

8399 Topanga Canyon Blvd, #200 * West Hills, CA 91304 * <u>www.vcmc.edu</u> (818) 883-9002 Fax (818) 883-9003

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019 Medical Assisting—860 Hours, 39 weeks

On-Time Completion Rates (Graduation Rates)

Includes data for the two calendar years prior to reporting

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2019	25	25	18	72%
2018	40	40	28	70%

Stu	udent's Initials:	Date:	
Initial only after	you have sufficient tim	e to read and	d understand the information

Job Placement Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began the Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field ⁸	Placement Rate Employed in the Field ⁹
2019	26	18	16	12	75%
2018	40	31	27	19	70%

You May obtain from the institution a list of the employment positions considered to be in the field for which a student received education and training. This information is located in the Career Services Office.

Student's Initials: _	Date:	
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<u>Gainfully Employed Categories</u> <u>Includes data for the two calendar years prior to reporting</u>

Part-Time vs. Full-Time Employment

Calendar Year	Graduates Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Wek	Total Graduates Employed in the Field
2019	0	12	12
2018	0	19	19

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a single Position	Graduates Employed in the Field in Concurrent positions	Total Graduates Employed in the Field
2019	12	0	12
2018	19	0	19

Self-Employed/ Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field	
2019	0	12	
2018	0	19	

Institutional Employment

Calendar Year Graduates Employed in the Field who are Employed by the institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.		Total Graduates Employed in the Field
2019	0	12
2018	0	19

	Student's Initials:	Date:	<u></u>
Initial only at	fter you have sufficient t	ime to read and ur	nderstand the information



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<u>License Examination Passage Rate</u> <u>Includes data for the two calendar years prior to reporting</u>

Calendar Year	Number of Graduates in calendar year	Number of graduates taking Exam	Number who passed First Availed Exam	Number who failed First Available Exam	Passage Rate
2019	NA	NA	NA	NA	NA
2018	NA	NA	NA	NA	NA

There is no state License Examination required for this program.

Student's Initials: _____ Date: ____ Initial only after you have sufficient time to read and understand the information

Salary and Wage Information Includes data for the two calendar years prior to reporting

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Grads Avail for Employment ¹	Grads Employed in Field ²	\$20,001 to \$25,000	\$25,001 to \$30,000	\$30,001 to \$35,000	\$35,001 to \$40,000	40,001 to 45,000
2019	16	12	3	4	3	2	0
2018	27	19	3	10	1	1	0

Calendar Year	\$45,001 to \$50,000	\$55,001 to \$60,000	\$60,001 to \$65,000	\$65,001 to \$70,000	Students not Reporting Salary
2019	0	0	0	0	0
2018	0	0	0	0	4

A list of sources used to substantiate salary disclosures is available from the school. This information can be found in the Career Services Department.

	Student's Initials:	Date:	
Initial only a	fter you have sufficie	ent time to read and understand t	he information



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Cost of Educational Program

Total Charges for the program for students completing on-time in 2018 & 2019: \$14,950. Additional charges may be incurred if the program is not completed on-time.

	Stu	ıdent's Initials:	Date:	
Initial only	y after	you have sufficien	t time to read and	d understand the information

Federal Loan Debt

Most recent three year cohort default rate, as reported by the United State Department of Education. 1	The percentage of enrolled students in 2018 receiving federal student loans to pay for this program.	The percentage of graduates in 2018 who took out federal student loans to pay for this program.	The average amount of federal student loan dept. of 2018 graduates who took out federal student loans at this institution.
16.8%	93%	84%	\$8,414

Most recent three year cohort default rate, as reported by the United State Department of Education. 1	The percentage of enrolled students in 2019 receiving federal student loans to pay for this program.	The percentage of graduates in 2019 who took out federal student loans to pay for this program.	The average amount of federal student loan dept. of 2019 graduates who took out federal student loans at this institution.
11.9%	92%	94%	\$7,792

1. The percentage of students who defaulted on their federal student loans is called Cohort Default Rate (CDR). It shows the percentage of this school's students who were more than 270 days (9 months) behind on their federal student loans within three years of when the first payment was due. This is the most recent CDR reported by the U.S. Department of Education.

Student's Initials:	: Date:	
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Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, www.bppe.ca.gov, toll-free telephone number (888)3707589 or by fax (916) 263-1897.

Student Name - Print		
Student Signature	Date	
School Official	Date	



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Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, and are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates employed in the Field" means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after student completed a program.



