

CATALOG FOR 2019-2020 SCHOOL YEAR

June 1, 2019 - May 31, 2020

Revised 1/18/2020



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DISCLOSURE STATEMENTS

- The Santa Clara Beauty College – hereinafter referred to as The School, located at 2630 El Camino Real in Santa Clara, California is approved with the Bureau for Private Postsecondary Education (BPPE) pursuant to California Education. The school is a private institution and that it is approved to operate by the bureau. The Bureau’s approval means that the institution and its operation comply with the standards established under the law for occupational instruction by private postsecondary educational institutions. Approval to operate means compliance with minimum standards and does not imply any endorsement or recommendation by the State or BPPE. Institutional Approval must be reapproved every four

years and is subject to continuing review. Registered are the courses: Cosmetology 1600 hours; Skin Care Course 600 hours; Cosmetology Teacher Training Course 600 hours; Nail Care Course 400 hours; and the Brush-Up Course 400 hours (maximum). Instruction is in residence with facility occupancy level accommodating 50 students at any one time. California statute requires that a student, who successfully completes a course of study, be awarded an appropriate diploma or certificate verifying the fact. Prospective enrollees are encouraged to visit the physical facilities of the school and to discuss personal educational and occupational plans with school personnel prior to enrolling or signing enrollment agreements.

- Persons seeking to resolve problems, complaints or grievances should first contact the Supervising Instructor / Assistant Manager. Requests for further action may be made to the school Director and / or President. Unresolved complaints may be directed to the Bureau for Private Postsecondary Education: 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, telephone toll-free (888) 370-7589 or (916) 431-6959.
- The institution does not have a pending petition in bankruptcy, and is not operating as a debtor in possession, has not filed a petition within the preceding five years, or has had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under Chapter 11 of the United State Bankruptcy Code (11 U.S.C. sec. 1101 et seq.)
- Our institution is not accredited by the Department of Education. A student enrolled in an uncredited institution is not eligible for federal financial aid programs.

All information in the content of this school catalog is current and correct and is so certified as true by the current school director.

CATALOG QUESTIONS AND ANSWERS

- Any questions a student may have regarding this catalog that have not been satisfactory answered by the institution may be directed to the Bureau for Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833; P.O. Box 980818, West Sacramento, Ca 95798-0818, www.bppe.ca.gov HYPERLINK "<http://www.bppe.ca.gov/>", toll-free telephone number (888) 370-7589 or (916) 431-6959 or by fax (916) 263-1897.
- As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement. A catalog may be found at our internet web site at www.santaclarabeautycollege.com HYPERLINK "<http://www.santaclarabeautycollege.com/>".
- A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 toll-free or by completing a complaint form, which can be obtained on the bureau's internet web site www.bppe.ca.gov HYPERLINK "<http://www.bppe.ca.gov/>".

PHILOSOPHY AND GOALS

Our goal is to offer training to prepare successful graduates with the skills needed to secure employment in the field of Cosmetology. With this in mind, we continually survey the profession to keep abreast of current trends, designs and techniques required by employers. Instructors give "Individual" as well as "Class" instruction. This combination helps serious students to realize their goals. The academic and career standards are maintained to assure graduates of quality capabilities in their profession. The curriculum is flexible enough to allow for new procedures and techniques, as they are developed, yet solid enough to maintain good academic standards. The final objective is of course to graduate students who will secure and retain employment and advance in the profession of Cosmetology.

Mission Statement

The School was designed exclusively as a higher education institution of cosmetology dedicated to producing highly skilled cosmetologists, estheticians, nail technicians, and instructors by using the latest technology and professional salon products.

Student Learning Objectives

The School's students will receive hands-on training in a full service clinic atmosphere. A strong emphasis will be placed on:

- Customer Service
- Technical Applications
- Professional Image
- Personal and Professional Advancement
- Retailing
- All instruction is provided in English

FACULTY

The faculty and staff are under the direction Nancy Nguyen. The faculty and staff are organized to bring experience to the college in the areas such as salon ownership, hair fashion competitors, hairstylists, guest lecturers, manufacturer's representatives, and platform artists. Faculty members have been chosen for their experience as both Instructors of Cosmetology and hairstylists. All faculty personnel attend professional education and cosmetology classes to maintain their currency in the field as required by the Board of Cosmetology.

ADMINISTRATION AND STAFF

- **Kim Dang** – President / CAO: Cosmetology License / Bachelor of Science Software Engineer
- **Nancy Nguyen** – COO / Director: Realtor / Financial Consultant, responsible for the daily operations of the school
- **Thang Nguyen** – CFO / Bachelor of Science Computer Engineer / Financial Consultant.
- **Serina Del Rio** -- Supervising instructor / Vocational Teaching Credential-Cosmetology Instructors License: Cosmetology License. 30 years' experience.
- **Julie Parker** -- Cosmetology License: 16 years' experience
- **Deanna Chao** -- Cosmetology License: 12 years' experience
- **Dung Nguyen** – Receptionist

FACILITIES

The school has a working area, which contains hair dryers, workstations, shampoo bowls, classrooms, laboratory area, etc., a total of approximately 4000 square feet. The School is approved by the Board of Barbering and Cosmetology with an average daily attendance of 50 students. The facilities include equipment for academic and practical learning, contemporary student salon with stations, tables, and facial beds. The learning resources include a small library of DVD's, video tapes, reference books, technical manuals, professional periodical and supplement to text materials which available for student to check out for exam preparation. All materials are signed out on a check out list by a student and instructor. Materials are checked in by an instructor at the end of the day. All classes will be held at 2630 El Camino Real, Santa Clara, CA 95051

LIBRARY

The facilities include equipment for academic and practical learning, contemporary student salon with stations, tables, and facial beds. The learning resources include a small library of DVD's, video tapes, reference books, technical manuals, professional periodical and supplement to text materials which are available for students to check out for exam preparation. All materials are signed out on a check out on a check out list by a student and instructor. Materials are checked

in by an instructor at the end of the day. All classes will be held at 2630 El Camino Real, Santa Clara, CA 95051

LICENSURE REQUIREMENTS

The student must complete a course of training in a licensed California School in order to qualify to take the licensure examination given by the Board of Barbering and Cosmetology. The additional licensure requirements are as follows:

- Submit application
- Pay required fees
- Applicant must not be less than 17 years old
- Applicant must have completed 10th grade in a public school
- Complete the minimum required theory and practical applications and course clock hours
- Additional information can be found at www.barbercosmeo.ca.gov

ADMISSIONS POLICY

- The school does not discriminate in its employment, admission, instruction, or graduation policies on the basis of sex, age, race, color, religion, or ethnic origin nor does it recruit students already attending or admitted to another school offering similar programs of study. The school requires that each student enrolling in the Cosmetology, Nair Care or Esthetics programs must:
 - Complete an application for enrollment
 - Must be at least 17 years of age
 - Must be able to comprehend and read the English language
 - Provide proof of secondary education such as a diploma, a GED certificate, and an official transcript of secondary school completion or a state certification of home-school completion or have transcripts showing completion of at least the 10th grade level
- In the absence of the above documentation, the applicant must take and pass an approved ability-to-benefit test administered according to the test publisher's guidelines by an approved Independent Test Administrator. An ability-to-benefit recipient must achieve or exceed the scores listed on the following Wonderlic Scholastic Exam ATB tests:
 - Verbal-200
 - Quantitative-210
- Instructor applicants must meet all of the above requirements and:
 - hold a current license as a practitioner in the field they wish to teach
 - complete an application for enrollment
 - complete an instructor in training application to be forwarded to the State Board of Cosmetology
- The institution has not entered into an articulation or transfer agreement with any other college or university.
- Our institution does not accept credits for prior experiential learning.

NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTITUTION

- **The transferability of credits** you earn at Santa Clara Beauty College is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the certificate/hours you earn in Cosmetology Program: Cosmetology, Esthetics, or Nail Care is also at the complete discretion of the institution to which you may seek to transfer. If the certificate/hours that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason, you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Santa Clara Beauty College to determine if your certificate/hours will transfer.”
- School officials and the Board of Cosmetology will grant appropriate credit for prior training or experience upon review and verification.

- The maximum credit the school will grant for studies completed at any other institution is 1200 hours. Students enrolling in as transfer students with 1200 hours and need to complete the remaining 400 hour Cosmetology Program will first complete the freshman curriculum and then work on the state board procedures recommended by the freshman instructor. Any of these students failing the first Mock Board Exam will be allowed to take the Mock Board Examination again at no additional charge provided the second exam is scheduled within two weeks of the first. Students may continue to attend class during the interim at no additional charge. Any of these students failing the second exam must reenroll for a minimum of 100 hours to continue their studies and exam preparation in the course of training to prepare for the state board exam.
- The school does not accept credits for prior experiential learning, etc.

SCHEDULE AND CALENDAR

A student may commence training on a weekly or monthly basis. This is possible because our freshman class is primarily based on an hourly cycle. The school is normally closed on Sunday and the following Holidays: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day and Christmas Day. The school may be closed for emergency reasons. Holy days of all religious beliefs may be respected and allowed.

CLASS SCHEDULE This is an outline for the general manner in which the student spends his time in school. This is just a sample and could be rotated by the school or instructor. All classes will be held at 2630 El Camino Real, Santa Clara, CA 95051

SCHOOL DAYS:	DAILY SCHEDULE	SUBJECT
Monday	8:00 to 9:00	Theory: Rules and Regulations
	9:00 to 12:30	Orientation for new students
	12:00 to 12:30	Lunch
	1:00 to 2:00	Theory-Barbering & Cosmetology Act
	2:00 to 4:00	Demonstration & Practical Work by students-manicuring
Tuesday	4:00 to 4:30	Sanitation and Time Cards
	8:00 to 9:00	Theory - Bacteriology
	9:00 to 12:30	Demonstration & Practical Work- Facials, Manual
	12:00 to 12:30	Lunch
	1:00 to 2:00	Theory - Sanitation
Wednesday	2:00 to 4:00	Demonstration & Practical Work-Wet Hairstyling
	4:00 to 4:30	Sanitation and Time Cards
	8:00 to 9:00	Theory-Professional Ethics
	9:00 to 12:30	Demonstration & Practical Work- Make Up
	12:00 to 12:30	Lunch
Thursday	1:00 to 2:00	Theory - Safety
	2:00 to 4:00	Demonstration & Practical Work- Eyebrow Arching
	4:00 to 4:30	Sanitation and Time Cards
	8:00 to 9:00	Theory - Cosmetology Chemistry
	9:00 to 12:30	Demonstration & Practical Work- Haircutting, Scissors
Friday	12:00 to 12:30	Lunch
	1:00 to 4:00	Demonstration & Practical Work- Haircutting Razor
	4:00 to 4:30	Sanitation and Time Cards
	8:00 to 12:30	Lecture, Demonstration & Practical Work-Hair coloring
	12:00 to 12:30	Lunch

	1:00 to 4:00	Lecture, Demonstration & Practical Work-Bleaching
	4:00 to 4:30	Sanitation and Time Cards

NOTE: After 9:00 a.m. all senior students will be assigned to the clinic floor or to special practical classes. Full time students attend class 30 hours or more per week. Part time students attend class 29 hours or less per week.

CURRICULUM

The proper education of our students is our most important obligation. Incorporated into our curriculum is the use of audio visual aids, current cosmetology techniques, as well as tested teaching methodology. Our staff has been trained to teach all phases of Cosmetology.

COSMETOLOGY COURSE – SOC 39-5012

The curriculum for students enrolled in basic cosmetology is based on 1600 clock hours. The vocational course is designed to prepare the student for the Cosmetology Exam given by the Board of Barbering and Cosmetology and entry skill level employment. This course is designed for those wishing training to obtain their Cosmetology License for the state of California.

The course will cover the “Curriculum for Cosmetologist” outlined in paragraph 950.2 of the Barbering and Cosmetology Rules and Regulations. The curriculum for student’s enrolled in the Cosmetologist Course shall consist of sixteen hundred (1600) clock hours of technical instruction and practice all operations covering all practices constituting the art of cosmetology pursuant to Section 7362.52 of the Barbering and Cosmetology Act. For the purpose of this section, technical instruction shall mean instruction by demonstration, lecture, classroom participation, or examination; practical operations shall mean the actual performance by the student of the complete service on another person or on a mannequin. Such technical instruction and practical operations shall include:

(1) 1100 hours of Technical Instruction and Practical Training in Hair Dressing. The required subject of instruction in hair dressing shall be completed with the minimum hours of technical instruction and practical operation for each subject-matter as follows:		
SUBJECT: Hair Dressing - Required hours 1100	Technical Instruction	Practical Operations
Hairstyling: the subject of hairstyling shall include, but is not limited to, the following techniques and procedures: Hair analysis, shampooing, finger waving, pin curling, comb-out, straightening, waving, curling with hot combs and hot curling irons and blower styling.	65	240
Permanent Waving and Chemical Straightening: the subject of permanent waving and chemical straightening shall include, but is not limited to, the following techniques and procedures: hair analysis, acid and alkaline permanent waving, chemical straightening including the use of sodium hydroxide and other base solutions.	40	105
Hair Coloring and Bleaching: the subject of hair coloring and bleaching shall include, but is not limited to, the following techniques and procedures (also including, the use of semi-permanent, demi-permanent and temporary colors): Hair analysis, predisposition and strand test, safety precautions, formula mixing, tinting, bleaching, high and low lights, and the use of dye removers.	60	50

Haircutting: shall include, but is not limited to, the following techniques and procedures: use of scissors, razor (shaper), electrical clippers/trimmers, and thinning (tapering) shears for wet and dry cutting.	20	80
Total Hours must equal 1100		
(2) 200 hours of Technical Instruction: Health and Safety shall be completed with the minimum hours of technical instruction for each subject matter as follows:		
SUBJECT: Health and Safety - Required hours 200	Technical Instruction	Practical Operations
Laws and Regulations: the subject of Laws and Regulations shall include, but is not limited to, the following issues: The Barbering and Cosmetology Act and the Board's Rules and Regulations	20	
Health and Safety Considerations: the subject of Health and Safety shall include, but is not limited to, the following techniques and procedures: Cosmetology chemistry including the chemical composition and purpose of cosmetic, nail hair and skin care preparations. Elementary chemical makeup, chemical skin peels and chemical and physical changes of matter. Hazardous substances including training in chemicals and preventing chemical injuries, ergonomics, theory of electricity in cosmetology, bacteriology, communicable diseases, including HIV/AIDS, Hepatitis B, and staph and Material Safety Data Sheets	45	
Disinfection and Sanitation: the subject of Disinfection and Sanitation shall include, but is not limited to the following techniques and procedures: Disinfection and sanitation including proper procedures to protect the health and safety of the consumer as well as the technician. Proper disinfection procedures for equipment used in establishments. Disinfection shall be emphasized throughout the entire training period and must be performed before use of all instruments and equipment.	20	
Total must equal 200 hours		
(3)200 Hours of Technical Instruction: of instruction in Esthetics shall be shall be completed with the minimum hours of technical instruction and practical		
SUBJECT: Esthetics - Required hours 200	Technical Instruction	Practical Operations
Manual, Electrical, and Chemical Facials: the subject of manual, electrical and chemical facials shall include, but is not limited to the following techniques and procedures: Manual Facials including cleansing, scientific manipulations, packs, and masks. Electrical facials include the use of electrical modalities, dermal lights and electrical apparatus, for facials and skin care purposes; however, machines capable of producing an electrical current shall not be used to stimulate to contract, or for the purpose of contracting, the	25	40

