

#### **School Performance Fact Sheet**

Calendar Years 2023 and 2024 Nail Care Program - 400 clock hours

#### **On-Time Completion Rates (Graduation Rates)** Includes data for the two calendar years prior to reporting **Number of Students** Students Number of On-**On-Time Completion Calendar Year** Who Began the **Available for Time Graduates** Rate Graduation **Program** 2023 0 0 0 0 2024 0 0 0 0

Students Completing within 150% of the program published Length (Graduation Rates) Includes data for the two calendar years prior to reporting							
Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Available for 150% Graduates				
2023	0	0	0	0			
2024	0	0	0	0			

Student's Initials: \_\_\_\_\_\_Date: \_\_\_\_\_ Initial only after you have had sufficient time to read and understand the information.

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#### PASADENA

	Job Placement Rates (includes data for the two calendar years prior to reporting)							
Calendar Year Stud		Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field		
	2023	0	0	0	0	0		
	2024	0	0	0	0	0		

You may obtain from the school a list of the employment positions determined to be in the field for which a student received education and training. To obtain this list, please ask a school representative or you can review the list in the institution's catalog, paulmitchell.edu/pasadena.

Student's Initials:	:Date:	
Initial only after y	you have had sufficient time to read and	l understand the information.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting) Part-Time Vs. Full-Time Employment						
Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Total Graduates Employed in the Field				
2023	0	0	0			
2024	0	0	0			

Single Position Vs. Concurrent Aggregated Position					
Calendar Year	Graduate Employed in the Field in a Single Position	Graduate Employed in the Field in Concurrent Aggregated Position	Total Graduates Employed in the Field		
2023	0	0	0		
2024	0	0	0		

Student's Initials: Date:

Initial only after you have had sufficient time to read and understand the information.

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#### PASADENA

Self - Employed / Freelance Positions					
Calendar Year  Graduate Employed who are Self - Employed or Working Freelance		Total Graduates Employed in the Field			
2023	0	0			
2024	0	0			

Student's Initials: \_\_\_\_\_\_Date: \_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Institutional Employment						
<b>Calendar Year</b>	Graduate Employed in the Field who are employed by the Institution, an Employer Owned by the Institution, or an Employer who shares Ownership with the Institution	Total Graduates Employed in the Field				
2023	0	0				
2024	0	0				

Student's Initials:	Date:	
Juacii 3 iiii lais.	Date.	

Initial only after you have had sufficient time to read and understand the information.

This program may result in free-lance or self-employment.

- The work available to graduates of this program is usually for freelance or self-employment
- This type of work may not be consistent.
- The period of employment can range from one day to weeks to several months.
- Hours worked in a day or week may be more or less than the traditional 8 hour work day or 40 hour work week.
- You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.
- Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.
- Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and undestand what comprises this work style.

Student's Initials: _	Date:	
Initial only after yo	ou have had sufficient time	to read and understand the information.



## PASADENA

License Examination Passage Rates (includes data for the two calendar years prior to reporting)							
Calendar Graduates Year in Calendar Year		Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate		
2023	0	0	0	0	0		
2024	0	0	0	0	0		

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from 0 graduates.

Student's Initials:	Date:	
Initial only after you have	had sufficient tir	ne to read and understand the information.

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#### PASADENA

Sala	Salary and Wage Information <i>(includes data for the two calendar years prior to reporting)</i> Annual salary and wages reported for graduates employed in the field.							
Calendar Year	Graduates Available for Employment	Graduates Employed in The Field	-	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	No Salary Information Reported	
2023	0	0	0	0	0	0	0	
2024	0	0	0	0	0	0	0	

Student's Initia	als:Date: _	
Initial only after y	ou have had sufficient tir	ne to read and understand the information.

Salary and Wage Information (includes data for the two calendar years prior to reporting)  Annual salary and wages reported for graduates employed in the field.									
Calendar Year	lendar   \$40,001   \$45,001   \$50,001   \$60,001   \$65,001   \$75,001   \$85,001   \$95,001   No Sala							No Salary Information Reported	
2023	0	0	0	0	0	0	0	0	9
2024	0	0	0	0	0	0	0	0	9

A list of sources used to substantiate salary disclosures is available from the school. To obtain this list, please ask a school representative. Please email the school director at peggy@pasadena.paulmitchell.edu

Student's Initials: \_\_\_\_\_\_Date: \_\_\_\_\_
Initial only after you have had sufficient time to read and understand the information.

# **Cost of Educational Program**

Total charges for the program for students completing on-time in 2022: \$2,056.75. Total charges may be higher for students that do not complete on time.

Total charges for the program for students completing on-time in 2023: \$2,060.75. Total charges may be higher for students that do not complete on time.

Student's Initials:	Date:	
Initial only after you have	ve had sufficient time to re	ead and understand the information.

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## PASADENA

	Federal Student Loan Debt							
Calendar Year(s)	year cohort default rate, as reported by the United States Department of Education. *  Ine percentage of enrolled students in 2023/24 receiving federal student loans to pay for this program.		The percentage of graduates in 2023/24 who took out federal student loans to pay for this program.	The average amount of federal student loan debt of 2023/24 graduates who took out federal student loans at this school.				
2023	0.0%	N/A	N/A	N/A				
2024	0.0%	N/A	N/A	N/A				
* Tl	- 			C-1+ D-f + D-+-				

<sup>\*</sup>The percentage of students who defaulted on their federal student loans is called the Cohort Default Rate (CDR). It shows the percentage of this school's students who were more than 270 days (9 months) behind on their federal student loans within three years of when the first payment was due. This is the most recent CDR reported by the U.S. Department of Education.

Student's Initials:Date: Initial only after you have had sufficient time to read and understand the informati	on.
This fact sheet is filed with the Bureau for Private Postsecondary Education may have relating to completion rates, placement rates, starting salaries, casheet contains the information as calculated pursuant to state law.	,
Any questions a student may have regarding this fact sheet that have not school may be directed to the Bureau for Private Postsecondary Education Sacramento, CA 95834, <a href="https://www.bppe.ca.gov">www.bppe.ca.gov</a> , toll-free telephone: (888) 370-7.	at: 1747 N. Market Blvd., Suite 225
Student Name (Print)	-
Student Signature	Date
School Official Signature	Date
school may be directed to the Bureau for Private Postsecondary Education Sacramento, CA 95834, <a href="https://www.bppe.ca.gov">www.bppe.ca.gov</a> , toll-free telephone: (888) 370-7. Student Name (Print)  Student Signature	n at: 1747 N. Market Blvd., Suite 225 589 or by fax (916) 263-1897.  Date



#### **Definitions**

- <u>Number of students who began program</u> means the number of students who began the program who are scheduled to complete the program within 100% of the published program length within the reporting calendar year, and excludes all the students who cancelled during the cancellation period.
- Students available for graduation is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- <u>Number of On-Time Graduates</u> is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- On-Time Completion Rate is the number of on-time graduates divided by the number of students available for graduation.
- <u>150% Graduates</u> is the number of students who completed within 150% of the program length (includes on-time graduates).
- 150% Completion Rate is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- Graduates available for employment means the number of graduates minus the number of graduates unavailable for employment.
- <u>Graduates unavailable for employment</u> means the graduate who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- Graduates employed in the field means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- Placement Rate Employed in the Field is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- ■-Number of Graduates taking the Exam is the number of graduates who took the first available exam in the reported calendar year.
- ■-<u>First Available Exam Date</u> is the date for the first available exam after a student completed the program.
- ■-Passage Rate is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- -Number who Passed First Available Exam is the number of graduates who took and passed the first available licensing exam after completing the program.
- Salary is as reported by the graduate or graduate's employer.
- -No Salary Information Reported is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

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# "STUDENT'S RIGHT TO CANCEL" - INSTITUTIONAL REFUND/DROP POLICY

This is a state mandated policy following the Bureau for Private Postsecondary Education Code of Regulation 71750. This policy applies to all students and programs. The school participates in federal aid programs, Title IV and PELL. The school does not participate in state financial aid programs.

- 1. Any monies due the student shall be refunded within 30 days of official cancellation or withdrawal. Official cancellation or withdrawal shall occur on the earlier of the dates that:
  - a. A student is not accepted by the school. This student shall be entitled to a refund of all monies paid to the school except a non-refundable application fee.
  - b. A student (or in the case of a student under legal age, his/her parent or guardian) cancels his/her contract and demands his/her money back in writing, through attendance of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement, whichever is later. In this case all monies collected by the school shall be refunded except a non-refundable application fee. This policy applies regardless of whether or not the student has actually started training.
  - c. A student who cancels his/her contract through attendance of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement is entitled to a refund of all monies paid to the school less an application fee of \$105.00.
  - d. A student notifies the institution of his/her official withdrawal in writing.
  - e. A student is expelled by the institution.
  - f. For official cancellations as defined in paragraphs b, c, d, or e, the cancellation date will be determined by the postmark on written notification at the following address: *Paul Mitchell The School Pasadena*, 825 E. Green Street, Pasadena, CA 91101, or by the date said information is delivered to the school administrator/owner in person. Written cancellations need not take any particular form.
  - g. Monies paid for student kits are non-refundable after the cancellation period.
  - h. A student on a leave of absence date of withdrawal determination shall be the earlier of the scheduled date of return from the leave of absence or the date the student notifies the school that the student will not be returning.
- You have the right to cancel your Enrollment agreement and obtain a refund of charges paid through attendance
  of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement, whichever is later.
  YOU MUST CANCEL IN WRITING. Students do not have the right to cancel by telephoning the school or by not
  coming to class.

- 3. Any monies due a student who unofficially withdraws from the institution shall be refunded within 45 days of a determination by the institution that the student has withdrawn without notifying the institution. Unofficial withdrawals are monitored every 15 days and a determination is made to withdraw a student who has been absent from school for 14 or more consecutive calendar days; the withdrawal date that will be used in this calculation is the student's actual last date of attendance.
- 4. When situations of mitigating circumstances are in evidence, such as serious illness, a disabling accident, or death in the immediate family, the school may make a settlement that is reasonable and fair to both parties.
- 5. All extra costs, such as books, equipment, graduation fees, application fee, rentals, and other such charges, are not considered in the tuition adjustment computation if the charges are itemized separately in the Enrollment agreement.
- 6. Monies paid for supplies and equipment are non-refundable after the cancellation period.

- 7. If a course and/or program is cancelled subsequent to a student's enrollment, and before instruction in the course and/or program has begun, the school shall either provide a full refund of all monies paid or provide completion of the course and/or program.
- 8. If a course and/or program is cancelled and ceases to offer instruction after the student has enrolled and instruction has begun, the school shall either provide a full refund of all monies paid or provide completion of the course and/or program.
- 9. A student's account may be sent to collections for nonpayment.
- 10. If an institution closes or discontinues a program prior to the completion of the contracted services, the institution shall provide a pro-rata refund only if the Bureau determines the school made provisions for students enrolled at the time of default to complete a comparable educational program at another institution at no additional charge to the student beyond the amount of the total charges in the original enrollment agreement. If the institution does not make that provision, the institution shall provide students a full refund of all institutional charges.
- 11. A student is entitled to a refund of moneys not paid from federal student aid program funds.

Students are responsible for the amount owed. If a student obtains a student loan, he/she is responsible for repaying the loan amount, plus interest, less the amount of any refund. The institution shall also provide a pro rata refund of non federal student financial aid program monies paid for institutional charges to students who have completed 60 percent or less of the period of attendance.

If you are eligible for a loan guaranteed by the federal or state government and you default on the loan, both of the following may occur:

- 1. The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
- 2. You may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

An institution that participates in the federal student financial aid programs complies with this article by complying with applicable regulations of the federal student financial aid programs under Title IV of the federal Higher Education Act of 1965.

Step 1: Identify all amounts paid for instruction less cost of equipment.

**Step 2:** Subtract Registration/Application fee not to exceed \$250.00. The school does not charge a registration fee the student is only charged an application fee of \$105.00.

Step 3: Apply a pro rata refund based on the percentage of scheduled hours completed in the program.

Below is an example of a pro rata refund for the **Cosmetology 1200 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of *scheduled hours* completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$18,180.00	\$1,818.00	\$4,545.00	\$9,090.00	\$10,908.00	\$18,180.00

Below is an example of a pro rata refund for the **Cosmetology 1000 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$15,150.00	\$1,515.00	\$3,787.50	\$7,575.00	\$9,090.00	\$15,150.00

Below is an example of a pro rata refund for the **Hairstylist 600 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of *scheduled hours* completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$9,090.00	\$909.00	\$2,272.50	\$4,545.00	\$5,454.00	\$9,090.00

Below is an example of a pro rata refund for the **Barbering 1000 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$15,000.00	\$1,500.00	\$3,750.00	\$7,500.00	\$9,000.00	\$15,000.00

Below is an example of a pro rata refund for the **Skin Care Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$12,000.00	\$1,200.00	\$3,000.00	\$6,000.00	\$7,200.00	\$12,000.00

Below is an example of a pro rata refund for the **Nail Care Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$4,000.00	\$400.00	\$1,000.00	\$2,000.00	\$2,400.00	\$4,000.00

Paul Mitchell The School - Pasadena does not have a pending petition in bankruptcy, has never filed for bankruptcy petition within the preceding five (5) years, nor operated as a debtor in possession or had a petition of bankruptcy filed against it within the preceding five (5) years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code.

You have the right to withdraw from a course of instruction at any time. If you withdraw from the course of instruction after the period allowed for cancellation of the agreement, which is until the first day of class, or the seventh (7) calendar day after enrollment, whichever is later, the school will remit a refund less a registration fee, if applicable, within 30 days following your withdrawal. You are obligated to pay only for educational services rendered and for unreturned equipment.

IF THE AMOUNT YOU HAVE PAID IS MORE THAN THE AMOUNT YOU OWE FOR THE TIME YOU ATTENDED, THEN A REFUND WILL BE MADE WITHIN 30 DAYS OF WITHDRAWAL.IF THE AMOUNT YOU OWE IS MORE THAN THE AMOUNT YOU HAVE ALREADY PAID, THEN YOU WILL HAVE TO MAKE ARRANGEMENTS TO PAY IT.

REMEMBER, YOU MUST CANCEL IN WRITING. You do not have the right to cancel by telephoning the school or failing to attend classes. If you have any complaints, questions, or problems that you cannot resolve with the school, write or call the Bureau for Private Postsecondary Education 1747 N. Market Blvd., Suite 200, Sacramento, CA 95834, (916) 574-8900 or (888) 370-7589.



#### **School Performance Fact Sheet**

Calendar Years 2023 and 2024
Barbering Program - 1000 clock hours

#### **On-Time Completion Rates (Graduation Rates)** Includes data for the two calendar years prior to reporting **Number of Students** Students Number of On-**On-Time Completion Calendar Year** Who Began the **Available for Time Graduates** Rate Graduation **Program** 2023 31 0 0% 31 3 2024 22 17 17.6%

#### Students Completing within 150% of the program published Length (Graduation Rates) Includes data for the two calendar years prior to reporting **Number of Students Students** 150% Completion **Calendar Year Who Began the Available for** 150% Graduates Rate **Program** Graduation 2023 31 31 18 58.1% 2024 22 17 11 64.7%

Student's Initials:	Date:
Initial only after you have	had sufficient time to read and understand the information.

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#### PASADENA

Job Placement Rates (includes data for the two calendar years prior to reporting)							
Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field		
2023	31	16 16 6		37.5%			
2024	22	14	14	12	85.7%		

You may obtain from the school a list of the employment positions determined to be in the field for which a student received education and training. To obtain this list, please ask a school representative or you can review the list in the institution's catalog. paulmitchell.edu/pasadena.

Student's Init	ials:	_Date:	_
<b>Initial only af</b>	ter you have ha	d sufficient time to read and unde	erstand the information.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)  Part-Time Vs. Full-Time Employment						
Graduate Employed in the Field 20-29 Hours Per Week  Graduate Employed in the Field at Least 30 Hours Per Week  Total Graduates Employed in the Field at Least 30 Field						
2023 0 0 6						
2024	0	0	12			

Student's Initials: \_\_\_\_\_Date: \_\_\_\_\_Date: \_\_\_\_\_Initial only after you have had sufficient time to read and understand the information.

Single Position Vs. Concurrent Aggregated Position							
Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Position	Total Graduates Employed in the Field				
2023 5		0	6				
2024	11	0	12				

Student's Initials: Date:

Initial only after you have had sufficient time to read and understand the information.

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#### PASADENA

Self - Employed / Freelance Positions						
Calendar Year  Graduates Employed who are Self - Employed or Working Freelance		Total Graduates Employed in the Field				
2023	1	6				
2024	1	12				

Student's Initials: Date:

Initial only after you have had sufficient time to read and understand the information.

	Institutional Employment							
Graduates Employed in the Field who are employed by the Institution, an Employer Owned by the Institution, or an Employer who shares Ownership with the Institution		Total Graduates Employed in the Field						
2023	0	6						
2024	0	12						

Student's I	nitials	:Date:	
<b>Initial only</b>	after y	you have had suffi	cient time to read and understand the information.

This program may result in free-lance or self-employment.

- The work available to graduates of this program is usually for freelance or self-employment
- This type of work may not be consistent.
- The period of employment can range from one day to weeks to several months.
- Hours worked in a day or week may be more or less than the traditional 8 hour work day or 40 hour work week.
- You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.
- Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.
- Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and undestand what comprises this work style.

Student's Initials:	Date:
Initial only after you have ha	d sufficient time to read and understand the information.

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#### PASADENA

License Examination Passage Rates (includes data for the two calendar years prior to reporting)							
Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate		
2023	16	9	8	1	88.9%		
2024	14	14	12	2	85.7%		

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from 0 graduates.

Student's Initials:	Date:	
Initial only after you h	nave had sufficient tir	ne to read and understand the information.

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#### PASADENA

Salary and Wage Information <i>(includes data for the two calendar years prior to reporting)</i> Annual salary and wages reported for graduates employed in the field.									
Calendar Year								-	
2023	16	6	0	0	0	0	0	0	0
2024	14	12	0	0	0	0	0	0	0

	Salary and Wage Information <i>(includes data for the two calendar years prior to reporting)</i> Annual salary and wages reported for graduates employed in the field.								
Calendar Year	ar \$40,001 \$45,001 \$50,001 \$60,001 \$65,001 \$75,001 \$85,001 \$95,001 No Sala							No Salary Information Reported	
2023	0	0	0	0	0	0	0	0	6
2024	0	0	0	0	0	0	0	0	12

A list of sources used to substantiate salary disclosures is available from the school. To obtain this list, please ask a school representative. Please email the school director at peggy@pasadena.paulmitchell.edu

Student's Initials: \_\_\_\_\_\_\_Date: \_\_\_\_\_\_
Initial only after you have had sufficient time to read and understand the information.

## **Cost of Educational Program**

Total charges for the program for students completing on-time in 2023: \$18,624.96. Total charges may be higher for students that do not complete on time.

Total charges for the program for students completing on-time in 2024: \$18,923.66. Total charges may be higher for students that do not complete on time.

Student's Initials:	Date:	
Initial only after you have had s	ufficient tir	ne to read and understand the information.

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## PASADENA

	Federal Student Loan Debt						
Calendar Year(s)	Most recent three year cohort default rate, as reported by the United States Department of Education. *	The percentage of enrolled students in 2023/24 receiving federal student loans to pay for this program.	The percentage of graduates in 2023/24 who took out federal student loans to pay for this program.	The average amount of federal student loan debt of 2023/24 graduates who took out federal student loans at this school.			
2023	0.0%	67.7%	75%	\$9,375.77			
2024	0.0%	50%	64.3%	\$8,522.44			

<sup>\*</sup>The percentage of students who defaulted on their federal student loans is called the Cohort Default Rate (CDR). It shows the percentage of this school's students who were more than 270 days (9 months) behind on their federal student loans within three years of when the first payment was due. This is the most recent CDR reported by the U.S. Department of Education.

Student's Initials:	Date:	
Initial only after you have had	I sufficient time to read and understand the information	on.
may have relating to comp	the Bureau for Private Postsecondary Education pletion rates, placement rates, starting salaries, o ation as calculated pursuant to state law.	,
school may be directed to	nay have regarding this fact sheet that have not l the Bureau for Private Postsecondary Education w.bppe.ca.gov, toll-free telephone: (888) 370-75	at: 1747 N. Market Blvd., Suite 225
Student Name (Print)		
Student Signature		Date
School Official Signature _		Date

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#### **Definitions**

- Number of students who began program means the number of students who began the program who are scheduled to complete the program within 100% of the published program length within the reporting calendar year, and excludes all the students who cancelled during the cancellation period.
- <u>Students available for graduation</u> is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- <u>Number of On-Time Graduates</u> is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- On-Time Completion Rate is the number of on-time graduates divided by the number of students available for graduation.
- <u>150% Graduates</u> is the number of students who completed within 150% of the program length (includes on-time graduates).
- 150% Completion Rate is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- Graduates available for employment means the number of graduates minus the number of graduates unavailable for employment.
- <u>Graduates unavailable for employment</u> means the graduate who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- — Graduates employed in the field means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- – <u>Placement Rate Employed in the Field</u> is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- ■-Number of Graduates taking the Exam is the number of graduates who took the first available exam in the reported calendar year.
- ■-<u>First Available Exam Date</u> is the date for the first available exam after a student completed the program.
- <u>Passage Rate</u> is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- -Number who Passed First Available Exam is the number of graduates who took and passed the first available licensing exam after completing the program.
- Salary is as reported by the graduate or graduate's employer.
- – No Salary Information Reported is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

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# "STUDENT'S RIGHT TO CANCEL" - INSTITUTIONAL REFUND/DROP POLICY

This is a state mandated policy following the Bureau for Private Postsecondary Education Code of Regulation 71750. This policy applies to all students and programs. The school participates in federal aid programs, Title IV and PELL. The school does not participate in state financial aid programs.

- 1. Any monies due the student shall be refunded within 30 days of official cancellation or withdrawal. Official cancellation or withdrawal shall occur on the earlier of the dates that:
  - a. A student is not accepted by the school. This student shall be entitled to a refund of all monies paid to the school except a non-refundable application fee.
  - b. A student (or in the case of a student under legal age, his/her parent or guardian) cancels his/her contract and demands his/her money back in writing, through attendance of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement, whichever is later. In this case all monies collected by the school shall be refunded except a non-refundable application fee. This policy applies regardless of whether or not the student has actually started training.
  - c. A student who cancels his/her contract through attendance of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement is entitled to a refund of all monies paid to the school less an application fee of \$105.00.
  - d. A student notifies the institution of his/her official withdrawal in writing.
  - e. A student is expelled by the institution.
  - f. For official cancellations as defined in paragraphs b, c, d, or e, the cancellation date will be determined by the postmark on written notification at the following address: *Paul Mitchell The School Pasadena*, 825 E. Green Street, Pasadena, CA 91101, or by the date said information is delivered to the school administrator/owner in person. Written cancellations need not take any particular form.
  - g. Monies paid for student kits are non-refundable after the cancellation period.
  - h. A student on a leave of absence date of withdrawal determination shall be the earlier of the scheduled date of return from the leave of absence or the date the student notifies the school that the student will not be returning.
- You have the right to cancel your Enrollment agreement and obtain a refund of charges paid through attendance
  of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement, whichever is later.
  YOU MUST CANCEL IN WRITING. Students do not have the right to cancel by telephoning the school or by not
  coming to class.

- 3. Any monies due a student who unofficially withdraws from the institution shall be refunded within 45 days of a determination by the institution that the student has withdrawn without notifying the institution. Unofficial withdrawals are monitored every 15 days and a determination is made to withdraw a student who has been absent from school for 14 or more consecutive calendar days; the withdrawal date that will be used in this calculation is the student's actual last date of attendance.
- 4. When situations of mitigating circumstances are in evidence, such as serious illness, a disabling accident, or death in the immediate family, the school may make a settlement that is reasonable and fair to both parties.
- 5. All extra costs, such as books, equipment, graduation fees, application fee, rentals, and other such charges, are not considered in the tuition adjustment computation if the charges are itemized separately in the Enrollment agreement.
- 6. Monies paid for supplies and equipment are non-refundable after the cancellation period.

- 7. If a course and/or program is cancelled subsequent to a student's enrollment, and before instruction in the course and/or program has begun, the school shall either provide a full refund of all monies paid or provide completion of the course and/or program.
- 8. If a course and/or program is cancelled and ceases to offer instruction after the student has enrolled and instruction has begun, the school shall either provide a full refund of all monies paid or provide completion of the course and/or program.
- 9. A student's account may be sent to collections for nonpayment.
- 10. If an institution closes or discontinues a program prior to the completion of the contracted services, the institution shall provide a pro-rata refund only if the Bureau determines the school made provisions for students enrolled at the time of default to complete a comparable educational program at another institution at no additional charge to the student beyond the amount of the total charges in the original enrollment agreement. If the institution does not make that provision, the institution shall provide students a full refund of all institutional charges.
- 11. A student is entitled to a refund of moneys not paid from federal student aid program funds.

Students are responsible for the amount owed. If a student obtains a student loan, he/she is responsible for repaying the loan amount, plus interest, less the amount of any refund. The institution shall also provide a pro rata refund of non federal student financial aid program monies paid for institutional charges to students who have completed 60 percent or less of the period of attendance.

If you are eligible for a loan guaranteed by the federal or state government and you default on the loan, both of the following may occur:

- 1. The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
- 2. You may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

An institution that participates in the federal student financial aid programs complies with this article by complying with applicable regulations of the federal student financial aid programs under Title IV of the federal Higher Education Act of 1965.

Step 1: Identify all amounts paid for instruction less cost of equipment.

**Step 2:** Subtract Registration/Application fee not to exceed \$250.00. The school does not charge a registration fee the student is only charged an application fee of \$105.00.

Step 3: Apply a pro rata refund based on the percentage of scheduled hours completed in the program.

Below is an example of a pro rata refund for the **Cosmetology 1200 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of *scheduled hours* completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$18,180.00	\$1,818.00	\$4,545.00	\$9,090.00	\$10,908.00	\$18,180.00

Below is an example of a pro rata refund for the **Cosmetology 1000 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$15,150.00	\$1,515.00	\$3,787.50	\$7,575.00	\$9,090.00	\$15,150.00

Below is an example of a pro rata refund for the **Hairstylist 600 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of *scheduled hours* completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$9,090.00	\$909.00	\$2,272.50	\$4,545.00	\$5,454.00	\$9,090.00

Below is an example of a pro rata refund for the **Barbering 1000 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$15,000.00	\$1,500.00	\$3,750.00	\$7,500.00	\$9,000.00	\$15,000.00

Below is an example of a pro rata refund for the **Skin Care Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$12,000.00	\$1,200.00	\$3,000.00	\$6,000.00	\$7,200.00	\$12,000.00

Below is an example of a pro rata refund for the **Nail Care Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$4,000.00	\$400.00	\$1,000.00	\$2,000.00	\$2,400.00	\$4,000.00

Paul Mitchell The School - Pasadena does not have a pending petition in bankruptcy, has never filed for bankruptcy petition within the preceding five (5) years, nor operated as a debtor in possession or had a petition of bankruptcy filed against it within the preceding five (5) years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code.

You have the right to withdraw from a course of instruction at any time. If you withdraw from the course of instruction after the period allowed for cancellation of the agreement, which is until the first day of class, or the seventh (7) calendar day after enrollment, whichever is later, the school will remit a refund less a registration fee, if applicable, within 30 days following your withdrawal. You are obligated to pay only for educational services rendered and for unreturned equipment.

IF THE AMOUNT YOU HAVE PAID IS MORE THAN THE AMOUNT YOU OWE FOR THE TIME YOU ATTENDED, THEN A REFUND WILL BE MADE WITHIN 30 DAYS OF WITHDRAWAL.IF THE AMOUNT YOU OWE IS MORE THAN THE AMOUNT YOU HAVE ALREADY PAID, THEN YOU WILL HAVE TO MAKE ARRANGEMENTS TO PAY IT.

REMEMBER, YOU MUST CANCEL IN WRITING. You do not have the right to cancel by telephoning the school or failing to attend classes. If you have any complaints, questions, or problems that you cannot resolve with the school, write or call the Bureau for Private Postsecondary Education 1747 N. Market Blvd., Suite 200, Sacramento, CA 95834, (916) 574-8900 or (888) 370-7589.



#### **School Performance Fact Sheet**

Calendar Years 2023 and 2024 Skin Care Program - 600 clock hours

#### **On-Time Completion Rates (Graduation Rates)** Includes data for the two calendar years prior to reporting **Number of Students** Students Number of On-**On-Time Completion Calendar Year** Who Began the **Available for Time Graduates** Rate **Program** Graduation 90 3 3.3% 2023 90 2024 79 70 5 7.1%

Student's Initials: \_\_\_\_\_Date: \_\_\_\_ Initial only after you have had sufficient time to read and understand the information.

Students Completing within 150% of the program published Length (Graduation Rates)  Includes data for the two calendar years prior to reporting						
Calendar Year	Number of Students ndar Year Who Began the Program Graduation		150% Graduates	150% Completion Rate		
2023	90	90	68	75.6%		
2024	79	70	59	84.3%		

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#### PASADENA

Job Placement Rates (includes data for the two calendar years prior to reporting)							
Calendar Year	Number of Students Who Began Program	Number of Graduates Available for Employment		Graduates Employed in the Field	Placement Rate % Employed in the Field		
2023	90	71	71	40	56.3%		
2024	79	64	64	7	10.9%		

You may obtain from the school a list of the employment positions determined to be in the field for which a student received education and training. To obtain this list, please ask a school representative or you can review the list in the institution's catalog, paulmitchell.edu/pasadena.

Student's Initials:	Date:	
Initial only after yo	ou have had sufficient time to read and	understand the information.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting) Part-Time Vs. Full-Time Employment						
Graduate Employed in the Field 20-29 Hours Per Week  Graduates Employed in the Field at Least 30 Hours Per Week  Total Graduates Employed in the Field at Least 30 Field						
2023	40					
2024	0	0	7			

Student's Initials: \_\_\_\_\_\_Date: \_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Single Position Vs. Concurrent Aggregated Position						
Graduates Employed in the Field in a Single Position		Graduates Employed in the Field in Concurrent Aggregated Position	Total Graduates Employed in the Field			
2023	40	0	40			
2024	2	0	7			

Student's Initials: Date:

Initial only after you have had sufficient time to read and understand the information.



#### PASADENA

Self - Employed / Freelance Positions						
Calendar Year	Total Graduates Employed in the Field					
2023	0	40				
2024	5	7				

Student's Initials:	Date:	
Initial only after you ha	ve had sufficient	time to read and understand the information.

Institutional Employment							
Graduates Employed in the Field who are employed by the Institution, an Employer Owned by the Institution, or an Employer who shares Ownership with the Institution		Total Graduates Employed in the Field					
2023	0	40					
2024	0	7					

Student's Initials:	Date:	

Initial only after you have had sufficient time to read and understand the information.

This program may result in free-lance or self-employment.

- The work available to graduates of this program is usually for freelance or self-employment
- This type of work may not be consistent.
- The period of employment can range from one day to weeks to several months.
- Hours worked in a day or week may be more or less than the traditional 8 hour work day or 40 hour work week.
- You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.
- Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.
- Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and undestand what comprises this work style.

Student's Initials:	_Date:
Initial only after you have ha	d sufficient time to read and understand the information.



#### PASADENA

License Examination Passage Rates (includes data for the two calendar years prior to reporting)							
Calendar Year  Number of Graduates in Calendar Year  Year  Number of Graduates Taking Exam		Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate			
2023	71	51	48	3	94.1%		
2024	64	60	56	4	93.3%		

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from 0 graduates.

Student's Initials:	Date:	
Initial only after you ha	ve had sufficient time to read	l and understand the information.



#### PASADENA

Salary and Wage Information <i>(includes data for the two calendar years prior to reporting)</i> Annual salary and wages reported for graduates employed in the field.									
Calendar Year Graduates Available for Employment The Field \$5,000 \$10,001 \$15,001 \$20,001 \$25,001 \$30,001 \$35,000 \$40,000 \$15,000 \$15,000 \$20,000 \$35,000 \$35,000 \$35,000								_	
2023	71	40	0	0	0	0	0	0	0
2024	64	7	0	0	0	0	0	0	0

Student's Initials: Date:

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information <i>(includes data for the two calendar years prior to reporting)</i> Annual salary and wages reported for graduates employed in the field.									
Calendar Year	alendar							No Salary Information Reported	
2023	0	0	0	0	0	0	0	0	40
2024	0	0	0	0	0	0	0	0	7

	stantiate salary disclosures is available from the school. To obtain this list, pleas Please email the school director at peggy@pasadena.paulmitchell.edu
Student's Initials: Initial only after you have had	Date:sufficient time to read and understand the information.

## **Cost of Educational Program**

Total charges for the program for students completing on-time in 2023: \$15,668.11. Total charges may be higher for students that do not complete on time.

Total charges for the program for students completing on-time in 2024: \$15,833.05. Total charges may be higher for students that do not complete on time.

Student's Initials:	Date:	
Initial only after you have h	ad sufficient time to	read and understand the information

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#### PASADENA

Student's Initials

	Federal Student Loan Debt							
Calendar Year(s)	the United States   federal student   c		The percentage of graduates in 2023/24 who took out federal student loans to pay for this program.	graduates who took				
2023	0.0%	77.8%	81.7%	\$5,875.19				
2024	0.0%	49.4%	54.7%	\$5,652.23				

<sup>\*</sup>The percentage of students who defaulted on their federal student loans is called the Cohort Default Rate (CDR). It shows the percentage of this school's students who were more than 270 days (9 months) behind on their federal student loans within three years of when the first payment was due. This is the most recent CDR reported by the U.S. Department of Education.

Date:

Initial only after you have had sufficient time to read and understand the information	on.				
This fact sheet is filed with the Bureau for Private Postsecondary Education may have relating to completion rates, placement rates, starting salaries, or sheet contains the information as calculated pursuant to state law.	,				
Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the school may be directed to the Bureau for Private Postsecondary Education at: 1747 N. Market Blvd., Suite 225 Sacramento, CA 95834, <a href="https://www.bppe.ca.gov">www.bppe.ca.gov</a> , toll-free telephone: (888) 370-7589 or by fax (916) 263-1897.					
Student Name (Print)					
Student Signature	Date				
School Official Signature	Date				



#### **Definitions**

- <u>Number of students who began program</u> means the number of students who began the program who are scheduled to complete the program within 100% of the published program length within the reporting calendar year, and excludes all the students who cancelled during the cancellation period.
- <u>Students available for graduation</u> is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- <u>Number of On-Time Graduates</u> is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- <u>On-Time Completion Rate</u> is the number of on-time graduates divided by the number of students available for graduation.
- <u>150% Graduates</u> is the number of students who completed within 150% of the program length (includes on-time graduates).
- 150% Completion Rate is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- Graduates available for employment means the number of graduates minus the number of graduates unavailable for employment.
- Graduates unavailable for employment means the graduate who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- — Graduates employed in the field means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- — <u>Placement Rate Employed in the Field</u> is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- ■-Number of Graduates taking the Exam is the number of graduates who took the first available exam in the reported calendar year.
- -First Available Exam Date is the date for the first available exam after a student completed the program.
- ■-Passage Rate is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- -Number who Passed First Available Exam is the number of graduates who took and passed the first available licensing exam after completing the program.
- Salary is as reported by the graduate or graduate's employer.
- -No Salary Information Reported is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

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  - c. A student who cancels his/her contract through attendance of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement is entitled to a refund of all monies paid to the school less an application fee of \$105.00.
  - d. A student notifies the institution of his/her official withdrawal in writing.
  - e. A student is expelled by the institution.
  - f. For official cancellations as defined in paragraphs b, c, d, or e, the cancellation date will be determined by the postmark on written notification at the following address: *Paul Mitchell The School Pasadena*, 825 E. Green Street, Pasadena, CA 91101, or by the date said information is delivered to the school administrator/owner in person. Written cancellations need not take any particular form.
  - g. Monies paid for student kits are non-refundable after the cancellation period.
  - h. A student on a leave of absence date of withdrawal determination shall be the earlier of the scheduled date of return from the leave of absence or the date the student notifies the school that the student will not be returning.
- You have the right to cancel your Enrollment agreement and obtain a refund of charges paid through attendance
  of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement, whichever is later.
  YOU MUST CANCEL IN WRITING. Students do not have the right to cancel by telephoning the school or by not
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- 4. When situations of mitigating circumstances are in evidence, such as serious illness, a disabling accident, or death in the immediate family, the school may make a settlement that is reasonable and fair to both parties.
- 5. All extra costs, such as books, equipment, graduation fees, application fee, rentals, and other such charges, are not considered in the tuition adjustment computation if the charges are itemized separately in the Enrollment agreement.
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- 8. If a course and/or program is cancelled and ceases to offer instruction after the student has enrolled and instruction has begun, the school shall either provide a full refund of all monies paid or provide completion of the course and/or program.
- 9. A student's account may be sent to collections for nonpayment.
- 10. If an institution closes or discontinues a program prior to the completion of the contracted services, the institution shall provide a pro-rata refund only if the Bureau determines the school made provisions for students enrolled at the time of default to complete a comparable educational program at another institution at no additional charge to the student beyond the amount of the total charges in the original enrollment agreement. If the institution does not make that provision, the institution shall provide students a full refund of all institutional charges.
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If you are eligible for a loan guaranteed by the federal or state government and you default on the loan, both of the following may occur:

- 1. The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
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An institution that participates in the federal student financial aid programs complies with this article by complying with applicable regulations of the federal student financial aid programs under Title IV of the federal Higher Education Act of 1965.

Step 1: Identify all amounts paid for instruction less cost of equipment.

**Step 2:** Subtract Registration/Application fee not to exceed \$250.00. The school does not charge a registration fee the student is only charged an application fee of \$105.00.

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Below is an example of a pro rata refund for the **Cosmetology 1200 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of *scheduled hours* completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$18,180.00	\$1,818.00	\$4,545.00	\$9,090.00	\$10,908.00	\$18,180.00

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Tuition Amount	10%	25%	50%	60%	61%-100%
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Below is an example of a pro rata refund for the **Hairstylist 600 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of *scheduled hours* completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$9,090.00	\$909.00	\$2,272.50	\$4,545.00	\$5,454.00	\$9,090.00

Below is an example of a pro rata refund for the **Barbering 1000 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$15,000.00	\$1,500.00	\$3,750.00	\$7,500.00	\$9,000.00	\$15,000.00

Below is an example of a pro rata refund for the **Skin Care Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$12,000.00	\$1,200.00	\$3,000.00	\$6,000.00	\$7,200.00	\$12,000.00

Below is an example of a pro rata refund for the **Nail Care Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$4,000.00	\$400.00	\$1,000.00	\$2,000.00	\$2,400.00	\$4,000.00

Paul Mitchell The School - Pasadena does not have a pending petition in bankruptcy, has never filed for bankruptcy petition within the preceding five (5) years, nor operated as a debtor in possession or had a petition of bankruptcy filed against it within the preceding five (5) years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code.

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#### **School Performance Fact Sheet**

Calendar Years 2023 and 2024 Cosmetology Program - 1200 clock hours

#### **On-Time Completion Rates (Graduation Rates)** Includes data for the two calendar years prior to reporting **Number of Students** Students Number of On-**On-Time Completion Calendar Year** Who Began the **Available for Time Graduates** Rate Graduation **Program** 2023 20 20 0 0% 5 2024 78 47 10.6%

# Students Completing within 150% of the program published Length (Graduation Rates) Includes data for the two calendar years prior to reporting

Calendar Year	Number of Students  Calendar Year  Who Began the Program  Gi		150% Graduates	150% Completion Rate				
2023	20	20	14	70%				
2024	78	47	37	78.7%				

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#### PASADENA

Job Placement Rates (includes data for the two calendar years prior to reporting)							
Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field		
2023	2023 20		11 11		81.8%		
2024	78	42	42	20	47.6%		

You may obtain from the school a list of the employment positions determined to be in the field for which a student received education and training. To obtain this list, please ask a school representative or you can review the list in the institution's catalog. paulmitchell.edu/pasadena.

Student's Initials:	Date:	
Initial only after y	ou have had sufficient time to read and understand the information	on.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)  Part-Time Vs. Full-Time Employment						
Calendar Year  Graduate Employed in the Field 20-29 Hours Per Week  Graduate Employed in the Field at Least 30 Hours Per Week  Total Graduates Employed in Field						
2023	0	9				
2024	0	0	20			

Student's Initials: \_\_\_\_\_Date: \_\_\_\_\_Date: \_\_\_\_\_Initial only after you have had sufficient time to read and understand the information.

Single Position Vs. Concurrent Aggregated Position						
Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Position	Total Graduates Employed in the Field			
2023	8	0	9			
2024	17	0	20			

Student's Initials: Date:

Initial only after you have had sufficient time to read and understand the information.

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#### PASADENA

Self - Employed / Freelance Positions						
Calendar Year	Graduates Employed who are Self - Employed or Working Freelance	Total Graduates Employed in the Field				
2023	1	9				
2024	3	20				

Student's Initials: \_\_\_\_\_Date: \_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

Institutional Employment							
<b>Calendar Year</b>	Graduate Employed in the Field who asre employed by the Institution, an Employer Owned by the Institution, or an Employer who shares Ownership with the Institution	Total Graduates Employed in the Field					
2023	0	9					
2024	0	20					

otuuent 5 millais:	Date:		
nitial only after you	have had sufficie	nt time to read and u	nderstand the information

This program may result in free-lance or self-employment.

- The work available to graduates of this program is usually for freelance or self-employment
- This type of work may not be consistent.
- The period of employment can range from one day to weeks to several months.
- Hours worked in a day or week may be more or less than the traditional 8 hour work day or 40 hour work week.
- You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.
- Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.
- Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and undestand what comprises this work style.

Student's	Initials	:Date:	
<b>Initial only</b>	after y	you have had suffic	cient time to read and understand the information.



#### PASADENA

License Examination Passage Rates (includes data for the two calendar years prior to reporting)							
Calendar Year  Number of Graduates in Calendar Year  Number of Graduates Taking Exam			Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate		
2023	11	11	11	0	100%		
2024	42	38	35	3	92.1%		

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from 0 graduates.

Student's Initials:	Date:	
Initial only after you ha	ve had sufficient time to read	l and understand the information.

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#### PASADENA

Salary and Wage Information <i>(includes data for the two calendar years prior to reporting)</i> Annual salary and wages reported for graduates employed in the field.									
Calendar Year Graduates Available for Employeed in The Field \$5,000 \$10,001 \$15,001 \$20,001 \$25,001 \$30,001 \$35,000 \$40								-	
2023	11	9	0	0	0	0	0	0	0
2024	42	20	0	0	0	0	0	0	0

Student's Initials:	:Date:	
Initial only after y	you have had sufficient time to read and und	derstand the information.

Salary and Wage Information <i>(includes data for the two calendar years prior to reporting)</i> Annual salary and wages reported for graduates employed in the field.									
Calendar Year	\$40,001 - \$45,000	-	\$50,001 - \$55,000	\$60,001 - \$65,000	\$65,001 - \$70,000	\$75,001 - \$80,000	\$85,001 - \$90,000	\$95,001 - \$100,000	No Salary Information Reported
2023	0	0	0	0	0	0	0	0	9
2024	0	0	0	0	0	0	0	0	20

		closures is available from the school. chool director at peggy@pasadena.pa	
Student's Initials: Initial only after you have ha		and understand the information.	
	Cost of	Educational Program	
Total charges for the prog higher for students that o	ram for students com lo not complete on tir	npleting on-time in 2023: \$22,972.52. me.	Total charges may be
Total charges for the prog higher for students that o	ram for students com lo not complete on tir	npleting on-time in 2024: \$23,523.09. me.	Total charges may be
Student's Initials:	Date:		

Initial only after you have had sufficient time to read and understand the information.

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## PASADENA

Federal Student Loan Debt				
Calendar Year(s)	Most recent three year cohort default rate, as reported by the United States Department of Education.*	The percentage of enrolled students in 2023/24 receiving federal student loans to pay for this program.	The percentage of graduates in 2023/24 who took out federal student loans to pay for this program.	The average amount of federal student loan debt of 2023/24 graduates who took out federal student loans at this school.
2023	0.0%	50%	81.8%	\$5,637.58
2024	0.0%	60.3%	83.3%	\$9,848.74

<sup>\*</sup>The percentage of students who defaulted on their federal student loans is called the Cohort Default Rate (CDR). It shows the percentage of this school's students who were more than 270 days (9 months) behind on their federal student loans within three years of when the first payment was due. This is the most recent CDR reported by the U.S. Department of Education.

Student's Initials:Date: Initial only after you have had sufficient time to read and understand the information	on.
This fact sheet is filed with the Bureau for Private Postsecondary Education may have relating to completion rates, placement rates, starting salaries, or sheet contains the information as calculated pursuant to state law.	,
Any questions a student may have regarding this fact sheet that have not be school may be directed to the Bureau for Private Postsecondary Education Sacramento, CA 95834, <a href="https://www.bppe.ca.gov">www.bppe.ca.gov</a> , toll-free telephone: (888) 370-75	at: 1747 N. Market Blvd., Suite 225
Student Name (Print)	
Student Signature	Date
School Official Signature	Date



# PASADENA

#### **Definitions**

- <u>Number of students who began program</u> means the number of students who began the program who are scheduled to complete the program within 100% of the published program length within the reporting calendar year, and excludes all the students who cancelled during the cancellation period.
- <u>Students available for graduation</u> is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- <u>Number of On-Time Graduates</u> is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- On-Time Completion Rate is the number of on-time graduates divided by the number of students available for graduation.
- <u>150% Graduates</u> is the number of students who completed within 150% of the program length (includes on-time graduates).
- <u>150% Completion Rate</u> is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- Graduates available for employment means the number of graduates minus the number of graduates unavailable for employment.
- Graduates unavailable for employment means the graduate who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- — Graduates employed in the field means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- — <u>Placement Rate Employed in the Field</u> is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- ■-Number of Graduates taking the Exam is the number of graduates who took the first available exam in the reported calendar year.
- ■-<u>First Available Exam Date</u> is the date for the first available exam after a student completed the program.
- <u>Passage Rate</u> is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- -Number who Passed First Available Exam is the number of graduates who took and passed the first available licensing exam after completing the program.
- Salary is as reported by the graduate or graduate's employer.
- -No Salary Information Reported is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

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# "STUDENT'S RIGHT TO CANCEL" - INSTITUTIONAL REFUND/DROP POLICY

This is a state mandated policy following the Bureau for Private Postsecondary Education Code of Regulation 71750. This policy applies to all students and programs. The school participates in federal aid programs, Title IV and PELL. The school does not participate in state financial aid programs.

- 1. Any monies due the student shall be refunded within 30 days of official cancellation or withdrawal. Official cancellation or withdrawal shall occur on the earlier of the dates that:
  - a. A student is not accepted by the school. This student shall be entitled to a refund of all monies paid to the school except a non-refundable application fee.
  - b. A student (or in the case of a student under legal age, his/her parent or guardian) cancels his/her contract and demands his/her money back in writing, through attendance of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement, whichever is later. In this case all monies collected by the school shall be refunded except a non-refundable application fee. This policy applies regardless of whether or not the student has actually started training.
  - c. A student who cancels his/her contract through attendance of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement is entitled to a refund of all monies paid to the school less an application fee of \$105.00.
  - d. A student notifies the institution of his/her official withdrawal in writing.
  - e. A student is expelled by the institution.
  - f. For official cancellations as defined in paragraphs b, c, d, or e, the cancellation date will be determined by the postmark on written notification at the following address: *Paul Mitchell The School Pasadena*, 825 E. Green Street, Pasadena, CA 91101, or by the date said information is delivered to the school administrator/owner in person. Written cancellations need not take any particular form.
  - g. Monies paid for student kits are non-refundable after the cancellation period.
  - h. A student on a leave of absence date of withdrawal determination shall be the earlier of the scheduled date of return from the leave of absence or the date the student notifies the school that the student will not be returning.
- You have the right to cancel your Enrollment agreement and obtain a refund of charges paid through attendance
  of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement, whichever is later.
  YOU MUST CANCEL IN WRITING. Students do not have the right to cancel by telephoning the school or by not
  coming to class.

- 3. Any monies due a student who unofficially withdraws from the institution shall be refunded within 45 days of a determination by the institution that the student has withdrawn without notifying the institution. Unofficial withdrawals are monitored every 15 days and a determination is made to withdraw a student who has been absent from school for 14 or more consecutive calendar days; the withdrawal date that will be used in this calculation is the student's actual last date of attendance.
- 4. When situations of mitigating circumstances are in evidence, such as serious illness, a disabling accident, or death in the immediate family, the school may make a settlement that is reasonable and fair to both parties.
- 5. All extra costs, such as books, equipment, graduation fees, application fee, rentals, and other such charges, are not considered in the tuition adjustment computation if the charges are itemized separately in the Enrollment agreement.
- 6. Monies paid for supplies and equipment are non-refundable after the cancellation period.

- 7. If a course and/or program is cancelled subsequent to a student's enrollment, and before instruction in the course and/or program has begun, the school shall either provide a full refund of all monies paid or provide completion of the course and/or program.
- 8. If a course and/or program is cancelled and ceases to offer instruction after the student has enrolled and instruction has begun, the school shall either provide a full refund of all monies paid or provide completion of the course and/or program.
- 9. A student's account may be sent to collections for nonpayment.
- 10. If an institution closes or discontinues a program prior to the completion of the contracted services, the institution shall provide a pro-rata refund only if the Bureau determines the school made provisions for students enrolled at the time of default to complete a comparable educational program at another institution at no additional charge to the student beyond the amount of the total charges in the original enrollment agreement. If the institution does not make that provision, the institution shall provide students a full refund of all institutional charges.
- 11. A student is entitled to a refund of moneys not paid from federal student aid program funds.

Students are responsible for the amount owed. If a student obtains a student loan, he/she is responsible for repaying the loan amount, plus interest, less the amount of any refund. The institution shall also provide a pro rata refund of non federal student financial aid program monies paid for institutional charges to students who have completed 60 percent or less of the period of attendance.

If you are eligible for a loan guaranteed by the federal or state government and you default on the loan, both of the following may occur:

- 1. The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
- 2. You may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

An institution that participates in the federal student financial aid programs complies with this article by complying with applicable regulations of the federal student financial aid programs under Title IV of the federal Higher Education Act of 1965.

Step 1: Identify all amounts paid for instruction less cost of equipment.

**Step 2:** Subtract Registration/Application fee not to exceed \$250.00. The school does not charge a registration fee the student is only charged an application fee of \$105.00.

Step 3: Apply a pro rata refund based on the percentage of scheduled hours completed in the program.

Below is an example of a pro rata refund for the **Cosmetology 1200 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of *scheduled hours* completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$18,180.00	\$1,818.00	\$4,545.00	\$9,090.00	\$10,908.00	\$18,180.00

Below is an example of a pro rata refund for the **Cosmetology 1000 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$15,150.00	\$1,515.00	\$3,787.50	\$7,575.00	\$9,090.00	\$15,150.00

Below is an example of a pro rata refund for the **Hairstylist 600 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of *scheduled hours* completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$9,090.00	\$909.00	\$2,272.50	\$4,545.00	\$5,454.00	\$9,090.00

Below is an example of a pro rata refund for the **Barbering 1000 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$15,000.00	\$1,500.00	\$3,750.00	\$7,500.00	\$9,000.00	\$15,000.00

Below is an example of a pro rata refund for the **Skin Care Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$12,000.00	\$1,200.00	\$3,000.00	\$6,000.00	\$7,200.00	\$12,000.00

Below is an example of a pro rata refund for the **Nail Care Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$4,000.00	\$400.00	\$1,000.00	\$2,000.00	\$2,400.00	\$4,000.00

Paul Mitchell The School - Pasadena does not have a pending petition in bankruptcy, has never filed for bankruptcy petition within the preceding five (5) years, nor operated as a debtor in possession or had a petition of bankruptcy filed against it within the preceding five (5) years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code.

You have the right to withdraw from a course of instruction at any time. If you withdraw from the course of instruction after the period allowed for cancellation of the agreement, which is until the first day of class, or the seventh (7) calendar day after enrollment, whichever is later, the school will remit a refund less a registration fee, if applicable, within 30 days following your withdrawal. You are obligated to pay only for educational services rendered and for unreturned equipment.

IF THE AMOUNT YOU HAVE PAID IS MORE THAN THE AMOUNT YOU OWE FOR THE TIME YOU ATTENDED, THEN A REFUND WILL BE MADE WITHIN 30 DAYS OF WITHDRAWAL.IF THE AMOUNT YOU OWE IS MORE THAN THE AMOUNT YOU HAVE ALREADY PAID, THEN YOU WILL HAVE TO MAKE ARRANGEMENTS TO PAY IT.

REMEMBER, YOU MUST CANCEL IN WRITING. You do not have the right to cancel by telephoning the school or failing to attend classes. If you have any complaints, questions, or problems that you cannot resolve with the school, write or call the Bureau for Private Postsecondary Education 1747 N. Market Blvd., Suite 200, Sacramento, CA 95834, (916) 574-8900 or (888) 370-7589.



## **School Performance Fact Sheet**

Calendar Years 2023 and 2024 Cosmetology Program - 1000 clock hours

On-Time Completion Rates (Graduation Rates) Includes data for the two calendar years prior to reporting				
Calendar Year	Number of Students Who Began the Program  Students Available for Graduation  Number of On- Time Graduates  On-Time Completion Rate			
2023	93	93	0	0%
2024	50	35	0	0%

Student's Initials: \_\_\_\_\_Date: \_\_\_\_ Initial only after you have had sufficient time to read and understand the information.

Students Completing within 150% of the program published Length (Graduation Rates)  Includes data for the two calendar years prior to reporting				
Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	150% Graduates	150% Completion Rate
2023	93	93	50	53.8%
2024	50	35	33	94.3%

Student's Initials:	Date:		
Initial only after you	have had sufficient	time to read and unde	rstand the information.

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### PASADENA

Job Placement Rates (includes data for the two calendar years prior to reporting)					
Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2023	93	48	48	28	58.3%
2024	50	33	33	5	15.2%

You may obtain from the school a list of the employment positions determined to be in the field for which a student received education and training. To obtain this list, please ask a school representative or you can review the list in the institution's catalog. paulmitchell.edu/pasadena.

Student's Initials:	Date:	
Initial only after y	ou have had sufficient time to read	and understand the information.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)  Part-Time Vs. Full-Time Employment						
Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduate Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field			
2023	0	0	28			
2024	0	0	5			

Student's Initials: _	Date:		_	
Initial only after ve	ou have had sufficient tim	e to read and unde	erctand the in	formatio

Single Position Vs. Concurrent Aggregated Position								
Calendar Year	Calendar Year Graduates Employed in the Field in a Single Position		Total Graduates Employed in the Field					
2023	28	0	28					
2024	5	0	5					

Student's Initials:	Date:	
Initial only after you	have had sufficient	ime to read and understand the information.

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#### PASADENA

Self - Employed / Freelance Positions						
Calendar Year	Graduates Employed who are Self - Employed or Working Freelance	Total Graduates Employed in the Field				
2023	0	28				
2024	0	5				

Student's Initials: Date:

Initial only after you have had sufficient time to read and understand the information.

	Institutional Employment								
<b>Calendar Year</b>	Graduate Employed in the Field who asre employed by the Institution, an Employer Owned by the Institution, or an Employer who shares Ownership with the Institution	Total Graduates Employed in the Field							
2023	0	28							
2024	0	5							

Student's Initials	:Date:	
Initial only after	you have had suffice	cient time to read and understand the information

This program may result in free-lance or self-employment.

- The work available to graduates of this program is usually for freelance or self-employment
- This type of work may not be consistent.
- The period of employment can range from one day to weeks to several months.
- Hours worked in a day or week may be more or less than the traditional 8 hour work day or 40 hour work week.
- You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.
- Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.
- Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and undestand what comprises this work style.

Student's	Initials	:Date:	
Initial only	y after y	you have had suffic	cient time to read and understand the information.



## PASADENA

License Examination Passage Rates (includes data for the two calendar years prior to reporting)								
Calendar Graduat Year in Calend Year		Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate			
2023	48	34	32	2	94.1%			
2024	33	26	18	8	69.2%			

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from 0 graduates.

Student's Initials:	Date:	
Initial only after you ha	ve had sufficient time to read	l and understand the information.

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	Salary and Wage Information <i>(includes data for the two calendar years prior to reporting)</i> Annual salary and wages reported for graduates employed in the field.									
I VASE I		Graduates Available for Employment	Graduates Employed in The Field	\$5,000 - \$10,000	_	_	\$20,001 - \$25,000	-	_	-
	2023	48	28	0	0	0	0	0	0	0
	2024	33	5	0	0	0	0	0	0	0

Student's Initials: \_\_\_\_\_\_Date: \_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

	Salary and Wage Information <i>(includes data for the two calendar years prior to reporting)</i> Annual salary and wages reported for graduates employed in the field.								
Calendar Year	\$40,001 - \$45,000	-	\$50,001 - \$55,000	\$60,001 - \$65,000	\$65,001 - \$70,000	\$75,001 - \$80,000	-	\$95,001 - \$100,000	No Salary Information Reported
2023	0	0	0	0	0	0	0	0	28
2024	0	0	0	0	0	0	0	0	5

## **Cost of Educational Program**

Total charges for the program for students completing on-time in 2023: \$19,666.16. Total charges may be higher for students that do not complete on time.

Total charges for the program for students completing on-time in 2024: \$20,114.89. Total charges may be higher for students that do not complete on time.

Student's Initials:	Date:		
Initial only after you h	ave had sufficient tir	ne to read and understand the info	ormation.

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## PASADENA

	Federal Student Loan Debt						
Calendar Year(s)	Most recent three year cohort default rate, as reported by the United States Department of Education. *	The percentage of enrolled students in 2023/24 receiving federal student loans to pay for this program.	The percentage of graduates in 2023/24 who took out federal student loans to pay for this program.	The average amount of federal student loan debt of 2023/24 graduates who took out federal student loans at this school.			
2023	0.0%	73.1%	75%	\$9,509.18			
2024	0.0%	44%	57.6%	\$6,977.53			

<sup>\*</sup>The percentage of students who defaulted on their federal student loans is called the Cohort Default Rate (CDR). It shows the percentage of this school's students who were more than 270 days (9 months) behind on their federal student loans within three years of when the first payment was due. This is the most recent CDR reported by the U.S. Department of Education.

Student's Initials:Date: Initial only after you have had sufficient time to read and understand the information	on.
This fact sheet is filed with the Bureau for Private Postsecondary Education may have relating to completion rates, placement rates, starting salaries, or sheet contains the information as calculated pursuant to state law.	,
Any questions a student may have regarding this fact sheet that have not be school may be directed to the Bureau for Private Postsecondary Education Sacramento, CA 95834, <a href="https://www.bppe.ca.gov">www.bppe.ca.gov</a> , toll-free telephone: (888) 370-75	at: 1747 N. Market Blvd., Suite 225
Student Name (Print)	
Student Signature	Date
School Official Signature	Date



### PASADENA

#### **Definitions**

- <u>Number of students who began program</u> means the number of students who began the program who are scheduled to complete the program within 100% of the published program length within the reporting calendar year, and excludes all the students who cancelled during the cancellation period.
- <u>Students available for graduation</u> is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- <u>Number of On-Time Graduates</u> is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- On-Time Completion Rate is the number of on-time graduates divided by the number of students available for graduation.
- <u>150% Graduates</u> is the number of students who completed within 150% of the program length (includes on-time graduates).
- 150% Completion Rate is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- Graduates available for employment means the number of graduates minus the number of graduates unavailable for employment.
- <u>Graduates unavailable for employment</u> means the graduate who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- — Graduates employed in the field means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- Placement Rate Employed in the Field is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- ■-Number of Graduates taking the Exam is the number of graduates who took the first available exam in the reported calendar year.
- ■-<u>First Available Exam Date</u> is the date for the first available exam after a student completed the program.
- ■-Passage Rate is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- -Number who Passed First Available Exam is the number of graduates who took and passed the first available licensing exam after completing the program.
- **Salary** is as reported by the graduate or graduate's employer.
- -No Salary Information Reported is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

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# "STUDENT'S RIGHT TO CANCEL" - INSTITUTIONAL REFUND/DROP POLICY

This is a state mandated policy following the Bureau for Private Postsecondary Education Code of Regulation 71750. This policy applies to all students and programs. The school participates in federal aid programs, Title IV and PELL. The school does not participate in state financial aid programs.

- 1. Any monies due the student shall be refunded within 30 days of official cancellation or withdrawal. Official cancellation or withdrawal shall occur on the earlier of the dates that:
  - a. A student is not accepted by the school. This student shall be entitled to a refund of all monies paid to the school except a non-refundable application fee.
  - b. A student (or in the case of a student under legal age, his/her parent or guardian) cancels his/her contract and demands his/her money back in writing, through attendance of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement, whichever is later. In this case all monies collected by the school shall be refunded except a non-refundable application fee. This policy applies regardless of whether or not the student has actually started training.
  - c. A student who cancels his/her contract through attendance of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement is entitled to a refund of all monies paid to the school less an application fee of \$105.00.
  - d. A student notifies the institution of his/her official withdrawal in writing.
  - e. A student is expelled by the institution.
  - f. For official cancellations as defined in paragraphs b, c, d, or e, the cancellation date will be determined by the postmark on written notification at the following address: *Paul Mitchell The School Pasadena*, 825 E. Green Street, Pasadena, CA 91101, or by the date said information is delivered to the school administrator/owner in person. Written cancellations need not take any particular form.
  - g. Monies paid for student kits are non-refundable after the cancellation period.
  - h. A student on a leave of absence date of withdrawal determination shall be the earlier of the scheduled date of return from the leave of absence or the date the student notifies the school that the student will not be returning.
- You have the right to cancel your Enrollment agreement and obtain a refund of charges paid through attendance
  of the first day of class or the seventh (7) calendar day of signing the Enrollment agreement, whichever is later.
  YOU MUST CANCEL IN WRITING. Students do not have the right to cancel by telephoning the school or by not
  coming to class.

- 3. Any monies due a student who unofficially withdraws from the institution shall be refunded within 45 days of a determination by the institution that the student has withdrawn without notifying the institution. Unofficial withdrawals are monitored every 15 days and a determination is made to withdraw a student who has been absent from school for 14 or more consecutive calendar days; the withdrawal date that will be used in this calculation is the student's actual last date of attendance.
- 4. When situations of mitigating circumstances are in evidence, such as serious illness, a disabling accident, or death in the immediate family, the school may make a settlement that is reasonable and fair to both parties.
- 5. All extra costs, such as books, equipment, graduation fees, application fee, rentals, and other such charges, are not considered in the tuition adjustment computation if the charges are itemized separately in the Enrollment agreement.
- 6. Monies paid for supplies and equipment are non-refundable after the cancellation period.

- 7. If a course and/or program is cancelled subsequent to a student's enrollment, and before instruction in the course and/or program has begun, the school shall either provide a full refund of all monies paid or provide completion of the course and/or program.
- 8. If a course and/or program is cancelled and ceases to offer instruction after the student has enrolled and instruction has begun, the school shall either provide a full refund of all monies paid or provide completion of the course and/or program.
- 9. A student's account may be sent to collections for nonpayment.
- 10. If an institution closes or discontinues a program prior to the completion of the contracted services, the institution shall provide a pro-rata refund only if the Bureau determines the school made provisions for students enrolled at the time of default to complete a comparable educational program at another institution at no additional charge to the student beyond the amount of the total charges in the original enrollment agreement. If the institution does not make that provision, the institution shall provide students a full refund of all institutional charges.
- 11. A student is entitled to a refund of moneys not paid from federal student aid program funds.

Students are responsible for the amount owed. If a student obtains a student loan, he/she is responsible for repaying the loan amount, plus interest, less the amount of any refund. The institution shall also provide a pro rata refund of non federal student financial aid program monies paid for institutional charges to students who have completed 60 percent or less of the period of attendance.

If you are eligible for a loan guaranteed by the federal or state government and you default on the loan, both of the following may occur:

- 1. The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
- 2. You may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

An institution that participates in the federal student financial aid programs complies with this article by complying with applicable regulations of the federal student financial aid programs under Title IV of the federal Higher Education Act of 1965.

Step 1: Identify all amounts paid for instruction less cost of equipment.

**Step 2:** Subtract Registration/Application fee not to exceed \$250.00. The school does not charge a registration fee the student is only charged an application fee of \$105.00.

Step 3: Apply a pro rata refund based on the percentage of scheduled hours completed in the program.

Below is an example of a pro rata refund for the **Cosmetology 1200 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of *scheduled hours* completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$18,180.00	\$1,818.00	\$4,545.00	\$9,090.00	\$10,908.00	\$18,180.00

Below is an example of a pro rata refund for the **Cosmetology 1000 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$15,150.00	\$1,515.00	\$3,787.50	\$7,575.00	\$9,090.00	\$15,150.00

Below is an example of a pro rata refund for the **Hairstylist 600 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of *scheduled hours* completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$9,090.00	\$909.00	\$2,272.50	\$4,545.00	\$5,454.00	\$9,090.00

Below is an example of a pro rata refund for the **Barbering 1000 Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$15,000.00	\$1,500.00	\$3,750.00	\$7,500.00	\$9,000.00	\$15,000.00

Below is an example of a pro rata refund for the **Skin Care Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$12,000.00	\$1,200.00	\$3,000.00	\$6,000.00	\$7,200.00	\$12,000.00

Below is an example of a pro rata refund for the **Nail Care Hr. Program**: The amount listed is the amount a school may retain based on the percentage of scheduled hours completed in the program.

Amount	Percentage	Percentage	Percentage	Percentage	Percentage
Tuition Amount	10%	25%	50%	60%	61%-100%
\$4,000.00	\$400.00	\$1,000.00	\$2,000.00	\$2,400.00	\$4,000.00

Paul Mitchell The School - Pasadena does not have a pending petition in bankruptcy, has never filed for bankruptcy petition within the preceding five (5) years, nor operated as a debtor in possession or had a petition of bankruptcy filed against it within the preceding five (5) years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code.

You have the right to withdraw from a course of instruction at any time. If you withdraw from the course of instruction after the period allowed for cancellation of the agreement, which is until the first day of class, or the seventh (7) calendar day after enrollment, whichever is later, the school will remit a refund less a registration fee, if applicable, within 30 days following your withdrawal. You are obligated to pay only for educational services rendered and for unreturned equipment.

IF THE AMOUNT YOU HAVE PAID IS MORE THAN THE AMOUNT YOU OWE FOR THE TIME YOU ATTENDED, THEN A REFUND WILL BE MADE WITHIN 30 DAYS OF WITHDRAWAL.IF THE AMOUNT YOU OWE IS MORE THAN THE AMOUNT YOU HAVE ALREADY PAID, THEN YOU WILL HAVE TO MAKE ARRANGEMENTS TO PAY IT.

REMEMBER, YOU MUST CANCEL IN WRITING. You do not have the right to cancel by telephoning the school or failing to attend classes. If you have any complaints, questions, or problems that you cannot resolve with the school, write or call the Bureau for Private Postsecondary Education 1747 N. Market Blvd., Suite 200, Sacramento, CA 95834, (916) 574-8900 or (888) 370-7589.