School Performance Fact Sheet

Calendar Years: 2018 & 2019 Name of Program: Clinical Medical Assistant

Program Length 320 Hours

On Time Completion Rates: All Branches / Locations

	Number of Students Who Began Program:	Students Available for Graduation:	Number of the	On-Time Completion Rate
2018	0	0	0	0%
2019	0	0	0	0%

Student Initials: _____ Date: ____

Initial only after you have had sufficient time to read and understand the information.

Students Completing Within 150% of the Published Program Length

	Number of Students Who Began Program:	Students Available for Graduation:	150% Graduates	150% Completion Rates
2018	0	0	0	0%
2019	0	0	0	0%

Q 1	r '.' 1	T .
Student 1	Initiale:	Date:
MUUGHL	mmais.	Date.

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates

	Number of Students Who Began Program:	Number of Graduates:	Available for	Graduates Employed in	Placement Rate % Employed in the Field
2018	0	0	0	0	0%
2019	0	0	0	0	0%

The student may obtain a list of the employment positions determined to be within the field for which a student received education and training for the calculation of job placement rates by contacting the school administration.

Gainfully Employed Categories

(includes data for the two calendar years prior to reporting)

Part Time vs. Full Time Employeement

	Graduates Employed in the field 20 to 29 hours per week	Graduates Employed in the field at least 30 hours per week.	Total Graduates Employed in the Field
2018	0	0	0
2019	0	0	0

Single Position Vs. Concurrent Aggregated Positions

	Graduates Employed in the field in a single position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	0	0	0
2019	0	0	0

Self-Employed / Freelance Positions

	iipioyea / iieeie	21100 1 001110110
	Graduates Employed who are self- employed or working freelance	Total Graduates Employed in the Field
2018	0	0
2019	0	0

Institutional Employment

	nonai Employmem	
	Graduates employed in the field	
	who are employed by the	
	institution, or an employer owned	Total Graduates Employed in
	by the institution, or an employer	the Field
	who shares ownership with the	
	institution.	
2018	0	0
2019	0	0

Student 1	Initials:	I	Date:	

School Code 67292071

 $Fairfield, \ C\textbf{And} \textbf{53} \textbf{only after you have had sufficient time to read and understand the information.}$

License Examination Passage Rates

		Number of Graduates Taking Exam	Number Who Passed First Avaliable Exam	Number Who Failed First Avaliable Exam	Passage Rate
2018	0	0	0	0	0%
2019	0	0	0	0	0%

License examination passage	data is not available fron	n the state agency ad	ministering the
examination. We were unable	to collect data from	graduates	

Student Initials: _____ Date: ____

Initial only after you have had sufficient time to read and understand the information. Salary and Wage Information (includes date for the two calendar years prior to reporting)

Annual Salary and Wages Reported Graduates Employed in the Field

	Graduates Available for Employment	Graduates Employed in Field			\$25,001 to \$30,000	
2018	0	0	0	0	0	
2019	0	0	0	0	0	
	\$30,001 to \$35,000	Ranarting Valary	A list of sources use available from the so		•	
2018	0	0	institutional represe		· *	all
2019	0	0	mstitutional represe.	manve for a copy	or tins list.	

Student Initials: _____ Date: ____

Cost of Educational Program:

Fair field it fat only 3 after you have had sufficient time to read and understand the information.

	J. 4.	
Total Charges for the program for stude completing on-time in 2018:	\$ 2995.00	
Total charges may be higher for student	-	
Total Charges for the program for stude completing on-time in 2019:	\$ 2995.00	
Total charges may be higher for student	ts that do not complete on-time.	
	Student Initials:	Date:
Initial only after you have had s	sufficient time to read and understand t	he information.
who are placed, or the starting salary younknown at this time. Information regard from government sources or from the interest that the program began:/	rogram is estimated to be available by	program are ics may be available performance data."
federal student aid programs.	t meet the effecta that would allow its state	ients to participate in
Initial only often you have		Date:
imuai omy after you nave	had sufficient time to read and understa	and the information
information you may have relating to co	for Private Postsecondary Education. Region ompletion rates, placement rates, starting sains the information as calculated pursuan	salaries, or license
by the institution may be directed to the	rding this fact sheet that have not been sati e Bureau for Private Postsecondary Educat 0818, www.bppe.ca.gov, P: 888.370.75896	ion at: P.O. Box
	Performance Fact Sheet. The School Performance Fact Sheet. The School Performance Fact Sheet. The School Performance Fact Sheet.	
	Da	.te:
Student Name - Print	Student Signature	

School Code 67292071

www.calregional.com/crti (323) 450-0575

School Official	Date

Definitions

Number of Students Who Began the Program means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.