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- "Number Who Passed First Available Exam" is the number of graduate who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



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STUDENT'S RIGHT TO CANCEL

1. You have the right to cancel your agreement for a program of instruction, without any penalty or obligations, through attendance at the first class session or the seventh calendar day after enrollment, whichever is later. After the end of the cancellation period, you also have the right to stop school at any time; and you have the right to receive a pro rata refund if you have completed 60 percent or less of the scheduled days in the current payment period in your program through the last day of attendance.

ncellation of this agreement can occur up to:				
	Date			

- 2. Cancellation may occur when the student provides a written notice of cancellation at the following address: Valley College of Medical Careers, 8399 Topanga Canyon Blvd., Suite 200, West Hills, CA 91304. This can be done by mail or by hand delivery.
- 3. The written notice of cancellation, if sent by mail, is effective when deposited in the mail properly addressed with proper postage.
- 4. The written notice of cancellation need not take any particular form and, however expressed, it is effective if it shows that the student no longer wishes to be bound by the Enrollment Agreement.
- 5. If the Enrollment Agreement is cancelled, the school will refund the student any money he/she paid, less a registration or administration fee not to exceed \$100.00, and less any deduction for equipment not returned in good condition, within 45 days after the notice of cancellation is received.



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SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019 Medical Billing and Coding—860 Hours, 39 weeks

On-Time Completion Rates (Graduation Rates)

Includes data for the two calendar years prior to reporting

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2019	5	5	3	60%
2018	6	6	5	83.3%

Student's Initials:	Date:	
Initial only after you have suffici	ent time to read and unde	erstand the information

Job Placement Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began the Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field ⁸	Placement Rate Employed in the Field ⁹
2019	5	4	3	3	100%
2018	6	5	5	5	100%

You May obtain from the institution a list of the employment positions considered to be in the field for which a student received education and training. This information is located in the Career Services Office.

Student's Initials:	Date:	
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<u>Gainfully Employed Categories</u> <u>Includes data for the two calendar years prior to reporting</u>

Part-Time vs. Full-Time Employment

Calendar Year	Graduates Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Wek	Total Graduates Employed in the Field
2019	0	3	3
2018	0	5	5

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a single Position	Graduates Employed in the Field in Concurrent0 positions	Total Graduates Employed in the Field
2019	3	0	3
2018	5	0	5

Self-Employed/ Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field	
2019	0	3	
2018	0	5	

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2019	0	3
2018	0	5

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<u>License Examination Passage Rate</u> <u>Includes data for the two calendar years prior to reporting</u>

Calendar Year	Number of Graduates in calendar year	Number of graduates taking Exam	Number who passed First Availed Exam	Number who failed First Available Exam	Passage Rate
2019	NA	NA	NA	NA	NA
2018	Na	NA	NA	NA	NA

There is no state License Examination required for this program.

Student's Initials:	Date:	
Initial only after you have sufficient ti	me to read and	understand the information

<u>Salary and Wage Information</u> <u>Includes data for the two calendar years prior to reporting</u>

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Grads Avail for Employment ¹	Grads Employed in Field ²	\$25,001 to \$30,000	\$30,001 to \$35,000	\$35,001 to \$40,000	\$40,001 to \$45,000	Students not Reporting Salary
2019	3	3	0	0	2	0	1
2018	6	5	1	3	0	0	1

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S	tudent's Initials:	_ Date:	
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Cost of Educational Program

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	Student's Initials:	Date:	
Initial only	y after you have suffici	ient time to read and understand	the information

Federal Loan Debt

Most recent three year cohort default rate, as reported by the United State Department of Education. 1	The percentage of enrolled students in 2018 receiving federal student loans to pay for this program.	The percentage of graduates in 2018 who took out federal student loans to pay for this program.	The average amount of federal student loan dept. of 2018 graduates who took out federal student loans at this institution.
16.8%	84%	60%	\$8368

Most recent three year cohort default rate, as reported by the United State Department of Education. 1	The percentage of enrolled students in 2019 receiving federal student loans to pay for this program.	The percentage of graduates in 2019 who took out federal student loans to pay for this program.	The average amount of federal student loan dept. of 2019 graduates who took out federal student loans at this institution.
11.9%	100%	100%	\$8148

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Student Name - Print	
Student Name - Fint	
Student Signature	Date
School Official	Date



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STUDENT'S RIGHT TO CANCEL

1. You have the right to cancel your agreement for a program of instruction, without any penalty or obligations, through attendance at the first class session or the seventh calendar day after enrollment, whichever is later. After the end of the cancellation period, you also have the right to stop school at any time; and you have the right to receive a pro rata refund if you have completed 60 percent or less of the scheduled days in the current payment period in your program through the last day of attendance.