muscles of body or face. Chemical facials include chemical skin peels, packs, masks and scrubs. Training shall emphasize that only the non-living, uppermost layers of facial skin, known as the epidermis. May be removed, and only for the purpose of beautification. All practical operations must be performed in accordance with Section 992 regarding skin peeling.		
Eyebrow Beautification and Make-up: the subject of eyebrow beautification shall include, but is not limited to, the following issues: Eyebrow arching and hair removal, including the use of wax, tweezers, electrical or manual, and depilatories for the removal of superfluous hair. The subject of Make-up shall include, but is not limited to, the following issues: skin analysis, complete and corrective makeup, lash and brow tinting, and the application of false eyelashes.	25	30
Total must equal 200 hours		
(4)100 Hours of Technical Instruction: The required subjects of instruction in Nail Care and Pedicuring shall be completed with the minimum hour subject matter as follows:		
SUBJECT: Manicuring and Pedicuring – Required hours 100	Technical Instruction	Practical Operations
Manicuring and Pedicuring: the subjects of instruction in Manicuring and Pedicuring shall include but not limited to the following issues: Water and oil manicure, including nail analysis, and hand/foot and arm/ankle massage.	10	25
Artificial Nails and Wraps: Artificial nails including acrylic: liquid and powder brush-on, artificial nail tips and nail wraps and repairs.	25	120
Total must equal 100 hours		

The board recommends that schools provide training in the area of communication skills that includes professional ethics, salesmanship, decorum, record keeping, and client service record cards. No credit of any type shall be given for time spent in laundering towels or in washing or scrubbing floors, walls, woodwork, toilets, or windows. Note: Authority cited: Sections 7312, 7362 and 7362.1©, Business and Professions Code. Reference: Sections 7316 (b), 7321(d) (1), 7362, 7362.5(b) and 7389, Business and Professions Code. The course may also include not more than (16) sixteen hours credit for field trips. Such field trips must be under the direct supervision of a licensed cosmetology instructor. Date, time, and description of field trip shall be recorded on the student's daily record. Field trips must be cumulative and no credit will be given in lieu of attendance. All students shall have completed the specified minimum required hours and Operation upon completion of the sixteen (1600) hour course. Where warranted, not more than 50 hours may be utilized to correct individual student deficiencies. A record of completion or Proof of Training shall then be issued pursuant to Section 917.7 *Note: Operations do not equal hours. Completing the operations listed fulfills the remaining hours.*

ESTHETICS COURSE – SOC 39-5094

The curriculum for students enrolled in basic skin care course is based on 600 clock hours. The vocational course is designed to prepare the student for the Skin Care Course Exam given by the Board of Barbering and Cosmetology and entry skill level employment.

This course is designed for those wishing training to obtain their Skin Care License for the state of California. This course will cover the "Curriculum for Skin Care" outlined in paragraph 950.3 of the

Barbering and Cosmetology Rules and Regulations The curriculum for student's enrolled in the Skin Care Course shall consist of six hundred (600) clock hours of technical instruction and practice all operations covering all practices constituting the practices of a cosmetician - skin care technician to Section 7364 of the Barbering and Cosmetology Act. For the purpose of this section, technical instruction shall mean instruction by demonstration, lecture, classroom participation, or examination; practical operations shall mean the actual performance by the student of the complete service on another person or on a mannequin. Such technical instruction and practical operations shall include:

(1) 350 hours of Technical Instruction and Practical Training in Facials. The required subjects of instruction in Facials shall be completed with the minimum hours of technical instruction and practical operations for each subject-matter as follows:		
SUBJECT: Manual, Electrical and Chemical Facials-Required Hours 350	Technical Instruction	Practical Operations
Manual, Electrical and Chemical Facials: the subject of manual, electrical and chemical facials shall include, but is not limited to the following techniques and procedures; manual facials including cleansing, scientific manipulations, packs, and masks. Electrical facials include the use of electrical modalities, dermal lights and electrical apparatus, for facials and skin care purposes: however, machines capable of producing an electrical current shall not be used to stimulate to contract, or for the purpose of contracting, the muscles of the body or face. Chemical facials include chemical skin peels, packs, masks and scrubs. Training shall emphasize that only the non-living, uppermost layers of facial skin, known as the epidermis, may be removed, and only for the purpose of beautification. All practical operations must be performed in accordance with Section 992 regarding skin peeling	70	140
Preparation: the subject of preparation shall include, but not be limited to the following issues: client consultation, intake procedures, contraindications, professionalism, client record keeping, pre and post-operative care, CPR/AED, salon and spa skills	15	
Total Hours must equal 350		
(2) 200 Hours of Technical Instruction in Health and Safety. The required subjects of instruction in Health and Safety shall be completed with the minimum hours of technical instruction and practical operations for each subject-matter as follows:		
SUBJECT: Health and Safety-Required Hours 200	Technical Instruction	Practical Operations
Laws and Regulations: the subject of laws and Regulations shall include, but is not limited to, the following issues: The Barbering and Cosmetology Act and the Board's Rules and Regulations.	10	
Health and Safety Considerations: the subject of health and safety shall include, but is not limited to the following techniques and procedures: Training in chemicals and health in establishments, material safety data sheets, protection from hazardous chemical and preventing chemical injuries, health and safety laws and agencies, communicable diseases including HIV/AIDS and hepatitis B. Chemical composition and the purpose of cosmetic and skin care preparation. Elementary chemical makeup, chemical skin peels, and physical and chemical changes of matter. Electrical current, principles of operating electrical devices, and the various safety precautions used when operating electrical equipment.	40	
Disinfection and Sanitation: the subject of disinfection and sanitation shall include, but is not limited to, the following techniques	10	

and procedures: procedures to protect the health and safety of the consumer as well as the technician. Proper disinfection procedures. Disinfection shall be emphasized throughout the entire training period and must be performed before use of all instruments and equipment.		
Anatomy and Physiology: the subjects of Anatomy and Physiology shall include, but is not limited to the following issues: Human Anatomy, Human Physiology, Bacteriology, Skin Analysis and conditions.	15	
Total Hours must equal 200		
(3) 50 Hours of Technical Instruction and practical Training in hair Removal and Make-up. The required subjects of instruction in Hair removal shall be completed with the minimum hours of technical instruction and practical operations for each subject-matter as follows:		
SUBJECT: Hair Removal and Make-up-Required Hours 50	Technical Instruction	Practical Operations
Eyebrow Beautification: the subject of eyebrow beautification shall include, but is not limited to, the following issues: eyebrow shaping and hair removal techniques, hair analysis, waxing, tweezing, manual or electrical depilatories.	25	50
Make-up: the subject Make-up shall include, but is not limited to, the following issues: Skin analysis, basic and corrective application, application of false eyelashes.	20	40
Total Hours must equal 50		

The board recommends that schools provide training in the area of communication skills that includes professional ethics, salesmanship, decorum, record keeping, and client service record cards. No credit of any type shall be given for time spent in laundering towels or in washing or scrubbing floors, walls, woodwork, toilets, or windows. Note: Authority cited: Sections 7312, 7362 and 7362.1©, Business and Professions Code. Reference: Sections 7316 (b), 7321(d) (1), 7362, 7362.5(b) and 7389, Business and Professions Code. The course may also include not more than (8) eight hours credit for field trips. Such field trips must be under the direct supervision of a licensed cosmetology instructor. Date, time, and description of field trip shall be recorded on the student's daily record. Field trips must be cumulative and no credit will be given in lieu of attendance. All students shall have completed the specified minimum required hours and Operation upon completion of the six hundred hour (600) course. Where warranted, not more than 20 hours may be utilized to correct individual student deficiencies. A record of completion or Proof of Training shall then be issued pursuant to Section 917.7 *Note: Operations do not equal hours. Completing the operations listed fulfills the remaining hours.*

NAIL CARE COURSE – SOC 39-5092

The curriculum for students enrolled in basic nail care course is based on 400 clock hours. The vocational course is designed to prepare the student for the Nail Care Course Exam given by the Board of Barbering and Cosmetology and entry skill level employment.