Students Available for Graduation is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.

Number of On-time Graduates is the number of students who completed the program within 100% of the published program length within the reporting calendar year.

On-time Completion Rate is the number of on-time graduates divided by the number of students available for graduation.

150% Graduates is the number of students who completed the program within 150% of the program length (includes on-time graduates).

150% Completion Rate is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.

Graduates Available for Employment means the number of graduates minus the number of graduates unavailable for employment.

Graduates unavailable for employment means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education at an accredited or bureau-approved postsecondary institution.

Graduates Employed in the Field means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.

Placement Rate Employed in the Field is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.

Number of Graduates Taking Exam is the number of graduates who took the first available exam in the reported calendar year.

First Available Exam Date is the date for the first available exam after a student completed a program.

Passage Rate is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.

Number Who Passed First Available Exam is the number of graduates who took and passed the first available licensing exam after completing the program.

Salary is as reported by graduate or graduate's employer.

No Salary Information Reported is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

The student has the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first-class session, or the seventh day after enrollment, whichever is later. The institution shall refund 100 percent of the amount paid for institutional charges, less a registration fee not to exceed two hundred fifty dollars (\$250). A notice of cancellation shall be in writing, and a withdrawal may be effectuated by the student's written notice to the school administrative office, 4820 Business Center Dr, Suite 100, Fairfield CA 94534 or via email to info@calregional.com or by the student's conduct, including, but not necessarily limited to, a student's lack of attendance. The institution shall issue a refund for unearned institutional charges if the student cancels an enrollment agreement or withdraws during a period of attendance. The refund policy for students who have completed 60 percent or less of the period of attendance shall be a pro rata refund. The institution shall pay or credit refunds within 45 days of a student's cancellation or withdrawal. If the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds

School Performance Fact Sheet

Calendar Years: 2018 & 2019 Name of Program: Emergency Medical Technician (EMT-B)

Program Length 206 Hours

On Time Completion Rates: All Branches / Locations

	Number of Students Who Began Program:	Students Available for Graduation:	Number of On	On-Time Completion Rate
2018	0	0	0	0%
2019	0	0	0	0%

Student Initials: _____ Date: ____

Initial only after you have had sufficient time to read and understand the information.

Students Completing Within 150% of the Published Program Length

	Number of Students Who Began Program:	Students Available for Graduation:	150% Graduates	150% Completion Rates
2018	0	0	0	0%
2019	0	0	0	0%

Q 1	r '.' 1	T .
Student 1	Initiale:	Date:
MUUGHL	mmais.	Date.

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates

	Number of Students Who Began Program:	Number of Graduates:	Available for	Graduates Employed in	Placement Rate % Employed in the Field
2018	0	0	0	0	0%
2019	0	0	0	0	0%

The student may obtain a list of the employment positions determined to be within the field for which a student received education and training for the calculation of job placement rates by contacting the school administration.

Gainfully Employed Categories

(includes data for the two calendar years prior to reporting)

Part Time vs. Full Time Employeement

	Graduates Employed in the field 20 to 29 hours per week	Graduates Employed in the field at least 30 hours per week.	Total Graduates Employed in the Field
2018	0	0	0
2019	0	0	0

Single Position Vs. Concurrent Aggregated Positions

	Graduates Employed in the field in a single position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	0	0	0
2019	0	0	0

Self-Employed / Freelance Positions

Jen Employed / Treclance resinens				
	Graduates Employed who are self- employed or working freelance	Total Graduates Employed in the Field		
2018	0	0		
2019	0	0		

Institutional Employment

	nonai Employmem	
	Graduates employed in the field	
	who are employed by the	
	institution, or an employer owned	Total Graduates Employed in
	by the institution, or an employer	the Field
	who shares ownership with the	
	institution.	
2018	0	0
2019	0	0

Student 1	Initials:	I	Date:	

School Code 67292071

 $Fairfield, \ C\textbf{And} \textbf{53} \textbf{only after you have had sufficient time to read and understand the information.}$

License Examination Passage Rates

		Number of Graduates Taking Exam	Number Who Passed First Avaliable Exam	Number Who Failed First Avaliable Exam	Passage Rate
2018	0	0	0	0	0%
2019	0	0	0	0	0%

License examination passage	data is not available fron	n the state agency ad	ministering the
examination. We were unable	to collect data from	graduates	

Student Initials: _____ Date: ____

Initial only after you have had sufficient time to read and understand the information. Salary and Wage Information (includes date for the two calendar years prior to reporting)

Annual Salary and Wages Reported Graduates Employed in the Field

	Graduates Available for Employment	Graduates Employed in Field			\$25,001 to \$30,000	
2018	0	0	0	0	0	
2019	0	0	0	0	0	
	\$30,001 to \$35,000	Ranarting Valary	IA list of sources used to substantiate salary disclosures is			
2018	0	0				all
2019	0	0	institutional representative for a copy of this list.			