Cancellation of this agreement can occur up to:		
	Date	

- Cancellation may occur when the student provides a written notice of cancellation at the following address: Valley College of Medical Careers, 8399
 Topanga Canyon Blvd., Suite 200, West Hills, CA 91304. This can be done by mail or by hand delivery.
- 3. The written notice of cancellation, if sent by mail, is effective when deposited in the mail properly addressed with proper postage.
- 4. The written notice of cancellation need not take any particular form and, however expressed, it is effective if it shows that the student no longer wishes to be bound by the Enrollment Agreement.
- 5. If the Enrollment Agreement is cancelled, the school will refund the student any money he/she paid, less a registration or administration fee not to exceed \$100.00, and less any deduction for equipment not returned in good condition, within 45 days after the notice of cancellation is received.



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SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019 Pharmacy Technician—860 Hours, 40 weeks

On-Time Completion Rates (Graduation Rates)

Includes data for the two calendar years prior to reporting

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2019	6	4	2	50%
2018	6	6	3	50%

S	tudent's Initials:	_ Date:		
Initial only after	r you have sufficient time	to read and i	understand the in	formation

Job Placement Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began the Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field ⁸	Placement Rate Employed in the Field ⁹
2019	6	4	4	4	100%
2018	6	3	2	2	100%

You May obtain from the institution a list of the employment positions considered to be in the field for which a student received education and training. This information is located in the Career Services Office.

Student's Initials: _	Date:	_
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<u>Gainfully Employed Categories</u> <u>Includes data for the two calendar years prior to reporting</u>

Part-Time vs. Full-Time Employment

Calendar Year	Graduates Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Wek	Total Graduates Employed in the Field
2019	0	4	4
2018	0	2	2

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a single Position	Graduates Employed in the Field in Concurrent positions	Total Graduates Employed in the Field
2019	4	0	4
2018	2	0	2

Self-Employed/ Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field	
2019	0	4	
2018	0	2	

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field	
2019	0	2	
2018	0	4	

Student's Initials:	Date:	····
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<u>License Examination Passage Rate</u> <u>Includes data for the two calendar years prior to reporting</u>

Calendar Year	Number of Graduates in calendar year	Number of graduates taking Exam	Number who passed First Availed Exam	Number who failed First Available Exam	Passage Rate
2019	NA	NA	NA	NA	NA
2018	- NA	NA	NA	NA	NA

There is no state License Examination required for this program.

Student's Initials:	Date:	
Initial only after you have sufficient tin	ne to read an	d understand the information

Salary and Wage Information Includes data for the two calendar years prior to reporting

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Grads Avail for Employment ¹	Grads Employed in Field ²	\$25,001 to \$30,000	\$30,001 to \$35,000	\$35,001 to \$40,000	\$45,001 to \$50,000	Students not Reporting Salary
2019	4	4	0	- 0	3	0	1
2018	2	2	0	2	0	0	0

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Cost of Educational Program

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Student's Initials:	Date:	
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Federal Loan Debt

Most recent three year cohort default rate, as reported by the United State Department of Education. 1	The percentage of enrolled students in 2018 receiving federal student loans to pay for this program.	The percentage of graduates in 2018 who took out federal student loans to pay for this program.	The average amount of federal student loan dept. of 2018 graduates who took out federal student loans at this institution.
16.8%	100%	67%	\$5,674

Most recent three year cohort default rate, as reported by the United State Department of Education. 1	The percentage of enrolled students in 2019 receiving federal student loans to pay for this program.	The percentage of graduates in 2019 who took out federal student loans to pay for this program.	The average amount of federal student loan dept. of 2019 graduates who took out federal student loans at this institution.
11.9%	100%	100%	\$8,673

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Student Name - Print		
Student Signature	Date	
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School Official	Date	



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- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, and are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates employed in the Field" means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after student completed a program.



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- "Number Who Passed First Available Exam" is the number of graduate who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



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STUDENT'S RIGHT TO CANCEL

1. You have the right to cancel your agreement for a program of instruction, without any penalty or obligations, through attendance at the first class session or the seventh calendar day after enrollment, whichever is later. After the end of the cancellation period, you also have the right to stop school at any time; and you have the right to receive a pro rata refund if you have completed 60 percent or less of the scheduled days in the current payment period in your program through the last day of attendance.

