they are being discriminated against, they should report the facts of the incident to the Instructor, the Education Consultant, or the Site Manager in writing (see Grievance Procedures)

Drug Free Campus

In accordance with the Drug-Free Schools and Communities Act, Public Law 101-226, New Horizons Career Development Solutions is a drug and alcohol free school. Student use of alcohol or the manufacture, distribution, dispensing, or use of a controlled substance on school property, or while participating in school related activities, is prohibited. Students who violate this policy are subject to disciplinary action, which could include termination from the program. A detailed copy of this policy is provided to all current students.

"Notice Concerning Transferability Of Credits And Credentials Earned At Our Institution"

"The transferability of credits you earn at New Horizons Career Development Solutions is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the Course, or Certification you earn in the educational program is also at the complete discretion of the institution to which you may seek to transfer. If the Course, Certificate or Certification that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending New Horizons Career Development Solutions to determine if your Course, Certificate or Certification will transfer."

Articulations Agreements with Universities or Colleges

New Horizons Career Development Solutions does not have an articulation or transfer agreement with any other college or university.

New Horizons Career Development Solutions courses, programs and certificates are not accredited by an accrediting agency recognized by the United States Department of Education.



Student Records Reporting and Confidentiality

Students have a right to any and all of their personal records which our school maintains for the sole purpose of monitoring progress during their enrollment at New Horizons Career Development Solutions. This includes attendance, personal information, and entrance testing results. New Horizons Career Development Solutions is obligated by various government regulatory entities to use the student records as a whole to report performance statistics related to enrollments. Because of the confidentiality of student records, New Horizons Career Development Solutions does not give out student information without proper authorization. The only individuals who have proper authorization without written permission from the student are as follows:

- New Horizons Career Development Solutions Staff
- Authorized Consumer Affairs representatives
- Authorized SAA representatives
- The student

If a student wishes a printout of their transcript, they will need to visit the school in person and fill out a REQUEST FOR STUDENT RECORD FORM. The student will also need to return in person in order to pick up a copy of their transcript. The school does not mail any transcripts or certifications directly to the student. All student records are stored in a location only assessable by approved staff of New Horizons Career Development Solutions Student transcripts are saved and permanently maintained electronically at our main campus permanently.

New Horizons Career Development Solutions is a Non-Resident Campus

New Horizons Career Development Solutions does not assist a student in finding housing. There are no dormitory facilities under New Horizons Career Development Solutions control. The cost range of housing in the area of the school is between \$1600 and \$2000 per month for a one bedroom apartment. New Horizons Career Development Solutions takes no responsibility to find or assist a student in finding housing.

SCHOOL GOVERNING BODY, ADMINISTRATORS AND FACULTY

Kevin M. Landry CEO	 13 years at New Horizons Career Development Solutions BA NAU MBA National University
Cindy Sutherland VP of Career Development	 15 years at New Horizons Career Development Solutions BA CSUF MASTERS CSUDH
Ryan M Landry VP of Sales and General Manger	 14 years at New Horizons Career Development Solutions BA Chapman University MASTERS MIT (2017)
Vic Emurian COO	12 years at New Horizons Career Development SolutionsBA CSUF
Vic Emurian CFO	12 years at New Horizons Career Development SolutionsBA CSUF
Laura Noid VP of Employer Experience	9 years at New Horizons Career Development SolutionsBA University of Texas
Jeremy Janov Guidance Counselor	13 years at New Horizons Career Development SolutionsBA University of Phoenix

VA Certifying Officials

Jeremy Janov
Cindy Sutherland
Edith Silva
Ellen Wallace
Gayane Arutyunyan
Braden Wayment



School Locations: Computer and Technology Training Services Delivered at the following locations.

Anaheim Campus: 1900 S State College Blvd., Suite 100

Anaheim, CA 92806 (714) 221-3100

Burbank Campus: 333 N Glen Oaks Blvd., Suite 400

Burbank, CA 91502 (818) 333-4600

Gardena Campus: 1515 West 190th Street, Suite 430

Gardena, CA 90248 (310) 342-3500

San Bernardino Campus: 451 East Vanderbilt Way, Suite 250

San Bernardino, CA 92408

(909) 380-7970

San Diego Campus: 7480 Miramar Road Bldg. B, Suite 202

San Diego, CA 92126 (858) 880-2200

Sacramento Campus 1750 Creekside Oaks Drive, Suite 150

Sacramento, CA 95833

(916) 609-4700

Courses also available online.

Instructional Facilities

Site	Square Footage	# Classrooms	Maximum Room Capacity	Classroom Capacity	Testing Room Capacity	Break Room Capacity
Anaheim	17,903	9	22	185	6	30
Burbank	6,560	5	18	86	1	8
Gardena	2,586	2	28	56	0	0
San Bernardino	5,270	4	20	74	2	8
San Diego	15,794	7	32	120	3	17
Sacramento	7,651	5	32	118	4	12

^{*}Training Purchased at the Anaheim, Burbank, Gardena, San Bernardino, San Diego Centers and Sacramento may be taken at any of these 6 centers.



ADMISSIONS PROCESS

- "As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are
 also encouraged to review the "School Performance Fact Sheet, which must be provided to you prior to signing an
 enrollment agreement"
- When a prospective student contacts New Horizons Career Development Solutions to inquire about our training, an Education Consultant will discuss our offerings with the student and an invitation is extended to attend an evaluation class and a tour. This evaluation class is generally a 4-hour Software Applications class. The evaluation class allows the student to sample a half a day of training without any further obligation.
- An Education Consultant will meet with the student to discuss their individual training interests. An appointment will be
 made to take the entrance exam. The Education Counselor will discuss the exam results with the candidate. It is
 determined at this time whether a student has the required prerequisite knowledge, and ability to be successful in the
 chosen program.
- An interview may also be used to determine the viability of a candidate. Education Advisors will conduct interviews. Additional interviews may be required in certain situations. Student interviews assess employment history, educational background, and relevant skills. Interview results are used to determine the candidate's ability to be successful in the desired program. Upon successful completion of assessments and interviews, a candidate may request enrollment.
- All enrolling students will read and sign a *Contractual Enrollment Agreement*: and the *Students Right to Cancel Notification along with reviewing the School Performance Fact Sheet*. These documents outline the items included in the program, cost, cancellation grace period, withdrawal, and refund policies.
- Each program has requirements listed for the given program
- A High School Diploma or equivalency is required for enrollment
- Students enrolling in Distance Learning Modalities will be required to pass an assessment prior to enrolling in courses.*
- Students enrolling in Distance Learning Online Anytime Classes will receive Learning Materials within SEVEN days of enrollment
- All instructor evaluations and response will be made within FIVE business days.
- Pursuant to the Rehabilitation Act of 1973 (Section 504) and the 1990 Americans With Disabilities Act (ADA), New
 Horizons Learning Centers will provide reasonable and individualized academic modifications for students who have
 provided proper documentation outlining their disabilities and have requested reasonable and appropriate
 accommodations.
- Classroom accommodations are not retroactive, but are effective only after the request has been made, the documentation has been received and the school has had an opportunity to address the request and/or accommodation. Therefore, if you have a disability, it is your responsibility to seek available assistance and make your needs known at the time of enrollment or as the need arises due to disability. Students are encouraged to request accommodations as early as feasible with the school to allow for time to gather necessary documentation and consider reasonable accommodations. Students cannot wait until after completing a course or activity or receiving a poor grade to request services and then expect a grade change or opportunity to retake the course.
- Although accommodations cannot be provided which would fundamentally alter the nature of the program, cause undue
 hardship on the school, or jeopardize the health, safety or learning environment of others, reasonable accommodations
 can be provided to specifically address the fundamental limitations of the student's specific disability.