Student Initials: _____ Date: ____

Cost of Educational Program:

Fair field it fat only 3 after you have had sufficient time to read and understand the information.

	J. 4.	
Total Charges for the program for stude completing on-time in 2018:	\$ 2995.00	
Total charges may be higher for student	-	
Total Charges for the program for stude completing on-time in 2019:	\$ 2995.00	
Total charges may be higher for student	ts that do not complete on-time.	
	Student Initials:	Date:
Initial only after you have had s	sufficient time to read and understand t	he information.
who are placed, or the starting salary younknown at this time. Information regard from government sources or from the interest that the program began:/	rogram is estimated to be available by	program are ics may be available performance data."
federal student aid programs.	t meet the effecta that would allow its state	ients to participate in
Initial only often you have		Date:
imuai omy after you nave	had sufficient time to read and understa	and the information
information you may have relating to co	for Private Postsecondary Education. Region ompletion rates, placement rates, starting sains the information as calculated pursuan	salaries, or license
by the institution may be directed to the	rding this fact sheet that have not been sati e Bureau for Private Postsecondary Educat 0818, www.bppe.ca.gov, P: 888.370.75896	ion at: P.O. Box
	Performance Fact Sheet. The School Performance Fact Sheet. The School Performance Fact Sheet. The School Performance Fact Sheet.	
	Da	.te:
Student Name - Print	Student Signature	

School Code 67292071

www.calregional.com/crti (323) 450-0575

School Official	Date

Definitions

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Students Available for Graduation is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.

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On-time Completion Rate is the number of on-time graduates divided by the number of students available for graduation.

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150% Completion Rate is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.

Graduates Available for Employment means the number of graduates minus the number of graduates unavailable for employment.

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STUDENT'S RIGHT TO CANCEL

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School Performance Fact Sheet

Calendar Years: 2018 & 2019 Name of Program: Pharmacy Technician

Program Length 302 Hours

On Time Completion Rates: All Branches / Locations

	Number of Students Who Began Program:	Students Available for Graduation:	Number of On	On-Time Completion Rate
2018	0	0	0	0%
2019	0	0	0	0%

Student Initials: _____ Date: ____

Initial only after you have had sufficient time to read and understand the information.

Students Completing Within 150% of the Published Program Length

	Number of Students Who Began Program:	Students Available for Graduation:	150% Graduates	150% Completion Rates
2018	0	0	0	0%
2019	0	0	0	0%

O 1 T		D
Student In	nitiale	Date:
DILLICHE II	muais.	Date.

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates

	Number of Students Who Began Program:	Number of Graduates:	Available for	Graduates Employed in	Placement Rate % Employed in the Field
2018	0	0	0	0	0%
2019	0	0	0	0	0%

The student may obtain a list of the employment positions determined to be within the field for which a student received education and training for the calculation of job placement rates by contacting the school administration.

Gainfully Employed Categories

(includes data for the two calendar years prior to reporting)

Part Time vs. Full Time Employeement

	Graduates Employed in the field 20 to 29 hours per week	Graduates Employed in the field at least 30 hours per week.	Total Graduates Employed in the Field
2018	0	0	0
2019	0	0	0

Single Position Vs. Concurrent Aggregated Positions

	Graduates Employed in the field in a single position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	0	0	0
2019	0	0	0

Self-Employed / Freelance Positions

Jen Employed / mediance resinens				
	Graduates Employed who are self- employed or working freelance	Total Graduates Employed in the Field		
2018	0	0		
2019	0	0		

Institutional Employment

	nonai Employmem	
	Graduates employed in the field	
	who are employed by the	
	institution, or an employer owned	Total Graduates Employed in
	by the institution, or an employer	the Field
	who shares ownership with the	
	institution.	
2018	0	0
2019	0	0

Student 1	Initials:	I	Date:	

School Code 67292071

 $Fairfield, \ C\textbf{And} \textbf{53} \textbf{only after you have had sufficient time to read and understand the information.}$