Cancellation of this agreement can occur up to:		
	Date	

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- 4. The written notice of cancellation need not take any particular form and, however expressed, it is effective if it shows that the student no longer wishes to be bound by the Enrollment Agreement.
- 5. If the Enrollment Agreement is cancelled, the school will refund the student any money he/she paid, less a registration or administration fee not to exceed \$100.00, and less any deduction for equipment not returned in good condition, within 45 days after the notice of cancellation is received.



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SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019 Surgical Technology— 1680 Hours, 64 weeks

On-Time Completion Rates (Graduation Rates)

Includes data for the two calendar years prior to reporting

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2019	9	4	3	75%
2018	8	8	3	38%

Stude	nt's Initials:	Date:		
Initial only after you	ı have sufficient tir	me to read and	understand the i	information

Job Placement Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began the Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field ⁸	Placement Rate Employed in the Field ⁹
2019	9	4	4	4	100%
2018	8	3	3	3	100%

You May obtain from the institution a list of the employment positions considered to be in the field for which a student received education and training. This information is located in the Career Services Office.

Student's Initials:	Date:	
Initial only after you have sufficient	t time to read and understan	d the information



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<u>Gainfully Employed Categories</u> <u>Includes data for the two calendar years prior to reporting</u>

Part-Time vs. Full-Time Employment

Calendar Year	Graduates Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Wek	Total Graduates Employed in the Field
2018	0	4	4
2018	0	3	3

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a single Position	Graduates Employed in the Field in Concurrent positions	Total Graduates Employed in the Field
2019	4	0	4
2018	3	0	3

Self-Employed/ Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2019	0	4
2018	0	3

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2019	0	4
2018	0	3

	Student's Initials:	Date:	
Initial only	y after you have sufficient	time to read and und	derstand the information



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<u>License Examination Passage Rate</u> <u>Includes data for the two calendar years prior to reporting</u>

Calendar Year	Number of Graduates in calendar year	Number of graduates taking Exam	Number who passed First Availed Exam	Number who failed First Available Exam	Passage Rate
2019	NA	NA	NA	NA	NA
2018	NA	NA	NA	NA	NA

There is no state License Examination required for this program.

Student's Initials: _____ Date: ____ Date: ____ Initial only after you have sufficient time to read and understand the information

Salary and Wage Information Includes data for the two calendar years prior to reporting

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Grads Avail for Employment ¹	Grads Employed in Field ²	\$30,001 to \$35,000	\$35,001 to \$40,000	\$40,001 to \$45,000	\$45,001 to \$50,000	Students not Reporting Salary
2019	4	4	0	0	2	0	2
2018	3	3	0	2	1	0	1

A list of sources used to substantiate salary disclosures is available from the school. This information can be found in the Career Services Department.

Studen	t's Initials:	Date:		
Initial only after you l	nave sufficient tin	ne to read and	understand th	e information



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Cost of Educational Program

Total Charges for the program for students completing on-time in 2018 & 2019: \$32,450.	Additional
charges may be incurred if the program is not completed on-time.	

Student's Initials: _	Date:	
Initial only after you have sufficie	nt time to read and understand th	e information

Federal Loan Debt

Most recent three year cohort default rate, as reported by the United State Department of Education. 1	The percentage of enrolled students in 2018 receiving federal student loans to pay for this program.	The percentage of graduates in 2018 who took out federal student loans to pay for this program.	The average amount of federal student loan dept. of 2018 graduates who took out federal student loans at this institution.
16.8%	92%	100%	\$20,000

Most recent three year cohort default rate, as reported by the United State Department of Education. 1	The percentage of enrolled students in 2019 receiving federal student loans to pay for this program.	The percentage of graduates in 2019 who took out federal student loans to pay for this program.	The average amount of federal student loan dept. of 2019 graduates who took out federal student loans at this institution.
11.9%	89%	100%	\$18,743

^{1.} The percentage of students who defaulted on their federal student loans is called Cohort Default Rate (CDR). It shows the percentage of this school's students who were more than 270 days (9 months) behind on their federal student loans within three years of when the first payment was due. This is the most recent CDR reported by the U.S. Department of Education.

Student's Initials:	Date:	
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This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, www.bppe.ca.gov, toll-free telephone number (888)3707589 or by fax (916) 263-1897.

Student Name - Print	
Student Signature	Date
School Official	Date



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Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
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