

# MONTROSE ACADEMY

4144 Ocean View Blvd.  
Montrose, CA 91020

(626) 900-9013

SCHOOL CATALOG

JANUARY 1, 2022 - DECEMBER 31, 2022



## Stay Curious

Join a community of lifelong learners!

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[www.montroseacademy.org](http://www.montroseacademy.org)

## Message from Our Institution

Welcome to our Family.

Your training at Montrose Academy will be comprehensive. The knowledge you gain at Montrose Academy will reward you for years to come.

On behalf of Montrose Academy we extend our best wishes for your future happiness and success.

Our goal is to assist you in creating the future you envision, communicate with us at any time of your educational path if you find yourself in need of extra support.



**We are just a phone call away.  
We promise to always pick up and talk!**



We look forward to working with you as you achieve your career goals.

Sincerely yours,

***Monica Euredjian, MSW***

Monica Euredjian  
CEO

***“Education is the most powerful weapon which you can use to change the world.”  
Nelson Mandela***

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**APPROVAL DISCLOSURE STATEMENT**

Montrose Academy originally was approved by the Bureau for Private Postsecondary and Vocational Education. in 2002. This Institute is a private Institution, that it is approved to operate by the Bureau, and that approval to operate means compliance with state standards as set forth in the CEC and 5, CCR. The Bureau does not endorse the institution's programs, not does the Bureau approval mean that the institution exceeds minimum state standards. (CEC §94909(a)(2) and §94897(1)(2).

**The Main Campus** is located at 4144 Ocean View Blvd., Montrose CA 91020. This campus accommodates 20 students who are enrolled in the approved programs. It also houses the Corporate administrative and business offices of the Institute. The following Non-Degree

<b>DIPLOMA PROGRAM/PROGRAM TITLE</b>	<b>Credit Hours</b>
Accounting with QuickBooks and Advanced MS office	13
Medical Office Billing Insurance Program	13

Prospective students are encouraged to visit the physical facilities of the Institute to discuss personal, educational, and professional goals with Institute personnel prior to enrolling or signing the enrollment agreement.

"As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the school performance fact sheet, which must be provided to you prior to signing an enrollment agreement". Any questions a student may have regarding this catalog that have not been satisfactorily answered by this institution may be directed to the Bureau for Private Postsecondary Education at:

**1747 N. Market Blvd., Ste 225, Sacramento, CA 95833**  
**P.O. Box 980818, West Sacramento, CA 95798-0818**  
**Web Site Address: [www.bppe.ca.gov](http://www.bppe.ca.gov)**  
**Telephone and Fax #'s: (888) 370-7589 or by fax (916) 574-8900**

"A student or any member of the public may file a complaint about this institution with The Bureau for Private Postsecondary Education by calling Toll Free (888) 370-7589 or by completing a complaint form, which can be obtained on the Bureau's Internet web site."

If a student obtains a loan to pay for the educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund, and that, if the student has received federal student financial funds, the student is entitled to a refund of the money's not paid from federal student financial aid program funds.

This institution does not have a pending petition in bankruptcy, or operating as a debtor in possession, and has not filed a petition within the preceding five years or has had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under chapter 11 of the United States bankruptcy code (11 U.S.C. Sec. 1101 ET SET).

This Institution does not offer dormitory/housing facilities or have access under its control. The availability of housing located reasonably near the institution is the responsibility of the student to seek out and obtain. The average rental for and 1 bedroom apartment in the neighborhood of the campus is \$1600.00 / month

No facilities are recommended or sponsored by this institute. This institute does not offer an approximate cost or range of cost for any housing. This will be the responsibility of each student on their own. The Institution does not participate in federal or state financial aid program. A student enrolled in an unaccredited institution is not eligible for federal financial programs.

Montrose Academy updates this catalog annually. Annual updates may be made using supplements or inserts accompanying the catalog. If changes in educational programs, educational services, procedures, or policies are required to be included in the catalog by statute or regulations are implemented before the issuance of the annually updated catalog, those changes shall be reflected at the time they are made in supplements or inserts accompanying the catalog.

**Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the Address:**

**1747 N. Market Blvd., Ste 225, Sacramento, CA 95833**

**P.O Box 980818, West Sacramento CA 95798-0818**

**Web site Address: [www.bppe.ca.gov](http://www.bppe.ca.gov)**

**Telephone and Fax #'s: (888) 370-7589 or by fax (916) 263-1897 (916) 574-8900.**

### **Organizational Structure and Ownership**

Montrose Academy is organized as a proprietorship in the State of California. The institution is owned by Monica Euredjian who is also the Chief Executive Officer and CEO.

### **Advisory Board Members**

Andrea Alexandrian MD	Practicing Physician
Martin Euredjian	Information Technology Consultant, Software Developer
Haig Ashikian Esq	Legal Advisor
Cecilia Berberian BS	Physician Assistant / Chiropractor

## **MISSION STATEMENT**

Montrose Academy is dedicated to providing adult learners the skills necessary to re-enter the workforce in entry level positions. We deliver educational programs that are market-responsive, continuously reviewed, and updated to meet up to date standards. Montrose Academy aims to facilitate a learning platform that is responsive to the needs of adult learners.

## **GOALS AND OBJECTIVES:**

Montrose Academy's graduates will be able to perform specific duties immediately upon entry-level employment. The student will be prepared to more fully use the specialized training offered by many companies to new employees. Also, opportunities for the career advancement will be greater due to the wide scope of knowledge each graduate has gained from Montrose Academy's training programs and their business adaptation.

Each student will find that Montrose Academy's training is a job-oriented practical program of practical practice, which includes hands-on "experience with the materials and situations of typical industry job assignments. This active program of work situation training will give the student valuable pre-employment experience.

Our mission is to dedicate its efforts and resources toward ensuring a high-quality education and learning environment. The Institute has a strong commitment to accessibility and diversity. The Institute works to provide affordable education, abroad a range of integrated support services and innovative learning sources.

The Institute is committed to taking a leadership role in technological changes, in economic development, in community services, and in the global marketplace with student success.

## **POLICY ON STUDENT RIGHTS**

The Student's Rights Policy concerning enrollment states:

**"You may cancel your contract for enrollment agreement and obtain a refund of charges paid through attendance at the first-class session or the seventh day after enrollment, whichever is later as described in the Notice of Cancellation form that will be given to you prior to the first day of class.**

Read the Notice of Cancellation form for an explanation of your cancellation rights and responsibilities. If you have lost your Notice of Cancellation form, ask the Institute for a sample copy.

"After the end of the cancellation period, you also have the right to stop education at this Institute at any time, and you have the right to receive a refund for the portion of the course not taken.

Your refund rights are described in the contract. If you have lost your contract, ask the Institute for a copy of your contract and the refund policy.

"If the Institute closes before you graduate, you may be entitled to a refund. Contact the Bureau for Private Postsecondary Education at the address and telephone number printed below for information.

"If you have a complaint, questions, or problems that you cannot work out with the Institute, contact the BPPE at the address below:

**1747 N. Market Blvd., Ste 225, Sacramento, CA 95833**  
**P.O Box 980818, West Sacramento CA 95798-0818**  
**Web site Address: [www.bppe.ca.gov](http://www.bppe.ca.gov)**

**Telephone and Fax #'s: (888) 370-7589 or by fax (916) 263-1897 (916) 574-8900.**

"Prior to signing your enrollment agreement, you must be given a catalog or brochure and a School performance Fact Sheet, which you are encouraged to review prior to signing the agreement. These documents contain important policies performance data for this institution. The Institution is required to have you sign and date the information included in the School performance Fact Sheet relating to completion rates, placement rates, license examination passage rates, and salaries or wages, prior to signing the agreement

#### **NON-DISCRIMINATION POLICY**

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Montrose Academy does not discriminate on any basis, including sex, age, race, national origin, creed, religion or disability in it's programs. Montrose Academy complies with the provisions of Title 1 of the Civil Rights Act of 1964 and 1974, the Rehabilitation Act of 1973, the Americans with Disabilities Act and all amendments therein.

#### **GENERAL INFORMATION**

Montrose Academy was founded in Montrose, Calif. in February 2002 under approval by the Bureau for Private Postsecondary and Vocational Education.

Montrose Academy's approved courses were as follows: Accounting with QuickBooks and Advanced MS office, and Medical Office/Billing Insurance Program.