License Examination Passage Rates

		Number of Graduates Taking Exam	Number Who Passed First Avaliable Exam	Number Who Failed First Avaliable Exam	Passage Rate
2018	0	0	0	0	0%
2019	0	0	0	0	0%

License examination passage	data is not available fron	n the state agency ad	ministering the
examination. We were unable	to collect data from	graduates	

Student Initials: _____ Date: ____

Initial only after you have had sufficient time to read and understand the information. Salary and Wage Information (includes date for the two calendar years prior to reporting)

Annual Salary and Wages Reported Graduates Employed in the Field

	Graduates Available for Employment	Graduates Employed in Field			\$25,001 to \$30,000	
2018	0	0	0	0	0	
2019	0	0	0	0	0	
	\$30,001 to \$35,000	Ranarting Valary	A list of sources use		•	
2018	0	0	available from the school. To obtain this list, please ask an institutional representative for a copy of this list.			
2019	0	0	mstitutional represe.	mative for a copy	or tins list.	

Student Initials: _____ Date: ____

Cost of Educational Program:

Fair field it fat only 3 after you have had sufficient time to read and understand the information.

	J. 4.	
Total Charges for the program for stude completing on-time in 2018:	\$ 2995.00	
Total charges may be higher for student	-	
Total Charges for the program for stude completing on-time in 2019:	\$ 2995.00	
Total charges may be higher for student	ts that do not complete on-time.	
	Student Initials:	Date:
Initial only after you have had s	sufficient time to read and understand t	he information.
who are placed, or the starting salary younknown at this time. Information regard from government sources or from the interest that the program began:/	rogram is estimated to be available by	program are ics may be available performance data."
federal student aid programs.	t meet the effecta that would allow its state	ients to participate in
Initial only often you have		Date:
imuai omy after you nave	had sufficient time to read and understa	and the information
information you may have relating to co	for Private Postsecondary Education. Region ompletion rates, placement rates, starting sains the information as calculated pursuan	salaries, or license
by the institution may be directed to the	rding this fact sheet that have not been sati e Bureau for Private Postsecondary Educat 0818, www.bppe.ca.gov, P: 888.370.75896	ion at: P.O. Box
	Performance Fact Sheet. The School Performance Fact Sheet. The School Performance Fact Sheet. The School Performance Fact Sheet.	
	Da	.te:
Student Name - Print	Student Signature	

School Code 67292071

www.calregional.com/crti (323) 450-0575

School Official	Date

Definitions

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Number Who Passed First Available Exam is the number of graduates who took and passed the first available licensing exam after completing the program.

Salary is as reported by graduate or graduate's employer.

No Salary Information Reported is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

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School Performance Fact Sheet

Fairfield

Calendar Years: 2018 & 2019 Name of Program: Phlebotomy Technician

Program Length 112 Hours

All Branches / Locations On Time Completion Rates:

	Number of Students Who Began Program:	Students Available for Graduation:	Number of On-	On-Time Completion Rate
2018	0	0	0	0%
2019	0	0	0	0%

Student Initials: _____ Date: ____

Initial only after you have had sufficient time to read and understand the information.

Students Completing Within 150% of the Published Program Length

	Students Who Regan	Students Available for Graduation:	150% Graduates	150% Completion Rates
2018	0	0	0	0%
2019	0	0	0	0%

Q 1	r '.' 1	T .
Student 1	Initiale:	Date:
MUUGHL	mmais.	Date.

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates

	Number of Students Who Began Program:	Number of Graduates:	Available for	Graduates Employed in	Placement Rate % Employed in the Field
2018	0	0	0	0	0%
2019	0	0	0	0	0%

The student may obtain a list of the employment positions determined to be within the field for which a student received education and training for the calculation of job placement rates by contacting the school administration.

Gainfully Employed Categories

(includes data for the two calendar years prior to reporting)

Part Time vs. Full Time Employeement

	Graduates Employed in the field 20 to 29 hours per week	Graduates Employed in the field at least 30 hours per week.	Total Graduates Employed in the Field
2018	0	0	0
2019	0	0	0

Single Position Vs. Concurrent Aggregated Positions

	Graduates Employed in the field in a single position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	0	0	0
2019	0	0	0

Self-Employed / Freelance Positions

Jen Employed / Medianee 1 Julions				
	Graduates Employed who are self- employed or working freelance	Total Graduates Employed in the Field		
2018	0	0		
2019	0	0		

Institutional Employment

	nonai Employmem	
	Graduates employed in the field	
	who are employed by the	
	institution, or an employer owned	Total Graduates Employed in
	by the institution, or an employer	the Field
	who shares ownership with the	
	institution.	
2018	0	0
2019	0	0