This course is designed for those wishing training to obtain their Nail Care License for the state of California. This course will cover the "Curriculum for Nail Care" outlined in paragraph 950.3 of the Barbering and Cosmetology Rules and Regulations The curriculum for student's enrolled in the Nail Care Course shall consist of four hundred

(400) clock hours of technical instruction and practice all operations covering all practices constituting the practices of a manicurist - nail care technician to Section 7316 of the Barbering and Cosmetology Act. For the purpose of this section, technical instruction shall mean instruction by demonstration, lecture, classroom participation, or examination; practical operations shall mean the actual performance by the student of the complete service on another person or on an artificial hand. Such technical instruction and practical operations shall include:

(1) 300 Hours of Technical Instruction and Practical Training in Nail Care.		
SUBJECT: Manicures and Pedicures 60 hours of Technical Instruction, 60 hours of Practical Operations and 180 nails.	Technical Instruction	Practical Operations
Water and oil manicures including hand and arm massage	20	40
Complete pedicure including foot and ankle massage,	20	20
Artificial nails including liquid, gel, and powder brush-ons, nail tips, nail wraps and repairs, and nail analysis.	20	180 nails
(2) 100 Hours of Technical Instruction and Practical Training in Health and Safety		
SUBJECT: Health and Safety	Technical Instruction	Practical Operations
Laws and Regulations shall include, but is not limited to: Barbering and Cosmetology Act and the Board's Rules and Regulations.	10	
Health and Safety shall include, but not limited to: Chemistry pertaining to the practices of a manicurist including the chemical composition and purpose of nail care preparations. Health and Safety/Hazardous Substances, including training in chemicals and health in establishments, material safety data sheets, protection from hazardous chemicals and preventing chemical injuries, health and safety laws and agencies, ergonomics, and communicable diseases, including HIV/AIDS and Hepatitis B.	25	
(3) Disinfection and Sanitation 20 hours of Technical Instruction and 10 Practical Operation		
SUBJECT: Disinfection and Sanitation	Technical Instruction	Practical Operations
The subject of Disinfection and Sanitation shall include, but is not limited to, the following techniques and procedures: Procedures to protect the health and safety of the consumer as well as the technician. The ten minimum operations shall entail performing all necessary functions for disinfecting instruments and equipment as specified in Sections 979 and 980. Disinfection shall be emphasized throughout the entire training period and must be performed before use of all disinfection procedures detailed in Sections 980.2 and 980.3.	20	10
(4) Bacteriology, Anatomy and Physiology 10 hours of Technical Instruction		
SUBJECT: Anatomy and Physiology shall include, but is not limited to the following issues: Bacteriology, anatomy, physiology, and nail analysis and conditions	Technical Instruction	Practical Operations
Bacteriology, Anatomy, and Physiology	10	

The board recommends that schools provide training in the area of communication skills that includes professional ethics, salesmanship, decorum, record keeping, and client service record cards. No credit of any type shall be given for time spent in laundering towels or in washing or scrubbing floors, walls, woodwork, toilets, or windows. Note: Authority cited: Sections 7312, 7362 and 7362.1©, Business and Professions Code. Reference: Sections 7316 (b), 7321(d) (1), 7362, 7362.5(b) and 7389, Business and Professions Code. The course may also include not more than

(8) eight hours credit for field trips. Such field trips must be under the direct supervision of a licensed cosmetology instructor. Date, time, and description of field trip shall be recorded on the student's daily record. Field trips must be cumulative and no credit will be given in lieu of attendance. All students shall have completed the specified minimum required hours and Operation upon completion of the four hundred hour course. Where warranted, not more than 15 hours may be utilized to correct individual student deficiencies. A record of completion or Proof of Training shall then be issued pursuant to Section 917.7 *Note: Operations do not equal hours. Completing the operations listed fulfills the remaining hours.*

COSMETOLOGY INSTRUCTOR COURSE: SOC 39-5012

Prerequisites: Cosmetology License, completed High School or its equivalent, and has reached their 18th birthday.

The curriculum for students enrolled in a cosmetology instructor course shall consist of six hundred (600) clock hours of technical instruction and practical operations in teaching the art of cosmetology, as defined in section 7316 of the Barbering and Cosmetology Act. Technical instruction shall mean instruction by demonstration, lecture, classroom participation, or examination; practical operations shall mean the actual performance by the instructor trainee of teaching techniques and principles.

SUBJECT	Minimum Hours of Technical Instruction	Minimum Hours of Practical Operations
(1) Barbering and Cosmetology Act and the Boards Rules and Regulations	10	
(2) Preparatory Instruction		
(A) Instructional techniques: method of instruction; lecture; demonstration; performance; communication skills; instructional aid; and use of questions to promote learning	40	
(B) Organization techniques: 4 step teaching method; performance objectives; and learning domains, etc.	30	50
(C) Lesson planning: subject; title; outlines; development; and visual aids, etc.	60	50
(D) Techniques of evaluation: purpose of tests; types of test; test administration; scoring; and grading, etc.	10	
(3) Conducting classroom and technical instruction and demonstrations for three (3) or more students on all practices of cosmetology, including the Barbering and Cosmetology Act and Rules and Regulations. (Shall be conducted under supervision of a licensed instructor.)	140	
(4) Supervising and Training of students while they are practicing the art of cosmetology on a live person or mannequin in a classroom or laboratory.	100	

A student enrolled in the six hundred (600) hour instructor training course may not engage in the school in a complete service connected with any practice or combination of practices of cosmetology upon a patron who is paying for services or materials and shall not be permitted to enroll in a second course except following examination failure after the preceding course. No credit of any type shall be given for time spent in laundering towels or in washing or scrubbing floors, walls, woodwork, toilets, or windows. Note: Authority cited: Sections 7312, 7362, and 7390, Business and Professions Code. Reference: Sections 7362, 7390, and 7391 (d) (1), Business and Professions Code

COSMETOLOGY BRUSH UP – SOC 39-5012

The curriculum for students enrolled in cosmetology brush up is based on 400 clock hours. The vocational course is designed to prepare the student who has previously taken the Cosmetology Exam and failed or who has let their license lapse for the Cosmetology Exam given by the Board of Barbering and Cosmetology.

SUBJECT	THEORY HOURS	OPERATIONS
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Wet Hairstyling: (shall include hair analysis, shampooing, finger waving, pin curling, braiding and comb outs)	10	35
Thermal Hairstyling (shall include, straightening, waving, curling with hot combs and hot curling irons, and blower styling)	5	15
Permanent Waving (shall include hair analysis, chemical and heat permanent waving.)	10	35
Chemical Straightening (shall include hair analysis and the use of sodium hydroxide and other base solutions)	5	10
Haircutting (shall include hair analysis and the use of the razor, scissors, electric clippers, and thinning shears for wet and dry cutting.)	2	10
Hair coloring and Bleaching (shall include hair analysis, predisposition tests, safety precautions, formula mixing, tinting, bleaching, and the use of dye removers. Shall not include credit for color rinses)	20	
(A) Hair coloring		15
(B) Bleaching		5
Scalp and Hair Treatments (shall include hair and scalp analysis, scientific brushing, electric and manual manipulations, and other hair treatments)	2	5
Facials		
(A) Manual (shall include cleansing, scientific manipulations, packs, and masks)	2	5
(B) Electrical (shall include the use of electrical modalities, including dermal lights and electrical apparatus, for facials and skin care purposes; however machines capable of producing an electrical current shall not be used to stimulate so as to contract, or for the purpose of contracting, the muscles of the body or face)	7	5
(C) Chemicals (shall include chemical skin peels, packs, masks and scrubs. Training shall emphasize that only the non-living, uppermost layers of facial skin, known as the epidermis, may be removed, and only for the purpose of beautification. All practical operations must be performed in accordance with Section 992 regarding skin peeling)	10	15
Eyebrow arching and hair removal (shall include the use of wax, tweezers, electric or manual, and depilatories for the removal of superfluous hair)	5	5
Make Up (shall include skin analysis, complete and corrective makeup, lash and brow tinting, and the application of false eyelashes)	5	10
Manicuring and Pedicuring		
(A) Water and Oil Manicure , including nail analysis, and hand and arm massage.	5	15
(B) Complete pedicure , including nail analysis, and foot and ankle massage.	1	3
(C) Artificial nails		
(1) Acrylic Liquid and powder brush-ons	5	10 nails
(2) Artificial nail tips	3	10 nails
(3) Nail Wraps and repairs	2	5 nails
Barbering and Cosmetology Act, Board Rules and Regulations	10	
Cosmetology Chemistry (shall include the chemical composition and purpose of cosmetic nail, hair and skin care preparations. Shall	5	

also include the elementary chemical makeup, chemical skin peels, physical and chemical changes in matter)		
Health and Safety/Hazardous Substances (shall include training in chemicals and health in establishments, material safety data sheets, protection from hazardous chemicals and preventing chemical injuries, health and safety laws and agencies, ergonomics and communicable diseases, including HIV/AIDS and Hepatitis B.)	20	
Theory of Electricity (shall include the nature of electrical devices of operating electrical devices, and the various safety precautions used when operating electrical equipment)	5	
Disinfection and Sanitation (shall include procedures to protect the health and safety of the consumer as well as the technician. The ten required minimum operations shall entail performing all necessary functions for disinfecting instruments and equipment as specified in Sections 979 980. Disinfection should be emphasized throughout the entire training period and must be performed before use of all instruments and equipment)	10	10
Bacteriology, Anatomy and Physiology	5	

The board recommends that schools provide training in the area of communication skills that includes professional ethics, salesmanship, decorum, record keeping, and client service record cards. No credit of any type shall be given for time spent in laundering towels or in washing or scrubbing floors, walls, woodwork, toilets, or windows. Note: Authority cited: Sections 7312, 7362 and 7362.1©, Business and Professions Code. Reference: Sections 7316 (b), 7321(d) (1), 7362, 7362.5(b) and 7389, Business and Professions Code. The course may also include not more than

- eight hours credit for field trips. Such field trips must be under the direct supervision of a licensed cosmetology instructor. Date, time, and description of field trip shall be recorded on the student's daily record. Field trips must be cumulative and no credit will be given in lieu of attendance. All students shall have completed the specified minimum required hours and Operation upon completion of the four (400) hour course. Where warranted, not more than 20 hours may be utilized to correct individual student deficiencies. A record of completion or Proof of Training shall then be issued pursuant to Section 917.7 *Note: Operations do not equal hours. Completing the operations listed fulfills the remaining hours.*

NON-DISCRIMINATION CLAUSE No person will be denied admission, graduation, nor any other rights and privileges of the college due to race, creed, sex, color, religion or ethnic origin.

GRADUATION REQUIREMENTS

- The student must finish with the minimum theory hours and operations listed in the course outline.
- The student must have paid ALL tuition and fees owed.
- The student must have at least 70% attendance and achieved at least a "C" average for academic work.
- The student must successfully complete all "Mock Board Examinations" given by the school.
- The student must have provided all required documentation as required (social security card, valid photo ID, high school diploma or equivalent) and completed their Application for Examination for the Board of Barbering and Cosmetology.
- Upon successful completion of the course the student will be issued a Diploma and Proof of Training form.
- The school will assist graduates in finding suitable employment by posting area employment opportunities and teaching Job Readiness classes, but placement is not guaranteed.

OTHER POLICIES

- Graduating students are welcome to return to school within 180 days to practice for their state board exam at no additional charge. Students may begin their on-campus practice no earlier

than 30 days prior to their examination date. Students may participate in any already scheduled mock board exams at no additional charge.

- Students returning to practice after 180 days may enroll in the Brush-Up course at additional cost to the student.
- Students requesting a mock board exam to be scheduled to them can do so at a cost of \$200. The school does not guarantee mock board exam availability.

RECORDS POLICY

Student Records—Student records are confidential items. Student records are available to the student or legal guardian by appointment and no original documents are to be taken from the student's folder. Appointment hours to review records are Tuesday - Friday from 9:30 am until 12:30 p.m. No records are to be released to a third party without written permission from the student.

Records Access—Office of Education; Bureau for Private Postsecondary Education; Board of Barbering and Cosmetology; shall have to right to access student records as it pertains to their area of interest.

Institution Student Record Requirements—the institution shall maintain records of the name, address, e- mail address, and telephone number of each student who is enrolled in an educational program in that institution. The institution shall maintain, for each student granted a certificate by that institution, permanent records of all of the following:

- The certificate granted and the date on which that degree or certificate was granted.
- The courses on which the certificate was based.
- The grades earned by the student in each of those courses.

Other Required Institutional Records--The institution shall maintain, for a period of not less than five years, at its principal place of business in this state, complete and accurate records of all of the following information:

- The educational programs offered by the institution and the curriculum for each.
- The names and addresses of the members of the institution's faculty and records of the educational qualifications of each member of the faculty.
- Any other records required to be maintained by this chapter, including, but not limited to, records maintained pursuant to Article 16 (commencing with Section 94928).

Records Retention—the institution shall maintain, for a period of not less than five years, at its principal place of business all the records listed above. Transcripts will maintained permanently.

PROGRESS POLICY

- Due to the varied capabilities of individual students, some may progress from one phase of training to another at a more rapid rate. Therefore, all students must not only have at least (160 hrs.-Cosmetology; 50 hrs.-Nail Care; 80 hours Skin Care) but also satisfactorily meet subject requirements before passing from the freshman class to the clinic floor.
- **ACADEMIC PROGRESS EVALUATION:** Academic progress is measured each month. A student must maintain a grade of "C" or 70% to be considered making satisfactory academic progress. Academic Progress is a measurement of the student's written test scores, worksheet scores, projects scores, and make up work. At least one of these items will be completed each week.
- **PRACTICAL PROGRESS EVALUATION:** Practical progress is recorded on a daily basis on the back of the student's time card. The student is measured on their practical performance each day. A point system is used. The points are recorded on the student's daily time slip and cumulated for the week. An instructor for credit will sign each operation. The operation sheet must be turned in each week for credit. Students turning in the time sheet late must

have a documented absence to receive credit. The grading criteria for this performance evaluation will be the "NIC Criteria", published by the Board of Barbering and Cosmetology.

- **ATTENDANCE PROGRESS EVALUATION:** Attendance progress is measured each month. A student must maintain a 70% attendance average to be considered making satisfactory progress. Approved excused absences will not count against the student in maintaining the 70% figure.
- **ABSENCES:** If a student is on an approved absence and making satisfactory progress, they will be considered to be making satisfactory progress on their return. If a student is making unsatisfactory progress at the time of their absence, they will be considered to be making unsatisfactory progress upon their return. After returning from their absence and making unsatisfactory progress, they will be placed on probation. The Probation Requirements are outlined in this policy.
- **DETERMINATION OF STATUS:** In order to maintain Satisfactory Progress a student must be making a "C" grade or 70% for attendance, practical operations, and test scores.
- **PROBATION:** If a student falls below the attendance, academic, or practical progress average they will be given one a minimum of one week to cure those deficiencies before being put on probation. If after one month on probation the student's attendance, academic, or practical progress averages are still below 70%, they may be dismissed from the program. In case of an approved absence, a student making satisfactory progress will be considered still making satisfactory progress on their return. If they were not making satisfactory progress they will have a minimum of one (1) week to cure their deficiency upon returning to school.
- **DISMISSAL:** If a student does not meet the probation requirements they may be withdrawn from the course for unsatisfactory progress. They will not be re-admitted until a period of 6 months has elapsed. At the time of re-admission the applicant must be able to demonstrate their ability to complete the course. A second re-instatement will not be granted. The school's conduct policy is outlined in the school's Rules and Regulation. Violation of the School's Rules and Regulations are just cause for dismissal.

LEAVE OF ABSENCE:

- An authorized leave of absence (LOA) is a temporary interruption in a student's program of study. LOA refers to the specific time period during a program when a student is not in attendance. An LOA is not required if a student is not in attendance only for an institutionally scheduled break. However, a scheduled break may occur during an LOA.
- An LOA must meet certain conditions to be counted as a temporary interruption in a student's education instead of being counted as a withdrawal requiring an institution to perform a refund calculation. In order for an LOA to qualify as an approved LOA:
- All requests for leaves of absence must be submitted in advance in writing, include the reason for the student's request, and include the student's signature.
- Considerations for granting an LOA:
 - The student must follow the institutions policy.
 - There must be a reasonable expectation that the student will return from the LOA.
 - The approval must be made by the institutions supervisor.
 - A normal LOA does not exceed 60 days.
 - The LOA together with any additional leaves of absence must not exceed a total of 180 day in any 12-month period of time.
- The institution may not assess the student any additional institutional charges as a result of the LOA.
- A student granted an LOA that meets these criteria is not considered to have withdrawn, and no refund calculation is required at that time;

- The institution will extend the students' maximum time frame and the contract period by the same number of days taken in the LOA. Changes to the contract period on the enrollment agreement must be initialed by all parties or an addendum must be signed and dated by all parties.
- If a student does not return to the institution at the expiration of an approved LOA (or a student takes an unapproved LOA), the student's withdrawal date is the date the student began the LOA. At an institution required to take attendance, the withdrawal date for the purpose of calculating a refund is always student's last day of attendance.
- The request must be in writing unless unforeseen circumstances prevent the student from doing so. For example, if a student were injured in a car accident and needed a few weeks to recover before returning to institution, the student would not have been able to request the LOA in advance.
- The institution may grant an LOA to a student who did not provide the request prior to the LOA due to unforeseen circumstances if the institution documents the reason for its decision and collects the request from the student at a later date. In this example, *the beginning date of the approved LOA would be determined by the institution to be the first date the student was unable to attend the institution because of the accident.*

CONTROLLED SUBSTANCE

All students are informed that the unlawful manufacture, distribution, dispensing, possession or used of a controlled substance within the premises of this organization is strictly prohibited. Students violating this rule will be subject to immediate dismissal.

GRADING POLICY

Students are examined regularly in theory and practical work. Grading is as follows: A 90-100; B 80-89; C 70-79; D 60-69; F 59-0. Students must maintain "C" average for successful progression and graduation.

COUNSELING

Counseling is provided monthly for grades and attendance. Counseling is also provided at completion of mock- board exam (approximately 3/4 of the course) for grades and attendance. Progress reports are given on a regular basis (approx. 4-5 weeks).

ATTENDANCE POLICY

- Students are expected to be in regular attendance. All adult students (any student not attending regular high school classes) shall be required to complete their hours of training in preparation for taking the State Board of Barbering and Cosmetology Examination within the following time limits.
- The student must complete his/her program based on the enrollment agreement, for the required number of hours (Cosmetology: 1600 hours; Nail Care 600 hours; Cosmetology Teacher Training: 600 hours; Nail Care 400 hours; Brush Up 400).
- High school students see current CCOC/ROP contract. Once the high school student has graduated from high school or is no longer attending the regular high school program, then that student shall enter a contract prorated on the afore mentioned formula of the number of hours remaining for the student. (See Enrollment Agreement).
- Excessive absences (3 consecutive days) or excessive tardiness will be reviewed by the school and can result in dismissal or suspension until such time that the student can continue in school without such absences or tardiness. The school can excuse an absence. Approved documentation must be provided. The student, however, will be required to complete the prescribed work that has been missed.

PLACEMENT

Job placement assistance is provided to students and graduates at no additional charge. Graduates are also entitled to continued advice, and assistance that is offered by the school staff as they enter the professional world of cosmetology. During the students training they are given classes on

how to make a resume, what to include in a resume pertaining to the course they are studying, portfolio of their work, and are given sample interview questions and questions that they may want to ask the interviewer in the salon, and how to prepare to perform a skills interview, if asked to do so. The students are advised that the law prohibits us from guaranteeing placement as an inducement to enter the college.

CAREER OPPORTUNITIES

Once a student has successfully completed the course(s) and taken the exam given by the Board of Barbering Cosmetology there are other career opportunities. These may include working for product manufactures as educators, platform artists, make-up artists, and manicuring representatives. Additional information about these opportunities can be obtained by contacting the school.

CONDUCT POLICY

- All patron work assigned to students must be accepted, refusal will result in disciplinary action. Students may be sent home resulting in overtime charges.
 - "CLEAN UP" assignments are part of your training program as outlined by the Board of Cosmetology in the Rules and Regulations, Circulars, and Sanitation Procedures.
 - Students are expected to conduct themselves in a professional manner. (See professional ethics-Milady Text)
 - When enrolled in school, each student is expected to purchase equipment necessary for their basic training.
 - This amount of equipment must be maintained. Replace any loss immediately. Mark all equipment.
 - Break areas are provided for students. They must be kept clean. The practice of leaving lunch bags, etc., after eating will not be tolerated.
 - At the end of each day all equipment, stations, supplies must be made ready for the next day. Appropriate clean up, disinfection, and sanitation procedures are to be completed by all students.
 - The use of profanity and unprofessional conduct will be cause for disciplinary action.
 - The unlawful possession, use, or distribution of illicit drugs and alcohol by students and employees on this property is prohibited.
 - The institution will impose sanctions on students and employees consistent with local, state and federal law, up to and including expulsion or termination of employment and referral for prosecution for violations.
11. The county provides alcohol counseling, treatment, and rehabilitation or re-entry programs that are available to employees and students

RECEPTION DESK POLICY

- Only authorized students are to be at the reception desk wholly at the discretion of the Director, Supervising Instructor, or school front desk staff.
- Loitering will not be tolerated.
- Changes on the appointment book are to be made only by instructors or the receptionist.
- Student will not be called to a business phone for personal calls unless of an emergency nature.
- Messages will be taken. Personal calls may not be made on the business phone.

TUITION POLICY AND FEES POLICY:

All tuition's and fees are payable in advance. Payment may be made monthly. The schedule is determined by dividing the tuition by length of the course. Cosmetology is 40 weeks and payments are made in advance each month. Skin Care and Cosmetology Teacher Training is 15 weeks and payments are made in advance each month. Nail Care is 10 weeks and payments are made in advance each month.

TUITION AND FEE SCHEDULE BY COURSE

Courses	Tuition	Registration Fee	Text Book	Supplies	Total Charge for period of attendance and estimate
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					schedule of total charges for entire
Cosmetology	\$5,520.00	\$150.00	\$220.00	\$400.00	\$6,290.00
Nail Care	\$1,380.00	\$150.00	\$240.00	\$335.00	\$2,105.00
Skin Care	\$4,255.00	\$150.00	\$285.00	\$440.00	\$5,130.00
Teacher Training	\$3,000.00	\$150.00	\$200.00	\$400.00	\$3,750.00
Brush Up	\$2,250.00	\$150.00	\$225.00	\$400.00	\$3,025.00

AVOID OVERTIME (OT): The only cause of overtime is absenteeism and tardiness. We encourage students to attend regularly.