Montrose Academy is licensed or licensed to operate by the **Bureau for Private Postsecondary Education (BPPE)**

#### **INSTRUCTIONAL FACILITIES**

**The Main Campus** is located at 4144 Ocean View Blvd, Montrose CA 91020. Facilities include: 2 classrooms serving a maximum number of 10 students per classroom. Classrooms for each program of study at Montrose Academy contains equipment sufficient to meet the needs of the curriculum and the students. The maximum number of students per class is 10.





provided independent study materials based on their level of language proficiency. ESL textbooks and ESL software materials are given to all ESL students, free of charge. The students use the materials independently as they complete their course(s). 3-If the prospective student is derived from a Workers Compensation program via a SJDV, prior to acceptance into a program, the Insurance Company's adjuster and/or the Applicant Attorney will be contacted to confirm that the Qualified Medical Examiner has cleared the student physically, emotionally, and mentally to utilize the Voucher at an approved vocational institution without medical physical restrictions.

4-You will be requested to review our catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement.

5-Upon acceptance into one of our programs, you will be required to sign a disclosure stating that you have the intention of completing the program, you will attend classes regularly, engage in homework/practice, complete the exams/quizzes/tests as required by your instructor. Please note that accommodations will be extended by the school in the event of absence due to an unexpected illness, hardship and/or force of nature event. Montrose Academy will require reasonable notification of any life issue that may arise preventing the student from attending class and actively participating in their assigned schoolwork. Teachers will maintain a monthly log annotating any absences, performance issues/challenges or other relevant information regarding the student's performance. Please be aware that our institution must follow the California Code of Regulations, title 5, section 71770(a), which states that, "[t]he institution shall establish specific written standards for student admissions for each educational program. These standards shall be related to the educational program. An institution shall not admit any student who is obviously unqualified or who does not appear to have a reasonable prospect of completing the program." At Montrose Academy, we want you to succeed, we will work as a team to help you achieve your goals, we request that you take this opportunity to grow and display a true intention to successfully engage and complete your desired educational program.

## **TRANSFER OF CREDIT TO MONTROSE ACADEMY**

To assure the fair and equitable treatment of students relative to transfer of credit, this Institute will set guidelines for prior credit earned toward transfer of credits:

The Program transfer will be based on transcripts presented by the students. The minimum grade acceptable will be B or 80% of attendance and academy outcome.

An official transcript will be required from the student, prior to the start of the first day of calls of the program. It is the student responsibility to furnish the transcript and/or assist the school to procure it. The program taken in which the transfer credit (s) will be used, and the enrollment agreement will reflect the reduction of hours needed to complete the program and the calculated prorated amount charged for the program. Payment arrangements will be made to pay the prorated amount due to the School.

The student will receive a worksheet reflecting this reduction upon School Director evaluation of the transfer credits, prior to the start of the first day of class.

**MONTROSE ACADEMY HAS NOT ENTERED INTO AN ARTICULATION OR TRANSFER AGREEMENT WITH ANY OTHER COLLEGE OR UNIVERSITY**

### **Montrose Main Campus**

#### **ADMINISTRATION**

CEO/COO/CAO  
Registrar  
Secretary

Monica Euredjian MSW  
Kimberly Gutierrez  
Jeannette Garcia A.A

#### **FACULTY**

Instructor Medical Office / Billing Insurance Program      Jorge Alarcon MD

Accounting with Quickbooks and Advanced MS office      Garabeth Yakopian B.S  
Jeannete Garcia A.A

All Faculty members are selected according to their individual skills and academic background within specific areas of knowledge and experience. They are experienced instructors who are skilled at stimulating and developing a professional attitude with their students. All instructors have a minimum degree or 3 years of experience in the field that they are training.

All Instructors participate in continuing education classes in teaching methodology and professional development.

#### **Credit Hour**

A Semester Credit Hour (Unit) equals one or any combination of 15 hours of lecture/theory equals 1 credit unit.

## **Academic Year Definition**

The academic year for programs less than 24 semester credit hours is 32 weeks.

The academic year for programs with at least 24 semester credit hours is 36 weeks (48 if beyond 2 semesters).

## **Full Time Student Status**

Programs offered by Montrose Academy are considered as full-time programs. Students attending class 20 hours per week are considered full time students.

## **Procedure for Enrollment**

Once all requirements and standards of admissions are met, and the applicant is motivated and prepared to make the financial and personal commitment toward their chosen training program, the steps outlined in the admissions section of this catalog will be followed.

## **Re- Enrollment**

Any student, who wishes to re-enroll in the same or another program, should first submit in writing a letter to the Institute Director, noting the reason for initial withdrawal and reasons for the desire to re-enroll.

Any student who re-enrolls (same program previously canceled or terminated from) must sign a new Enrollment Agreement at the current tuition rate. This procedure is for a "Seven Day Cancellation" as well as program cancellations or terminations. The Registration Fee must be paid prior to an applicant re-enrolling. All outstanding balances due to program cancellations/terminations must be paid in full. If an updated textbook is required the student will incur the new textbook cost.

Credit given for prior training will be determined per a prorated refund policy. Institute payments received will be credited to the applicable program. The remaining credit balances will be transferred to the new program. Any increase in the books and/or supplies will be included on the enrollment agreement. The Institute at its sole discretion will determine the student's re-enrollment. Changes from one program to another are not considered re-enrolled. Additional information on course changes can be found in this catalog under Changes in Program. Based on each individual's financial packaging, it is important that all financial obligations are discussed prior to re-enrolling.

## **Withdrawal / Dropout Policy & Procedure**

Students who wish to withdraw from their training program should contact the Institute Director. All students who withdraw or dropout (failed to attend classes for a three-week period without prior arrangement) are required to meet with the Institution Director. Regardless of the circumstances of withdrawal or the date of notification to the Institute, the official withdrawal date is the last date a student attended classes. Refunds and final grades are based upon last date of class attendance.

The vocational programs are structured modules, of instruction. Subject matter is based on solid educational principles to assure that high standards are maintained. The design is flexible to provide for the integration of new technologies and techniques as they are developed. Our system of scheduling allows participants to commence training at the beginning of each module on a space available basis. The teaching, learning methods and materials are competency based. These methods allow an individual to progress as they gain competency in specific subjects. Instructional techniques are employed so that students receive the attention required to reach their objective. This combination of method, technique, and scheduling assure that diligent participants are able to attain their goal in an efficient and effective manner.

This educational process is widely praised and promoted by state and national education and training leaders concerned with the continuing education of America's citizens. One major reason for its success is due to the methods and techniques geared to the individual need and adaptability of the participants. This allows each person to achieve a pre-determined level of competency.

Using this scheduling method and curriculum structure, along with competency-based learning materials and teaching methods, allows a student to commence classes as a module begins, on a space available basis and progress through the desired program to graduation.

**Students Observe The Following Holidays**

- Christmas
- New Year's Day
- Martin Luther King's Birthday
- President's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Day After Thanksgiving Day
- Veterans Day
- Christmas
- New Year's Day

Students will be on Holiday recess December 25, December 31.

**STUDENT SERVICES**

**Advising**

The staff of Montrose Academy makes every effort to maintain close communication with its students.

## **Referral Services**

Students have access to faculty and administrative staff for financial counseling, vocational and academic advising. Students experiencing personal problems, which require professional counseling by the student will be referred to the appropriate agencies.

## **Medical Care**

Montrose Academy is located near excellent hospitals and will refer students to one of them whenever the need should arise. In the case of emergencies, 911 will be called.

## **Refresher Training**

Graduates who desire refresher training within (1) one year of graduation, in any of the courses, may be admitted to retake a desired module. The charge for such training, if any, will be determined at the time of enrollment. Admittance is based on space availability.

## **Career Development and Employment Assistance**

This process is ongoing throughout your training and included in each subject or module. This specific instruction is designed to give you that edge in successfully gaining the employment you are training for. Instruction may include areas such as: Proper Grooming for Successful Interviews, Resume writing, Successful Interviewing Techniques, Mock Interviews, and Employment applications. Instruction through Career Development leads many students to eye opening approaches to job searching and ultimately, successful employment.