Student 1	Initials:	I	Date:	

School Code 67292071

 $Fairfield, \ C\textbf{And} \textbf{53} \textbf{only after you have had sufficient time to read and understand the information.}$

License Examination Passage Rates

		Number of Graduates Taking Exam	Number Who Passed First Avaliable Exam	Number Who Failed First Avaliable Exam	Passage Rate
2018	0	0	0	0	0%
2019	0	0	0	0	0%

License examination passage	data is not available fro	om the state agency ad	ministering the
examination. We were unable	to collect data from	graduates	

Student Initials: _____ Date: ____

Initial only after you have had sufficient time to read and understand the information. Salary and Wage Information (includes date for the two calendar years prior to reporting)

Annual Salary and Wages Reported Graduates Employed in the Field

	Graduates Available for Employment	Graduates Employed in Field			\$25,001 to \$30,000	
2018	0	0	0	0	0	
2019	0	0	0	0	0	
	\$30,001 to \$35,000	Ranarting Valary	A list of sources use		•	
2018	0	0	available from the school. To obtain this list, please ask an institutional representative for a copy of this list.		an	
2019	0	0	mstitutional represe.	mative for a copy	or tins list.	

Student Initials: _____ Date: ____

Cost of Educational Program:

Fair field it fat only 3 after you have had sufficient time to read and understand the information.

	g. 	
Total Charges for the program for stud completing on-time in 2018:	ents \$ 2995.00	
Total charges may be higher for studen	-	
Total Charges for the program for stud completing on-time in 2019:	ents \$ 2995.00	
Total charges may be higher for studen	its that do not complete on-time.	
	Student Initials:	Date:
Initial only after you have had	sufficient time to read and understand t	he information.
who are placed, or the starting salary y unknown at this time. Information reg from government sources or from the The date the program began:/ Two full years of information for this prederal Student Loan De Students at Fairfield are not eligible for	program is estimated to be available by bt r federal student loans. The U.S. Departme	program are ics may be available performance data."
determined that this institution does no federal student aid programs.	ot meet the criteria that would allow its stud	lents to participate in
		Date:
Initial only after you have	had sufficient time to read and understa	and the information
information you may have relating to c	for Private Postsecondary Education. Regardent rates, placement rates, starting stains the information as calculated pursuan	salaries, or license
by the institution may be directed to the	arding this fact sheet that have not been sati e Bureau for Private Postsecondary Educat 0818, www.bppe.ca.gov, P: 888.370.75896	tion at: P.O. Box
	Performance Fact Sheet. The School Performance ool official prior to signing an enrollment	
	Da	nte:
Student Name - Print	Student Signature	_

School Code 67292071

www.calregional.com/crti (323) 450-0575

School Official	Date

Definitions

Number of Students Who Began the Program means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.

Students Available for Graduation is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.

Number of On-time Graduates is the number of students who completed the program within 100% of the published program length within the reporting calendar year.

On-time Completion Rate is the number of on-time graduates divided by the number of students available for graduation.

150% Graduates is the number of students who completed the program within 150% of the program length (includes on-time graduates).

150% Completion Rate is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.

Graduates Available for Employment means the number of graduates minus the number of graduates unavailable for employment.

Graduates unavailable for employment means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education at an accredited or bureau-approved postsecondary institution.

Graduates Employed in the Field means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.

Placement Rate Employed in the Field is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.

Number of Graduates Taking Exam is the number of graduates who took the first available exam in the reported calendar year.

First Available Exam Date is the date for the first available exam after a student completed a program.

Passage Rate is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.

Number Who Passed First Available Exam is the number of graduates who took and passed the first available licensing exam after completing the program.

Salary is as reported by graduate or graduate's employer.

No Salary Information Reported is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

The student has the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first-class session, or the seventh day after enrollment, whichever is later. The institution shall refund 100 percent of the amount paid for institutional charges, less a registration fee not to exceed two hundred fifty dollars (\$250). A notice of cancellation shall be in writing, and a withdrawal may be effectuated by the student's written notice to the school administrative office, 4820 Business Center Dr, Suite 100, Fairfield CA 94534 or via email to info@calregional.com or by the student's conduct, including, but not necessarily limited to, a student's lack of attendance. The institution shall issue a refund for unearned institutional charges if the student cancels an enrollment agreement or withdraws during a period of attendance. The refund policy for students who have completed 60 percent or less of the period of attendance shall be a pro rata refund. The institution shall pay or credit refunds within 45 days of a student's cancellation or withdrawal. If the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds