

WHITEWATER UNIVERSITY OF CALIFORNIA  
School Performance Fact Sheets  
2021 - 2022



## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2021 - 2022

### Master of Science in Computer Science Engineering (Provisional) 36 semester credits/14 months (based on min. 3 courses per semester)

#### On-Time Completion Rates (Graduation Rates)

*Includes data for the two calendar years prior to reporting.*

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2021	1	1	1	100%
2022	0	0	0	100%

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

#### Students Completing Within 150% of the Published Program Length

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	150% Graduates	150% Completion Rate
2021	1	1	1	100%
2022	0	0	0	100%

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.



Job Placement Rates

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2021	1	1	1	1	100%
2022	0	0	0	0	100%

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. The list of the employment positions could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2021	0	1	1
2022	0	0	0

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2021	1	0	1
2022	0	0	0



Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2021	0	1
2022	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2021	0	1
2022	0	0

This program may result in freelance or self-employment. The work available to graduates of this program is usually for freelance or self-employment. This type of work may not be consistent. The period of employment can range from one day to weeks to several months. Hours worked in a day or week may be more or less than the traditional 8-hour work day or 40-hour work week. You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.

Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.

Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and understand what comprises this work style.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Only initial after you have had sufficient time to read and understand the information.



License Examination Passage Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2021	N/A	N/A	N/A	N/A	N/A
2022	N/A	N/A	N/A	N/A	N/A

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$30,001 - \$35,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2021	1	1	1	0	0	0	0
2022	0	0	0	0	0	0	0

A list of sources used to substantiate salary disclosures is available from the school. The list of graduates employed in the field and salary disclosures could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2021: \$12,451.

Total charges for the program for students completing on-time in 2022: \$12,451.

Additional charges may be incurred if the program is not completed on-time.



Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_  
Initial only after you have had sufficient time to read and understand the information.

Federal Student Loans

Students at Whitewater University of California are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_  
Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law. Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

-----  
Student Name - Print

-----  
Student Signature

-----  
Date

-----

-----



School Official

Date

## Definitions

- (1). “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- (2). “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- (3). “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- (4). “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- (5). “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- (6). “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- (7). “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- (8). “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, and are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- (9). “Graduates employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- (10). “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- (11). “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- (12). “First Available Exam Date” is the date for the first available exam after a



student completed a program.

- (13). "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- (14). "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- (15). "Salary" is as reported by graduate or graduate's employer.
- (16). "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.





## Student's Right to Cancel

- A. Student's Right to Cancel.
- i. In addition to any other right of rescission, the Student shall have the right to cancel this Agreement and obtain a refund of charges paid:
    - (1). Through attendance at the first class of the Program that is the subject of this Agreement; or
    - (2). The seventh calendar day after enrollment, whichever is later.
  - ii. Cancellation shall occur when the Student gives written notice of cancellation to the University at the address specified on Page 1 of this Agreement.
  - iii. The written notice of cancellation, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid.
  - iv. The written notice of cancellation need not take a particular form and, however expressed, is effective if it indicates the Student's desire not to be bound by this Agreement.
  - v. Except as provided in subparagraph vi, below, if the Student cancels this Agreement, the Student shall have no liability, and the University shall refund any consideration paid by the Student within 10 days after the University receives notice of the cancellation.
  - vi. If the University gave the Student any equipment, the Student shall return the equipment with the notice of cancellation. If the Student fails to return the equipment, the University may retain that portion of the consideration paid by the Student equal to the cost of the equipment and shall refund the portion of the consideration exceeding the cost of the equipment within 10 days after the period within which the Student is required to return the equipment. The Student may retain the equipment without further obligation to pay for it.
  - vii. Based upon the Student's Start Date of \_\_\_\_\_, the Student must exercise this right to cancel by midnight on \_\_\_\_\_
- B. Student's Right to Withdraw. The Student has the right to withdraw from the Program at any time. If the Student withdraws from the Program after the period described in the Student's Right to Cancel, above, the University shall remit a refund as calculated under the formula described below within 45 days following the student's withdrawal.
- i. If any portion of the tuition was paid from the proceeds of a loan, the refund shall be sent to the lender or, if appropriate, to the state or federal agency that guaranteed or reinsured the loan. Any amount of the refund in excess of the unpaid balance of the loan shall be first used to repay any student financial aid program from which the Student received benefits, in proportion to the amount of the benefits received, and any remaining amount shall be paid to the Student.
  - ii. If the Student obtains a loan to pay for an educational program, the



Student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund.

- iii. Except for the Student's right to withdraw at any time as described above, the Student shall not be entitled to a refund under this section if both of the following occur:
  - (1). all of the Student's tuition and fees are paid by a third-party organization, such as a Job Training Partnership Act agency, a Regional Occupational Program or Regional Occupational Center, a Private Industry Council, or a vocational rehabilitation program, if the Student is not obligated to repay the third-party organization or does not lose time-limited educational benefits; or
  - (2). the third-party organization and the University have a written agreement, entered into on or before the date the Student enrolls, that no refund will be due to the Student if the Student withdraws prior to completion.
- iv. If the Student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur:
  - (1). The federal or state government or a loan guarantee agency may take action against the Student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
  - (2). The Student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.
- c. Method of Calculating Refund. For Students who have completed 60 percent or less of the scheduled hours for the period of attendance, the tuition refund to be paid to the Student shall be calculated as follows:
  - i. The total tuition charge is divided by the number of hours in the program. The quotient is the hourly charge for the program.
  - ii. The amount owed by the Student for purposes of calculating a refund is equal to the hourly charge for instruction multiplied by the number of hours the student was scheduled to attend prior to withdrawal.
  - iii. The refund is equal to any amount in excess of the figure derived in subparagraph (iii) that was paid by the Student.
  - iv. The refund amount shall be adjusted as provided below for equipment, if applicable.
  - v. Students who have completed more than 60 percent of the scheduled hours for the period of attendance shall not be entitled to a refund of tuition or any other institutional charges.
- D. Administrative Fee. Unless the Student's application is rejected, or the Student cancels his/her enrollment in accordance with the STUDENT'S RIGHT TO CANCEL under section a), above, the University shall impose an administrative fee of \$150 in connection with the Student's termination of



his/her enrollment prior to completing his/her course of instruction. An applicant who is not accepted by the University shall be entitled to a full refund of all monies.

- E. Books, Tools, Supplies Charges. This Agreement specifies a separate charge for books, tools, supplies that the Student will use during the Program. After the expiration of the cancellation period set forth in Section 17(a)(i), above, the School will keep the student kit fee as the kit becomes the property of the Student; except that, the Student's refund to be provided under this Agreement shall include any amount paid by the Student for books, tools, supplies which the Student has not obtained at the time of the Student's withdrawal.
- F. Notice of Withdrawal. The Student may notify the University of the Student's desire to withdraw by providing written notice of withdrawal, addressed to the University's Director and sent to the address specified on Page 1 of this Agreement. The written notice of withdrawal, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid, or the date the information is delivered to the University in person. The written notice of withdrawal need not take a particular form and, however expressed, is effective if it indicates the Student's desire to withdraw from the Program.
- G. Determination of Withdrawal Date. For the purposes of this Agreement, the Student shall be deemed to have withdrawn from the program of instruction when any of the following occurs:
  - i. The Student notifies the University of the Student's withdrawal or of the date of the Student's withdrawal, whichever is later. The University terminates the Student's enrollment as provided in the Enrollment Agreement.
  - ii. The Student has failed to attend classes for a 14-day period. For the purpose of determining the amount of the refund, the date of the Student's withdrawal shall be deemed the last date of recorded attendance. For the purpose of determining when the refund must be paid, the Student shall be deemed to have withdrawn at the end of the 14-day period.
  - iii. If a Student does not return from an approved leave of absence, the Student shall be considered terminated. The date of withdrawal shall be the earlier of the date of expiration of the leave of absence or the date the Student notifies the University that the Student will not be returning.
  - iv. The University monitors clock hour attendance on a weekly basis.
- H. Course and/or Program Cancellation Policy.
  - i. If the University closes permanently and ceases to offer instruction after the Student has enrolled, and instruction has begun, then the University shall at its option, (a) provide a pro-rata refund of tuition; or (b) participate in a Teach-Out Agreement.
  - ii. If a program is canceled subsequent to the Student's enrollment, and



before instruction in the program has begun, then the University shall at its option, (a) provide a full refund of all monies paid, or (b) provide completion of the program.

- iii. If the University cancels a program and ceases to offer instruction after the Student has enrolled and instruction has begun, the University shall at its option, (a) provide a pro rata refund for all students transferring to another school based on the hours accepted by the receiving school; or (b) provide completion of the program; or (c) participate in a Teach-Out Agreement; or (d) provide a full refund of all monies paid.
- iv. At least 30 days prior to closing, the University shall notify the Bureau in writing of its intention to close and provide a closure plan. A list of all students who were enrolled at the time of University closure, including the amount of each pro rata refund, shall also be submitted to the University's accrediting agency.

I. Collection Policy

- i. If the Student is terminated or withdraws from University, the University shall inform the Student of any balance owed to the University. The University is committed to using ethical business practices in connection with any collection efforts. Collection correspondence shall reference the University's cancellation and refund policies set forth in this Agreement.
- ii. In the event that this Agreement is sold or discounted to a third party, such third party shall be required to comply with the cancellation and refund policies set forth in this Agreement.
- iii. In certain situations where mitigating circumstances are in evidence, the University may, in its sole discretion, provide a refund that exceeds this refund policy.

WHITEWATER UNIVERSITY OF CALIFORNIA  
School Performance Fact Sheets  
2021 - 2022



## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2021 - 2022

**Master of Science in Traditional Chinese Medicine  
(Provisional) Chinese**  
**Total units required: 195 units/min. 3 years**  
**Total lecture hours and clinical hours: 3435 hours**

### On-Time Completion Rates (Graduation Rates)

*Includes data for the two calendar years prior to reporting.*

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2021	1	1	1	100%
2022	6	6	6	100%

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

### Students Completing Within 150% of the Published Program Length

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	150% Graduates	150% Completion Rate
2021	1	1	1	100%
2022	6	6	6	100%

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

### Job Placement Rates



Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2021	1	1	1	1	100%
2022	6	6	6	5	83%

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. The list of the employment positions could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2021	0	1	1
2022	0	6	5

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2021	0	1	1
2022	4	1	5

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the	Total Graduates Employed in the Field





	Institution.	
2021	1	0
2022	1	5

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2021	0	0
2022	1	5

This program may result in freelance or self-employment. The work available to graduates of this program is usually for freelance or self-employment. This type of work may not be consistent. The period of employment can range from one day to weeks to several months. Hours worked in a day or week may be more or less than the traditional 8 hour work day or 40 hour work week. You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.

Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.

Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and understand what comprises this work style.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Only initial after you have had sufficient time to read and understand the information.





License Examination Passage Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2021	1	0	0	0	0
2022	6	6	6	0	100%

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$30,001 - \$35,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2021	1	0	0	0	0	1	0
2022	6	5	2	1	0	0	3

A list of sources used to substantiate salary disclosures is available from the school. The list of graduates employed in the field and salary disclosures could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2021 -2022: \$46,110. Additional charges may be incurred if the program is not completed on-time.



Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_  
Initial only after you have had sufficient time to read and understand the information.

Federal Student Loans

Students at Whitewater University of California are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_  
Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law. Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

-----  
Student Name - Print

-----  
Student Signature

-----  
Date

-----  
School Official

-----  
Date



## Definitions

- (1). “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- (2). “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- (3). “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- (4). “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- (5). “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- (6). “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- (7). “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- (8). “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, and are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- (9). “Graduates employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- (10). “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- (11). “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- (12). “First Available Exam Date” is the date for the first available exam after a student completed a program.



- (13). "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- (14). "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- (15). "Salary" is as reported by graduate or graduate's employer.
- (16). "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



## Student's Right to Cancel

- A. Student's Right to Cancel.
- i. In addition to any other right of rescission, the Student shall have the right to cancel this Agreement and obtain a refund of charges paid:
    - (1). Through attendance at the first class of the Program that is the subject of this Agreement; or
    - (2). The seventh calendar day after enrollment, whichever is later.
  - ii. Cancellation shall occur when the Student gives written notice of cancellation to the University at the address specified on Page 1 of this Agreement.
  - iii. The written notice of cancellation, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid.
  - iv. The written notice of cancellation need not take a particular form and, however expressed, is effective if it indicates the Student's desire not to be bound by this Agreement.
  - v. Except as provided in subparagraph vi, below, if the Student cancels this Agreement, the Student shall have no liability, and the University shall refund any consideration paid by the Student within 10 days after the University receives notice of the cancellation.
  - vi. If the University gave the Student any equipment, the Student shall return the equipment with the notice of cancellation. If the Student fails to return the equipment, the University may retain that portion of the consideration paid by the Student equal to the cost of the equipment and shall refund the portion of the consideration exceeding the cost of the equipment within 10 days after the period within which the Student is required to return the equipment. The Student may retain the equipment without further obligation to pay for it.
  - vii. Based upon the Student's Start Date of \_\_\_\_\_, the Student must exercise this right to cancel by midnight on \_\_\_\_\_
- B. Student's Right to Withdraw. The Student has the right to withdraw from the Program at any time. If the Student withdraws from the Program after the period described in the Student's Right to Cancel, above, the University shall remit a refund as calculated under the formula described below within 45 days following the student's withdrawal.
- i. If any portion of the tuition was paid from the proceeds of a loan, the refund shall be sent to the lender or, if appropriate, to the state or federal agency that guaranteed or reinsured the loan. Any amount of the refund in excess of the unpaid balance of the loan shall be first used to repay any student financial aid program from which the Student received benefits, in proportion to the amount of the benefits received, and any remaining amount shall be paid to the Student.
  - ii. If the Student obtains a loan to pay for an educational program, the



- Student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund.
- iii. Except for the Student's right to withdraw at any time as described above, the Student shall not be entitled to a refund under this section if both of the following occur:
    - (1). all of the Student's tuition and fees are paid by a third-party organization, such as a Job Training Partnership Act agency, a Regional Occupational Program or Regional Occupational Center, a Private Industry Council, or a vocational rehabilitation program, if the Student is not obligated to repay the third-party organization or does not lose time-limited educational benefits; or
    - (2). the third-party organization and the University have a written agreement, entered into on or before the date the Student enrolls, that no refund will be due to the Student if the Student withdraws prior to completion.
  - iv. If the Student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur:
    - (1). The federal or state government or a loan guarantee agency may take action against the Student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
    - (2). The Student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.
- c. Method of Calculating Refund. For Students who have completed 60 percent or less of the scheduled hours for the period of attendance, the tuition refund to be paid to the Student shall be calculated as follows:
- i. The total tuition charge is divided by the number of hours in the program. The quotient is the hourly charge for the program.
  - ii. The amount owed by the Student for purposes of calculating a refund is equal to the hourly charge for instruction multiplied by the number of hours the student was scheduled to attend prior to withdrawal.
  - iii. The refund is equal to any amount in excess of the figure derived in subparagraph (iii) that was paid by the Student.
  - iv. The refund amount shall be adjusted as provided below for equipment, if applicable.
  - v. Students who have completed more than 60 percent of the scheduled hours for the period of attendance shall not be entitled to a refund of tuition or any other institutional charges.
- D. Administrative Fee. Unless the Student's application is rejected, or the Student cancels his/her enrollment in accordance with the STUDENT'S RIGHT TO CANCEL under section a), above, the University shall impose an administrative fee of \$150 in connection with the Student's termination of





his/her enrollment prior to completing his/her course of instruction. An applicant who is not accepted by the University shall be entitled to a full refund of all monies.

- E. Books, Tools, Supplies Charges. This Agreement specifies a separate charge for books, tools, supplies that the Student will use during the Program. After the expiration of the cancellation period set forth in Section 17(a)(i), above, the School will keep the student kit fee as the kit becomes the property of the Student; except that, the Student's refund to be provided under this Agreement shall include any amount paid by the Student for books, tools, supplies which the Student has not obtained at the time of the Student's withdrawal.
- F. Notice of Withdrawal. The Student may notify the University of the Student's desire to withdraw by providing written notice of withdrawal, addressed to the University's Director and sent to the address specified on Page 1 of this Agreement. The written notice of withdrawal, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid, or the date the information is delivered to the University in person. The written notice of withdrawal need not take a particular form and, however expressed, is effective if it indicates the Student's desire to withdraw from the Program.
- G. Determination of Withdrawal Date. For the purposes of this Agreement, the Student shall be deemed to have withdrawn from the program of instruction when any of the following occurs:
  - i. The Student notifies the University of the Student's withdrawal or of the date of the Student's withdrawal, whichever is later. The University terminates the Student's enrollment as provided in the Enrollment Agreement.
  - ii. The Student has failed to attend classes for a 14-day period. For the purpose of determining the amount of the refund, the date of the Student's withdrawal shall be deemed the last date of recorded attendance. For the purpose of determining when the refund must be paid, the Student shall be deemed to have withdrawn at the end of the 14-day period.
  - iii. If a Student does not return from an approved leave of absence, the Student shall be considered terminated. The date of withdrawal shall be the earlier of the date of expiration of the leave of absence or the date the Student notifies the University that the Student will not be returning.
  - iv. The University monitors clock hour attendance on a weekly basis.
- H. Course and/or Program Cancellation Policy.
  - i. If the University closes permanently and ceases to offer instruction after the Student has enrolled, and instruction has begun, then the University shall at its option, (a) provide a pro-rata refund of tuition; or (b) participate in a Teach-Out Agreement.
  - ii. If a program is canceled subsequent to the Student's enrollment, and



before instruction in the program has begun, then the University shall at its option, (a) provide a full refund of all monies paid, or (b) provide completion of the program.

- iii. If the University cancels a program and ceases to offer instruction after the Student has enrolled and instruction has begun, the University shall at its option, (a) provide a pro rata refund for all students transferring to another school based on the hours accepted by the receiving school; or (b) provide completion of the program; or (c) participate in a Teach-Out Agreement; or (d) provide a full refund of all monies paid.
- iv. At least 30 days prior to closing, the University shall notify the Bureau in writing of its intention to close and provide a closure plan. A list of all students who were enrolled at the time of University closure, including the amount of each pro rata refund, shall also be submitted to the University's accrediting agency.

I. Collection Policy

- i. If the Student is terminated or withdraws from University, the University shall inform the Student of any balance owed to the University. The University is committed to using ethical business practices in connection with any collection efforts. Collection correspondence shall reference the University's cancellation and refund policies set forth in this Agreement.
- ii. In the event that this Agreement is sold or discounted to a third party, such third party shall be required to comply with the cancellation and refund policies set forth in this Agreement.
- iii. In certain situations where mitigating circumstances are in evidence, the University may, in its sole discretion, provide a refund that exceeds this refund policy.



WHITEWATER UNIVERSITY OF CALIFORNIA  
School Performance Fact Sheets  
2021 - 2022



## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2021 - 2022

**Master of Science in Traditional Chinese Medicine  
(Provisional) English**  
**Total units required: 195 units/min. 3 years**  
**Total lecture hours and clinical hours: 3435 hours**

### On-Time Completion Rates (Graduation Rates)

*Includes data for the two calendar years prior to reporting.*

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2021	0	0	0	0
2022	0	0	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

### Students Completing Within 150% of the Published Program Length

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	150% Graduates	150% Completion Rate
2021	0	0	0	0
2022	0	0	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

### Job Placement Rates



Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2021	0	0	0	0	0
2022	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. The list of the employment positions could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2021	0	0	0
2022	0	0	0

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2021	0	0	0
2022	0	0	0



Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2021	0	0
2022	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_  
Initial only after you have had sufficient time to read and understand the information.

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2021	0	0
2022	0	0

This program may result in freelance or self-employment. The work available to graduates of this program is usually for freelance or self-employment. This type of work may not be consistent. The period of employment can range from one day to weeks to several months. Hours worked in a day or week may be more or less than the traditional 8 hour work day or 40 hour work week. You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.

Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.

Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and understand what comprises this work style.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_  
Only initial after you have had sufficient time to read and understand the information.



License Examination Passage Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2021	0	0	0	0	0
2022	0	0	0	0	0

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$30,001 - \$35,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2021	0	0	0	0	0	0	0
2022	0	0	0	0	0	0	0

A list of sources used to substantiate salary disclosures is available from the school. The list of graduates employed in the field and salary disclosures could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2021-2022: \$46,110 (lecture-\$195/per unit, clinical practice-\$390/unit). Additional charges



may be incurred if the program is not completed on-time.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Federal Student Loans

Students at Whitewater University of California are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law. Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

-----

Student Name - Print

-----

Student Signature

-----

Date

-----

-----



## Definitions

- (1). “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- (2). “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- (3). “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- (4). “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- (5). “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- (6). “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- (7). “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- (8). “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, and are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- (9). “Graduates employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- (10). “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- (11). “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- (12). “First Available Exam Date” is the date for the first available exam after a student completed a program.
- (13). “Passage Rate” is calculated by dividing the number of graduates who passed



the exam by the number of graduates who took the reported licensing exam.

- (14). "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- (15). "Salary" is as reported by graduate or graduate's employer.
- (16). "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.





## Student's Right to Cancel

- A. Student's Right to Cancel.
- i. In addition to any other right of rescission, the Student shall have the right to cancel this Agreement and obtain a refund of charges paid:
    - (1). Through attendance at the first class of the Program that is the subject of this Agreement; or
    - (2). The seventh calendar day after enrollment, whichever is later.
  - ii. Cancellation shall occur when the Student gives written notice of cancellation to the University at the address specified on Page 1 of this Agreement.
  - iii. The written notice of cancellation, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid.
  - iv. The written notice of cancellation need not take a particular form and, however expressed, is effective if it indicates the Student's desire not to be bound by this Agreement.
  - v. Except as provided in subparagraph vi, below, if the Student cancels this Agreement, the Student shall have no liability, and the University shall refund any consideration paid by the Student within 10 days after the University receives notice of the cancellation.
  - vi. If the University gave the Student any equipment, the Student shall return the equipment with the notice of cancellation. If the Student fails to return the equipment, the University may retain that portion of the consideration paid by the Student equal to the cost of the equipment and shall refund the portion of the consideration exceeding the cost of the equipment within 10 days after the period within which the Student is required to return the equipment. The Student may retain the equipment without further obligation to pay for it.
  - vii. Based upon the Student's Start Date of \_\_\_\_\_, the Student must exercise this right to cancel by midnight on \_\_\_\_\_
- B. Student's Right to Withdraw. The Student has the right to withdraw from the Program at any time. If the Student withdraws from the Program after the period described in the Student's Right to Cancel, above, the University shall remit a refund as calculated under the formula described below within 45 days following the student's withdrawal.
- i. If any portion of the tuition was paid from the proceeds of a loan, the refund shall be sent to the lender or, if appropriate, to the state or federal agency that guaranteed or reinsured the loan. Any amount of the refund in excess of the unpaid balance of the loan shall be first used to repay any student financial aid program from which the Student received benefits, in proportion to the amount of the benefits received, and any remaining amount shall be paid to the Student.
  - ii. If the Student obtains a loan to pay for an educational program, the



- Student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund.
- iii. Except for the Student's right to withdraw at any time as described above, the Student shall not be entitled to a refund under this section if both of the following occur:
    - (1). all of the Student's tuition and fees are paid by a third-party organization, such as a Job Training Partnership Act agency, a Regional Occupational Program or Regional Occupational Center, a Private Industry Council, or a vocational rehabilitation program, if the Student is not obligated to repay the third-party organization or does not lose time-limited educational benefits; or
    - (2). the third-party organization and the University have a written agreement, entered into on or before the date the Student enrolls, that no refund will be due to the Student if the Student withdraws prior to completion.
  - iv. If the Student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur:
    - (1). The federal or state government or a loan guarantee agency may take action against the Student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
    - (2). The Student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.
- c. Method of Calculating Refund. For Students who have completed 60 percent or less of the scheduled hours for the period of attendance, the tuition refund to be paid to the Student shall be calculated as follows:
- i. The total tuition charge is divided by the number of hours in the program. The quotient is the hourly charge for the program.
  - ii. The amount owed by the Student for purposes of calculating a refund is equal to the hourly charge for instruction multiplied by the number of hours the student was scheduled to attend prior to withdrawal.
  - iii. The refund is equal to any amount in excess of the figure derived in subparagraph (iii) that was paid by the Student.
  - iv. The refund amount shall be adjusted as provided below for equipment, if applicable.
  - v. Students who have completed more than 60 percent of the scheduled hours for the period of attendance shall not be entitled to a refund of tuition or any other institutional charges.
- D. Administrative Fee. Unless the Student's application is rejected, or the Student cancels his/her enrollment in accordance with the STUDENT'S RIGHT TO CANCEL under section a), above, the University shall impose an administrative fee of \$150 in connection with the Student's termination of



his/her enrollment prior to completing his/her course of instruction. An applicant who is not accepted by the University shall be entitled to a full refund of all monies.

- E. Books, Tools, Supplies Charges. This Agreement specifies a separate charge for books, tools, supplies that the Student will use during the Program. After the expiration of the cancellation period set forth in Section 17(a)(i), above, the School will keep the student kit fee as the kit becomes the property of the Student; except that, the Student's refund to be provided under this Agreement shall include any amount paid by the Student for books, tools, supplies which the Student has not obtained at the time of the Student's withdrawal.
- F. Notice of Withdrawal. The Student may notify the University of the Student's desire to withdraw by providing written notice of withdrawal, addressed to the University's Director and sent to the address specified on Page 1 of this Agreement. The written notice of withdrawal, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid, or the date the information is delivered to the University in person. The written notice of withdrawal need not take a particular form and, however expressed, is effective if it indicates the Student's desire to withdraw from the Program.
- G. Determination of Withdrawal Date. For the purposes of this Agreement, the Student shall be deemed to have withdrawn from the program of instruction when any of the following occurs:
  - i. The Student notifies the University of the Student's withdrawal or of the date of the Student's withdrawal, whichever is later. The University terminates the Student's enrollment as provided in the Enrollment Agreement.
  - ii. The Student has failed to attend classes for a 14-day period. For the purpose of determining the amount of the refund, the date of the Student's withdrawal shall be deemed the last date of recorded attendance. For the purpose of determining when the refund must be paid, the Student shall be deemed to have withdrawn at the end of the 14-day period.
  - iii. If a Student does not return from an approved leave of absence, the Student shall be considered terminated. The date of withdrawal shall be the earlier of the date of expiration of the leave of absence or the date the Student notifies the University that the Student will not be returning.
  - iv. The University monitors clock hour attendance on a weekly basis.
- H. Course and/or Program Cancellation Policy.
  - i. If the University closes permanently and ceases to offer instruction after the Student has enrolled, and instruction has begun, then the University shall at its option, (a) provide a pro-rata refund of tuition; or (b) participate in a Teach-Out Agreement.
  - ii. If a program is canceled subsequent to the Student's enrollment, and



before instruction in the program has begun, then the University shall at its option, (a) provide a full refund of all monies paid, or (b) provide completion of the program.

- iii. If the University cancels a program and ceases to offer instruction after the Student has enrolled and instruction has begun, the University shall at its option, (a) provide a pro rata refund for all students transferring to another school based on the hours accepted by the receiving school; or (b) provide completion of the program; or (c) participate in a Teach-Out Agreement; or (d) provide a full refund of all monies paid.
- iv. At least 30 days prior to closing, the University shall notify the Bureau in writing of its intention to close and provide a closure plan. A list of all students who were enrolled at the time of University closure, including the amount of each pro rata refund, shall also be submitted to the University's accrediting agency.

I. Collection Policy

- i. If the Student is terminated or withdraws from University, the University shall inform the Student of any balance owed to the University. The University is committed to using ethical business practices in connection with any collection efforts. Collection correspondence shall reference the University's cancellation and refund policies set forth in this Agreement.
- ii. In the event that this Agreement is sold or discounted to a third party, such third party shall be required to comply with the cancellation and refund policies set forth in this Agreement.
- iii. In certain situations where mitigating circumstances are in evidence, the University may, in its sole discretion, provide a refund that exceeds this refund policy.

WHITEWATER UNIVERSITY OF CALIFORNIA  
School Performance Fact Sheets  
2021 - 2022



## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2021 - 2022

**\*ESL Level I Beginning**  
**15 weeks/per semester/450 hours**

### On-Time Completion Rates (Graduation Rates)

*Includes data for the two calendar years prior to reporting.*

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2021	0	0	0	0
2022	6	6	6	100%

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

### Students Completing Within 150% of the Published Program Length

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	150% Graduates	150% Completion Rate
2021	0	0	0	0
2022	6	6	6	100%

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.



Job Placement Rates

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2021	0	0	0	0	0
2022	6	6	6	N/A	N/A

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. The list of the employment positions could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2021	N/A	N/A	N/A
2022	N/A	N/A	N/A

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2021	N/A	N/A	N/A
2022	N/A	N/A	N/A





Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2021	N/A	N/A
2022	N/A	N/A

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2021	N/A	N/A
2022	N/A	N/A

This program may result in freelance or self-employment. The work available to graduates of this program is usually for freelance or self-employment. This type of work may not be consistent. The period of employment can range from one day to weeks to several months. Hours worked in a day or week may be more or less than the traditional 8 hours work day or 40 hours work week. You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.

Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.

Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and understand what comprises this work style.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Only initial after you have had sufficient time to read and understand the information.





License Examination Passage Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2021	0	0	0	0	0
2022	6	N/A	N/A	N/A	N/A

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$30,001 - \$35,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2021	0	0	0	0	0	0	0
2022	6	N/A	N/A	N/A	N/A	N/A	N/A

A list of sources used to substantiate salary disclosures is available from the school. The list of graduates employed in the field and salary disclosures could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time: \$2250.  
Additional charges may be incurred if the program is not completed on-time.



Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Federal Student Loans

Students at Whitewater University of California are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

-----  
Student Name - Print

-----  
Student Signature

-----  
Date

-----  
School Official

-----  
Date



WHITEWATER  
UNIVERSITY OF CALIFORNIA

3150 Almaden Expy Suite #111.  
San Jose, CA95118. U.S.A.  
(408 )913.9393



## Definitions

- (1). “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- (2). “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- (3). “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- (4). “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- (5). “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- (6). “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- (7). “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- (8). “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, and are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- (9). “Graduates employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- (10). “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- (11). “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- (12). “First Available Exam Date” is the date for the first available exam after a student completed a program.
- (13). “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.



- (14). “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- (15). “Salary” is as reported by graduate or graduate’s employer.
- (16). “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



## Student's Right to Cancel

- A. Student's Right to Cancel.
- i. In addition to any other right of rescission, the Student shall have the right to cancel this Agreement and obtain a refund of charges paid:
    - (1). Through attendance at the first class of the Program that is the subject of this Agreement; or
    - (2). The seventh calendar day after enrollment, whichever is later.
  - ii. Cancellation shall occur when the Student gives written notice of cancellation to the University at the address specified on Page 1 of this Agreement.
  - iii. The written notice of cancellation, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid.
  - iv. The written notice of cancellation need not take a particular form and, however expressed, is effective if it indicates the Student's desire not to be bound by this Agreement.
  - v. Except as provided in subparagraph vi, below, if the Student cancels this Agreement, the Student shall have no liability, and the University shall refund any consideration paid by the Student within 10 days after the University receives notice of the cancellation.
  - vi. If the University gave the Student any equipment, the Student shall return the equipment with the notice of cancellation. If the Student fails to return the equipment, the University may retain that portion of the consideration paid by the Student equal to the cost of the equipment and shall refund the portion of the consideration exceeding the cost of the equipment within 10 days after the period within which the Student is required to return the equipment. The Student may retain the equipment without further obligation to pay for it.
  - vii. Based upon the Student's Start Date of \_\_\_\_\_, the Student must exercise this right to cancel by midnight on \_\_\_\_\_
- B. Student's Right to Withdraw. The Student has the right to withdraw from the Program at any time. If the Student withdraws from the Program after the period described in the Student's Right to Cancel, above, the University shall remit a refund as calculated under the formula described below within 45 days following the student's withdrawal.
- i. If any portion of the tuition was paid from the proceeds of a loan, the refund shall be sent to the lender or, if appropriate, to the state or federal agency that guaranteed or reinsured the loan. Any amount of the refund in excess of the unpaid balance of the loan shall be first used to repay any student financial aid program from which the Student received benefits, in proportion to the amount of the benefits received, and any remaining amount shall be paid to the Student.
  - ii. If the Student obtains a loan to pay for an educational program, the



- Student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund.
- iii. Except for the Student's right to withdraw at any time as described above, the Student shall not be entitled to a refund under this section if both of the following occur:
    - (1). all of the Student's tuition and fees are paid by a third-party organization, such as a Job Training Partnership Act agency, a Regional Occupational Program or Regional Occupational Center, a Private Industry Council, or a vocational rehabilitation program, if the Student is not obligated to repay the third-party organization or does not lose time-limited educational benefits; or
    - (2). the third-party organization and the University have a written agreement, entered into on or before the date the Student enrolls, that no refund will be due to the Student if the Student withdraws prior to completion.
  - iv. If the Student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur:
    - (1). The federal or state government or a loan guarantee agency may take action against the Student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
    - (2). The Student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.
- c. Method of Calculating Refund. For Students who have completed 60 percent or less of the scheduled hours for the period of attendance, the tuition refund to be paid to the Student shall be calculated as follows:
- i. The total tuition charge is divided by the number of hours in the program. The quotient is the hourly charge for the program.
  - ii. The amount owed by the Student for purposes of calculating a refund is equal to the hourly charge for instruction multiplied by the number of hours the student was scheduled to attend prior to withdrawal.
  - iii. The refund is equal to any amount in excess of the figure derived in subparagraph (iii) that was paid by the Student.
  - iv. The refund amount shall be adjusted as provided below for equipment, if applicable.
  - v. Students who have completed more than 60 percent of the scheduled hours for the period of attendance shall not be entitled to a refund of tuition or any other institutional charges.
- D. Administrative Fee. Unless the Student's application is rejected, or the Student cancels his/her enrollment in accordance with the STUDENT'S RIGHT TO CANCEL under section a), above, the University shall impose an administrative fee of \$150 in connection with the Student's termination of





his/her enrollment prior to completing his/her course of instruction. An applicant who is not accepted by the University shall be entitled to a full refund of all monies.

- E. Books, Tools, Supplies Charges. This Agreement specifies a separate charge for books, tools, supplies that the Student will use during the Program. After the expiration of the cancellation period set forth in Section 17(a)(i), above, the School will keep the student kit fee as the kit becomes the property of the Student; except that, the Student's refund to be provided under this Agreement shall include any amount paid by the Student for books, tools, supplies which the Student has not obtained at the time of the Student's withdrawal.
- F. Notice of Withdrawal. The Student may notify the University of the Student's desire to withdraw by providing written notice of withdrawal, addressed to the University's Director and sent to the address specified on Page 1 of this Agreement. The written notice of withdrawal, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid, or the date the information is delivered to the University in person. The written notice of withdrawal need not take a particular form and, however expressed, is effective if it indicates the Student's desire to withdraw from the Program.
- G. Determination of Withdrawal Date. For the purposes of this Agreement, the Student shall be deemed to have withdrawn from the program of instruction when any of the following occurs:
  - i. The Student notifies the University of the Student's withdrawal or of the date of the Student's withdrawal, whichever is later. The University terminates the Student's enrollment as provided in the Enrollment Agreement.
  - ii. The Student has failed to attend classes for a 14-day period. For the purpose of determining the amount of the refund, the date of the Student's withdrawal shall be deemed the last date of recorded attendance. For the purpose of determining when the refund must be paid, the Student shall be deemed to have withdrawn at the end of the 14-day period.
  - iii. If a Student does not return from an approved leave of absence, the Student shall be considered terminated. The date of withdrawal shall be the earlier of the date of expiration of the leave of absence or the date the Student notifies the University that the Student will not be returning.
  - iv. The University monitors clock hour attendance on a weekly basis.
- H. Course and/or Program Cancellation Policy.
  - i. If the University closes permanently and ceases to offer instruction after the Student has enrolled, and instruction has begun, then the University shall at its option, (a) provide a pro-rata refund of tuition; or (b) participate in a Teach-Out Agreement.
  - ii. If a program is canceled subsequent to the Student's enrollment, and





before instruction in the program has begun, then the University shall at its option, (a) provide a full refund of all monies paid, or (b) provide completion of the program.

- iii. If the University cancels a program and ceases to offer instruction after the Student has enrolled and instruction has begun, the University shall at its option, (a) provide a pro rata refund for all students transferring to another school based on the hours accepted by the receiving school; or (b) provide completion of the program; or (c) participate in a Teach-Out Agreement; or (d) provide a full refund of all monies paid.
- iv. At least 30 days prior to closing, the University shall notify the Bureau in writing of its intention to close and provide a closure plan. A list of all students who were enrolled at the time of University closure, including the amount of each pro rata refund, shall also be submitted to the University's accrediting agency.

#### I. Collection Policy

- i. If the Student is terminated or withdraws from University, the University shall inform the Student of any balance owed to the University. The University is committed to using ethical business practices in connection with any collection efforts. Collection correspondence shall reference the University's cancellation and refund policies set forth in this Agreement.
- ii. In the event that this Agreement is sold or discounted to a third party, such third party shall be required to comply with the cancellation and refund policies set forth in this Agreement.
- iii. In certain situations where mitigating circumstances are in evidence, the University may, in its sole discretion, provide a refund that exceeds this refund policy.

WHITEWATER UNIVERSITY OF CALIFORNIA  
School Performance Fact Sheets  
2021 - 2022



## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2021 - 2022

**\*ESL Level II Intermediate**  
**15 weeks/per semester/450 hours**

### On-Time Completion Rates (Graduation Rates)

*Includes data for the two calendar years prior to reporting.*

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2021	0	0	0	0
2022	0	0	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

### Students Completing Within 150% of the Published Program Length

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	150% Graduates	150% Completion Rate
2021	0	0	0	0
2022	0	0	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.



Job Placement Rates

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2021	0	0	0	0	0
2022	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. The list of the employment positions could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2021	0	0	0
2022	0	0	0

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2021	0	0	0
2022	0	0	0



Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2021	0	0
2022	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2021	0	0
2022	0	0

This program may result in freelance or self-employment. The work available to graduates of this program is usually for freelance or self-employment. This type of work may not be consistent. The period of employment can range from one day to weeks to several months. Hours worked in a day or week may be more or less than the traditional 8 hours work day or 40 hours work week. You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.

Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.

Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and understand what comprises this work style.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Only initial after you have had sufficient time to read and understand the information.



License Examination Passage Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2021	0	0	0	0	0
2022	0	0	0	0	0

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$30,001 - \$35,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2021	0	0	0	0	0	0	0
2022	0	0	0	0	0	0	0

A list of sources used to substantiate salary disclosures is available from the school. The list of graduates employed in the field and salary disclosures could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time: \$2250.  
Additional charges may be incurred if the program is not completed on-time.



Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Federal Student Loans

Students at Whitewater University of California are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

-----  
Student Name - Print

-----  
Student Signature

-----  
Date

-----  
School Official

-----  
Date



WHITEWATER  
UNIVERSITY OF CALIFORNIA

3150 Almaden Expy Suite #111.  
San Jose, CA95118. U.S.A.  
(408) 913.9393





## Definitions

- (1). “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- (2). “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- (3). “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- (4). “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- (5). “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- (6). “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- (7). “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- (8). “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, and are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- (9). “Graduates employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- (10). “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- (11). “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- (12). “First Available Exam Date” is the date for the first available exam after a student completed a program.
- (13). “Passage Rate” is calculated by dividing the number of graduates who passed



the exam by the number of graduates who took the reported licensing exam.

- (14). "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- (15). "Salary" is as reported by graduate or graduate's employer.
- (16). "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



## Student's Right to Cancel

- A. Student's Right to Cancel.
- i. In addition to any other right of rescission, the Student shall have the right to cancel this Agreement and obtain a refund of charges paid:
    - (1). Through attendance at the first class of the Program that is the subject of this Agreement; or
    - (2). The seventh calendar day after enrollment, whichever is later.
  - ii. Cancellation shall occur when the Student gives written notice of cancellation to the University at the address specified on Page 1 of this Agreement.
  - iii. The written notice of cancellation, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid.
  - iv. The written notice of cancellation need not take a particular form and, however expressed, is effective if it indicates the Student's desire not to be bound by this Agreement.
  - v. Except as provided in subparagraph vi, below, if the Student cancels this Agreement, the Student shall have no liability, and the University shall refund any consideration paid by the Student within 10 days after the University receives notice of the cancellation.
  - vi. If the University gave the Student any equipment, the Student shall return the equipment with the notice of cancellation. If the Student fails to return the equipment, the University may retain that portion of the consideration paid by the Student equal to the cost of the equipment and shall refund the portion of the consideration exceeding the cost of the equipment within 10 days after the period within which the Student is required to return the equipment. The Student may retain the equipment without further obligation to pay for it.
  - vii. Based upon the Student's Start Date of \_\_\_\_\_, the Student must exercise this right to cancel by midnight on \_\_\_\_\_
- B. Student's Right to Withdraw. The Student has the right to withdraw from the Program at any time. If the Student withdraws from the Program after the period described in the Student's Right to Cancel, above, the University shall remit a refund as calculated under the formula described below within 45 days following the student's withdrawal.
- i. If any portion of the tuition was paid from the proceeds of a loan, the refund shall be sent to the lender or, if appropriate, to the state or federal agency that guaranteed or reinsured the loan. Any amount of the refund in excess of the unpaid balance of the loan shall be first used to repay any student financial aid program from which the Student received benefits, in proportion to the amount of the benefits received, and any remaining amount shall be paid to the Student.
  - ii. If the Student obtains a loan to pay for an educational program, the



Student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund.

- iii. Except for the Student's right to withdraw at any time as described above, the Student shall not be entitled to a refund under this section if both of the following occur:
  - (1). all of the Student's tuition and fees are paid by a third-party organization, such as a Job Training Partnership Act agency, a Regional Occupational Program or Regional Occupational Center, a Private Industry Council, or a vocational rehabilitation program, if the Student is not obligated to repay the third-party organization or does not lose time-limited educational benefits; or
  - (2). the third-party organization and the University have a written agreement, entered into on or before the date the Student enrolls, that no refund will be due to the Student if the Student withdraws prior to completion.
- iv. If the Student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur:
  - (1). The federal or state government or a loan guarantee agency may take action against the Student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
  - (2). The Student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.
- c. Method of Calculating Refund. For Students who have completed 60 percent or less of the scheduled hours for the period of attendance, the tuition refund to be paid to the Student shall be calculated as follows:
  - i. The total tuition charge is divided by the number of hours in the program. The quotient is the hourly charge for the program.
  - ii. The amount owed by the Student for purposes of calculating a refund is equal to the hourly charge for instruction multiplied by the number of hours the student was scheduled to attend prior to withdrawal.
  - iii. The refund is equal to any amount in excess of the figure derived in subparagraph (iii) that was paid by the Student.
  - iv. The refund amount shall be adjusted as provided below for equipment, if applicable.
  - v. Students who have completed more than 60 percent of the scheduled hours for the period of attendance shall not be entitled to a refund of tuition or any other institutional charges.
- D. Administrative Fee. Unless the Student's application is rejected, or the Student cancels his/her enrollment in accordance with the STUDENT'S RIGHT TO CANCEL under section a), above, the University shall impose an administrative fee of \$150 in connection with the Student's termination of



his/her enrollment prior to completing his/her course of instruction. An applicant who is not accepted by the University shall be entitled to a full refund of all monies.

- E. Books, Tools, Supplies Charges. This Agreement specifies a separate charge for books, tools, supplies that the Student will use during the Program. After the expiration of the cancellation period set forth in Section 17(a)(i), above, the School will keep the student kit fee as the kit becomes the property of the Student; except that, the Student's refund to be provided under this Agreement shall include any amount paid by the Student for books, tools, supplies which the Student has not obtained at the time of the Student's withdrawal.
- F. Notice of Withdrawal. The Student may notify the University of the Student's desire to withdraw by providing written notice of withdrawal, addressed to the University's Director and sent to the address specified on Page 1 of this Agreement. The written notice of withdrawal, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid, or the date the information is delivered to the University in person. The written notice of withdrawal need not take a particular form and, however expressed, is effective if it indicates the Student's desire to withdraw from the Program.
- G. Determination of Withdrawal Date. For the purposes of this Agreement, the Student shall be deemed to have withdrawn from the program of instruction when any of the following occurs:
  - i. The Student notifies the University of the Student's withdrawal or of the date of the Student's withdrawal, whichever is later. The University terminates the Student's enrollment as provided in the Enrollment Agreement.
  - ii. The Student has failed to attend classes for a 14-day period. For the purpose of determining the amount of the refund, the date of the Student's withdrawal shall be deemed the last date of recorded attendance. For the purpose of determining when the refund must be paid, the Student shall be deemed to have withdrawn at the end of the 14-day period.
  - iii. If a Student does not return from an approved leave of absence, the Student shall be considered terminated. The date of withdrawal shall be the earlier of the date of expiration of the leave of absence or the date the Student notifies the University that the Student will not be returning.
  - iv. The University monitors clock hour attendance on a weekly basis.
- H. Course and/or Program Cancellation Policy.
  - i. If the University closes permanently and ceases to offer instruction after the Student has enrolled, and instruction has begun, then the University shall at its option, (a) provide a pro-rata refund of tuition; or (b) participate in a Teach-Out Agreement.
  - ii. If a program is canceled subsequent to the Student's enrollment, and



before instruction in the program has begun, then the University shall at its option, (a) provide a full refund of all monies paid, or (b) provide completion of the program.

- iii. If the University cancels a program and ceases to offer instruction after the Student has enrolled and instruction has begun, the University shall at its option, (a) provide a pro rata refund for all students transferring to another school based on the hours accepted by the receiving school; or (b) provide completion of the program; or (c) participate in a Teach-Out Agreement; or (d) provide a full refund of all monies paid.
- iv. At least 30 days prior to closing, the University shall notify the Bureau in writing of its intention to close and provide a closure plan. A list of all students who were enrolled at the time of University closure, including the amount of each pro rata refund, shall also be submitted to the University's accrediting agency.

#### I. Collection Policy

- i. If the Student is terminated or withdraws from University, the University shall inform the Student of any balance owed to the University. The University is committed to using ethical business practices in connection with any collection efforts. Collection correspondence shall reference the University's cancellation and refund policies set forth in this Agreement.
- ii. In the event that this Agreement is sold or discounted to a third party, such third party shall be required to comply with the cancellation and refund policies set forth in this Agreement.
- iii. In certain situations where mitigating circumstances are in evidence, the University may, in its sole discretion, provide a refund that exceeds this refund policy.

WHITEWATER UNIVERSITY OF CALIFORNIA  
School Performance Fact Sheets  
2021 - 2022





## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2021 - 2022

**\*ESL Level III Advanced**  
**15 weeks/per semester/450 hours**

### On-Time Completion Rates (Graduation Rates)

*Includes data for the two calendar years prior to reporting.*

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2021	0	0	0	0
2022	0	0	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

### Students Completing Within 150% of the Published Program Length

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	150% Graduates	150% Completion Rate
2021	0	0	0	0
2022	0	0	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.





Job Placement Rates

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2021	0	0	0	0	0
2022	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. The list of the employment positions could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2021	0	0	0
2022	0	0	0

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2021	0	0	0
2022	0	0	0



Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2021	0	0
2022	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2021	0	0
2022	0	0

This program may result in freelance or self-employment. The work available to graduates of this program is usually for freelance or self-employment. This type of work may not be consistent. The period of employment can range from one day to weeks to several months. Hours worked in a day or week may be more or less than the traditional 8 hours work day or 40 hours work week. You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.

Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.

Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and understand what comprises this work style.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Only initial after you have had sufficient time to read and understand the information.



License Examination Passage Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2021	0	0	0	0	0
2022	0	0	0	0	0

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2021	0	0	0	0	0	0	0
2022	0	0	0	0	0	0	0

A list of sources used to substantiate salary disclosures is available from the school. The list of graduates employed in the field and salary disclosures could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time: \$2250.  
Additional charges may be incurred if the program is not completed on-time.



Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Federal Student Loans

Students at Whitewater University of California are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

-----  
Student Name - Print

-----  
Student Signature

-----  
Date

-----  
School Official

-----  
Date



WHITEWATER  
UNIVERSITY OF CALIFORNIA

3150 Almaden Expy Suite #111.  
San Jose, CA95118. U.S.A.  
(408) 913.9393



## Definitions

- (1). “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- (2). “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- (3). “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- (4). “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- (5). “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- (6). “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- (7). “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- (8). “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, and are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- (9). “Graduates employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- (10). “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- (11). “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- (12). “First Available Exam Date” is the date for the first available exam after a student completed a program.
- (13). “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.



- (14). “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- (15). “Salary” is as reported by graduate or graduate’s employer.
- (16). “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



## Student's Right to Cancel

- A. Student's Right to Cancel.
- i. In addition to any other right of rescission, the Student shall have the right to cancel this Agreement and obtain a refund of charges paid:
    - (1). Through attendance at the first class of the Program that is the subject of this Agreement; or
    - (2). The seventh calendar day after enrollment, whichever is later.
  - ii. Cancellation shall occur when the Student gives written notice of cancellation to the University at the address specified on Page 1 of this Agreement.
  - iii. The written notice of cancellation, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid.
  - iv. The written notice of cancellation need not take a particular form and, however expressed, is effective if it indicates the Student's desire not to be bound by this Agreement.
  - v. Except as provided in subparagraph vi, below, if the Student cancels this Agreement, the Student shall have no liability, and the University shall refund any consideration paid by the Student within 10 days after the University receives notice of the cancellation.
  - vi. If the University gave the Student any equipment, the Student shall return the equipment with the notice of cancellation. If the Student fails to return the equipment, the University may retain that portion of the consideration paid by the Student equal to the cost of the equipment and shall refund the portion of the consideration exceeding the cost of the equipment within 10 days after the period within which the Student is required to return the equipment. The Student may retain the equipment without further obligation to pay for it.
  - vii. Based upon the Student's Start Date of \_\_\_\_\_, the Student must exercise this right to cancel by midnight on \_\_\_\_\_
- B. Student's Right to Withdraw. The Student has the right to withdraw from the Program at any time. If the Student withdraws from the Program after the period described in the Student's Right to Cancel, above, the University shall remit a refund as calculated under the formula described below within 45 days following the student's withdrawal.
- i. If any portion of the tuition was paid from the proceeds of a loan, the refund shall be sent to the lender or, if appropriate, to the state or federal agency that guaranteed or reinsured the loan. Any amount of the refund in excess of the unpaid balance of the loan shall be first used to repay any student financial aid program from which the Student received benefits, in proportion to the amount of the benefits received, and any remaining amount shall be paid to the Student.
  - ii. If the Student obtains a loan to pay for an educational program, the





Student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund.

- iii. Except for the Student's right to withdraw at any time as described above, the Student shall not be entitled to a refund under this section if both of the following occur:
  - (1). all of the Student's tuition and fees are paid by a third-party organization, such as a Job Training Partnership Act agency, a Regional Occupational Program or Regional Occupational Center, a Private Industry Council, or a vocational rehabilitation program, if the Student is not obligated to repay the third-party organization or does not lose time-limited educational benefits; or
  - (2). the third-party organization and the University have a written agreement, entered into on or before the date the Student enrolls, that no refund will be due to the Student if the Student withdraws prior to completion.
- iv. If the Student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur:
  - (1). The federal or state government or a loan guarantee agency may take action against the Student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
  - (2). The Student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.
- c. Method of Calculating Refund. For Students who have completed 60 percent or less of the scheduled hours for the period of attendance, the tuition refund to be paid to the Student shall be calculated as follows:
  - i. The total tuition charge is divided by the number of hours in the program. The quotient is the hourly charge for the program.
  - ii. The amount owed by the Student for purposes of calculating a refund is equal to the hourly charge for instruction multiplied by the number of hours the student was scheduled to attend prior to withdrawal.
  - iii. The refund is equal to any amount in excess of the figure derived in subparagraph (iii) that was paid by the Student.
  - iv. The refund amount shall be adjusted as provided below for equipment, if applicable.
  - v. Students who have completed more than 60 percent of the scheduled hours for the period of attendance shall not be entitled to a refund of tuition or any other institutional charges.
- D. Administrative Fee. Unless the Student's application is rejected, or the Student cancels his/her enrollment in accordance with the STUDENT'S RIGHT TO CANCEL under section a), above, the University shall impose an administrative fee of \$150 in connection with the Student's termination of



his/her enrollment prior to completing his/her course of instruction. An applicant who is not accepted by the University shall be entitled to a full refund of all monies.

- E. Books, Tools, Supplies Charges. This Agreement specifies a separate charge for books, tools, supplies that the Student will use during the Program. After the expiration of the cancellation period set forth in Section 17(a)(i), above, the School will keep the student kit fee as the kit becomes the property of the Student; except that, the Student's refund to be provided under this Agreement shall include any amount paid by the Student for books, tools, supplies which the Student has not obtained at the time of the Student's withdrawal.
- F. Notice of Withdrawal. The Student may notify the University of the Student's desire to withdraw by providing written notice of withdrawal, addressed to the University's Director and sent to the address specified on Page 1 of this Agreement. The written notice of withdrawal, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid, or the date the information is delivered to the University in person. The written notice of withdrawal need not take a particular form and, however expressed, is effective if it indicates the Student's desire to withdraw from the Program.
- G. Determination of Withdrawal Date. For the purposes of this Agreement, the Student shall be deemed to have withdrawn from the program of instruction when any of the following occurs:
  - i. The Student notifies the University of the Student's withdrawal or of the date of the Student's withdrawal, whichever is later. The University terminates the Student's enrollment as provided in the Enrollment Agreement.
  - ii. The Student has failed to attend classes for a 14-day period. For the purpose of determining the amount of the refund, the date of the Student's withdrawal shall be deemed the last date of recorded attendance. For the purpose of determining when the refund must be paid, the Student shall be deemed to have withdrawn at the end of the 14-day period.
  - iii. If a Student does not return from an approved leave of absence, the Student shall be considered terminated. The date of withdrawal shall be the earlier of the date of expiration of the leave of absence or the date the Student notifies the University that the Student will not be returning.
  - iv. The University monitors clock hour attendance on a weekly basis.
- H. Course and/or Program Cancellation Policy.
  - i. If the University closes permanently and ceases to offer instruction after the Student has enrolled, and instruction has begun, then the University shall at its option, (a) provide a pro-rata refund of tuition; or (b) participate in a Teach-Out Agreement.
  - ii. If a program is canceled subsequent to the Student's enrollment, and



before instruction in the program has begun, then the University shall at its option, (a) provide a full refund of all monies paid, or (b) provide completion of the program.

- iii. If the University cancels a program and ceases to offer instruction after the Student has enrolled and instruction has begun, the University shall at its option, (a) provide a pro rata refund for all students transferring to another school based on the hours accepted by the receiving school; or (b) provide completion of the program; or (c) participate in a Teach-Out Agreement; or (d) provide a full refund of all monies paid.
- iv. At least 30 days prior to closing, the University shall notify the Bureau in writing of its intention to close and provide a closure plan. A list of all students who were enrolled at the time of University closure, including the amount of each pro rata refund, shall also be submitted to the University's accrediting agency.

#### I. Collection Policy

- i. If the Student is terminated or withdraws from University, the University shall inform the Student of any balance owed to the University. The University is committed to using ethical business practices in connection with any collection efforts. Collection correspondence shall reference the University's cancellation and refund policies set forth in this Agreement.
- ii. In the event that this Agreement is sold or discounted to a third party, such third party shall be required to comply with the cancellation and refund policies set forth in this Agreement.
- iii. In certain situations where mitigating circumstances are in evidence, the University may, in its sole discretion, provide a refund that exceeds this refund policy.

WHITEWATER UNIVERSITY OF CALIFORNIA  
School Performance Fact Sheets  
2021 - 2022



## SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2021 - 2022

### Ying, Yang and Nei Jing 10 hours/per course

#### On-Time Completion Rates (Graduation Rates)

*Includes data for the two calendar years prior to reporting.*

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2021	0	0	0	0
2022	0	0	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

#### Students Completing Within 150% of the Published Program Length

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	150% Graduates	150% Completion Rate
2021	0	0	0	0
2022	0	0	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.



Job Placement Rates

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2021	0	0	0	0	0
2022	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. The list of the employment positions could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2021	0	0	0
2022	0	0	0

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2021	0	0	0
2022	0	0	0



Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2021	0	0
2022	0	0

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2021	0	0
2022	0	0

This program may result in freelance or self-employment. The work available to graduates of this program is usually for freelance or self-employment. This type of work may not be consistent. The period of employment can range from one day to weeks to several months. Hours worked in a day or week may be more or less than the traditional 8 hour work day or 40 hour work week. You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.

Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.

Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and understand what comprises this work style.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Only initial after you have had sufficient time to read and understand the information.



WHITWATER  
UNIVERSITY OF CALIFORNIA

Whitewater University of California  
3150 Almaden Expy., Suite 111  
San Jose, CA 95118  
(408)913-9393  
wuca.us





License Examination Passage Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2021	N/A	N/A	N/A	N/A	N/A
2022	N/A	N/A	N/A	N/A	N/A

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	\$20,001 - \$25,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported
2021	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2022	N/A	N/A	N/A	N/A	N/A	N/A	N/A

A list of sources used to substantiate salary disclosures is available from the school. The list of graduates employed in the field and salary disclosures could be obtained from the office of student affair. Please contact Dr. Jeff Lo for details.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2021-2022: \$80/per course. Additional charges may be incurred if the program is not



completed on-time.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_  
Initial only after you have had sufficient time to read and understand the  
information.



Federal Student Loans

Students at Whitewater University of California are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials: \_\_\_\_\_ Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law. Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

-----

Student Name - Print

-----

Student Signature

-----

Date

-----

School Official

-----

Date



## Definitions

- (1). “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- (2). “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- (3). “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- (4). “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- (5). “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- (6). “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- (7). “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- (8). “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, and are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- (9). “Graduates employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- (10). “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- (11). “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- (12). “First Available Exam Date” is the date for the first available exam after a student completed a program.
- (13). “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.



- (14). “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- (15). “Salary” is as reported by graduate or graduate’s employer.
- (16). “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



## Student's Right to Cancel

- A. Student's Right to Cancel.
- i. In addition to any other right of rescission, the Student shall have the right to cancel this Agreement and obtain a refund of charges paid:
    - (1). Through attendance at the first class of the Program that is the subject of this Agreement; or
    - (2). The seventh calendar day after enrollment, whichever is later.
  - ii. Cancellation shall occur when the Student gives written notice of cancellation to the University at the address specified on Page 1 of this Agreement.
  - iii. The written notice of cancellation, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid.
  - iv. The written notice of cancellation need not take a particular form and, however expressed, is effective if it indicates the Student's desire not to be bound by this Agreement.
  - v. Except as provided in subparagraph vi, below, if the Student cancels this Agreement, the Student shall have no liability, and the University shall refund any consideration paid by the Student within 10 days after the University receives notice of the cancellation.
  - vi. If the University gave the Student any equipment, the Student shall return the equipment with the notice of cancellation. If the Student fails to return the equipment, the University may retain that portion of the consideration paid by the Student equal to the cost of the equipment and shall refund the portion of the consideration exceeding the cost of the equipment within 10 days after the period within which the Student is required to return the equipment. The Student may retain the equipment without further obligation to pay for it.
  - vii. Based upon the Student's Start Date of \_\_\_\_\_, the Student must exercise this right to cancel by midnight on \_\_\_\_\_
- B. Student's Right to Withdraw. The Student has the right to withdraw from the Program at any time. If the Student withdraws from the Program after the period described in the Student's Right to Cancel, above, the University shall remit a refund as calculated under the formula described below within 45 days following the student's withdrawal.
- i. If any portion of the tuition was paid from the proceeds of a loan, the refund shall be sent to the lender or, if appropriate, to the state or federal agency that guaranteed or reinsured the loan. Any amount of the refund in excess of the unpaid balance of the loan shall be first used to repay any student financial aid program from which the Student received benefits, in proportion to the amount of the benefits received, and any remaining amount shall be paid to the Student.
  - ii. If the Student obtains a loan to pay for an educational program, the



- Student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund.
- iii. Except for the Student's right to withdraw at any time as described above, the Student shall not be entitled to a refund under this section if both of the following occur:
    - (1). all of the Student's tuition and fees are paid by a third-party organization, such as a Job Training Partnership Act agency, a Regional Occupational Program or Regional Occupational Center, a Private Industry Council, or a vocational rehabilitation program, if the Student is not obligated to repay the third-party organization or does not lose time-limited educational benefits; or
    - (2). the third-party organization and the University have a written agreement, entered into on or before the date the Student enrolls, that no refund will be due to the Student if the Student withdraws prior to completion.
  - iv. If the Student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur:
    - (1). The federal or state government or a loan guarantee agency may take action against the Student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
    - (2). The Student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.
- c. Method of Calculating Refund. For Students who have completed 60 percent or less of the scheduled hours for the period of attendance, the tuition refund to be paid to the Student shall be calculated as follows:
- i. The total tuition charge is divided by the number of hours in the program. The quotient is the hourly charge for the program.
  - ii. The amount owed by the Student for purposes of calculating a refund is equal to the hourly charge for instruction multiplied by the number of hours the student was scheduled to attend prior to withdrawal.
  - iii. The refund is equal to any amount in excess of the figure derived in subparagraph (iii) that was paid by the Student.
  - iv. The refund amount shall be adjusted as provided below for equipment, if applicable.
  - v. Students who have completed more than 60 percent of the scheduled hours for the period of attendance shall not be entitled to a refund of tuition or any other institutional charges.
- D. Administrative Fee. Unless the Student's application is rejected, or the Student cancels his/her enrollment in accordance with the STUDENT'S RIGHT TO CANCEL under section a), above, the University shall impose an administrative fee of \$150 in connection with the Student's termination of





his/her enrollment prior to completing his/her course of instruction. An applicant who is not accepted by the University shall be entitled to a full refund of all monies.

- E. Books, Tools, Supplies Charges. This Agreement specifies a separate charge for books, tools, supplies that the Student will use during the Program. After the expiration of the cancellation period set forth in Section 17(a)(i), above, the School will keep the student kit fee as the kit becomes the property of the Student; except that, the Student's refund to be provided under this Agreement shall include any amount paid by the Student for books, tools, supplies which the Student has not obtained at the time of the Student's withdrawal.
- F. Notice of Withdrawal. The Student may notify the University of the Student's desire to withdraw by providing written notice of withdrawal, addressed to the University's Director and sent to the address specified on Page 1 of this Agreement. The written notice of withdrawal, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid, or the date the information is delivered to the University in person. The written notice of withdrawal need not take a particular form and, however expressed, is effective if it indicates the Student's desire to withdraw from the Program.
- G. Determination of Withdrawal Date. For the purposes of this Agreement, the Student shall be deemed to have withdrawn from the program of instruction when any of the following occurs:
  - i. The Student notifies the University of the Student's withdrawal or of the date of the Student's withdrawal, whichever is later. The University terminates the Student's enrollment as provided in the Enrollment Agreement.
  - ii. The Student has failed to attend classes for a 14-day period. For the purpose of determining the amount of the refund, the date of the Student's withdrawal shall be deemed the last date of recorded attendance. For the purpose of determining when the refund must be paid, the Student shall be deemed to have withdrawn at the end of the 14-day period.
  - iii. If a Student does not return from an approved leave of absence, the Student shall be considered terminated. The date of withdrawal shall be the earlier of the date of expiration of the leave of absence or the date the Student notifies the University that the Student will not be returning.
  - iv. The University monitors clock hour attendance on a weekly basis.
- H. Course and/or Program Cancellation Policy.
  - i. If the University closes permanently and ceases to offer instruction after the Student has enrolled, and instruction has begun, then the University shall at its option, (a) provide a pro-rata refund of tuition; or (b) participate in a Teach-Out Agreement.
  - ii. If a program is canceled subsequent to the Student's enrollment, and





before instruction in the program has begun, then the University shall at its option, (a) provide a full refund of all monies paid, or (b) provide completion of the program.

- iii. If the University cancels a program and ceases to offer instruction after the Student has enrolled and instruction has begun, the University shall at its option, (a) provide a pro rata refund for all students transferring to another school based on the hours accepted by the receiving school; or (b) provide completion of the program; or (c) participate in a Teach-Out Agreement; or (d) provide a full refund of all monies paid.
- iv. At least 30 days prior to closing, the University shall notify the Bureau in writing of its intention to close and provide a closure plan. A list of all students who were enrolled at the time of University closure, including the amount of each pro rata refund, shall also be submitted to the University's accrediting agency.

#### I. Collection Policy

- i. If the Student is terminated or withdraws from University, the University shall inform the Student of any balance owed to the University. The University is committed to using ethical business practices in connection with any collection efforts. Collection correspondence shall reference the University's cancellation and refund policies set forth in this Agreement.
- ii. In the event that this Agreement is sold or discounted to a third party, such third party shall be required to comply with the cancellation and refund policies set forth in this Agreement.
- iii. In certain situations where mitigating circumstances are in evidence, the University may, in its sole discretion, provide a refund that exceeds this refund policy.