## **MONTROSE ACADEMY CANNOT AND DOES NOT GUARANTEE EMPLOYMENT.**

Only the employer can make that final decision. Montrose Academy provides direct assistance as students near their completion date and beyond graduation. **MONTROSE ACADEMY PROVIDES CAREER PLACEMENT ASSISTANCE TO ALL GRADUATES IN GOOD STANDING.**

Los Angeles County is one of the fastest growing Allied Health, and Business Computer employment markets in the country. Montrose Academy assists graduates in contacting companies in order to secure employment. Montrose Academy acts as a liaison between the graduate and the employment community. Information on job search techniques is provided to soon-to-graduate students and graduates based on current needs of local businesses and industries.

**NOTE:** All graduates will be considered to need placement. A successful job search is dependent upon a self-confident, well-prepared applicant with a pre-planned strategy. The entire staff will assist in this effort. While employment is not guaranteed, assuming cooperation on the part of the graduate, Montrose Academy will work diligently with each graduate until he/she successfully obtains employment.

Montrose Academy helps graduates develop and/or locate positions which best match the student's capabilities and experiences. Montrose Academy is always available to assist in future years when a Montrose Academy Alumnus contemplates a change in employment. Only graduates of Montrose Academy are eligible for placement assistance from the Institute. The amount of effort put forth by the student is the most critical factor. Cooperation in the process will assure a more positive result. The Academy's primary objectives are to provide the student in training and educate each student as well as assist them with employment in their chosen field. The Institute **does not offer employment as an incentive to enrollment.**

### **STUDENT RECORDS POLICIES**

Student records are confidential and are kept by the Registrar who will permanently retain a transcript as required by section 94900(b) and 5, CCR&71920. No one except appropriate school faculty and staff or, an authorized representative or the BPPE, or an authorized representative of a sponsoring agency (i.e. WIOA) may review any educational records without the consent of the student.

Without the student's written consent and upon authorization of the Director or designee, the school may release copies of, or otherwise divulge, material in student education records to the following agencies and individuals who are expressly forbidden from permitting access of said education records to third parties:

- School with a legitimate educational interest
- Authorized representatives of the Comptroller General of the United States, Secretary of Education, Administrative head of an Education Agency, State Education Officials, or respective designees, or the United States Office of Civil Rights
- Other state and local officials or authorities to the extent that information is specifically required to be reported pursuant to state law adopted prior to November 19, 1974.
- Officials of other public or private schools or school systems, including local, county, or state correctional facilities where educational programs are provided, where the student seeks or intends to enroll, or is directed to enroll, subject to the rights of students as provided in Section 76225 of the Education Code.
- Agencies or organizations in connection with a student's application for, or receipt of, financial aid; provided that information permitting the personal identification of students may be disclosed only as may be necessary for such purposes as to determine the eligibility of the student for financial aid, to determine the amount of the financial aid, or to enforce the terms or conditions of the financial aid

Montrose Academy has a legal and professional responsibility to create, maintain, and dispose of the educational records of Montrose Academy properly, while at all times guarding the integrity and confidentiality of those records. Appropriate procedures shall be developed which conform with applicable laws and regulations and with principles of sound records management.

## **Definition of Student Records**

Education Records consist of Admissions, Academics, Attendance, Job Placement, Scholarships and Financial Aid.

### **Student Education Records Procedure**

Montrose Academy shall maintain a file for each student who enrolls in Montrose Academy whether or not the student completes the educational program.

The file shall contain the following applicable information

- Written records and transcripts of any formal education or training, testing, or experience that is relevant to the student's qualifications for admission to Montrose Academy.

Montrose Academy award of credit or acceptance of transfer credits including the following

- Evidence of high school completion or equivalency or other documentation establishing the student's ability to do the work of the program to which the student is enrolling.
- Records documenting units of credit earned at other institutions as transfer credits toward the student's completion of an educational program.
- All the documents evidencing a student's prior experiential learning
- Record of attendance to include attendance and tardiness for each course taken by the student.
- Records of student health records if required for enrollment
- Records of student background if required for enrollment
- Personal information regarding the student's age, gender, and ethnicity if that information has been voluntarily supplied by the student.
- Copies of all documents signed by the student, including contracts, instruments of indebtedness, and documents related to financial aid.
- Records of the dates of enrollment, and if applicable, withdrawal from Montrose Academy, leave of absence, and graduation.

A transcript showing the following

- The classes and courses or other educational programs that were completed, or were attempted but not completed, and the dates of completion or withdrawal.
- The final grades or evaluations given to the student
- Credits for courses earned at other institutions
- Certificates, and diplomas awarded the student

A document showing the total amount of money received from or on behalf of the student and date or dates on which the money was received, and a document specifying refund amount and details of the refund.

Copies of any official advisory notices or warnings regarding the student's progress

Complaints received from the student



## **Review of Records by Student**

At the request of the student, he/she may at any time review his/her academic or financial record with the Chief Executive Officer.

- The right of students to inspect their individual records is in accordance with the family education rights and privacy act of 1974, Public Law 93.380, as amended.
- Expressly exempted from the right of review and inspection are the financial records of the parents of the students.
- Without the student's written consent and upon authorization of the CEO or his/her designee, Montrose Academy may release copies of, or otherwise divulge, material in student education records to the following agencies and individuals who are expressly forbidden from permitting access of said education records to third parties:
  - School with a legitimate educational interest
  - Authorized representatives of the Comptroller General of the United States, Secretary of Education, Administrative head of an Education Agency, State Education Officials, or respective designees, or the United States Office of Civil Rights
  - Other state and local officials or authorities to the extent that information is specifically required to be reported pursuant to state law adopted prior to November 19, 1974.
  - Officials of other public or private schools or school systems, including local, county, or state correctional facilities where educational programs are provided, where the student seeks or intends to enroll, or is directed to enroll, subject to the rights of students as provided in Section 76225 of the Education Code.
  - Agencies or organizations in connection with a student's application for, or receipt of, financial aid; provided that information permitting the personal identification of students may be disclosed only as may be necessary for such purposes as to determine the eligibility of the student for financial aid, to determine the amount of the financial aid, or to enforce the terms or conditions of the financial aid
  - Organizations conducting studies for, or on behalf of educational agencies or institutions for the purposes of developing , validating or administering predictive tests, student aid programs, and improving instruction, if such studies are conducted in such manner as will not permit the personal identification of students or their parents by persons other than representatives of such organizations and such information will be destroyed when no longer needed for the purpose for which it is collected.
  - Appropriate persons in connection with an emergency if such information is necessary to protect the health or safety of a student or other persons, or subject to such regulations as may be issued by the Secretary of Education
  - Those who have obtained subpoena or judicial order Montrose Academy will make a reasonable effort to notify the student in advance of Montrose Academy compliance with the order.
  - Authorized representatives of the BPPE.

## **Record of Access**

The Registrar will maintain an access list which includes the identity of persons other than Montrose Academy who have requested and have been denied or who have had access to student records, the dates and reason for access.

## **Storage of Student Records**

It is the policy of Montrose Academy to provide proper storage and access as prescribed by the Act and Regulations.

The Registrar at Montrose Academy is in charge with the following:

Montrose Academy will permanently retain a transcript as required by section 94900(b) of the code, the institution will maintain permanently the pertinent student records described in section 71920 from the student's date of completion or withdrawal at Montrose Academy.

Montrose Academy shall maintain permanently at its principal place of business in California accurate records that show the following:

- The names, telephone numbers, and home and local addresses of each student
- The courses of instruction offered by the institution and the curriculum of each course
- The name, address and educational qualifications of each member of its faculty
- The information required by &94900, &94900.5, and &94900.7 of the Act.
- All information and records required by this chapter or required by the Bureau
- Montrose Academy will maintain specific records permanently
- A copy of each student record required by the act or the regulations shall be maintained
- A record that is no longer current may be stored on microfilm, or in digital form
- The record may be stored without loss of information or eligibility for the period within which the record is required to be maintained by the act
- Montrose Academy maintains functioning devices that can produce exact, legible printed copies of stored records.
- Montrose Academy has personnel scheduled to be present at all times during normal business hours
- If Montrose Academy closes, Montrose Academy and its owners are jointly and severally responsible to arrange at their expense for storage and safekeeping in California of all records required to be maintained by the act and regulations.
- Montrose Academy may dispose of records after they have passed the time limits imposed by the act and the regulations. Before disposing of any record, the registrar must check with Title 5, California code of regulations, division 7.5, section 71920(I) in addition to permanently retaining a transcript as required by section 94900(b) of the code, the institution shall maintain permanently the pertinent student records described in section 71920 from the student's date of completion or withdrawal
- Student records are confidential and are kept by the registrar department for five years in accordance with BPPE &94900, 94900.5, and 94900.7. No one, except appropriate school faculty and staff or an authorized representative of the BPPE, or an authorized representative of a sponsoring agency may review any educational records without the approval of the student. The only exception to this is a parent or legal guardian of a minor student.
- Custodian of Records  
Kimberly Gutierrez  
4144 Ocean View Blvd  
Montrose CA 91020 626 900 9013

## **FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT**

The practices and procedures of Montrose Academy comply with the confidentiality and student record availability provisions of the Family Educational Rights and Privacy Act (FERPA) of 1974 and the Buckley Amendment. Students, parents of minors, and guardians of “tax dependent” students have the right to inspect and challenge the information contained within the records of these students. Confidentiality of student and staff’s records is strictly protected.

FERPA gives parents certain rights with respect to their children’s education records. These rights transfer to the student when he or she reaches the age of 18 or attends a school beyond the high school level. The Institute complies with Title IX of the 1972 Education Amendments, Equal Opportunity Act of 1972 (Title VII of the Civil Rights Act of 1964), Section 504, Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1993. Student information is not available to anyone without (a) written request/release from the student, (b) a court order.

## **Copyrighted Material**

Effective August 14, 2008, the HEOA adds a new requirement to section 487 of the Program Participation Agreement under which an institution must certify that it develops

plans to effectively combat the unauthorized distribution of copyrighted material including through the use of a variety of technology-based deterrents.

This Institution and in compliance with HEOA, subparagraph (p) to section 485 (a) (1) will impose disciplinary actions to the students and employees to the extent allowed by federal laws, who are engage in authorized distribution of copyrighted materials using the institution’s information technology system; without unduly interfering with the educational and research use of network.

To assist students with their educational costs, the Institute has available options that the student can apply for if they meet the requirements of the outside funding source that the student may elect to take advantage of if they find it assists with the tuition cost.

**All tuition must be satisfied by paid in full arrangements before receiving your Diploma or participating in the class graduation.**

**THIS INSTITUTION DOES NOT PARTICIPATE IN FEDERAL FUNDS**

**This institution does not participate in federal or state financial aid program. A student enrolled in an unaccredited institution is not eligible for federal financial programs.**

**IF YOU ARE ENROLLED THROUGH THE ETPL/WIOA PLAN YOU WILL FOLLOW THE REFUND POLICY FOR THIRD PARTY PAYERS.** The student is not entitled to a refund if the tuition and fees are paid by a third-party. The amount in excess of the total charges incurred shall be returned to the third party.

## **Financial Aid Policies 5 CCR §71810 (b) 6**

Montrose Academy encourages all students to electronically file a Free Application for Federal Student Aid (FAFSA) to determine their eligibility for student aid assistance from federal, state, and private sources.

### **Classroom Temperatures**

Classroom temperatures may fluctuate slightly. It is impossible to accommodate every individual's comfort zone. However, the Institute will do its best to maintain a moderate/average temperature throughout all areas of instruction and administration. It is recommended that students bring a sweater to class, if necessary.

## **ATTENDANCE AND ACADEMIC POLICIES**

### **Attendance Policy**

It is important that the Institute have a record of attendance for each student. It is your responsibility to sign the sign in sheet daily, located in your classroom. Specific hours of attendance are part of graduation requirements. Failure to meet the required hours of training will result in denial of graduation status.

Students are expected to be on time to class every day and complete the required work to the best of their ability, as they would on the job. **ATTENDANCE AND A POSITIVE WORK ATTITUDE HAVE A GREAT DEAL TO DO WITH SUCCESS AND EMPLOYMENT.**

When students must be absent from class, just as employees are expected to do on a job, the student should call the Institute prior to the start of class, noting the class they are in, an explanation of why they will not be in class that day, and when can we expect their return. Remember, **POOR ATTENDANCE IS NOT A GOOD HABIT TO HAVE AND CERTAINLY ONE WHICH AN EMPLOYER WILL NOT ACCEPT.**

Grades alone are not enough to secure a good job in the industry. Due to the nature and scope of the training, the Institute does not differentiate between an excused and a non-excused absence in computing the maximum number of allowable absences. Unsatisfactory attendance occurs when a student misses more than 25% of the maximum time frame of the program.

Unsatisfactory attendance may lead to Probation status until the student has brought his/her attendance and or academic grade point average to the 75%. This would include any make-up hours and or make up assignments and any test. **Excessive absences may result in probation, suspension, or termination.**

### **Excused Absence**

Excused absences are not automatic. Your instructor monitors and provides all attendance to the Student Services department. Vacations are not considered excused. The Institute will not tolerate abuse with this policy. It was implemented for that student who has unusual or unforeseen problems. However, you must still maintain the minimum cumulative grade point average.

### **Tardiness**

The institution places upon its students the same demands that an employer will place upon them as employees. Students are expected to be on time for each class session. A student is considered tardy for class if he/she ARRIVES LATER THAN 15 MINUTES AFTER THE SCHEDULED START OF CLASS. A tardy student will be marked daily as being tardy. Any combination of three (3) documented tardies will be considered as one (1) absence.

### **Leaving Early**

The institution places upon its students the same demands that an employer will place upon them as employees. Students are expected to remain in class for the entire session. A student is considered leaving early from class if he/she LEAVES EARLIER THAN 15 MINUTES PRIOR TO THE CLOSE OF CLASS. The Instructor should be notified prior to being dismissed early from class. A student leaving early from class will be marked daily as leaving early. Any combination of three (3) documented early departures will be considered as one (1) absence. **Cutting Classes** will be considered unexcused absences.

### **Attendance Probation Policy**

Any student failing to maintain a minimum 80% of the maximum time frame of the program hours, shall be, at a minimum, placed on "Attendance Probation" (unless extenuating circumstances are established). The length of probation shall be for the period of time required for the student to reach a minimum of 80% of the scheduled class hours however, in no event shall exceed one evaluation period (unless extenuating circumstances are established). The probation period may be lengthened to provide assurance that the student achieves and maintains satisfactory attendance progress. The student will be allowed to make up hours, assignments and or exams if space is available, and be removed from probation. No more than two terms on probation will be permitted.

### **Suspension and Dismissal**

Montrose Academy reserves the right to suspend or dismiss any student whose attendance, professional conduct, or academic performance which does not meet the Institutes standards and/or who fails to abide by the rules and regulations. Any student who has been suspended or dismissed may appeal the action by following the student appeal procedures outlined in this catalog.

### **Satisfactory Academic Progress Policy**

In addition to completion time frames, to be making satisfactory academic progress, each student must maintain a cumulative minimum grade point average of 80% =B or better. For determining satisfactory progress. Each course is broken down into three (3) evaluation periods, 25%, 50% and 75% of the student's training period. A student achieving a cumulative grade point average below 80% or a "B" at the time of evaluation will be advised of their unsatisfactory academic progress and placed on academic probation until such time as their cumulative grade point average reaches a minimum 80% or "B" however, may not exceed one evaluation period (unless extenuating circumstances are established).

During this period of probation, the student must maintain, at a minimum, an academic grade point average of 80% or “B” or better. If the student is unable to maintain a 80% or “B” or better during the probation period, the Dismissal Policy will be in effect. Any student dismissed for failure to meet the academic requirements of the Institution, may appeal the dismissal by following the student appeals procedure outlined in this catalog.

Qualitative Standard—Grade Point Average or GPA. All students must have a minimum "C" grade point average (GPA) or equivalent by graduation. A "B" grade point average is equivalent to a minimum of 80%.

Quantitative Standard—Semester Credit hour Completion Ratio

Students must achieve a minimum passing rate of 80% of all credit hours attempted at 100% of the program length. Grades of —FII (Fail), —III (Incomplete), and —WII (Withdrawn) are calculated in the completion ratio and will result in a lower passing ratio. Transfer credits, if applicable, are also calculated in the completion ratio.

### **Make-up Time/Work Accountability**

Make-up time/work must be scheduled with your instructor to assure proper credit. Students must make up time/ work for proper credit towards graduation. Make-up classroom time must be completed on the Institution premises.

Make-up assignments and/or test will be given for those who need to make up for academic grade/ semester credit hours. Any test that is not taken during the scheduled test time will be automatically dropped one full grade. All make-up hours must be accounted for and signed on a missed day make-up sheet also signed by the instructor.

### **Leave of Absence Policy**

If a “Leave of Absence” is required, a student must submit in writing to the Student Service Department, the basis of the request, expected return date and the initial date of request with the student's signature. This does not automatically reflect the Institute's approval.

A Leave of Absence may be limited to a specified amount of days (NOT TO EXCEED 60 DAYS). Only one Leave of Absence will be granted for a student during any 12-month enrollment period.

If the Leave of Absence is approved, the student may return prior to or at the end of the Leave of Absence and resume training without paying additional tuition. Students requesting a Leave of Absences must understand that upon return, a revised course completion date will be established. Remember, A LEAVE OF ABSENCE DELAYS YOUR OPPORTUNITY TO BEGIN YOUR NEW CAREER.

## **Transfer of Credit Policy**

"NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED 2AT OUR INSTITUTION".

The transferability of credits you earn at Montrose Academy is at the complete discretion of an institution to which you may seek to transfer.

Acceptance of the diploma or certificate you earn at Montrose Academy is also at the complete discretion of the institution to which you may seek to transfer.

If the certificate or diploma that you earn at Montrose Academy are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all your course work at the institution.

For this reason, you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Montrose Academy to determine if your credits or certificate or diploma will transfer.

The Institute does not recognize acquired life experience and prior experiential learning as a consideration for enrollment or granting credit towards any of its programs

### **Transferable credit will only be granted for courses:**

- Earned at institutions approved by the Bureau, public or private institutions of higher learning, including foreign institutions.
- Taken in the same field of study as that required at the time of enrollment, as reflected in the Montrose Academy Catalog in effect at the time of enrollment, and for no greater number of semester units than required.
- Verified through an official transcript requested by and received by Montrose Academy directly from the institution at which the course was taken.
- If required, for which the student has produced course descriptions, course outlines, copies of university or college catalogs or any other documents, materials deemed reasonably necessary by Montrose Academy in order to perform an evaluation of the equivalency of the course in question.

The Chief Academic Officer reviews, evaluates and determines the acceptability of all transferred coursework requested by the student for course transfer approval.

The Chief Academic Officer will review all the transfer decisions. If a student wishes to petition this decision, he/she must appeal to the Registrar Office within 10 working days. The Chief Academic Officer will go through a second review of all work completed by the student and will notify the student through the Registrar within an additional 10 working days.

Students who want to transfer between diploma programs within the school could receive credit for courses which are common to both programs, and they have been completed by the student with a grade of B or better.

**AWARDING OF CREDIT FOR PRIOR EXPERIENTIAL LEARNING** The Institute does not recognize acquired life experience and prior experiential learning as a consideration for enrollment or granting credit towards any of its programs.

### **GRADUATION REQUIREMENTS**

Students will receive the appropriate completion certificate or Diploma if the following requirements have been met:

- 1 All required courses in the student's program have been satisfactorily completed and the final examination has been passed.
- 2 A minimum grade of 80% has been earned in all theory and clinical coursework, and a Pass grade in clinical coursework of 80% or better.
- 3 An overall attendance of 80% has been attained
- 4 Financial obligations due Montrose Academy has been satisfied in full for the tuition and fees.
- 5 Requirements for administrative departments (financial obligations, and placement information) have been completed satisfactorily.
- 6 All required program coursework hours have been completed in full at the 80% or better grade.

### **STUDENT COMPLAINT AND GRIEVANCE POLICIES**

#### **Student Grievance Procedures**

Students who encounter difficulties, problems, or have complaints, should first bring the matter to the attention of their instructor. If the instructor is unable to resolve the situation, the student is to meet with the School Director for resolution. If the matter is still not resolved, it should be brought to the attention of the Institute Director for final resolution.



## **Complaint Procedure**

Students are encouraged, at all times, to verbally communicate their concerns to members of the faculty and administration for amicable solutions. A written grievance, addressed to the School Director, must be received from the student within 48 hours after the incident occurs.

The procedure is as follows: The written grievance must be submitted to the Institute Director within 48 hours of the incident. The Institute Director will verify that the student has made a verbal attempt to resolve the concern with the instructor or other staff member. If the student has followed the above steps, the Institute Director will call a Grievance Committee Hearing within 72 hours of receipt of the report.

All documentation must be submitted with the report which is to be signed and dated by the student. The CEO will chair a committee meeting which will consist of not less than 3 representatives.

In addition, all persons involved with the incident must be present at the time of the hearing. The committee will hear all sides and will immediately meet in the absence of those involved to review the information and evidence, and vote on a decision. The decision of the Committee/CEO will be communicated immediately.

If the decision is unacceptable to the student, the student must, within 24 hours of the hearing, send copies of all documents and a cover letter explaining why the decision is unacceptable. All complaint decision appeals will be resolved within 30 days from the receipt date of the incident report.

Unresolved complaints may be directed to the address:

**1747 N. Market Blvd., Ste 225, Sacramento, CA 95833**  
**P.O Box 980818, West Sacramento CA 95798-0818**  
**Web site Address: [www.bppe.ca.gov](http://www.bppe.ca.gov)**

**Telephone and Fax #'s: (888) 370-7589 or by fax (916) 263-1897 (916) 574-8900.**

## **Disciplinary Action and Termination**

An important part of the training at Montrose Academy includes the development of professional attitudes and behaviors. PROSPECTIVE EMPLOYERS SEEK EMPLOYEES WHO WILL BE POSITIVE ADDITIONS TO THEIR COMPANIES. Therefore, Montrose Academy has created a professional "work-like" environment in which students can grow and develop according to their professional expectations.

Students are expected to conduct themselves in a business like manner. Normal standards of professional business attire apply to all students and unconventional clothing cannot be permitted at the Institute. Students who are dressed inappropriately may be subject to disciplinary action.

The effectiveness of any training program is dependent upon the full cooperation between students and Institute staff. Consequently, all students will be expected to extend their best efforts to work harmoniously and conscientiously with instructors and administrators to further their training program. Students must adhere to high standards of academics, attendance, and conduct.

Learning how to communicate and deal with a variety of people, coping with frustration, solving problems, disciplining one-self and dressing professionally, are just a few of the ingredients that go into the makeup of a professional. In these areas, we have high standards because we are committed to preparing our students for the highest expectations of employers.

Montrose Academy's students are encouraged to pursue the development of these attitudes and behaviors because they serve in their best interest when it comes time to seek employment. Students are asked to work in harmony with the institution to be as fully prepared as possible to succeed in the competitive job market.

Those whose conduct reflects discredit upon themselves, or the Institute may be subject to dismissal. The administration of the Institute reserves the right, in the exercise of their judgment, to dismiss a student on any of the following grounds, but not limited to:

### **Grounds for Disciplinary Action**

- Unsatisfactory Academic performance.
- Unsatisfactory Attendance.
- Unprofessional Behavior and/or conduct that reflects unfavorably upon the Institute and/or its students.
- Use of Drugs, Narcotics, Alcohol (or under the influence), Gambling, Profanity.
- Failure to meet financial requirements.
- Inappropriate professional clothing worn during training.
- Failure to abide by the Rules and Regulations of the Institute.
- Failure to pay tuition (or any other charges) when due.
- Breach of Institute enrollment agreement.
- Cheating.
- Falsifying Institute records.
- Carrying a canceled or potentially dangerous weapon.

- Disorderly conduct which interferes with the learning process of any others student, instructor, or the general progress of the class.
- Instigation and/or participation in rebellious activities against the Institute and/or its student(s).
- Solicitation which reflects unfavorably upon the Institute and/or its students.
- Vandalism of Institute property.
- Any form of gang related activity including but not limited to: flashing of gang signs, wearing of gang colors/attire, etc.
- Fighting (physical or verbal)
- Verbal confrontation with any employee and or student

Disciplinary action may include, but not limited to, a verbal or written warning, probation, suspension, or dismissal. A student dismissed for unsatisfactory or unprofessional behavior or conduct, may request re-admittance into their program by following the procedure set forth under reinstatement as noted in this catalog.

**GRADING SYSTEM AND GRADING SCALE**

When a grade is given for any theory portion of an educational program, or “Pass” or “Fail” for any clinical portion, the grade achieved will be the grade determined by the course instructor, who has the final authority for the grade. A student may appeal a final grade to his/her instructor. The scholastic progress of the student is reported at the end of each module and grades are recorded on the student’s permanent record (transcript).

Montrose Academy utilizes the percentage grading scale as the method of scoring each quiz, test, examination and/or project during a course whether theory or clinical. Cumulative grades for each term in theory will be determined in percentage grading scale and “Pass” or “Fail” for clinical.

The Institute’s grading scale is as follows:

<b><u>Theory Percentages</u></b>	<b><u>Letter Grade</u></b>	<b><u>G.P.A</u></b>	<b><u>Description</u></b>
90% - 100%	A	4.00	Excellent
80% - 89%	B	3.00	Good
70% - 79%	C	2.00	Average
60% - 69%	D	1.00	Below Average
59% - Below	F	0.00	Unsatisfactory
No Grade			Incomplete

## **STANDARDS OF SATISFACTORY ACADEMIC PROGRESS**

Montrose Academy has specific standards students are expected to achieve in order to maintain Satisfactory Academic Progress in their programs of study. These standards are based on grades and the completion of a program. At Montrose Academy's satisfactory progress for all students is defined by the following criteria:

Students are permitted to attempt program completion not to exceed 1.5 times the normal duration of the program. Students must successfully meet or exceed the minimum GPA or course completion standards set forth below.

All students must meet the following minimum standards of academic achievement while enrolled at the Institute. The student's progress will be reviewed based on required evaluation point 25%, 50%, 75% and at completion, and at the end of each term or program length in weeks to determine satisfactory academic progress.

The Institution requires students to participate in remediation when failing a test. To maintain Satisfactory Academic Progress, a student must achieve accumulative grade average of 80%. In addition, students who are in educational programs that contain clinical hours, the minimum maintained by the student is "PASS". Duration of programs is as follows

To maintain Satisfactory Academic Progress, a student may have absences (net of make up time) of up to 20% of the total course length. Lost attendance time, while a student is on an approved leave of absence, will not be counted as absent time.

## **PROGRAMS OF STUDY**

### **ACCOUNTING WITH QUICKBOOKS AND ADVANCED MS OFFICE**

#### **PROGRAM OBJECTIVE**

The goal of this program is to prepare the student for a career in a modern business environment. Upon graduation, the student will have acquired skills to perform the duties of an Office Assistant. Includes, but not limited, assisting in a Real Estate Brokerage, Notary or Tax preparation office. The student is trained in Microsoft Office Suite (365 and Google Docs), typing, ten-key, operating systems basics, spreadsheet, database programs, basic Tax preparation, Accounting, Notary Public and Real Estate. The program will teach students basic knowledge of bookkeeping, editing skills, basic business math, email communication skills and Zoom setup and utilization for business meetings. Please note\*\*\*the Real Estate/Notary and Tax preparation modules DOES NOT lead to licensing, this is a basic training to secure employment as an assistant in those fields.

#### **PROGRAM SYLLABUS/ OUTLINE**

##### **MODULE 1: COMPUTER AND WINDOWS BASICS**

###### **0.10 Credit Hours**

Basic computer concepts, software and typing skills. Windows basics and 10-Key.

##### **MODULE 2: WINDOWS BASICS**

###### **0.10 Credit Hours**

Standard keyboard training. Windows basics (continued): Launching, Logging on, Opening browser and folders, sizing and moving windows and folders. Create folders and documents. Add documents inside folders. Rename, Move, Delete folders and documents. Empty Recycle bin. Windows updates, Logging off and Shutting down.

##### **MODULE 3: INTRO TO INTERNET. COMPUTER & WINDOWS BASICS(Continued)**

###### **0.30 Credit Hours**

This class prepares the students to acquire skills in computer terminology , Operating Systems , an introduction to Windows, and the fundamental elements of the Internet. Students will receive lecture and hand-on instruction.

##### **MODULE 4: INTRO TO INTERNET (continued). INTRO TO EMAIL**

###### **1.0 Credit Hours**

The concept of browsers, Wi-Fi, Domain Host are introduced. Introduction to email system. Explore different email services. Work in depth with What is Gmail? Create a student's email address. Viewing the Inbox and reading incoming emails. Practice replying to, and sending an email, attaching a document/image to an email.

## **MODULE 5: MICROSOFT WORD**

### **1.75 Credit Hours**

Introduction to Microsoft Word. Launching the program, Open and Close documents. Typing inside a new document, Copy and Pasting, Undo and Redo, Move text. Change fonts, highlight, and formatting toolbar. Manual and AutoSave features. Taggle in between open documents. Mini Toolbar and Quick Access Toolbar. Auto Correct, Saving and Printing. Business letters and Resume builder Templates. Closing Word.

## **MODULE 6: MICROSOFT WORD**

### **1.75 Credit Hours**

Continue expanding on concept and practices from Module 5 in order for student to be able to gain a deep understanding of the skills and master the software.

## **MODULE 7: MICROSOFT EXCEL**

### **1.5 Credit Hours**

Introduction to Microsoft Excel, (365 and Google Sheets). Launching Excel and Creating a document. Explore what a Worksheet/Workbook and Cells are. Open a new Worksheet, enter text and numbers into Cells. Move data to different Cells. Move Cells. Use Toolbars and Editing tools. AutoSum and other Basic Formulas. Adjusting size of Cells. Auto Complete, Auto Fill, Auto Correct. Copy/Paste/Cut data inside a Cell, in between Worksheets and to other Workbooks. Printing. Saving. Closing Excel.

## **MODULE 8: MICROSOFT EXCEL**

### **1.5 Credit Hours**

Continue expanding on concept and practices from Module 7 in order for student to be able to gain a deep understanding of the skills and master the software.

## **MODULE 9: MICROSOFT POWER POINT**

### **0.25 Credit Hours**

Introduction to Power Point. Opening a new presentation. Inserting slides. Selecting and applying themes. Typing inside a slide and using the Toolbar for formatting. Inserting images inside the slide. Saving, Printing and Presenting a Power Point Presentation. Closing Power Point.

## **MODULE 10: MICROSOFT POWER POINT**

### **0.25 Credit Hours**

Continue expanding on concept and practices from Module 9 in order for student to be able to gain a deep understanding of the skills and master the software.

## **MODULE 11: MICROSOFT ACCESS**

### **1.30 Credit Hours**

Introduction to Access. Understanding Database structure and how it is used in business. Opening Database Objects, Navigating the Tool Pane, Adding Data, Saving, Printing and closing the software.

## **MODULE 12: INTRODUCTION TO ACCOUNTING AND QUICKBOOKS**

### **0.20 Credit Hours**

QuickBooks: Introduction and hands on practice by creating a new company. Add Employees and Contractors. Set Up Vendors and Customers. Reconcile Bank Account. Prepare Income Statement and Balance Sheet. Printing reports/data. Exiting program.

## **MODULE 13: BASIC TAX PREPARATION (Does not lead to License)**

### **1.0 Credit Hours**

Introduction to filing requirements for Individuals and Small Businesses. Different IRS forms. When and How to File. What are W-2 and 1099 Forms. Assist Licensed Tax Professional in collecting necessary data to file client's taxes. Research tax issues, Explore IRS web page and calling the IRS. Basics and differences of Schedule C, self-employed tax returns. Electronic Filing. Assisting Licensed Tax Professional by being informed of State and Federal Tax deadlines.

## **MODULE 14: BASICS OF NOTARY (DOES NOT lead to License)**

### **1.0 Credit Hours**

Introduction to the Duties and Responsibilities of a Licensed Public Notary. Understanding resources at the National Notary Organization and Researching legal compliance in documents to be notarized. Assisting the Licensed Public Notary as a Liaison with the client providing detail information on paperwork and documentation to present at signing.

## **MODULE 15: BASICS OF REAL ESTATE (DOES NOT lead to License)**

### **1.0 Credit Hours**

Introduction to the Duties and Responsibilities of a Real Estate Agent and Broker. Etiquette in communicating with clients. Explore the limitations on Real Estate information that an Assistant can provide to a client, and why the Licensed Agent or Broker has privilege to share exclusive data with client.

Graduates from this program will be able to work in the following jobs:

- 43-1011 Office and Administrative Support
- 43-2011 Switchboard operators
- 43-2021 Telephone operators
- 43-2029 Communication Equipment Operators
- 43-2099 Bill and Account Collectors
- 43-3021 Billing and Posting Clerks
- 43-3031 Bookkeeping Accounting Clerks
- 43-3041 Gaming Cage Workers
- 43-3051 Payroll and timekeeping clerks
- 43-3061 Procurement Clerks
- 43-3071 Tellers
- 43-3099 Financial Clerks
- 43-4011 Brokerage Clerks

## **MEDICAL OFFICE BILLING INSURANCE PROGRAM**

### **PROGRAM OBJECTIVE**

The Office Billing Insurance Program prepares the student to be an entry level health care support team member acquiring job skills in entry level jobs such as Billing or Insurance Processing Clerks in Physician offices, hospital billing, and outpatient departments. Student will learn anatomy, physiology, and medical terminology. This experience is designed to help students prepare for a successful transition into their career as a medical biller and/or medical coder.

### **PROGRAM SYLLABUS/ OUTLINE**

#### **MA-01: HEALTH CARE CAREERS OVERVIEW**

##### **0.25 Credit Hours**

Introduction to the careers opportunities in the health care industry upon completion of this program. Legal and ethical issues at the workplace is covered.

#### **MA-02: MEDICAL AND BODY SYSTEMS TERMINOLOGY**

##### **1.0 Credit Hours**

Introduction to basic medical terminology. Identification of the four major word parts of medical terms. Anatomy and Physiology. Overview of Disease Processes and Surgical Procedures.

#### **MA-03: UNDERSTANDING MANAGED CARE**

##### **1.0 Credit Hours**

History and organization of managed care, its effect on the provider and employee. Patient financial responsibility. Types of managed care plans and insurance coverage. HIPAA standards and compliance.

#### **MA-09: MEDICAL CODING**

##### **1.0 Credit Hours**

ICD-10 codes. Understanding ICD-10-PCS Coding Guidelines for procedural coding within the hospital setting. Coding Procedures and Services History. Evaluation and management services and code assignment; CPT categories; modifiers and add-ons; using the CPT index; code ranges and conventions.

#### **MBC-21: HCPCS and Coding Compliance**

##### **1.75 Credit Hours**

HCPCS Coding. Modifiers; interpreting and identifying correct code linkages; reviewing codes for accuracy; federal laws, regulations, and penalties pertaining to coding compliance. Medical ethics for coders.



**MBC-22: Auditing****1.75 Credit Hours**

Implementing a coding audit; reviewing and analyzing medical records; content and documentation requirements.

**MBC-31: Physician Medical Billing****1.75 Credit Hours**

Completing medical claim forms accurately, both manually and electronically; defining claim form parts, sections, and required information. Reasons why claim forms are delayed or rejected, filing a secondary claim.

**MBC-32: Hospital Medical Billing****1.75 Credit Hours**

Hospital inpatient billing process. Submitting accurate and timely hospital claims. Practicing good follow-up and collection techniques. Differentiating between inpatient and outpatient services.

**CPT: CPT ICD-10****1.75 Credit Hours**

Expand on the study and practice of ICD-10 coding guidelines. Understanding ICD-10-PCS Coding Guidelines for procedural coding within the hospital setting. Sequencing of ICD-10-PCS codes. Coding Procedures and Services History of CPT; evaluation and management (E/M) services and code assignment; CPT categories; modifiers and add-ons; using the CPT index; code ranges and conventions

**MBC-41: Medical Coding Review ICD10****1.0 Credit Hours**

ICD10 Review.

Graduates from this program will be able to work in the following jobs

31-9092	Medical Assistants
31-9093	Medical Equipment Preparers
31-9094	Medical Coder and Biller
31-9095	Medical Transcriptionist

**CHANGES IN SCHOOL PROGRAM**

The school will notify the student of changes or modifications to the catalog by posting updates on the school's web site, as well as displaying an addendum to the catalog in the administrative area. It is the student's responsibility to stay abreast of any changes.

## **TUITION POLICIES**

### **SCHEDULE OF TOTAL CHARGES FOR A PERIOD OF ATTENDANCE and ESTIMATED SCHEDULE OF TOTAL CHARGES FOR THE ENTIRE EDUCATIONAL PROGRAM**

PROGRAM	Credit Hours	Tuition per Credit Hour	Schedule of Total Charges for a Period of Attendance	Total Tuition	Registration Fee	STRF NON INSTITUTIONAL 2.50 cents/\$1000	Estimated Schedule of total charges for the entire educational Program
Accounting with Quickbooks and Advanced MS Office	13	\$569	3750.00 at enrollment and 3750.00 at completion of program	7407	\$75	\$18.00	\$7,500
Medical Office Billing Insurance Program	13	\$569	3750.00 at enrollment and 3750.00 at completion of program	7407	\$75	\$18.00	\$7,500

## **TUITION PAYMENT POLICY**

Montrose Academy's tuition and fees for all programs may be satisfied with payment by check, money order, credit card. Cash payment for tuition and fees will only be accepted when paid at the admissions office.

## **REPAYMENT POLICY**

All financial obligations are to be met prior to withdrawal or graduation from the program. Arrangements for repayment of tuition are to be made prior to withdrawal or graduate. The student who becomes indebted to Montrose Academy due to unpaid deferred tuition, , damage or loss of equipment/materials, or other reason may be denied further enrollment and release of official academic transcripts. Release of information to potential employers or other agencies may be denied until all indebtedness has been cleared.

“ A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling Toll Free 1 888 370-7589 or by completing a complaint form, which can be obtained on the Bureau's internet web site [www.bppe.ca.gov](http://www.bppe.ca.gov).”

## **STUDENT TUITION RECOVERY FUND (STRF)**

The State of California established the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic loss suffered by a student in an educational program at a qualifying institution, who is or was a California resident while enrolled, or was enrolled in a residency program, if the student enrolled in the institution, prepaid tuition, and suffered an economic loss. Unless relieved of the obligation to do so you must pay the state-imposed assessment for the Student Tuition Recovery Fund (STRF), or it must be paid on your behalf, if you are a student in an educational program, who is resident, or are enrolled in a residency program, and prepay all or part of your tuition.

You are not eligible for protection from the STRF and you are not required to pay the STRF assessment, if you are not a California resident, or are not enrolled in a residency program

It is important that you keep copies of your enrollment agreement, financial aid documents, receipts, or any other information that documents the amount paid to the school. Questions regarding the STRF may be directed to the Bureau for Private Postsecondary Education address:

**1747 N. Market Blvd., Ste. 225, Sacramento, CA 95833  
P.O Box 980818, West Sacramento CA 95798-0818  
Web site Address: [www.bppe.ca.gov](http://www.bppe.ca.gov)**

**Telephone and Fax #'s: (888) 370-7589 or by fax (916) 263-1897 (916) 574-8900.**

To be eligible for STRF you must be a California resident or are enrolled in a residency program prepaid tuition, paid the STRF assessment, and suffered an economic loss as a result of any of the following:

- 1- The institution, a location of the institution, or an educational program offered by the institution was closed or discontinued, and you did not choose to participate in a teach-out plan approved by the Bureau or did not complete a chosen teach-out plan approved by the Bureau.
- 2- You are enrolled at an institution or a location of the institution within the 120 day period before the closure of the institution or location of the institution, or were enrolled in an educational program within the 120 day period before the program was discontinued.
- 3- You are enrolled at an institution or a location of the institution more than 120 days before the closure of the institution or location of the institution, in an educational program offered by the institution as to which the Bureau determined there was a significant decline in the quality or value of the program more than 120 days before closure.
- 4-The institution has been ordered to pay a refund by the Bureau but has failed to do so.

5- The institution has failed to pay or reimburse loan proceeds under a federal student loan program as required by law or has failed to pay or reimburse proceeds received by the institution in excess of tuition and other costs.

6- You have been awarded restitution, a refund, or other monetary award by an arbitrator or court, based on a violation of this chapter by an institution or representative of an institution, but have been unable to collect the award from the institution.

7- You sought legal counsel that resulted in the cancellation of one or more of your student loans and have an invoice for services rendered and evidence of the cancellation of the student loan or loans

To qualify for STRF reimbursement, the application must be received within four (4) years from the date of the action or event that made the student eligible for recovery from STRF. A student whose loan is revived by a loan holder or debt collector after a period of non-collection may, at any time, file a written application for recovery from STRF for the debt that would have otherwise been eligible for recovery. If it has been more than (4) years since the action or event that made the student eligible, the student must have filed a written application for recovery within the original four (4) year period, unless the period has been extended by another act of law.

However, no claim can be paid to any student without a social security number or taxpayer identification number.

## **REFUND POLICY**

Students withdrawing after more than five business days are entitled to a partial refund. The amount of that refund shall be pro-rated according to the uncompleted portion of the course. The refund will be calculated on the tuition fees only. Books, other supplies, and the registration fees will not be part of the pro-rated calculation. Refunds will be made within 30 days of determining that the students is no longer in school.

-The student has the right to cancel his or her Enrollment Agreement with our institution prior to the first session of class, or before the 7th day of instruction. Notification of cancellation is required to be made in writing. The student can do this by mail, hand delivery or email. The written notice of cancellation, if sent by mail, is effective when postmarked.

-If the school has given the student any books or equipment, he or she shall return it to the school within 30 days following the date of his or her notice of cancellation.

-Refund will be made within 30 days following the date upon which the student's withdrawal has been determined.

-When a student withdraws prior to completion of the course, or otherwise fails to complete the period of enrollment, a refund shall be provided for the unused portion of the tuition.

-The student is not entitled to a refund if the tuition and fees are paid by a third-party. Any amount in excess of the total charges incurred shall be returned to the third party, e.g. Workmen Insurance Compensation.

-The institution's refund policy for students who did not cancel pursuant to paragraph 1 shall be a pro-rata basis. The refund under this paragraph shall be the amount the student paid for the instruction (minus the registration fee) multiplied by a fraction, the numerator of which is the number of hours of instruction in the course which the student has not received, for which the student has paid, and the denominator of which is the total number of instruction hours for which the student has paid.

### **Refund due dates**

If an applicant never attends class (no show) or cancels the contract prior to the class start date, all refunds due will be made within the 30 calendar days of the first scheduled day of class or the date of cancellation, whichever is earlier.

For an enrolled student, the refund due will be calculated using the Last Day of Attendance (LDA) and be paid within 30 calendar days from the documented date of determination (DOD). The date of determination is the date the student gives written or verbal notice of withdrawal to the institution or the date the institution terminates the student, by applying the institution's attendance, conduct, or Satisfactory Academic Progress Policy.

### Rejection and Cancellation before the Start of Class:

If an applicant is rejected for enrollment, a full refund of all tuition monies paid will be made to the applicant.

If the school cancels a program subsequent to a student's enrollment, the school will refund all monies to the student.

If an applicant accepted by the school cancels prior to the start of scheduled classes or never attends class (no show), the school will refund all monies paid, less a registration fee of \$75.

For the purpose of determining the amount the student owes for the time he or she attended, the student shall be deemed to have withdrawn from the course when any of the following occurs: a) The student notified the school of his or her withdrawal or the actual date of withdrawal, b) The school terminates his or her enrollment, c) The student fails to attend classes for a three-week period ( In this case, the date of withdrawal shall be deemed to be the last date of recorded attendance.), and d) The student fails to return from a leave of absence (LOA). If any portion of the student's tuition was paid from the proceeds of a loan, then the refund will be sent to the lender

or to the agency that guaranteed the loan, if any. Any remaining amount of refund will first be used to repay any student financial aid programs for which he or she received benefits, in proportion to the amount of the benefits received. Any remaining amount will be paid to him or her. If there is a balance due, the student will be responsible to pay the amount. The student is not entitled to receive a refund if: a) All of the student's tuition and fees are paid by a third-party organization, such as Job Training Partnership Act Agency, Regional Occupational Program or Regional Occupational Center, Private Industry Council or a Vocational Rehabilitation Program, if the student is not obligated to repay the third-party organization or does not lose time-limited educational benefits, and b) The third-party organization and the institution have a written agreement, entered into on or before the date the student enrolls, that no refund will be due to the student if the student withdraws prior to completion.

### **STUDENTS RIGHT TO CANCEL**

You have the right to **cancel this enrollment agreement for and obtain a refund of charges paid through attendance at the first-class session, or the seventh day after enrollment, whichever is later for educational service, any equipment or other** goods and services. Business day means a day on which you were scheduled to attend a class. Cancellation occurs when you give written notice of cancellation at School address shown on the front page of this Catalog or as noted on the Enrollment Agreement. You can do this by mail, in person, by FAX or telegram. The notice of cancellation, if mailed, is effective when deposited in the mail, properly addressed with postage prepaid. This notice need not take any particular form, it needs only to state you wish to cancel the agreement. You will be given two notices of cancellation forms on the first day of class. If you cancel your enrollment, the school will refund any money that you paid within 30 days after your notice is received.

If School has given you any equipment, you shall return it to School within 30 days following the date of your notice of cancellation or withdrawal. If you fail to return this equipment in good condition within the 30-day period, School may retain that portion of payment paid by you up to a lesser amount of the documented cost or the pro rata portion (to 60% of course completion, after 60%, the documented cost), and deduct the amount from any refund that may be due to you. Once you pay for the equipment, it is yours to keep without further obligation.

You have the right to withdraw from School at any time. If you withdraw from the course of instruction after the cancellation period as in Par 1, School will remit a refund less a registration fee, not to exceed the lesser amount of 5% of the total costs or \$75.00 within 30 days following your withdrawal. You are obligated to pay only for educational services rendered and unreturned equipment. The refund shall be the amount you paid for instruction multiplied by fraction.

The numerator of which is the number of hours of instruction, which you have not received, but for which you have paid, the denominator of which is the total number of hours of instruction for which you have paid. If you obtain books, uniform(s) and/or equipment, as specifically noted in this catalog and/or on your Enrollment Agreement and return it in good condition within 30 days following the date of your withdrawal, the school shall refund the amount paid by you for equipment. If you fail to return equipment in good condition, within 30 days, School may retain lesser amount of a pro rata portion as described below (up to 60% of course completion) or the documented cost of the listed equipment. (For 2<sup>nd</sup> term or re-enrolled students, "the documented cost"). You are liable for the amount, if any, by which (the pro rata or documented cost) for equipment exceeds the refund amount. If the amount you have paid is more than the amount that you owe, then a refund will be made within 30 days of withdrawal. If the amount that you owe is more than the amount that you paid, then you will have to make arrangements to pay the balance.

**NOTE: YOU WILL RECEIVE 2 COPIES OF THE NOTICE OF CANCELLATION ON THE DAY YOU START CLASSES**

For the purpose of determining the amount you owe, you shall be deemed to have withdrawn from the course when any of the following occurs:

- (a) You notify School of your withdrawal or the actual date of withdrawal;
  - (b) School terminates your enrollment;
  - (c) You fail to attend classes for a three-week period (21 school days);
- You fail to return from a leave of absence.

In this case, the date of withdrawal shall be deemed to be the last date of recorded attendance. If any portion of your tuition was paid from loan proceeds, the refund will be sent to the lender or agency that guaranteed the loan. Any remaining refund amount will first be used to repay any student financial aid obligations programs from which you received benefits, to the extent of benefits received. Any remaining amount will be paid to you.

\*Registration fee is non-refundable after the seventh day of attendance.

\*\*Student tuition recovery fund is non-refundable after the seventh day of attendance.

**Tuition Assistance: At the present time, Montrose Academy does not offer financial aid programs**

**“AS A PROSPECTIVE STUDENT, YOU ARE ENCOURAGED TO REVIEW THIS CATALOG PRIOR TO SIGNING AN ENROLLMENT AGREEMENT. YOU ARE ALSO ENCOURAGED TO REVIEW THE SCHOOL PERFORMANCE FACT SHEET, WHICH MUST BE PROVIDED TO YOU PRIOR TO SIGNING AN ENROLLMENT AGREEMENT”**

**MONTROSE ACADEMY  
4144 Ocean View Dr.  
Montrose CA 91202**