Each course/program has been scheduled for completion within an allotted time frame (contractual graduation date) and each student is allotted a certain number of hours for absences. It is not realistic to expect to receive an education for free. The school has reserved space, equipment, and licensed instructors for each student and course/program. If a student does not graduate within the contract period, additional training will be billed at the rate of:

- Cosmetology at \$3.95 per hour, or any part thereof, payable in advance until graduation
- Nail Care (Manicuring) at \$3.95 per hour, or any part thereof, payable in advance until graduation
- Skin Care (Esthetician) at \$8.50 per hour, or any part thereof, payable in advance until graduation
- Teacher Training at \$8.50 per hour, or any part thereof, payable in advance until graduation
- Brush Up at \$8.50 per hour, or any part thereof, payable in advance until graduation

Students will not be allowed to graduate, and may not be allowed to take a leave of absence, pre-apply, or change enrollment status until applicable payments are made.

DESCRIPTION OF CHARGES AND EXPECTED PAYMENTS:

- TUITION: Refundable base of the refund policy
- SUPPLIES: Not refundable once issued and opened
- REGISTRATION/APPLICATION FEE: Not refundable
- TEXT BOOK: Not refundable once used
- CHANGE OF STATUS FEE: \$25 Not refundable
- TRANSFER FEE: \$250 for students transferring from another school for combining and assessing records. Refundable base of the refund policy
- SMOCK: Not refundable once issued and opened
- STUDENT TUITION RECOVERY FUND Fee: Not refundable
- OUT OF COUNTRY STUDENT: may incur additional such as: mailing charges; translation charges; and other charges related to processing the paperwork.
- Withdrawal Fee: \$75 Not refundable
- Over 30 days Re-entry Fee: \$150 Not refundable
- Transcript Duplicate Fee: \$50 Not refundable
- File Research Fee: \$75 Not refundable
- After 12 months Withdrawal Paperwork Fee: \$50 Not refundable
- After 3 years Withdrawal Paperwork Fee: \$75 Not refundable
- Application Fee: \$ _____
- Equipment \$ _____
- STRF Fee \$ _____

- Books \$ _____
 - Kit \$ _____
 - Tuition: \$ _____
 - Overtime \$ _____
 - Miscellaneous: \$ _____
 - Total Tuition & Fees: \$ _____
 - Less Initial Payment: \$ _____
- Payment Plan for Balance Due
 Monthly Payment: \$ _____
 Payments Due On: _____
 Balance Due: \$ _____

PAYMENT SCHEDULE

PRICING: The following statement applies to all programs and to all students.

- THE SCHOOL RESERVES THE RIGHT TO CHANGE TUITION AND FEES, MAKE THE SUBJECT CHANGES WHEN NECESSARY AND MAKE SUBSTITUTIONS IN EQUIPMENT WITHOUT PRIOR NOTICE. ANY CHANGES IN TUITION AND FEES WILL NOT AFFECT CURRENTLY ENROLLED AND ATTENDING STUDENTS. CHANGES IN TUITION AND FEES WILL ONLY AFFECT NEW STUDENTS. THE SCHOOL ALSO RESERVES THE RIGHT TO DISCOUNT PROGRAM FEES TO CASH STUDENTS. CASH STUDENTS ARE THOSE WHO ARE NOT ENROLLED AS PART OF A THIRD PARTY SPONSORING ORGANIZATION AND / OR ARE NOT RECEIVING ANY KIND OF FINANCIAL GRANT, LOAN, OR SUBSIDY FOR THE PURPOSE OF ATTENDING THE SCHOOL. THE SCHOOL FURTHER RESERVES THE RIGHT TO NEGOTIATE CONTRACTS / AGREEMENTS WITH THIRD PARTY SPONSORING ORGANIZATIONS AT VARYING LEVELS OF TUITION AND FEES

STUDENT TUITION RECOVERY FUND (STRF)

“The State of California established the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic loss suffered by a student in an educational program at a qualifying institution, who is or was a California resident while enrolled, or was enrolled in a residency program, if the student enrolled in the institution, prepaid tuition, and suffered an economic loss. Unless relieved of the obligation to do so, you must pay the state-imposed assessment for the STRF, or it must be paid on your behalf, if you are a student in an educational program, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition.

You are not eligible for protection from the STRF and you are not required to pay the STRF assessment, if you are not a California resident, or are not enrolled in a residency program.”

(b) In addition to the statement required under subdivision (a) of this section, a qualifying institution shall include the following statement in its school catalog:

“It is important that you keep copies of your enrollment agreement, financial aid documents, receipts, or any other information that documents the amount paid to the school. Questions regarding the STRF may be directed to the Bureau for Private Postsecondary Education, 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, (916) 431-6959 or (888) 370-7589.

To be eligible for STRF, you must be a California resident or are enrolled in a residency program, prepaid tuition, paid or deemed to have paid the STRF assessment, and suffered an economic loss as a result of any of the following:

1. The institution, a location of the institution, or an educational program offered by the institution was closed or discontinued, and you did not choose to participate in a teach-out plan approved by the Bureau or did not complete a chosen teach-out plan approved by the Bureau.
2. You were enrolled at an institution or a location of the institution within the 120 day period before the closure of the institution or location of the institution, or were enrolled in an educational program within the 120 day period before the program was discontinued.
3. You were enrolled at an institution or a location of the institution more than 120 days before the closure of the institution or location of the institution, in an educational program offered by the institution as to which the Bureau determined there was a significant decline in the quality or value of the program more than 120 days before closure.
4. The institution has been ordered to pay a refund by the Bureau but has failed to do so.
5. The institution has failed to pay or reimburse loan proceeds under a federal student loan program as required by law, or has failed to pay or reimburse proceeds received by the institution in excess of tuition and other costs.
6. You have been awarded restitution, a refund, or other monetary award by an arbitrator or court, based on a violation of this chapter by an institution or representative of an institution, but have been unable to collect the award from the institution.
7. You sought legal counsel that resulted in the cancellation of one or more of your student loans and have an invoice for services rendered and evidence of the cancellation of the student loan or loans.

To qualify for STRF reimbursement, the application must be received within four (4) years from the date of the action or event that made the student eligible for recovery from STRF.

A student whose loan is revived by a loan holder or debt collector after a period of noncollection may, at any time, file a written application for recovery from STRF for the debt that would have otherwise been eligible for recovery. If it has been more than four (4) years since the action or event that made the student eligible, the student must have filed a written application for recovery within the original four (4) year period, unless the period has been extended by another act of law.

However, no claim can be paid to any student without a social security number or a taxpayer identification number.”

REFUND AND CANCELLATION INFORMATION

Students Right to Cancel

- The student has a right to cancel this enrollment agreement and obtain a refund paid through attendance at the first class session, or the seventh day after enrollment, whichever is later, by submitting written notice to this school. The appropriate form is available in the school catalog; however, your notice may take any form as long as it is in writing. Your notice must be delivered to the school at 2630 El Camino Real, Santa Clara, CA. 95051. If delivery of the cancellation notice is sent by mail, the cancellation date shall be the postmarked. Provided that any issued equipment / text book(s) are returned, unopened, prior to the class start date, all good funds received by the school from this contract shall be refunded except the registration fee.
- The student may withdraw from the course after the cancellation period and receive a pro-rate refund for the unused portion of the tuition and other refundable charges. For example, if the student were scheduled to complete (regardless of actual attendance) 40 hours of a 400-hour course as of the date of their written notice of withdrawal and they paid \$625 for tuition, \$75 for registration, and \$150 for the equipment and book, the student would receive a refund of \$562.50.

- **Example:**
 - **\$850 total paid (-) \$75 Reg. Fee & 150 Supplies = \$625 total refundable amount**
 - **400 hours (÷) 40 of schedule instruction regardless of actual attended = 10%**
 - c. **\$625 refundable (x) 10% = \$62.50**
 - d. **\$625 (-) \$62.50 = \$562 refund**
- The school will also refund any prepaid expenses collected from a third party on the student's behalf such as license or application fees. If the school cancels or discontinues a course or education program, the school will make a full refund of all charges. Refund will be paid within 45 days of cancellation or withdrawal. If a student withdraws prior to completing 1600 hours for Cosmetology, 600 hours for Skin care, or 400 hours for Nail, any and all payments will first be applied to the purchase price of any equipment or books discounted at the time of enrollment with the balance of payments being applied to any tuition owed/refund calculation at the regular, non-discounted, tuition rate.
- **Federal and State Financial Aid Programs:** The school does not currently participate in Federal and State Financial Aid Programs.
- **Student Loans:** If the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund. If the student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur:
 - The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
 - The student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.
 - If a student obtains a loan to pay for an educational program, the student will have to repay the full amount of the loan plus interest, less the amount of any refund, and that if the student receives federal financial aid funds, the student is entitled to a refund of the monies not paid from federal financial aid funds.

If the student receives federal student financial aid funds, the student is entitled to a refund of the monies not paid from federal financial aid funds

OUT OF COUNTRY STUDENT:

- The out of country fee is \$150.00 U.S. This additional charge is to cover the cost of translations and out of country mailings. This fee is **NON-REFUNDABLE**
- All international students must submit entrance exam scores. Take one of the following exams and request your scores to be sent directly to the school from the testing center: **TOEFL (Test of English as a Foreign Language)**. It tests the amount of English a person understands: minimum score of 61 on the Internet Based TOEFL (IBT)
- The school shall not provide any visa services, we do not accept student visas, nor do we vouch for student status.
- The school does not provide English Language (ESL) study classes as a service

SANTA CLARA BEAUTY COLLEGE

NOTICE OF CANCELLATION or WITHDRAWAL

Your notice of cancellation or withdrawal must be in writing. Hereinafter, referred to as your "written notice". You may use this form but are not required to do so, as long as your notice is in written form and provides all of the information requested below.

- Your written notice may be hand delivered to the school (2630 El Camino Real, Santa Clara, CA 95051) and your effective date of withdrawal or cancellation will be the date received by the school.
- Your written notice may be mailed to the school (2630 El Camino Real, Santa Clara, CA 95051) and your effective date of withdrawal or cancellation will be the postmark date.
- Your written notice may be faxed to the school (408.249.6066) and your effective date of withdrawal or cancellation will be the date received by the school.

REMEMBER YOU MUST CANCEL IN WRITING. You do not have the right to cancel by just telephoning the school or by not coming to class.

- Emails, text messages, phone calls, and verbal notices will not be accepted.

Print Student Information:

First Name

Last Name

Last 4 SSN

Reason for Cancellation or Withdrawal:

Student Signature – “***Please terminate my contract. I hereby withdraw from school.***” Date of Signature

For Office Use Only: (rev 11/01/11)

Received By: _____ Date Received: _____

Attached post-marked envelope if received by mail.

STUDENT SERVICES

- **Housing**—the school does not have dormitory facilities nor any dormitory under its control.
- **Office of Affordable Housing** provides information and housing assistance in Santa Clara County. The school do not assist with finding housing. There are apartment complexes within walking distance of the school. Rent ranges between \$2200 on up.
- **Student Rights**—additional information concerning student rights can be found at: www.bppe.ca.gov/students **HYPERLINK** "<http://www.bppe.ca.gov/students>". The information includes:
 - Student tuition Recovery Fund Application
 - Brochures
 - School Closure

- Helpful resources
- Complaint Forms
- Searchable Data Bases
- Fake Degree's
- Scholarship Scams
- Student Tips
- Student Loans: Avoiding Deceptive Offers

Placement Assistance—the school provides a jobs board in the school and on a private Facebook page to students listing salons looking for new graduates. During the students training they are given classes on how to make a resume, what to include in a resume pertaining to the course they are studying, portfolio of their work, and are given sample interview questions and questions that they may want to ask the interviewer in the salon, and how to prepare to perform a skills interview, if asked to do so. The students are advised that the law prohibits us from guaranteeing placement as an inducement to enter the college.

- **Communication**—the school sends regular emails to all graduates concerning available jobs, advanced education opportunities, current Rules and Regulations about the Cosmetology industry, and in-school advance educational classes. It is important to provide a current email address to the school.
- **Orientation**—the institution provides an orientation on the first day of class which includes:
 - The instructional course.
 - Educational objectives of each program.
 - Administrative polies affecting the student.
 - Other support services available to students.
 - Students are advices about laws and regulations (Cosmetology Act and Regulations 2009); Scope of the Examination; Health and Safety; and NIC Testing (Practical and Written).
- **Grievance Procedures for Students**
 - For both legal and policy reasons, it is desirable that Santa Clara Beauty College students have an established and approved mechanism by which serious grievances may be resolved promptly and equitably. The following procedures should be used by students for the resolution of grievances alleging unfair action on the part of the school's administration or faculty, including discrimination based on race, color, religious belief, political beliefs, sex (including sexual harassment), national or ethnic origin, handicap, age or sexual orientation.
 - A student considering lodging a grievance against another student or other individual who is not a member of the university administration or faculty, and which does not involve behavior covered under the school's disciplinary procedures, should discuss the matter with the supervising instructor or other appropriate faculty member or administrator. If the grievance cannot be resolved informally, the student may ask the management to arrange for mediation of the dispute or to conduct some other process appropriate to the particular circumstance; the process may or may not include elements of the formal grievance procedure described below.
- **Formal Grievance Procedure**
 - An aggrieved student may request resolution of the grievance by initiating the following formal procedure.
 - A formal grievance is a complaint in writing from the student to the management, asking that an ad hoc grievance committee be appointed. The written complaint should be filed within one week of the event to which it refers and should include the following, as appropriate:
 - Statement of the allegation
 - Description of the alleged facts
 - Summary of steps he/she already has taken in attempt to resolve the problem
 - Name/s of the person/s thought to be responsible for the alleged events
 - Other facts considered to be pertinent to the case
 - Signature of the person initiating the complaint

- The management appoints a grievance committee consisting of a representative of the Faculty Council, at least one member of the school's administration, and a student, chosen, who has completed at least 800 clock hours at the school. This grievance committee is appointed and convened within ten working days of receipt of the written complaint, or sooner if immediate action is required. In all cases, confidentiality is maintained during the selection and appointment process. A quorum requires that all members be present.
- The grievance committee investigates the grievance. This investigation includes, but need not be limited to:
 - Meeting/s with the person aggrieved and the person/s (or representatives of the department) grieved against.
 - Consultation with such others as the committee deems necessary to provide a thorough investigation of the grievance, including scientific ramifications or concerns, and other mitigating or extenuating circumstances that bear upon the situation.
- The ad hoc grievance committee expeditiously considers the facts of the case and presents a report to the school. The report includes findings of facts and recommendations, if any. Every precaution is taken to ensure the confidentiality of information obtained at meetings of the ad hoc grievance committee. The committee also makes every effort to conclude the investigation promptly and to take any needed remedial action.
- Upon receipt of the report from the grievance committee, the school may exercise the following options:
 - Take whatever action he or she feels is warranted, using the report of the grievance committee as advisory information.
Return the matter to the grievance committee for further consideration. This action returns the grievance to Step 3 of this procedure.
- The final action the school constitutes the formal completion of the grievance procedure. The grievance committee is then discharged. The final action is communicated to both the person aggrieved and the person/s grieved against. Once the procedure is completed, all records of the meetings of the committee and the final report of the committee remain in the possession of the school and are treated with appropriate confidentiality.