*VA Chapter 30, 33, 35, 1606, and 1607 Funded Students May Not use Distance Learning Modalities for Educational Clock Hours



Course Hours

New Horizons Career Development Solutions courses are scheduled conveniently. Classes are available during the weekdays, and some evenings and Saturdays. Classes are scheduled frequently to allow students the flexibility to take daytime classes or to arrange classes around their work schedule. Class schedules vary based on location. New Horizons Career Development Solutions distributes class schedules via our website, www.nhlearninggroup.com. Schedules should be reviewed for specific class dates and times. New Horizons Career Development Solutions schedules class times and frequency based on consumer demand. All classes necessary to complete a program may not always be available Evenings and Saturdays. New Horizons Career Development Solutions reserves the right to add or cancel class scheduling based on enrollment and consumer demand.

Standard Class Hours:

Class Type	*Day	*Eve
Cohorts	6:00 AM - 10:30 AM	4:30 PM – 9:00 PM
	11:00 AM – 3:30 PM	5:30PM - 10:00 PM
Instructor Led	6:00 AM - 2:00PM	
Technical Courses (Microsoft®, CompTIA®, CISCO®)	7:00 AM - 3:00PM	
Application Courses	7:00 AM - 3:00 PM	

^{*}Start and end times may vary by location

Breaks are as follows:

First 20 minute break - Starts approximately two hours from class start time, Lunch Period – Starts approximately two hours from first break, Second 20 minute break – Starts at 2 hours from the lunch period.

2019 Holidays

School is closed for the following	owing holidays
New Year's Day	01/01/2019
Memorial Day	05/27/2019
Independence Day	07/04/2019 - 07/05/2019
Labor Day	09/02/2019
Thanksgiving	
Christmas	12/24/2019 – 12/25/2019
New Year's Eve	12/31/2019

2020 Holidays

New Year's Day	01/01/2020
Memorial Day	05/25/2020
Independence Day	07/03/2020
Labor Day	09/07/2020
Thanksgiving	11/26/2020 – 11/27/2020
Christmas	12/24/2020 – 12/30/2020
New Year's Eve	12/31/2020

Enrollment Policy

Student may enroll on any day school is in session. Student may not begin course or program until enrollment agreements are completed and signed by both student and Career Consultant. Student must pay required fees prior at time of enrollment. Student must meet prerequisites for the course he or she is enrolling. Prerequisites are for each course and program are listed in course outlines and program descriptions. Each course and program has a maximum enrollment of 36 per cohort.



Notice of Student Rights and Cancellation

- 1. You have the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later, as described in the Notice of Cancellation which you are given at the time of enrollment.
 - Read the Notice of Cancellation form for an explanation of your cancellation rights and responsibilities. If you have lost your Notice of Cancellation form, ask your New Horizons Career Development Solutions Education Consultant for a sample copy.
- 2. After the end of the cancellation period, you also have the right to stop your training at any time; and you have the right to receive a refund for the portion of the course you have not yet taken. Your refund rights are described in your contract and dependent upon your funding terms. If you have lost your contract, ask your New Horizons Career Development Solutions Education Consultant for a description of the refund policy.
- 3. If New Horizons Career Development Solutions closes before you complete your training, you may be entitled to a refund. Contact the Bureau for Private Post-Secondary and Vocational Education at the address and telephone number printed below for information.
- 4. Student has the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, which is later.
- 5. If you have any complaints, questions, or problems, which you cannot work out with New Horizons Career Development Solutions call or write to:

Bureau for Private Postsecondary Education 2535 Capitol Oaks Drive, Suite 400 Sacramento, CA 95833 Phone (888) 370-7589, Fax (916) 263-1897, www.bppe.ca.gov

Program Refund information

You may withdraw from a program after instruction has started and receive a pro-rata refund for the unused portion of the tuition and other refundable charges. To determine your refund you would deduct a Registration Fee (non-refundable) of seventy-five dollars (\$75.00) from the tuition charge. You would then divide this figure by the number of hours in the program. The rate is the hourly charge for the program. The amount owed by the student for the purpose of calculating a refund is derived by multiplying the total hours attended by the hourly charge for instruction plus the amount of the Registration Fee (non-refundable) and the documented costs of any books or equipment that were not returned. For example if the student completes only 10 hours of a 40 hour course and paid \$400.00 tuition, and a Registration Fee (non-refundable) of \$75.00, the student would receive a refund of \$300.00. (\$475.00 total fee, less the Registration Fee (non-refundable) of \$75.00, divide this by the 40 hours of the program, this will give you the hourly rate of \$10.00 per hour). Multiply this rate times the hours completed 10 hours completed x \$10.00 per hour, totaling the \$100.00 for the tuition charge. This charge plus the Registration Fee (non-refundable) would be deducted from the amount paid. Total paid \$475.00, less Registration Fee (non-refundable) \$75.00, less tuition charge \$100.00 refund paid \$300.00.

Individual Class Refund Information

You may withdraw from a class after instruction has started prior to completing more than 60% of a course and receive a pro-rata refund, less a \$75.00 application fee, based on the percentage of the course that you completed.

If New Horizons Career Development Solutions provided supplies, manuals, or other equipment for classes not attended, you must return these items within Five days of the date of the cancellation notice. If you do not return these items within this Five day period, New Horizons Career Development Solutions will withhold an amount equal to the cost of the items not returned. New Horizons Career Development Solutions is required to refund any amount remaining as provided in the Refund Agreement.



If you have any questions or need further clarification, please contact your Education Consultant at New Horizons Career Development Solutions.

Veteran's Refund Policy

New Horizon CLC's Veterans Refund Policy complies with CFR 21.4255. In the event the veteran or eligible person fails to enter the course, withdraws, or is dismissed at any time prior to completion, any unused portion of tuition, fees, and other charges is refunded. Any amount in excess of \$10 of the application/Registration Fee (non-refundable) is subject to a 100% pro-rata refund policy. The amount charged will not exceed the exact pro-rata portion of total charges. The length of the completed portion of the course will be prorated over its total length, and the exact proration will be determined by the ratio of the number of days of instruction completed by the student, to the total number of instructional days in the course. Refunds are made within 40 days of the last date of the student's attendance.

Grievance Procedures

If you encounter any problems concerning the education or administration of this program, please contact your Instructor Immediately and state your grievance in writing to allow us to help you. The issue will not be addressed until a written grievance has been submitted to the following New Horizons Career Development Solutions staff:

- 1st level Your Guidance Counselor
- (Please Allow 3 Business Days)
- 2nd level Your Campus Education Advisor
- (Please Allow 3 Business Days)

- 3rd level Director of Career Development
- (Please Allow 3 Business Days)
- 4th level Vice President of Career Development
- (Please Allow 3 Business Days)

If the 1st level staff (Guidance Counselor) has not responded to your grievance issue in a satisfactory manner, please proceed to the next level of authority.

"A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 toll-free or by completing a complaint form, which can be obtained on the bureau's internet web site www.bppe.ca.gov

"Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Suite 400, Sacramento, CA 95833, P.O. Box 98018, West Sacramento, CA 95798-0818 www.bppe.ca .gov, toll-free telephone number (888) 370-7589 or fax (916) 263-1897 or (916) 431-6959 or by fax (916) 263-1897

"A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 or by completing a complaint form, which can be obtained on the bureau's internet Web site www.bppe.ca.gov.

Reimbursement to Veterans and Eligible Persons

For information or for resolution of specific payment problems, the veteran should call the DVA Nationwide toll free number at 1-800-827-1000

Credit Evaluation Policy

Students who enter New Horizons Career Development Solutions with previous training in the course to be pursued will be tested upon enrollment and when appropriate, be given credit for prior educations and/or experience. Evaluation will be based upon a written exam, an oral exam, official documentation or certificates or a combination of the above criteria. Credit will be recorded on enrollment record and the length of the course shortened proportionately. Tuition will be adjusted accordingly. In addition the student and the Department of Veteran's Administration (DVA) shall be notified. All prior training is subject to evaluation.



STUDENT POLICIES

Attendance

Attendance & Tardiness:

We require students to arrive to class on time. If a student arrives more than 30 minutes late, we may allow another student to take their place in class. If students arrive more than 30 minutes late, they will not be admitted to class. If the class is a multiple day class and the student is more than 30 minutes late or the seat is relinquished due to tardiness, the seat is relinquished for the entire length of the class. The student will need to reschedule the class. If a student misses more than 20% of a certified program, a certificate of completion will not be awarded. If an absence or tardy is absolutely necessary, we require that you notify us by calling The Customer Service desk at your local campus on or before the date(s) in question.

VA Attendance Policy

Students must attend 80% of their program hours, this time includes accumulated approved absences and class cuts. Students will be allowed three absences during the duration of their program. THE 80% RULE TAKES PRECEDENCE OVER THE THREE ABSENCE RULE IN THE CASE WHERE THREE ABSENCES WOULD BE LESS THAN 80% OF A PROGRAM. A student will be placed on a 30 day attendance probation if he or she is below 80% in attendance. The student must bring his/her attendance above 80% within in 30 days to be removed from probation. If at the end of the probation period, the student's attendance is not raised to 80% of scheduled classes, the Department of Veterans Affairs will be notified and benefits will be interrupted.

A student can be placed on a maximum of Two probation for attendance prior to academic dismissal.

Make Up Work

Students will work directly with instructor for make-up work. Students will have two weeks from the date of missed class to submit make up work

Program Interrupt-Extension Policy / Leave of Absence / Withdrawal

All written requests for a "Leave of Absence", "Training Extension", or "Reinstatement" will be considered. These are granted to students at the discretion of the School. These interruptions or reinstatements into a program are subject to space availability. Students who interrupt from one class and transfer to the next available class will be responsible for any cost incurred due to any change or upgrade made in course kits or books. If an upgrade occurs, the added cost will be the sole responsibility of the student. New Horizons Career Development Solutions will not incur any of the additional costs.

Suspension or Dismissal

It is the intention of New Horizons Career Development Solutions to provide the most effective learning and training environment for our students. Therefore, it is imperative that our staff maintains and enforces guidelines that will ensure the best possible educational atmosphere for the students. The following are general examples of behaviors and actions that may lead to a student's suspension and/or dismissal:

- 1. Inappropriate and/or violent conduct displayed by the student.
- 2. Inappropriate clothing, or improper clothing attire, and/or indecent exposure.
- 3. Disrespect for New Horizons Career Development Solutions property and equipment.
- 4. Software piracy or violating copyright rules and regulations.
- 5. Recurring attendance problems despite continuous meetings with the Education Consultant and/or Site Manager to rectify the issues.



SUSPENSION OR DISMISSAL

The general levels of reprimand are as follows:

The student will meet with the Education Consultant or Site Manager to discuss the inappropriate conduct and the respective consequences.

The second level, if the problem persists after the primary level of reprimand has been exhausted is to suspend the student [no longer than thirty (30) days] from the training facility. A mutual plan will be discussed and agreed upon by the Education Consultant, Site Manager and the student. Once all parties agree upon this mutual plan, then the student will be reinstated.

If the primary and secondary levels do not resolve the inappropriate behavior, then the student will be terminated from the training program. However, if the inappropriate behavior displayed violated any section of the federal, state, and local penal codes, then it is under the discretion of New Horizons Career Development Solutions to terminate the student from the training program and facility.

Appeal of Academic Probation, Disciplinary Action, Dismissal

Students have the right to appeal academic probation, dismissal, and disciplinary actions taken against them, as well as final decisions regarding any other dispute resolution procedure. Students who believe they have extenuating circumstances regarding a particular matter should submit an appeal in writing to the CAO. The appeal will be mailed to:

New Horizons Career Development Solutions CAO 1900 S. State College Blvd. Suite 100 Anaheim, CA 92806

The Board of Directors will review the appeal within 10 days of the student's submission. A decision to the appeal will be made within 30 days of the day the appeal was received.

Grading Standards

New Horizons Career Development Solutions does not issue letter grades. We are a pass/fail school. A Completion Certificate is granted when a student completes 80% attendance and passes the New Horizons Career Development Solutions mid-term and final assessments at a score of 70% or better. A Completion Certificate is not issued when a student is absent more than 20% of the course or does not pass the post class assessment.

Reentrance

Conditions for re-enrollment will be approved only after evidence is shown to the School Directors satisfaction that the condition, which caused the interruption for unsatisfactory progress, has been rectified.

Certification Testing

New Horizons Career Development Solutions Programs does include the cost of certification exams unless noted in the program. Each student is financially responsible for the cost of exam registrations. Exam Registration Fee (non-refundable)s vary and are established individually by each certifying body (Microsoft, Novell, CIW, CompTIA etc.). Appointments for exams are registered and purchased from Pearson VUE. Exam appointments may be made via the Pearson VUE website at https://home.pearsonvue.com/. If you schedule an exam with Pearson VUE and fail to make that appointment, Pearson VUE will charge you for that exam.



Vouchers / Exam Policy

All unused vouchers for exams expire 18 months from the date of purchase. When student is issued exam voucher it is the students responsibility to schedule and complete the exam before the expiration date of the exam voucher.

Completion Requirements

Completion requires a minimum of 80% course attendance and a passing score on all New Horizons Career Development Solutions post class assessments.

Equipment

Manuals and equipment for application classes will be distributed at the beginning of each individual course. The materials (Student courseware and labs) are given to each student at the beginning of each course. These Courseware and labs become the property and responsibility of the student; by no means should any student material or property be left in a classroom unattended. As a note, replacement costs for some of these kits are as much as \$700 plus tax. For security reasons, the classrooms will be locked at the noon break and students will not be allowed to stay and study. **Be advised:** The photocopying or reproduction of any copyrighted material (books, computer data, files, etc.) may be a violation of governing laws and will not be allowed. This, along with any theft of New Horizons Career Development Solutions' or other student's hardware, software, books or personal belongings may lead to immediate dismissal from the program.

Student Conduct

Students must abide by all school policies and regulations. This includes the proper use of software, hardware, classroom behavior, dress code, respect for the instructor's authority, completion of courses in the designated time frame, and adherence to attendance policies.

New Horizons Career Development Solutions believes that no student has the right to interfere with another student's ability to learn. If any student exhibits behavior that hinders that right, they will be asked to leave the classroom. Children are not allowed to accompany parents into any class or to labs. Students are prohibited from unlawful possession, use, or distribution of illicit drugs, alcohol, or weapons of any kind. No student will be allowed to use any verbal, physical, or discriminatory threats or abusive language towards another student, or member of the staff. The use of profanity is strictly prohibited. Discriminatory remarks of any kind will not be tolerated and may result in termination from the program. Any violation of this conduct policy should be brought to the attention of the Instructor immediately. These concerns can be made verbally, or in writing as stated in the grievance procedures described in this catalog.

Any student who violates this student conduct policy may be placed on advisement, suspension, or dismissed from the program. Any courses that are missed due to violations of the conduct policy must be made up, and are the student's responsibility.

Mobile Phone Policy

Students will always have Mobile Phones on silent. Talking on mobile phones in class is prohibited. Talking on phones in classrooms will result in student being asked to leave for the day. **NO EXCEPTIONS**



Student Dress Code

New Horizons Career Development Solutions is "business casual." New Horizons Career Development Solutions is a corporate client-based atmosphere. You may encounter a future employer in the hallway or break-room. Therefore, students are requested to wear clothing that is clean, and appropriate. It is further requested that students refrain from wearing the following articles of clothing: sandals, shorts, sweats or any shirt that may expose your midriff. Please use your best judgment in this matter. If you are observed in inappropriate attire, you may be asked to go home and change

Veterans Addendum

The following polices are for students receiving veteran educational benefits as required to meet the minimum standards of federal law.

Satisfactory Academic Progress Policy

Progress will be monitored at the end of each week of every program for all students receiving veterans' benefits. If at the end of any week, the student's grade falls below 70%, the student will be placed on academic probation for one week. If at the end of the probation period, the student's grade is not raised to 70%, the Department of Veterans Affairs will be notified and benefits will be interrupted.

Funding Policy

New Horizons Computer Learning Center does not penalize students using VA Education benefit programs under Chapters 33 and 31 while waiting for payment from the Department of Veterans Affairs providing they submit a certificate of eligibility, a written request to use such entitlement, and any additional information needed to certify enrollment. Students will continue have access to classes, labs, and other institutional facilities as outlined in our catalog. No late fees will be assessed and student's accounts will be considered on hold.

This is required under Title 38 USC 3679(e)

VA Benefits

I understand that it is my responsibility to monitor my benefits. I also understand that I am responsible for the funding of my training.

Attendance Policy

A student will be placed on attendance probation if he or she is below 80% in attendance in any given week. The student must bring his/her attendance above 80% by the end of the following week to be removed from probation. If at the end of the probation period, the student's attendance is not raised to 80% of scheduled classes, the Department of Veterans Affairs will be notified and benefits will be interrupted.

A student can be placed on a maximum of TWO week probation for attendance prior to academic dismissal.

Prior Education and Training Policy

This institution will inquire about each veteran's previous education and training, and request transcripts from all prior institutions, including military training, traditional college coursework and vocational training. Previous transcripts will be evaluated and credit will be granted, as appropriate:

This is required per 38 CFR 21.4254(b)(12)



Software Piracy and Personal Items

In accordance with copyright laws, all New Horizons Career Development Solutions students are prohibited from copying any of the software loaded on the school's machines. Please understand that any student found doing so may be terminated from the program.

Students are not allowed to bring any of their personal computers or related software and hardware items on any New Horizons Career Development Solutions campuses to be connected or used with the school's equipment. New Horizons Career Development Solutions shall not be held responsible for any lost or stolen items belonging to any student while on any New Horizons Career Development Solutions campus.

Student Loans

New Horizons Career Development Solutions is not a Federal Department of Education school. Therefore, students cannot use attendance during this program to defer a student loan. New Horizons Career Development Solutions does not participate in Federal or State Financial Aid Programs and students are not eligible not federal financial aid

If a student obtains a loan to pay for an educational an educational program, the student will have to repay the full amount of the loan plus interest less the amount of any refund, and that if the student receives federal student financial aid funds, the student is entitled to a refund of the money's not paid from federal financial aid funds

Payment Policy

Programs of four months, or less, may require payment of all tuition and fees on the first day of instruction. Programs designed to be four months or longer, require 50 percent for tuition along with courseware cost for payment at the time of enrollment. When 50 percent of the program has been completed the remaining payment is due. The limitations in this section shall not apply to any funds received by an institution through federal and state student grant and loan programs, or through any other federal or state (An institution that provides private institutional loan funding to a student shall ensure that the student is not obligated indebtedness that exceeds the total charges for the current period attendance. At the student's option, an institution may accept payment in full for tuition and fees, including any funds received through institutional loans, after the student has been accepted and enrolled and the date of the first class session is disclosed on the enrollment agreement.

STRF Fees

"The State of California established the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic loss suffered by a student in an educational program at a qualifying institution, who is or was a California resident while enrolled, or was enrolled in a residency program, if the student enrolled in the institution, prepaid tuition, and suffered an economic loss. Unless relieved of the obligation to do so, you must pay the state-imposed assessment for the (STRF), or it must be paid on your behalf, if you are a student in an educational program, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition.

You are not eligible for protection from the STRF and you are not required to pay the STRF assessment, if you are not a California resident, or are not enrolled in a residency program."

"It is important that you keep copies of your enrollment agreement, financial aid documents, receipts, or any other information that documents the amount paid to the school. Questions regarding the STRF may be directed to the Bureau for Private Postsecondary Education, 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, (916) 431-6959 or (888) 370-7589.



To be eligible for STRF, you must be a California resident or enrolled in a residency program, prepaid tuition, paid or deemed to have paid the STRF assessment, and suffered an economic loss as a result of any of the following:

- <u>1.</u> The institution, a location of the institution, or an educational program offered by the institution was closed or discontinued, and you did not choose to participate in a teach-out plan approved by the Bureau or did not complete a chosen teach-out plan approved by the Bureau.
- <u>2.</u> You were enrolled at an institution or a location of the institution within the 120 day period before the closure of the institution or location of the institution, or were enrolled in an educational program within the 120 day period before the program was discontinued.
- <u>3.</u>You were enrolled at an institution or a location of the institution more than 120 days before the closure of the institution or location of the institution, in an educational program offered by the institution as to which the Bureau determined there was a significant decline in the quality or value of the program more than 120 days before closure.
- 4. The institution has been ordered to pay a refund by the Bureau but has failed to do so.
- <u>5.</u> The institution has failed to pay or reimburse loan proceeds under a federal student loan program as required by law, or has failed to pay or reimburse proceeds received by the institution in excess of tuition and other costs.
- <u>6.</u>You have been awarded restitution, a refund, or other monetary award by an arbitrator or court, based on a violation of this chapter by an institution or representative of an institution, but have been unable to collect the award from the institution.
- 7. You sought legal counsel that resulted in the cancellation of one or more of your student loans and have an invoice for services rendered and evidence of the cancellation of the student loan or loans.

To qualify for STRF reimbursement, the application must be received within four (4) years from the date of the action or event that made the student eligible for recovery from STRF.

A student whose loan is revived by a loan holder or debt collector after a period of noncollection may, at any time, file a written application for recovery from STRF for the debt that would have otherwise been eligible for recovery. If it has been more than four (4) years since the action or event that made the student eligible, the student must have filed a written application for recovery within the original four (4) year period, unless the period has been extended by another act of law

However, no claim can be paid to any student without a social security number or a taxpayer identification number."

Note: Authority cited: Sections 94803, 94877 and 94923, Education Code. Reference: Section 94923, 94924 and 94925, Education Code.

New Horizons Career Development Solutions is currently not pending any petition in bankruptcy not operating as a debtor in possession nor has New Horizons Career Development Solutions filled a petition with the preceding five years and has not had a petition in bankruptcy filled against us within the preceding five years that resulting in reorganization under Chapter 11 of the United States Bankruptcy Code (11 U.S. C. Sec. 1101 et seq.)



FACULTY MEMBER

EXPERIENCE & QUALIFICATIONS

Tony Bhawani

Applications Training Manager/Instructor

Master of Business Administration (Geographic Information Systems) from University of Redlands Bachelors of Science in Business Administration from University of Redlands

Tony Bhawani has been an Applications Instructor with New Horizons and is now the Applications Training Manager. In addition to his applications training experience, he has worked in education as a tutor at both the primary and secondary school levels. Tony has been involved in many Microsoft Delivery Events, including the latest roll-outs of Windows 7 and Office 2010, 2013 and 2016. He is certified in Microsoft Office, and proficient in all versions of MS Office applications, including Access, Excel, Outlook, PowerPoint, and Word.

Barbara Benneian

Applications Instructor: Microsoft Office Specialist, Adobe Ace

Applications instructor with over 17 years of training experience. She joined New Horizons Career Development Solutions, LLC in 2014 and trains via all three of our training modalities; the traditional classroom environment, Online LIVE virtual training and On- sites. Her teaching is based on both theoretical and real-world examples. Barbara has worked with notable clients like Cedars Sinai, 20th Century Fox and

Christopher Dominguez

Applications Instructor: Lean Six Sigma Black Belt, ITIL Foundations, Microsoft Office Specialist B.S. Computer Information Science Coleman College, San Diego

Chris has 25+ years in Technical Support Management, Software Development, Infrastructure Management and End User training. His diverse career has provided him with examples for the benefits of proper training, as well as the consequences of its absence. Chris places an emphasis on great customer service, professional development and how to balance independence with being a contributing team member. His proficiency in not limited to Microsoft. He also performs well in the Six Sigma, ITIL and Business Skills realms as well.

Debbie Wong

Applications Instructor

Bachelor of Science- Information and Computer Science degree. Minor in Mathematics University of California, Irvine

Debbie Wong is an Applications instructor with over 20 years of field experience, working with various office applications. Debbie has had past experiences in both the Microsoft Applications in real world office environments as well as programming and consulting. She has vast experience in Outlook and Word.

Gabe Chapa

Applications Instructor: MOS Master, Lean Six Sigma Black Belt, MCT

Gabe began his career in the information technology field in 1997. . Venturing into the field as a computer programmer allowed him to have a basic understanding of computers and how they worked. This led to a programming position as a Project Analyst with Experian, providing the first steps towards his current career as an Applications Instructor with New Horizons Computer Learning Center of Tucson. Gabe has seven years of experience as an instructor. Gabe is a three time winner of Top 25 Instructor in the Worldwide Network.



FACULTY MEMBER

EXPERIENCE & QUALIFICATIONS

Genaro L. Moran

Applications Instructor: Microsoft Office Specialist: Word, Excel, PowerPoint, Access, Outlook. Quickbooks, Great Plains

Bachelor of Arts in Finance- Cal State University Fullerton, MBA Liberty University, Doctoral Candidate in Organizational Management- Jones International University

Genaro Moran is both an Applications instructor with over 30 years of Business and Educational field experience, working with various office applications. As a trainer, he holds more than 15 years, using real world situations to help his students understand. Genaro trains via all three of our training modalities; the traditional classroom environment, Online LIVE virtual training and On- sites. His teaching is based on both theoretical and real-world examples. Genaro specializes in Excel and Spanish based deliveries.

Imee Leverette

Applications Instructor: Microsoft Office: Word, Excel, PowerPoint, Windows 7, Windows 8.1, Outlook. Adobe Creative Suite: Illustrator, Photoshop, InDesign, Animate, Mac OSX

Associates of Arts in Fashion Design from FIDM in Los Angeles, Ca. A Bachelor of Arts from Ashford University and a Master of Arts in Education from Ashford University

Imee Leverette comes from 15+ years of experience as a Senior Media Graphic/Apparel Designer for Action Sports Industries, 8 years as an Editor and Art Director for Tiaregirl Magazine in Hawaii. She also holds 4+ years' experience as a Higher Education instructor, teaching Adobe Creative Suites: Illustrator and Photoshop at Art Institute, FIDM and Mira Mesa College, with her concentration on Digital Art Design and Technical Drawing with Mac OSX and Windows platforms.

Jessica Brown

Applications Instructor: Microsoft Office Specialis

Bachelor of Arts - UNC Wilmington

Jessica Brown is an Applications Instructor with Career Development Solutions, LLC. She has over eight years of experience in the training industry, both with Career Development Solutions, LLC and as an in-house corporate trainer. Jessica has worked with the Microsoft Office suite for multiple generations and has assisted organizations on the latest roll-outs of Windows 8 and Office 2013. She is certified in Microsoft Office and proficient in all versions of MS Office applications, including Access, Excel, Outlook, PowerPoint and Word. Jessica uses a combination of theoretical and real-world examples to inform her teaching method, although she leans towards real-world examples most, as it has more relevance to utilizing concepts in the working environment. In 2015, Jessica walked stage as a Top 25 Instructor in the Worldwide Network.

John Warner

Applications and Busines Skills Instructor

Microsoft Office Specialist: Word, Excel, PowerPoint, Access, Outlook, MCSA, CompTIA A+, CompTIA Network+ John got his first computer in 1986 (a dual-floppy 8088!). After working with computers and the nascent internet (Mosaic browser, newsgroups,etc.) at school, he trained Applications and Networking for New Horizons from 1997-2003. For over 20 years, John has supported employees, computers, and networks in the sales, service, contracting, and education industries and is back training full-time.



FACULTY MEMBER

EXPERIENCE & QUALIFICATIONS

Kevin Nickle

Applications Instructor

Kevin Nickle joined New Horizons in 2011, providing high-level applications training to New Horizons of Southern California students. Kevin has worked with computers in some sort of fashion all his life. At six, Kevin began exloring his first machine, an Atari. Kevin is now a certified expert in Microsoft Office Excel, Word, PowerPoint, and Outlook. With over 5 years of training experience, Kevin enjoys working on real world issues. He takes pride in being able to explain complex technical issues in laymen terms for his students to understand. He also believes that training is not always the same, and that each student must be catered to in a different form. Depending on their learning style, Kevin believes in adjusting methods, and focus. Kevin combines theoretical concepts with real-life examples to provide students with a holistic understand of concepts that can be carried into the workplace.

Kendell Hoyer

Applications Instructor: Microsoft Office: Word, Excel, PowerPoint, Access, Outlook, Sharepoint, Visio, SQL Querying. Masters of Science in Education, Nova Southeastern University, Ft. Lauderdale, FL. Bachelor's of Science in Education

University of Nevada Las Vegas, Las Vegas, NV

Ken is a former New Horizons instructor from the St. Louis franchise and comes with years of in-class experience in both private events and hybrid ILT/ OLL delivery. He is an MCT/ MOS master and is Cybersafe certified. Kendell started teaching computer applications in 2004. His areas of expertise include the Microsoft Office Suites, Windows, and Adobe Captivate. He instructs Office 2010-2016 classes as well as SharePoint and Windows 10. As an Adjunct College Professor, he has instructed over 200 online and ground courses in mathematics, American Politics, and the US Constitution. He has authored a national

Mia Gwyn

Applications Instructor: Microsoft Office Certified Bachelor of Arts – University of Colorado, Boulder.

As an experienced technology expert and educator with over 10 years experience, Mia connects to her students at a very relatable level. Her practical and hands on approach encourages students to learn and not to be afraid of not knowing the program. Mia has been awarded as a Top 25 Instructor in the Worldwide network under two different ownership groups, which shows her stability and continued high level of performance. Mia focuses on Business Skills, Microsoft programs including high level VBA, Access and SharePoint as well as being able to deliver in Spanish as needed.

Phillip Dunn

Applications Instructor: Microsoft Office Master and Business Skills: Word, Excel, PowerPoint, Access, Outlook, Crystal Reports, PMF, SQL Querying, Visio, Scrum Master

16+ years in the training industry. Everything from starting small business, managing and growing medium sized ones, to working with management from major corporate entities. It's amazing where Microsoft Office has taken Phillip. He has trained rocket scientists at JPL, movie makers at Sony, Executives at Devon Energy and BP and Automakers like Toyota and Hyundai. Phillip also excels at Business Skills delivery and is currently studying Scrum methodologies.



FACULTY MEMBER

EXPERIENCE & QUALIFICATIONS

Raul Escalera

Applications Instructor: Microsoft Office Specialist: Word, Excel, PowerPoint, Access, Outlook. Crystal Report, Visio, SQL Querying

Raul Escalera is an Applications Instructor for New Horizons with over 15 years of training experience. In addition to his applications training experience, he has worked as a computer and network technician.

Having worked as an instructor for over a decade, Raul has assisted companies with several generations of Microsoft roll-outs. He is a certified Microsoft Office Master, and proficient in all versions of MS Office applications, including Access, Excel, Outlook, PowerPoint, and Word. Raul is a recipient of New Horizons' "World Wide Excellence in Training Award".

Rilynn Boykins

Applications and Business Skills Instructor Bachelors of Psychology – University of Phoenix

Rilynn has been an instructor for over 4 years in various capacities and in different business disciplines. Rilynn traces her love of teach back to working with her fellows in healthcare and helping them through their reservations when it came to new technology. She teaches with heart and patience, and even her most reluctant students leave her class with a new found confidence in the emerging technologies that are shaping their world. Certified Scrum Master, Microsoft PowerPoint, Microsoft Word, Quickbooks, Agile Project Management, Microsoft SharePoint, Conflict Resolution, Adobe Illustrator, Intrapersonal Communication. She is a member of Toastmasters International, SCRUM Alliance, Society of Industrial Organization and Psychology and Association for Talent Development.

Ronald Marsh

Applications Instructor: CIW, Adobe Certified, MOS Master BA Communications/Advertising, from the University of Kentucky

Ron has over 20 years certified computer training experience with New Horizons and over 27 years as a trainer in some form or another. Ron has a proven track record of reliability and responsibility with both Consumer and Corporate clients. Ron's list of competencies is one of the largest in the company.



FACULTY MEMBER

EXPERIENCE & QUALIFICATIONS

Gerald (Gerry) Riani

Technical Training Manager/Instructor

MCT, MCSE, MCSA, MCTS, MCP, RHCI, RHCE, CompTIA A+, Network+, Security+, Linux+, Mobility+ and Cloud+, BA in English Literature from the University of San Diego

After an initial career in the Financial Services industry, Gerry transitioned into an Information Technology career in 1999. He has worked as a Technical Instructor for more than 17 years. Additionally, from 2000 to 2014, he held the position of Chief Information Officer for New Horizons Computer Learning Centers of South Florida. In 2014, he joined the New Horizons Career Development Solutions, LLC team in 2014 as a Technical Instructor. As a Red Hat Certified Instructor and Engineer, Gerry's primary training focus has been with various Red Hat software products, especially Red Hat Enterprise Linux. Additionally, Gerry teaches classes covering various Microsoft technologies, as well as a number of CompTIA certification preparatory classes. Currently, Gerry also holds the position of Technical Training Manager for New Horizons Career Development Solutions.

Aaron Hamachi

Technical Instructor: CCNP, CompTIA A+, CompTIA Network+, CompTIA Security+, CompTIA Project +, MCSA, ITIL, CIW

MS - Information Security and Assurance, BS - IT Network Design & Management, AS - Business Information Technology

Aaron Hamachi has over 30 years of experience working in technology. Even after those years, he still loves seeing the AH-HA moment when something clicks for a student. With experience as a Help Desk, Field Technician, Systems Administrator, Network Engineer, IT Manager, and part-time Professor, Aaron knows his way around both a classroom and the actual world of technology. From navigating day-to-day internal and external customer needs to rescuing networks on 3 AM outage calls with all hands on deck, Aaron's done it all. He brings that real-world expertise to his teaching.

Bill Sullivan

Technical Instructor: MCT, MCSE, MCSA, MCITP, MCTS, MCP, CISSP, CompTIA A+, Network+, Security+, Cloud Essentials and CASP.

BA in Physics from the University of California, Berkeley

As a US Navy veteran, Bill served in the Persian Gulf where he worked as a Fleet Instructor and Maintenance Check Pilot. Prior to beginning his career in Information Technology, Bill held the positions of Analyst and Total Quality Management Systems Instructor at Douglas Aircraft Company, as well as an Associate Professor of Aircraft Mechanics at Northrop University. Since 1994, Bill has held the position of Technical Instructor with New Horizons Career Development Solutions, LLC. As a Technical Instructor, Bill's focus has been on training and assisting students new to the IT world in becoming IT professionals and guiding them along the way to obtaining their Microsoft and CompTIA certifications. On three occasions, Bill received recognition as one of the Top 25 Technical Instructors in the World from New Horizons.

David Metzgar

Technical Instructor: MCSA, MCSE, VMware

BA in Business Administration University of New Mexico

David Metzgar is no stranger to New Horizons, having taught here from 1995 to 2012. He's back again as a Certified Microsoft and VMWare Instructor. David enjoys teaching people and connecting them and their businesses with various technologies that enable them to be more productive. "It's fulfilling when students can better understand complex products, concepts and procedures as a result of the training I have provided." He likes to set a tone in his class where everyone can be met with respect and gratitude.



FACULTY MEMBER

EXPERIENCE & QUALIFICATIONS

Dennis Thibodeaux

Technical Instructor: MCT, MCSE, MCSA, MCITP, MCTS, MCP, CISSP, EC-Council Certified Instructor, CEH, CHFI, CFR, CISA, CISM, CompTIA A+, Network+, Security+, CASP, Linux+, Cloud+, Mobility+ and Project+, BS in Mass Communication from Middle Tennessee State University

Dennis Thibodeaux is a technology educator and IT professional who has been a Microsoft Certified Professional since 1998. As an instructor, he draws on his extensive experience as an Information Systems Security Management specialist, Systems Engineer and Network Administrator. Dennis joined the New Horizons Career Development Solutions, LLC Technical Instructor team in 2014. Dennis brings real-world security experience and solid business skills to the classroom, often using his own professional activities as examples. His skillset includes vulnerability assessment, risk management, network security, application security, physical security, incident response and digital forensics. As an Information Security industry analyst recently put it, "Leaders like Mr. Thibodeaux are needed to usher in the next wave of maturity for InfoSec- a period characterized by the fusion of business and IT." For 2016, New Horizons recognized Dennis as one of the Top 25 Technical Instructors in the World.

James Hanavan

Technical Instructor: MCT, MCSE, MCSA, MCITP, MCTS, MCP, CCSI and CCNA,

BA in History from University of California, Santa Barbara James has more than 25 years of experience as an IT consultant and trainer and he joined the New Horizons Career Development Solutions, LLC team as a Technical Instructor in 1995. James specializes in the design, planning, implementation, management, maintenance and securing of Windows Server systems, Active Directory, Group Policy, Microsoft Exchange Server, Microsoft Skype for Business and Microsoft System Center. Moreover, as a Cisco Certified Systems Instructor, James delivers training for students interested in obtaining their Cisco CCNA certification.

James Nelson

Technical Instructor: MCT, MCSD, MCSA, MOS and CompTIA Project+,

BA in Communications from California State University, Fullerton

James has more than 20 years of experience in the IT industry focusing on database administration, programming and design. James joined the New Horizons Career Development Solutions, LLC team in 1998. During this timeframe, James' principal training focus has been with Microsoft SQL Server administration, database design and programming, data warehousing and business intelligence. In addition, James teaches classes covering various other technologies such as Microsoft SharePoint, Microsoft Excel and Access VBA and Project Management.

Jeff Zahorowski

Technical Instructor:MCT, MCSA, MCITP, MCTS, MCP, CompTIA A+, Network+ and Security+, BS in Communications Studies from California State University, Sacramento

Jeff has worked in various positions within the IT industry over the past 25 years and he has been a Technical Instructor since 2000. He joined the New Horizons Career Development Solutions Technical Instructor team in 2016. Jeff's training expertise include Microsoft's Windows Server and Client operating systems. Additionally, he focuses on assisting students new to the IT industry gain a foothold within the industry by obtaining their CompTIA A+, Network+ and Security+ certifications. Employees from companies such as Intel, Apple Computer, Oracle, Northrup-Grumman and the US Navy Fighter Weapons Schools have gained insight and technical knowledge from Jeff's training events.



FACULTY MEMBER

EXPERIENCE & QUALIFICATIONS

John DeVries

Technical Instructor: MCT, MCSA, MCITP, MCTS, MCP, CompTIA A+, CompTIA Network+, CompTIA Security+, CompTIA Mobility+, CompTIA Cloud+

Computer Science - John Hopskins University, Baltimore Maryland

John has a wide reaching and impressive range of prior experience within the IT industry. For over 30 years, he worked as a product and marketing manager in the computer and data communications industries. Additionally, during this same period, John ran his own web design, software development and consulting business. John began his career as a Technical Instructor with New Horizons of Tampa, FL and he joined the New Horizons Career Development Solutions team, in the same role, in 2016. John specializes in training IT professionals on Microsoft Azure cloud services, Microsoft Office 365 and Windows 10. Additionally, he also specializes on web development and programming leveraging technologies such as JavaScript, C# and Microsoft .NET. Besides his experience within the IT industry, John received the honor of serving as the Chair for a National Institute of Standards and Technology working group on telecommunications.

Joseph (Joe) Ng

Technical Instructor: MCT, MCSE, MCDBA, MCSA, MCTS, MCP, CCSI, CCNA, VCI, VCP,

AS in Computer Information Systems from Santa Monica College

In addition to working as an IT Consultant, Joe has been an IT Technical Instructor since 1999. He has been a part of the New Horizons Career Development Solutions, LLC Technical Instructor team since 2001. Joe's areas of expertise are varied and include a number of Microsoft technologies, especially Windows Server and Microsoft Exchange, Cisco routing and switching technologies, as well as VMware's vSphere and Horizon products.

Kent Tuominen

Technical Instructor: MCT, MCSE, MCSA, MCITP, MCTS, MCP, BS in Marketing from Cal Poly Pomona B.S. Marketing, California State Polutechnic University Ponoma

As the son of two teachers, Kent believes that teaching is in his blood. Kent initially joined New Horizons Career Development Solutions, LLC in 1996, first as an Applications Instructor and later transitioning into the role of Technical Instructor. After a period pursuing other opportunities within the IT field, Kent rejoined New Horizons Career Development Solutions in 2012. Kent's training focus has been in the area of Microsoft technologies, including the deployment, installation and management of various versions of the Windows Client and Server operating systems, Active Directory and Group Policy, as well as Microsoft Exchange Server. For 2016, New Horizons recognized Kent as one of the Top 25 Technical Instructors in the World

Martin Wuesthoff

Technical Instructor: MCT, SQL Business Intelligence and Data Modeling, Windows PowerShell Expert, Microsoft Exchange Server

Bachelor's in Music Teacher Education, University of Connecticut

Martin has been a successful technical trainer for nearly 2 decades. In that time he has trained thousands of students on many different Microsoft Server products included SQL Server, SSIS, SSRS, SSAS, SharePoint BI, PowerShell, Windows Server, IIS, ISA Server, SMS, SCOM, SQL Server, VB Scripting and Exchange Server. He is highly ranked by students and focuses on providing real-world examples and practical knowledge.



FACULTY MEMBER

EXPERIENCE & QUALIFICATIONS

Matt VanRhysseghem

Technical Instructor: Microsoft Office Specialist, CompTIA A+, Sec +, Net + and Applications Instructor

With a lengthy background in management, training and computing, Matt has been knowledgeable in many areas of the IT industry including hardware, software and networking. Matt has been an instructor with New Horizons for over 2.5 years with training focused primarily on software applications, ranging from Microsoft Office and Windows to cloud-based services like Google Applications and Office 365. In addition, his experience with the CompTIA certification objectives, leading instruction for both A+ and Network+. Free time activities include hiking, gaming, reading, writing and basically anything that gets me outside and moving. Matt is a great fit at New Horizons as it combines his love of computers with his love of conversation and social interaction. In his words "I absolutely love what I do and think that there's no better feeling than helping someone solve a problem they've been struggling with or seeing that light bulb come on when you show them something that they had maybe never considered possible"

Nicholas (Nick) Lane

Technical Instructor: MCT, MCSE, MCSA, MCITP, MCTS, MCP, EC-Council Certified Instructor, CEH, CompTIA A+, Network+, Security+, CASP and Cloud Essentials

Computer Repair, Electronics & Networking Degree from Nassau Tech BOCES Vocational Institute

Since 1999, Nick has provided Technical Solutions, Systems Administration, Desktop Support, Technical and Applications Training to thousands of satisfied customers. He joined the New Horizons Career Development Solutions; LLC team in 2005 and, over that timeframe, Nick received recognition as one of the Top 25 Technical Instructors in the World on five separate occasions from New Horizons. Nick specializes in delivering Microsoft, CompTIA and EC-Council technical training.

Rhett Williams

Technical Instructor: MCT, MCSE, MCSA, MCITP, MCTS, MCP, RHCI, RHCA, RHCE, CCSI, CCNA, CompTIA A+, Network+ and CTT+.

BA in History from California State University, Fullerton

Rhett has over 30 years instructing experience and he has been a technical instructor for New Horizons Career Development Solutions, LLC since 1996. .He has a wide range of technical training capabilities including network operating systems, database administration and development, application development, internetworking and network security. As a Red Hat Certified Architect and Instructor, Rhett's training focus has been on various Red Hat technologies, especially Red Hat Enterprise Linux, Red Hat Virtualization and Red Hat OpenStack. He received recognition as a Top 25 Technical Instructor in the World from New Horizons and, in 2013, Red Hat recognized Rhett as their Training Advocate of the Year.



FACULTY MEMBER

EXPERIENCE & QUALIFICATIONS

Charlotte Augustine

IT Technical Trainer: Certifications: CompTIA A+, CompTIA Network+, MOS

PhD in Religion from Claremont School of Theology.

Charlotte brings 23 years of education and experience to New Horizons Learning Group as the IT Technical Trainer in the Anaheim center. As the Distance Learning Training Specialist at her alma mater, Charlotte was responsible for downloading, installing and maintaining lab software in the Windows 7 environment, as well as assisting staff and students with IT-related issues. Having taught on and off for 23 years, Charlotte brings a wide range of exposure to different students, in a multitude of environments, utilizing various modes of content delivery. "Everything I have experienced continues to help me with each and every student as I try to meet each person's educational needs," says Charlotte.

Chris Borie

IT Technical Trainer; Java, Java Script, HTML, CSS

Bachelor of Science in Software Engineering and Programming, Masters in Cybersecurities Policies and Procedures

With a Bachelor's in Software Engineering and Programming and a Masters in Cybersecurity Policies and Procedures under his belt, Chris also brings 8 years of real-world training experience to New Horizons Learning Group. In addition to 8 years in various IT positions, Chris spent 3 years as a trainer at AT&T helping customers with their cell phones and the company with their billing system — and everything in between. He is also experienced with SQL and multiple programming languages.

Chris Roland

IT Technical Trainer: CompTIA Security+

BAS in Journalism and Broadcasting and an AS in Film Theory

Chris specializes in video production, as well as 7 years professional experience, to New Horizons Learning Group. "Witnessing first-hand of how the importance of properly trained members in the military could potentially be the deciding factor in their safety is what influences my teaching," says Chris. "My job is to make sure they can protect themselves; their safety is my top priority." Seeing the concept "click" with students is the best take-away of being an instructor, claims Chris.

Jason Biskie

IT Technical Trainer

Bachelors of Information Security

18 years of computer experience, specializing in CompTIA A+, Network+, Security+ related activities and responsibilities. Private sector virtual environment management experience using VMware & Microsoft Hyper-V. Windows Server 2003-2012R2, Active Directory and business applications.

Jason Burton

IT Technical Trainer: CompTIA A+, Network +, Security +, Server +; MCSA: Windows 8, MCPx2 Windows Server 2012R2

A.S. Networking Services Technology:

Jason had 5 years of professional IT experience, 3 years of teaching experience. I have always had a passion for IT industry, in fact, my first jobs paycheck went to building my first PC. I was in the U.S Navy and used the G.I bill to pursue a degree in IT. After college, I became a student at New Horizon here in Las Vegas to finish my certifications and then went out to the IT workforce. Eventually, I was called back to New Horizons to work as IT / Instructor and I have been here for going on 3 years. While at New Horizon I have taught multiple CompTIA and Microsoft courses. My favorite topic and primary focus is Windows server. The best part of my job is seeing the knowledge start to make sense to students, also troubleshooting issues then being able to bring these examples to students.

CERTIFIED INSTRUCTORS



FACULTY MEMBER

EXPERIENCE & QUALIFICATIONS

Jonathan Vazquez

IT Technical Trainer

BA in Business Administration, Major in Computer Info Systems

Did you know that Jonathan, our IT Tech Trainer in our Burbank center, was tutor of the year in 2012 at his alma mater? Jonathan tutored math, science, statistics, computer and business classes while in college and it was New Horizons where he found a strong passion to continue helping students succeed. With 12 years in the field, Jonathan is poised and ready to assist helping others succeed in life. Says Jonathan himself when asked what he likes best about training people, "Knowing that you are truly making a difference in people's lives and knowing that it is not just a job or a paycheck."

Karl Kreder

IT Technical Trainer: Cisco CCNA, CompTIA Linux+, Excel MOS Master

BA in Computer Information Systems University of Phoenix

With 20 years in the industry under his belt and a membership in the California Educational Technology Professionals Association (CETPA), Karl Kreder is our go-to IT Tech in our San Bernardino Center. Karl credits his professional experience in customer service along with his relationships with his IT circles outside of work with influencing his teaching. He likes to lead his students to the answers instead of just giving them. His favorite thing about teaching is seeing a student have that "Aha!" moment.

Marco Quezada

IT Technical Trainer

Bachelors of Science Information Systems. More than 20 years of computer experience including website design, network administration, Teaching CompTIA A+, Network+, Security+ and Microsoft Office Specialist classes since 1996. Held many high level positions at educational institutions including Director of Marketing, Director of Compliance, IT Manager, and Computer Department Chairman

Marcus Jackman

IT Technical Trainer: CompTIA Network+

BA in Computer in Audio Engineering, Minor in Computer Science

Marcus brings 6 years' experience in the field to New Horizons as the IT Tech Trainer in our Gardena center. His CompTIA Network+ certification along with his professional experience well equip him to get the job done. An Apple Support Specialist, all of Marcus' professional experiences have influenced his teaching. "IT troubleshooting requires working with others and trading information to reach the root of a problem. It's like learning and teaching simultaneously."

Patrick Shafer

IT Technical Trainer: CompTIA A+, CompTIA Network+.

Associates Degree in Communications – Sierra College - Rocklin, CA

20 years of building and maintaining computer systems. For the past year, I have been mentoring students who are looking to get certifications of their own. Certifications: CompTIA A+, CompTIA Network+.